

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 9 April, 2019 1:46 PM  
**To:** chan pick yuen  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3  
**Attachments:** DV.pdf

Without Prejudice

Dear Chris,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer settlement as below:

Cost of Repair (w/gst)	\$ 2,675.00
Loss of Rental w/gst (\$100 x 8 days)	\$ 700.00
<b>TOTAL</b>	<b>\$ 3,375.00</b>

If agreeable, kindly chop and sign the attached DV and **forward a copy to us together with the Final Repair Invoice** for payment processing.

The above amount is to be made payable to **ZEN WERKZ LLP**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** chan pick yuen [mailto:chris\_chanbebe@hotmail.com]  
**Sent:** Tuesday, 9 April, 2019 9:50 AM  
**To:** Vic (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Dear All ,

Case submitted 25.10.2018 , OIC Mr Vic reply only 1 email on 26.10.2018 .  
I send so many email within 6 month but no reply & offer & no reason why no offer ???????????

I really cant trust your office got go through our case ? **I need your reply  
immediately !!!!!!!!!!!!!!!**

Regards,  
Chris Chan Pick Yuen

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Tuesday, March 5, 2019 11:20 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Joy Irene (LKKAuto); Vic; Yu Yu Accounts  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Dear Vic ,

**SUPER URGENT**

Our case submitted more than 5 month !!!!!!!  
So how this case ? you no time check or your insured no report or your principal no instruction to settle ?  
Whatever what reason , please be gentle to reply my email . Thanks

Regards,  
Chris Chan Pick Yuen  
ZEN WERKZ LLP

HP: 92712214

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Tuesday, February 12, 2019 6:02 PM  
**To:** Vic  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Dear All ,

**URGENT**

If no heard from your principal offer in next 3 days , I will liaise directly 3rd part OIC .  
Please advise your insured insurance OIC . Thanks

Regards,  
Chris Chan Pick Yuen

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Thursday, January 10, 2019 12:07 PM  
**To:** Vic  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Dear Vic ,

**Final Reminder**

Our claim submitted on 25.10.2018 , more than 2 month , liability clear 100% but no offer yet ?  
If no receive your offer in next 3 days , I have direct looking your insurance & ask . Please give me OIC email address . Thanks

Regards,  
Chris Chan Pick Yuen

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Wednesday, December 19, 2018 1:12 PM  
**To:** Vic  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Dear Vic ,

2nd Reminder

Please let us have your offer soon . Thanks

Regards,  
Chris Chan Pick Yuen

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>  
**Sent:** Tuesday, November 13, 2018 11:40 PM  
**To:** Vic (LKKAuto)  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Dear Vic ,

**1st Reminder**

This case liability is clear 100% , direct from behind .  
Please let us have your offer soon . Thanks

Regards,  
Chris Chan Pick Yuen

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Friday, October 26, 2018 2:19 PM  
**To:** chan pick yuen  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: SJE7655U & SKT6761L DOA 2.10.2018 LKK REF CC6/AIG18018005/Ahb3

Without Prejudice

Dear Chris,

We refer to your below email and the contents were noted.

Please be informed that we are looking into the matter and will get back to you for an update in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** chan pick yuen [[mailto:chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)]  
**Sent:** Thursday, 25 October, 2018 9:04 PM  
**To:** Vic (LKKAuto)  
**Subject:** Re: SJE7655U & SKT6761L DOA 2.10.2018

Dear Vic ,

Enclosed is our GIA , INVOICE , RENTAL & LOA .

As request following :

1. RC \$ 2675 ( \$2500 + 7% GST ) -AS AGREED
2. LOR \$1170 ( \$130 X 9 DAYS - 5 days recommend + 1 day waiting period + 1 day weekend ) 7 days @ 100% ( direct from behind )

Total \$ 3845/-.

Please let us have your offer soon . Thanks

Regards,  
Chris Chan Pick Yuen  
ZEN WERKZ LLP

HP: 92712214

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**From:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Friday, October 5, 2018 9:39 AM

**To:** chan pick yuen

**Cc:** Vic (LKKAUTO)

**Subject:** RE: SJE7655U GIA report

Dear Chris,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** chan pick yuen <[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)>

**Sent:** Thursday, 4 October 2018 5:02 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** SJE7655U GIA report

Dear Shu Pei ,

Enclosed is GIA .

Please advise your OIC & claim number .

please check & confirm liability . Thanks

Regards,

Chris Chan Pick Yuen

ZEN WERKZ LLP