

INSURANCE

INS. CASE OWNER:

Arda

CC 4 / III 1801 8010, 12/10/18

LKK:

IDAC:

Surveyor:

Tanfiken

DOI:

ASSIGNMENT

11/10/18

Date / Time:

4/10/18

Registered in Merimen:

4/10/18

Pre-assign / CCU / FTE

SHB 62413



Insured Vehicle No.:

LTBL

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

7/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: VEE Kim Uhoon

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MUDM0015

LCUWDAI

VVO LTH VREP OF F WUNT

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHO 25036



INSRS:
WSP:
Tel:
Liability:
RMKS:

prime



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
7/10/18	Non-Reporting hr (1st):	
	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call OI:	
	After call hr to OI:	
25/10/18	Documentation Check List:	Handler Typist
4/1/19	Notification hr (if non-pickup):	
7/1/19	After call hr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	\$		
Loss of Rental (LOR):	\$	(days)	
Loss of Use (LOU):	\$	(5 x days)	
Loss of Income (LOI):	\$	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$		
Medical:	\$		
Disbursement:	\$	(e.g. Tow/ Independent)	
Legal Cost:	\$		
Total:	\$	Global Sum \$:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$	Name 1:	
Payee 2: (Strike if N.A.)	\$	Name 2:	
Payee 3: (Strike if N.A.)	\$	Name 3:	

COPI SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: 7/250W
3) Survey fee:

Signature

Tang

REF:

III

ASSIGNMENT

From:

Date

11/10/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHD 2503L

at Workshop m/s

Prime Auto

of

6 Benoi Place

Insured

Policy No.

Claims No.

Sum Insured

Excess:

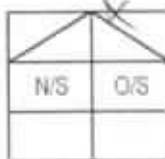
(Client's Record)

Make of Veh:

2pm - 330pm

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHD2504

Yr Regn

2018

4th

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Honda Grace Hybrid

C.C

1496

Colour

Orange

A/C

Insured / Std / NI / NA

Sp. Reading

20628

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No

GM 41203545

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

R/Bal.

6

mm

Rear

6

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

11/10/18 02pm

Survey held at

Prime Auto

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

US \$ 750 Cred \$ 252.77 25%

Date/Time: File Pass to?



Preli. Report

1)



Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) \$ + RS \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:



Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18018010/T1ub3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 04-10-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 6241B	Veh. Inspected	SHD 2503L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	03/10/2018	Inspection Date	11/10/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 08.10.2018

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanpin 97495749
'wp'
11/10/18 2pm
02 days
Resurvey after repair
sur@lkkauto.com

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2503L HONDA GRACE HYBRID (2017)

To Supply

1) 1pc	Front bumper	\$	655.60	dk
2) 1set	Front bumper clip	\$	20.00	ae
3) 1pc	Front bumper tow hook cover	\$	14.80	ly

Sub total parts	\$	690.40
Less: 20% discount	\$	(138.08)
	\$	552.32

L/charges

1) To remove front bumper. Replace front bumper & the above parts. Align & adjust front bumper.	\$	200.00	✓
2) To putty, respray painting front bumper.	\$	250.00	200

Sub total L/charges	\$	450.00
Estimated Grand Total	\$	1,002.32

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Oct 2018 15:18	Cim Veh Model Changed	(204809) HONDA GRACE 1.5 HYBRID DX CVT ABS D/AIRBAG (A).	[A] Lau Shu Pei
2	04 Oct 2018 15:18	Cim Created	Reg No: SHD2503L, Acct Date: 2018/10/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pei
3	04 Oct 2018 15:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	04 Oct 2018 15:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/15	[A] Lau Shu Pei
5	04 Oct 2018 15:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	04 Oct 2018 15:19	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
7	04 Oct 2018 19:04	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	22 Oct 2018 11:05	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	22 Oct 2018 11:05	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	22 Oct 2018 13:11	Adj Mandate Request	Cur.Req:0.00:Dear Sir / Madam, We would like to request the CCTV footage for our necessary action.	[A] THIN THIN HLAING
11	23 Oct 2018 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/15. Mandate Remarks: As requested video footage uploaded into merimen.	[I] Priya
12	23 Oct 2018 09:48	Adj Mandate Set	Approved:0.00:As requested video footage uploaded into merimen.	[I] Priya
13	24 Oct 2018 17:31	Video Downloaded	Downloaded Video - Accident	[A] THIN THIN HLAING
14	24 Oct 2018 17:33	Adj Mandate Request	Cur.Req:0.00:PODS - Express Settlements Dear Sir / Madam, We advise liability as follows for Direct Settlement: Liability : 0% Remarks : OI was stationary and TP rear-ended to OI	[A] THIN THIN HLAING
15	25 Oct 2018 08:58	Video Downloaded	Downloaded Video - Accident	[I] Zuhaidah Bte Samsuri
16	25 Oct 2018 09:51	Video Downloaded	Downloaded Video - Accident	[I] Zuhaidah Bte Samsuri
17	25 Oct 2018 09:52	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/15. Mandate Remarks: Please proceed to reject TP claim.	[I] Zuhaidah Bte Samsuri
18	25 Oct 2018 09:52	Adj Mandate Set	Approved:0.00:Please proceed to reject TP claim.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1953228	23/10/2018 09:47	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHD2503L	Priya	xx.xx

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 2 January 2019 3:43 PM
To: 'Alice Leong'
Subject: RE: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B *LKK
REF: CC4/III18018010/T1pb3
Attachments: Statement of SHB 6241B.pdf; SHD 2503L vs SHB 6241B - OI VIDEO.MP4

Without Prejudice

Dear Alice,

We refer to your below email.

We attached here with a copy of our insured accident statement and video footage for your easy reference. The video shows that our insured vehicle was stationary and suddenly there was a jerk/ impact on his taxi. We are of the view that our insured statement is more credible. Your client had collided onto our insured's taxi from behind.

In view of the above, we regret to inform you that we have our principal to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Wednesday, 2 January 2019 3:24 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: FW: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B
Importance: High

Hi Hsiao Tong,

2nd Reminder

Our below e-mail refer.

For swift & amicable settlement, please let us have your offer **on or before 08/01/2019.**

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 I F (65) 6515 2948
HP (65) 9818 4304

A member of the Prime Group

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 19 December, 2018 5:23 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: FW: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B
Importance: High

Hi Hsiao Tong,

1st Reminder

Understanding this file was taken over by you.

For swift & amicable settlement, please establish liabilities & quantum on urgent basis.

Thank you

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]
Sent: 14 November, 2018 3:45 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: FW: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B
Importance: High

Hi Thin Thin,

Our below e-mail referred.

For swift & amicable settlement, please establish liabilities & quantum

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 01 November, 2018 5:26 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>
Subject: FW: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B
Importance: High

Hi Thin Thin,

Our LOD dated 18.10.2018 referred.

Please establish liabilities & quantum.

Thank you

Alice Leong
Manager, Motor Claims

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: 22 October, 2018 11:49 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>
Subject: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B
Importance: High

Hi Thin Thin,

The above referred.

Your appointed surveyor Mr. Taufikh had surveyed our client's vehicle on 11.10.2018

For swift & amicable settlement, please establish liabilities on urgent basis

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

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Hsiao Tong (LKKAUTO)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Thursday, 3 January 2019 2:22 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B *LKK
REF: CC4/III18018010/T1pb3

Importance: High

Hi Hsiao Tong,

Your below e-mail referred.

We will closed file at our end.

Thank you

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 | F (65) 6515 2948
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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 02 January, 2019 3:43 PM
To: Alice Leong <aliceleong@primeautoclaims.com>
Subject: RE: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B *LKK REF:
CC4/III18018010/T1pb3

Without Prejudice

Dear Alice,

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We attached here with a copy of our insured accident statement and video footage for your easy reference. The video shows that our insured vehicle was stationary and suddenly there was a jerk/ impact on his taxi. We are of the view that our insured statement is more credible. Your client had collided onto our insured's taxi from behind.

In view of the above, we regret to inform you that we have our principal to deny liability and unable to look into your client's claim.

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Best Regards,

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Importance: High

Hi Hsiao Tong,

2nd Reminder

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Thank you

Alice Leong

Manager, Motor Claims

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Importance: High

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1st Reminder

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For swift & amicable settlement, please establish liabilities & quantum on urgent basis.

Thank you

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Cc: Zuhaidah Samsuri <aida@iii.com.sg>

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Importance: High

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Thank you

Alice Leong

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Sent: 01 November, 2018 5:26 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>

Subject: FW: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B

Importance: High

Hi Thin Thin,

Our LOD dated 18.10.2018 referred.

Please establish liabilities & quantum.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: 22 October, 2018 11:49 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>

Subject: ACCIDENT ON 03.10.2018 INVOLVING VEHICLES SHD2503L & SHB6241B

Importance: High

Hi Thin Thin,

The above referred.

Your appointed surveyor Mr. Taufikh had surveyed our client's vehicle on 11.10.2018

For swift & amicable settlement, please establish liabilities on urgent basis

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 18.10.2018

Our Ref: SHD2503L
Your Ref: Please advice

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Aida (Motor Claims Dept)

Dear Madam,

ACCIDENT ON 03.10.2018 INVOLVING VEHICLE NO SHD2503L & SHB6241B

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2503L in their third party claim against your insured / driver of SHB6241B negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 802.50
2. Loss of rental @\$96.90 x 2 days	\$ 193.80
3. Loss of income @\$40.00 x 2 days	\$ 80.00
	<hr/>
Total	\$ 1,076.30

We enclose herewith copy of our invoice no 2647, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,


.....
Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

TAX INVOICE

No: 2647



PRIME GROUP

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS

India International Insurance Pte Ltd

16/10/2018

Date: _____

64 Cecil Street

#04/05 10B Building

Singapore 049711

Works Order No: 2655

Vehicle No: SHD2503L

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Honda Grace Repair Date : 11/10/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
1.	Being lump sum repair to the above vehicle.		\$ 750.00

* Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL \$ 750.00**GST 7%** \$ 52.50**TOTAL** \$ 802.50

Prepared by

Prime Auto Claims Service Pte Ltd
Manager

LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 03.10.2018 INVOLVING SHD2503L & SHB6241B
ALONG HARBOUR FRONT CENTRE TAXI STAND

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2503L in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2503L

Date : 11.10.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. LEE CHONG LIP

This letter serves to confirm that Mr. Lee Chong Lip, Nric Number S1228592B is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2503L for Singapore Dollar Ninety Six and Cents Ninety (\$96.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



.....
Mr Chan Kong Loong
Workshop Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2018 Edit Reg		11 Oct 2018 00:00 Edit Adj Rpt	\$5750.00 Edit Estimates	\$5750.00 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD, Co. Reg. No.: 199606293Z		
Vehicle Reg. No.:	SHD2503L	Date of Loss:	03/10/2018 09:00 - :59 [1 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18100057	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHB6241B	Policy No. (Claimant):	6068045737-03
		Excess:	
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 15/10/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (25/10/2018): Alert - Adj Mandate Approved (\$50.00) - SHD2503L - Claim Handler: Zuhaidah Bte S...
- III_SG (23/10/2018): Alert - Adj Mandate Approved (\$50.00) - SHD2503L - Claim Handler: Zuhaidah Bte S...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD2503L (MCT18100057)

[SHB6241B]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Oct 3 2018 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

Prime Auto Claims Service Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	23/10/18 09:47	Video - Accident	Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/01/19 15:50	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	02/01/19 15:50	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
4	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
5	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
6	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
7	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
8	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
9	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
10	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
11	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
12	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
13	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
14	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
15	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
16	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
17	02/01/19 15:50	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/10/18 15:19	EMAIL FROM III DD 04102018	Load PDF	
2	04/10/18 15:19	TP GIA REPORT	Load PDF	
3	17/10/18 10:41	TP ESTIMATE- MARKED	Load PDF	
4	03/01/19 14:00	Email to TP_reject dd 020119	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/10/18 08:52	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18018010/T1PB3Q2

Date: 15/01/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SHD2503L

Insured Vehicle No: SHB6241B

Date of Loss: 03/10/2018

Nature of Claim:

TP

Claim No: MCT18100057

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD2503L

Make & Model: HONDA GRACE, 1.5 HYBRID DX CVT ABS D/AIRBAG (A)

Engine No: LEB6443554

Reg. Date: 06/08/2018 (Man. Year: 2017)

Chassis No: GM41203545

Colour: Orange

Odometer: 20628 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	552.32	540.48	11.84	2.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	450.00	400.00	50.00	11.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,002.32	940.48	61.84	6.17
Approved Total (Overridden) (S\$)		750.00		
(S\$)	1,002.32	750.00	252.32	25.17
+ GST 7.00/7.00% (S\$)	70.16	52.50	17.66	25.17
Nett Amount (S\$)	1,072.48	802.50	269.98	25.17

INSPECTION

Date of Assignment: 11/10/2018

Date Inspected: 11/10/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)
6 Benoi Place
Singapore 629927

Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2019)
Parts:	192	HONDA GRACE 1.5 HYBRID DX CVT ABS D/AIRBAG (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2503L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	655.60 FL	*655.60 FL
2	1		*SET FRONT BUMPER CLIP	Necessary	20.00 FL	*20.00 FL
3	1		*FRONT BUMPER TOW HOOK COVER	Repair	14.80 FL	*- FL
					Sub Total (S\$)	690.40
					- List Item Discount on L Items 20.00/20.00% (S\$)	138.08
					Total Parts (S\$)	552.32

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE FRONT BUMPER .REPLACE FRONT BUMPER & THE ABOVE PARTS.ALIGN & ADJUST FRONT BUMPER	New	200.00	200.00
2	TO PUTTY,RESPRAY PAINTING FRONT BUMPER	New	250.00	200.00
Gross Labour Cost (\$\$)			450.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >