

Na2


ASSIGNMENT

22/09/18

Date / Time: 22/09/2018

Registered in Malaysia: 4-10-18

Pre-assign / CCU / FTE



Insured Vehicle No. : **SKPS290**

Name of Insured : _____

Insured Tel No. : _____ HP: _____

Excess Sec II :SS _____ D.O.A: 25/9/18

Is driver the owner? (YES / NO) _____ Nature of Accident : _____

Claim No. : **03666200345G**

Policy No. : _____

Make / Model : _____

Place of Accident : _____

If NO, Driver Name / Age : _____

Driver Tel No. : _____ (V/L: YES / NO) _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % _____ Final ? Yes / No

SHB5952 P



INSRs: _____

WSP: **Imp 1.2**

Tel: _____

Liability: _____

RMKS: _____



INSRs: _____

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRs: _____

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRs: _____

WSP: _____

Tel: _____

Liability: _____

RMKS: _____

| Date/Time | | STAGE | DATE / PIC | |
|-------------|---|-----------------------------------|-------------------------------------|--------------------------|
| 10/10 mm | 14/05/2019. call 170 576 / 12003 : 00A 0/1/19 | Non-Reporting Itr (1st): | | |
| | - 05/05/2019 1400/57602 : 00A 22/09/18 | Non-Reporting Itr (2nd): | | |
| | - 05/10/2019 1400/57602 : 00A 11/4/19 | Non-Reporting Itr (Final): | | |
| | | Notification Itr (if non-pickup): | | |
| | | Call OI: | 15/5/19 | |
| | Please confirm WA: Tr: 20/9/18; 01:24/9/18 | After call Itr to OI: | JUVIA | |
| | | Documentation Check List: | Handler Typist | |
| | - TP VIDEO IN. UPLOADED IN WORKBOOK | Notification Itr (if non-pickup) | <input type="checkbox"/> | <input type="checkbox"/> |
| | - PINRUGED | After call Itr to OI: | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | - TP LOB IN BY BUNIL | Authorisation To Act: | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | | Release Voucher: | <input type="checkbox"/> | <input type="checkbox"/> |
| 26/09/19 | - BUNIL TO AIG REPORT. | Final Repair Bill: | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | - AIG REPORTED 4 REPORTED TP CLAIM 25/09/19 | Car Rental Invoice: | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | NO PRT BOLA 31. | Towing Invoice: | <input type="checkbox"/> | <input type="checkbox"/> |
| 25/09/19 | - BUNIL TO TP TO REPORT CLAIM | LTA / GIA: | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | - TO CLOSE. | Medical Bill: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | PIR: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | Mandate/Reject Instruction: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | LOD | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| | | Payment Breakdown Form: | <input type="checkbox"/> | <input type="checkbox"/> |

PRELIMINARY ADVICE

Date/Time: _____

Sent By: _____

FINALIZATION

Date/Time: _____

Confirm with: _____

Confirm by: _____

Repair Cost: P/P

SS 2,101.79 (3 days) Reduction: 72 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: _____

Confirm with: _____

Email ☐ Call ☐

Final Liability: % 0 50 (Agreed / Assessed) BOLA S/N No.: AIG 31

Repair Cost: SS -

Loss of Rental (LOR): SS - (days) X 121.45

Loss of Use (LOU): SS - (\$ x days)

Loss of Income (LOI): SS - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: SS -

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost: SS -

Total: SS - Global Sum SS: _____

FINAL PAYMENT

Date/Time: _____

Confirm with: _____

Email ☐ Call ☐

Payee 1:

SS -

Name 1: _____

Payee 2 (if N.A.):

SS -

Name 2: _____

Payee 3 (if N.A.):

SS -

Name 3: _____

COPY SENT 11/10/19

PER 11-10

REF:

A16

TAX/09/18/2122

Signature: NAZ

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: 5113 5452P Yr Regn: 1

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: TOYOTA PRUV c.c. 179P

Colour: MARON A/C: Insured / Std / NI / NA

Sp. Reading: 85,481 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU203577416

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front 6 mm Rear 6 mm

R/Bal. 6 mm L/Bal. 6 mm

D.O.A. 25/9/18 D.O.I. 27/9/18

Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FAT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$2,181.79
CRD: \$5,877.15 / 72%

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1) Date/Time, File Return to?

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

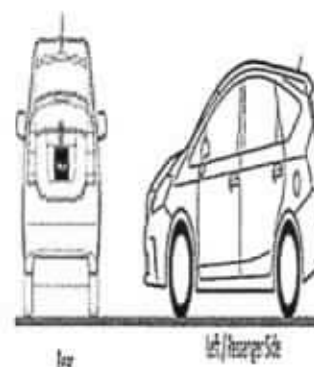
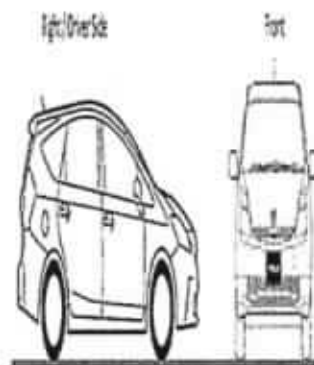
Add Fee: ☐ : Site Insp (\$ _____) ☐ : S + RS (\$ _____)
☐ : Interview (\$ _____) ☐ : Photos
☐ : Tech. Invs (\$ _____) ☐ : Others
☐ : Weekend (\$ _____)

TOTAL

A16 P/P

Section A - Accident Details

| | |
|------------------------------------|--------------------|
| Registration Number | SHB5952P |
| Case Reference Number | TAX/09/18/2122 |
| Registration Date | 19/12/17 |
| Company Type | SMRT Taxis Pte Ltd |
| Make | TOYOTA |
| Model | PRIUS4 |
| Name of Driver | GOH KOK SIONG |
| Type of Accident | Head To Side |
| Accident Date and Time | 25/09/18 4:04 PM |
| Accident Reported Date and Time | 26/09/18 9:21 AM |
| Is Surveyor Required? | Yes |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | 24098071 |
| Special Instruction to ARC, if any | DROVE IN |
| Prepared Date and Time | 26/09/18 10:53 AM |
| Chassis Number | |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |



Rear View

Section B - Summary of Repair Estimates

Summary of Repair Estimates

| | Quotation from ARC | Adjusted by Surveyor, if applicable |
|------------------------------|---|---|
| Total Labour Cost | \$676.00 | \$300.00 |
| Total Spray Cost | \$1,296.00 | \$450.00 |
| Total Spare Part Cost | \$5,626.94 | \$1,391.79 |
| Total Other Cost | \$460.00 | \$40.00 |
| TOTAL COST | \$8,058.94 | \$2,181.79 (1/1) |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 6.0 | 3.0 |
| Prepared / Adjusted By | Kim Ming Chin | Haz A16 |
| ARC / Surveyor Sign Off Date | 28/09/2018 11:53 AM | 28/09/2018 5:00 PM |
| Signature |  |  |
| Remarks | PART BY PART REPAIR. 3 DAYS. BEFORE PAINT PHOTO. | |

Section C - Quotation and Accident Invoice Details

| | | | |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1810-0274 | Invoice Number | |
| Quotation Date | 12.10.2018 | Invoice Date | |
| Invoice Amount | | Prepared Date | |

Section D - Details of Repair Estimates

Part 1 - Labour Works

| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
|----------------------------|-------------------|-------------------------------------|
| TO REPAIR RH PORTION FRONT | \$676.00 | \$300.00 ✓ |
| Total Labour | \$676.00 | \$300.00 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO RESPRAY FRONT FENDER RH | \$378.00 | \$200.00 ✓ |
| TO RESPRAY RIM | \$180.00 | \$0.00 |
| RESPRAY WHEEL CAP | \$180.00 | \$50.00 ✓ |
| TO REPSRAY FRONT BUMPER | \$378.00 | \$200.00 ✓ |
| TO RESPRAY APRON PANEL RH | \$180.00 | \$0.00 |
| Total Spray Painting & Panel Beating | \$1,296.00 | \$450.00 |



SMRT Accident Vehicle Repair Estimates

| |
|--|
| SMRT Automotive Service Pte Ltd |
| 50 Woodlands Industrial Park, Singapore 757708 |
| FAX Number: 63685552 |
| Estimate Telephone Number: 68662833 |
| Accident Reporting Number: 8882672 |

Date Generated: 12/10/2018
User ID: PuhDuan

Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION | \$80.00 | \$0.00 |
| TO APPLY RUST-PROOFING ON AFFECTED AREA | \$100.00 | \$40.00 |
| TO DO WHEEL ALIGNMENT / TYRE BALANCING | \$120.00 | \$0.00 |
| TO REPLACE SUNDRY PARTS | \$100.00 | \$0.00 |
| TO WASH AND VACUUM | \$60.00 | \$0.00 |
| Total Other Costs | \$460.00 | \$40.00 |

Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|----------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| | | 53801470 80 | FENDER SUB-ASSY, FR, RH | 1.00 | \$933.10 | 25.00 | \$699.83 | Replace | Replace |
| | | 75374471 40 | EMBLEM, SIDE PANEL (HYBRID) | 1.00 | \$52.90 | 25.00 | \$39.68 | Replace | Replace |
| | | 53875470 70 | LINER, FR FENDER, RH | 1.00 | \$198.40 | 25.00 | \$148.80 | Replace | Replace |
| | | 42602471 80 | CAP SUB-ASSY, WHEEL | 1.00 | \$175.80 | 25.00 | \$131.85 | Replace | Replace |
| | | 42611-47450 | WHEEL, DISC FRONT | 0.00 | \$1,555.10 | 0.00 | \$0.00 | Replace | Not Given |
| | | 52119479 62 | COVER, FR BUMPER | 1.00 | \$495.50 | 25.00 | \$371.63 | Replace | Replace |
| | | 52115470 50 | SUPPORT, FR BUMPER RH | 0.00 | \$76.90 | 0.00 | \$0.00 | Replace | Not Given |
| | | 53701471 11 | APRON SUB-ASSY, FRONT FENDER, RH | 0.00 | \$944.20 | 0.00 | \$0.00 | Replace | Not Given |
| | | 81145476 91 | UNIT, HEADLAMP, RH | 0.00 | \$2,558.90 | 0.00 | \$0.00 | Replace | Not Given |
| Total | | | | | \$6,990.80 | | \$1,391.79 | | |

DEF
NEL
DEF
SCL
SCL
DEF
SCL
SCL
SCL

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total | | | | | | | | | |

The Repairer of the following:

• To resurvey for additional spray painting

• To display damaged part(s) during resurvey

• Parts prices are subject to confirmation

• Third party survey is on a "Without Prejudice" basis

• No illegal modification(s) is allowed

• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1391.79
+ 300.00
+ 490.00
2181.79

CONFIRMED PART BY PART REPAIR \$2,181.79 / 3 DAYS

20/10/18

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 25 September, 2019 3:54 PM
To: LeeGek@smrt.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / REMINDER Re: Accident on 25/9/2018 involving SHB 5952P & SKR 5219D (AIG's insured) Our Ref: TAX/09/18/2122/lg *** LKK REF: CC3/AIG18018009/Nha3
Attachments: SHB5952P - Rear footage.MP4

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, it was observed that your client's vehicle was not stationary as reported as it intended to exit the junction to turn across 3 lanes (as attached).

As such, in view of BOLA 31, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

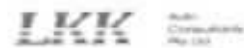
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Suwanna (LKK Auto)
Sent: Friday, 20 September, 2019 8:48 AM
To: LeeGek@smrt.com.sg
Cc: Admin A; CS A Team; Vic (LKKAUTO)
Subject: FW: URGENT / REMINDER Re: Accident on 25/9/2018 involving SHB 5952P & SKR 5219D (AIG's insured) Our Ref: TAX/09/18/2122/lg *** LKK REF: CC3/AIG18018009/Nwa3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC3/AIG18018009/Nha3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Thursday, 19 September 2019 5:51 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 25/9/2018 involving SHB 5952P & SKR 5219D (AIG's insured) Our Ref: TAX/09/18/2122/lg *** LKK REF: CC3/AIG18018009/Nwa3

**URGENT
REMINDER**

Dear Vivian,

Since we have provided the evidence, please let us have your offer by **27th September 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: vivian lau [mailto:piggy_vivian@hotmail.com]

Sent: 28/05/2019 11:52

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); vivianlau@lkkauto.com

Subject: Re: Accident on 25/9/2018 involving SHB 5952P & SKR 5219D (AIG's insured) Our Ref: TAX/09/18/2122/lg *** LKK REF: CC3/AIG18018009/Nwa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Lee Gek,

Thank you for the video.

We will get back to you for an update/offer in due course

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

regards

Vivian 

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Tuesday, May 28, 2019 11:46 AM

To: vivian lau

Subject: Re: Accident on 25/9/2018 involving SHB 5952P & SKR 5219D (AIG's insured) Our Ref: TAX/09/18/2122/lg
*** LKK REF: CC3/AIG18018009/Nwa3

Dear Vivian,

Attached the video footage for your perusal.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vic (LKKAUTO)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Monday, 23 September, 2019 4:04 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 6366620034SG - ACCIDENT INVOLVING VEHICLES SKR 5219D AND SHB 5952P ON 25/09/2018 - LKK REF CC3/AIG18018009/Nha3
Attachments: SHB5952P - Rear footage.MP4

Dear Vic,

Kindly proceed to reject TP claim. BOLA 31 should apply; TPV was not stationary during collision and had intended to exit junction to turn across 3 lanes.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, September 23, 2019 2:09 PM
To: Chan, Kian-Meng
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] Your Ref: 6366620034SG - ACCIDENT INVOLVING VEHICLES SKR 5219D AND SHB 5952P ON 25/09/2018 - LKK REF CC3/AIG18018009/Nha3

This message is from an external sender; be cautious with links and attachments.

Dear Kian Meng,

We refer to the subject matter.

It was reported that TP vehicle was from the minor road entering the yellow box when hit by Insured vehicle.

TP repairer had furnish us a copy of the video footage (as attached and uploaded in merimen), however, the video footage does not entirely shows what happened at the material time as the camera was focused towards the sky and not to the road.

In view that TP vehicle was from the minor road, we are of the opinion that liability is in our Insured's favour and we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Vivian Lau (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 2 November, 2018 12:05 PM
To: CS A Team; Admin A
Subject: Re: Accident on 25/9/2018 involving SHB 5952P & SKR 5219D (AIG's insured) Our Ref: TAX/09/18/2122/lg
Attachments: 09 18 2122 - LOD.pdf; 09 18 2122 laid-up report.pdf

Dear All,

We quantify our claim as follows:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$2181.79 |
| Loss of Rental | \$850.15 (7 days x \$121.45) |
| Loss of Income | \$420.00 (7 days x \$60.00) |
| LTA Search Fee | \$7.00 |
| Total | \$3458.94 |

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18018009/Nwa3

16 May 2019

Aegis Media Asia Pacific Management Pte Ltd

1 Wallich St

#20-01 Guoco Tower

Singapore 078881

Dear Sir/Madam,

ACCIDENT INVOLVING SKR5319D & SHB 5952P ON 25/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 31/05/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Date: 26/9/2018

Our Ref. No.:

Letter of Authorisation

I, Goh Kok Siong (NRIC No.: S 1150234/B) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SMB 5952P hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SKR 5119D happened on 25/09/18 1604 hrs along Stevens Rd

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Goh kok Siong

Signature:

NRIC No.

S1150234/B

Tel No.

96876749

Address

22, Havelock Rd #06-707



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181000298
Date : 21.10.2018
Vehicle No. : SHB5952P
Your Ref No. : TAX/09/18/2122
Our Ref No. : 24098071
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



| Description | Qty | Unit Cost | Add / (Discount) | Amount |
|---|------|-----------|------------------|------------|
| Parts | | | | |
| FENDER SUB-ASSY, FR , RH | 1.00 | \$ 933.10 | (25.00) | \$ 699.83 |
| EMBLEM, SIDE PANEL (HYBRID) | 1.00 | \$ 52.90 | (25.00) | \$ 39.68 |
| LINER, FR FENDER, RH | 1.00 | \$ 198.40 | (25.00) | \$ 148.80 |
| CAP SUB-ASSY, WHEEL | 1.00 | \$ 175.80 | (25.00) | \$ 131.85 |
| WHEEL, DISC FRONT | 0.00 | \$1555.10 | 0.00 | \$ 0.00 |
| COVER, FR BUMPER | 1.00 | \$ 495.50 | (25.00) | \$ 371.63 |
| SUPPORT, FR BUMPER RH | 0.00 | \$ 76.90 | 0.00 | \$ 0.00 |
| APRON SUB-ASSY, FRONT FENDER , RH | 0.00 | \$ 944.20 | 0.00 | \$ 0.00 |
| UNIT, HEADLAMP , RH | 0.00 | \$2558.90 | 0.00 | \$ 0.00 |
| Sub-Total | | | | \$ 1391.79 |
| Labour | | | | |
| TO REPAIR RH PORTION FRONT | 1.00 | \$ 300.00 | 0.00 | \$ 300.00 |
| Others | | | | |
| TO RESPRAY FRONT FENDER RH | 1.00 | \$ 200.00 | 0.00 | \$ 200.00 |
| TO RESPRAY RIM | 0.00 | \$ 180.00 | 0.00 | \$ 0.00 |
| RESPRAY WHEEL CAP | 1.00 | \$ 50.00 | 0.00 | \$ 50.00 |
| TO REPSRAY FRONT BUMPER | 1.00 | \$ 200.00 | 0.00 | \$ 200.00 |
| TO RESPRAY APRON PANEL RH | 0.00 | \$ 180.00 | 0.00 | \$ 0.00 |
| TO CHECK WIRING AND SYSTEM FUNCTION | 0.00 | \$ 80.00 | 0.00 | \$ 0.00 |
| TO APPLY RUST-PROOFING ON AFFECTED AREA | 1.00 | \$ 40.00 | 0.00 | \$ 40.00 |
| TO DO WHEEL ALIGNMENT / TYRE BALANCING | 0.00 | \$ 120.00 | 0.00 | \$ 0.00 |
| TO REPLACE SUNDRY PARTS | 0.00 | \$ 100.00 | 0.00 | \$ 0.00 |
| TO WASH AND VACUUM | 0.00 | \$ 60.00 | 0.00 | \$ 0.00 |

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181000298
Date : 21.10.2018
Vehicle No. : SHB5952P
Your Ref No. : TAX/09/18/2122
Our Ref No. : 24098071
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

| Description | Qty | Unit Cost | Add % | / (Discount) Amount | Amount |
|-------------|-----|--------------|----------|------------------------|-------------|
| GRAND TOTAL | | | | | \$ 2,181.79 |

Remark :

Make/Model : PRIUS4
Accident Date : 25.09.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/18/2122

From: SMRT Taxis Pte Ltd

Date: 2/10/2018

**ACCIDENT INVOLVING SHB 5952P AND SKR 5219D ON 25/09/2018 AT
JUNCTION OF BALMORAL ROAD AND STEVEN ROAD**

This is to confirm that the daily rental rate for SHB 5952P is \$121.45 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5952P

Accident Case No. :

Make / Model : TOYOTA PRIUS GEN4

Ref. No. : 24098071

Date and Time Vehicle off-road for Accident Repair : 25.09.2018 17:20:00

Date and Time Repair Completed

: 03.10.2018 08:28:51

Remarks :

Generated by : WEISIONG

Printed on : 02.11.2018

Enquire Transaction History

Log Date/Time: 27 Sep 2018 / 08:50:44

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SKR5219D

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency

| | | | |
|----------|--------------------------------------|-------------------------------------|----------------------|
| User ID: | ESASBAH0 - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20180927085044065101 |
|----------|--------------------------------------|-------------------------------------|----------------------|

Search Date / Time: 25 Sep 2018 16:04:00

Insurance Company: **AIG ASIA PACIFIC INSURANCE PTE. LTD.**

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 04 Oct 2018 Edit Reg | | 27 Sep 2018 00:00 Edit Adj Rpt | S\$2,181.79 Edit Estimates | S\$2,181.79 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | AEGIS MEDIA ASIA PACIFIC MANAGEMENT PTE LTD , Co. Reg. No.: 200402024 | | | | | | | | |
| Main Claimant: | SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K | | | | | | | | |
| Vehicle Reg. No.: | SHB5952P | Date of Loss: | 25/09/2018 16:00 - :59 [9 Months and 6 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 6366620034SG | Policy/Cover Note No.: | | | | | | | |
| Vehicle Reg. No. (Insured): | SKRS219D | Policy No. (Claimant): | D-18090213MFSH | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 50 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazri Bin Abdullah] ... [Final Rpt due 15/10/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> AIG_SG (14/11/2018): RE: Conflicting DOA AIG_SG (05/10/2018): Conflicting DOA | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents





















*SHB5952P (6366620034SG)
[SKR5219D]

TP

SMRT TAXIS PTE LTD

Sep 25 2018 4:00PM

[AEGIS MEDIA ASIA PACIFIC MANAGEMENT PTE LTD]
SMRT Automotive Services Pte Ltd

| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser | |
|---|-----------------|--|--|-------------------------------------|
| Video | | | 1 per page <input type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 28/05/19 12:07 | Video - Accident |  Load MP4 | <input type="checkbox"/> |
| 2 | 25/09/19 15:28 | Video - Accident TP VIDEO FOOTAGE - REAR VIEW |  Load MP4 | <input type="checkbox"/> |
| Photos/Images | | | 3 per page <input type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 20/10/18 12:37 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 20/10/18 12:38 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 20/10/18 12:38 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 20/10/18 12:38 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 20/10/18 12:38 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 20/10/18 12:38 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 20/10/18 12:38 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page <input type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 04/10/18 16:25 | TP GIA REPORT |  Load PDF | <input type="checkbox"/> |
| 2 | 25/09/19 15:27 | EMAIL FROM AIG |  Load PDF | <input type="checkbox"/> |
| 3 | 25/09/19 16:05 | EMAIL TO TP REJECT |  Load PDF | <input type="checkbox"/> |
| 4 | 02/10/19 17:11 | OI ADDENDUM |  Load PDF | <input type="checkbox"/> |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 08/10/18 13:43 | OI GIA REPORT |  Load PDF | <input type="checkbox"/> |

Documents Checklist

| | | |
|---|--|--|
| Reset Save Print | | |
| DOCUMENTS CHECKLIST There are no document checklists configured. | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | |
| <div style="border: 1px solid black; width: 100%;"></div> | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18018009/NHA3Q2

Date: 15/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SHB5952P

Insured Vehicle No : SKR5219D

Date of Loss: 25/09/2018

Nature of Claim: TP

Claim No: 6366620034SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5952P

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR8267236

Reg. Date: 19/12/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU203577416

Colour: Maroon

Odometer: 85481 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 6,990.80 | 1,391.79 | 5,599.01 | 80.09 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,432.00 | 790.00 | 1,642.00 | 67.52 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 9,422.80 | 2,181.79 | 7,241.01 | 76.85 |
| Global Sum Settlement (S\$) | | 0.00 | | |

INSPECTION

Date of Assignment: 27/09/2018

Date Inspected: 27/09/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---|-------------|------------|-----------|
| 1 | 1 | | *FENDER SUB-ASSY ,FR ,RH (DISC 25%) | Deformed | 933.10 F | *699.83 F |
| 2 | 1 | | *EMBLEM ,SIDE PANEL (HYBRID) (DISC 25%) | Necessary | 52.90 F | *39.68 F |
| 3 | 1 | | *LINER ,FR FENDER ,RH (DISC 25%) | Deformed | 198.40 F | *148.80 F |
| 4 | 1 | | *CAP SUB-ASSY ,WHEEL (DISC 25%) | Scratched | 175.80 F | *131.85 F |
| 5 | 1 | | *COVER ,FR BUMPER (DISC 25%) | Deformed | 495.50 F | *371.63 F |
| 6 | 1 | | *WHEEL ,DISC FRONT | Serviceable | 1,555.10 F | *- F |
| 7 | 1 | | *SUPPORT ,FR BUMPER RH | Serviceable | 76.90 F | *- F |
| 8 | 1 | | *APRON SUB-ASSY ,FRONT FENDER ,RH | Serviceable | 944.20 F | *- F |
| 9 | 1 | | *UNIT ,HEADLAMP ,RH | Serviceable | 2,558.90 F | *- F |

F=Franchise part.

| | | |
|---------------------------|-----------------|-----------------|
| Total Parts (\$\$) | 6,990.80 | 1,391.79 |
|---------------------------|-----------------|-----------------|

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | PANEL BEATING & BODY WORK | New | 676.00 | 300.00 |
| 2 | SPRAY PAINT | New | 1,296.00 | 450.00 |
| 3 | TO CHECK WIRING AND SYSTEM FUNCTION | New | 80.00 | 0.00 |
| 4 | TO APPLY RUST-PROOFING ON AFFECTED AREA | New | 100.00 | 40.00 |
| 5 | TO DO WHEEL ALIGNMENT /TYRE BALANCING | New | 120.00 | 0.00 |
| 6 | TO REPLACE SUNDRY PARTS | New | 100.00 | 0.00 |
| 7 | TO WASH AND VACUUM | New | 60.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 2,432.00 | 790.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >