Strange.	REF: CC3/AU11	8017997/Atbn2	
All this	ASSI	GNMENT	
From.	Date:	Veh No. SLG 4330S	. Yr Regn: 2016 Sept
Estimated Cost:		Type: M.Car M.Cycle / Bus / Van / Truck / Trailer or	Lony / Taxi / Prime mover /
OD / TP / WS / TP RES / OD RES	/ EVA / INV / MV		dan ac 1395
To Inspect Vehicle No:		. 1 . 0	A/C: Insured / Std / NI / NA
at Workshop m/s			
of		Sp.Reading (7422	T/Radio: Insured / Std / NI / NA
Insured:		Eng/No:	10,000
Policy No.			1661118315
Claims No.		Gen. Cond: Good / Fair / Poor / Bu	
Sum Insured:	Excess: O	Steering: Inorder / Jammed / Leak	
(Client's Record)		Brake: Inorder / Jammed / Leak	
Make of Veh:		Modi: Nil / S/Rim / STD A/Rim	
		Tyre Size: F: 205 5	SK(6-
(Policy Condition)		R: 205 55	5216.
Remark: The veh had commence	ed its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZ	ZA / MIC / OHTSU (PIR/ SUMI /
repair at the time of ins	spection.	TOYO/YOKO or	
Bal. or Market Value: 90K		Front	Rear
IDAC Accident Rport:	Consistent?: Yes or No	R/Bal. 06 mm	R/Bal. 06 mm
GIA / PR Seen:	Consistent? : Yes or No	L/Bal. 06 mm	L/Bal. 06 mm
Est. Repairs: 04 #18 da	ys Res.: Yes or No	D.O.A.	D.O.I. 04 10/8
Lum Sum: %	3 Val.: Yes or No	Survey held at	enium.
CA / REV / REP. / 24 HF	RS Vehicle: IN / OUT	Des. of Damages : Frt / Rear / O	NS / N/S / U/C / Rooftop or
Date: Person Co	77. 17. 57.		ody Structure affected due to collision
Date / Time Action / Instruc	ction	•	
OD A16.		•	
Part by 9	Part \$5280.24. (Red: 6204.76, 549/0	
	RECEIVED 0	3 APR 2019	
Date/Time, File Pass to?	Preli. Report	Days Of Repair: 4	
314 Typist 1	Final Report	Resurvey No. of Trip:	Survey Fee: 200
Date/Time, File Return to?	7587558004		Transportation: 10
	Add Fe	e: Site Insp (\$)S+RSSI
2)	Particular of	house of the same	
Report Format : OV		: Interview (\$) Photos

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT				
Date Of Report	02/10/2018 14:12				
Date Of Accident	01/10/2018 12:30				
Exact Location Of Accident	15 JOAN ROAD S(298899)				
Country/State of Loss	SINGAPORE				

Country/State of Loss	SINGALOILE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLG4330S	
Insured/Policyholder		
Name Of Registered Owner	TING YOKE LING	
NRIC No	S1644482J	
Email Address	WYMTCHOO@SINGNET.COM.SG	
Mobile Phone No	(LOCAL) +65-97450933	
Alternative Phone No	OTHERS-67356978	
Vehicle Particulars		
Manufacturer	AUDI	

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at	PRIVATE USE

time of accident Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

NO Fleet Policy

Policy Number 2100484997-02

Cover Note Number

Driver

Name of Driver TING YOKE LING S1644482J NRIC No Date Of Birth 15/12/1964 Occupation **INDOOR** 13/01/1995 Date Of Driving Pass

23 YEARS AND 8 MONTHS Driving Experience

FEMALE Gender

Mobile Number (LOCAL) +65-97450933

Fax Number

Contact Number OTHERS-67356978

EMail Address WYMTCHOO@SINGNET.COM.SG Address

20 LENGKOK MERAK

Postcode

248870

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I PARKED MY CAR AT THE OFFICE PREMISES WHEN I REPORT FOR WORK IN THE MORNING. AT ABOUT 1.30 PM WHEN I WENT TO RETRIEVE MY CAR. I REALISED THAT SOMEONE HAS HIT MY CAR FRONT AND A PIECE OF THE FOG LIGHT COVER ON THE FLOOR AND THERE WERE SCRATCHES ON LOWER PAINT OF THE CAR (DRIVER'S SIDE).

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBF9704M

Vehicle Make/Model/Colour

Details Of Properties

COMMERCIAL VEHICLE

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

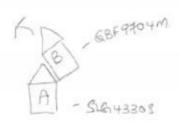
Date & Time:

Oriver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: JAMES TAN NRIC/FIN No.: 882201260 SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I parked my can at the office premise when I report for want on the environing At about 1 form to retrient my can I remised that consume has his my can from and a prece of the fog light come on the floor and there more survives on the lower part of the car (drivers Fide	I report for want in the moverny At out
I report for want on the anounty At also I Jopan when I would to retrient my can I rentified that Romewhe has his my can Rout and a price of the fog light come on the flow and there now sorrient on the loner part of the car (dorners tide	I report for want in the moverny At out
I form when I were to retrien my can I rentified that consider has his my can Front and a prece of the fig light come on the floor and there never sorrious on the loner part of the car (dorner's tide	
Front and a prece of the Rog light come on the flow and there were services on the l'oner part of the car (downers tide	1 2-00. When I would to retrieve my co
Front and a prece of the Ng hight come on the floor and there now sorrhers on the loner part of the car (dorners tide	1 - that consider has his one can
	Thenhited tool wouldn't the too
	front and a price of the Nog light our
	on the that and there were surriches on
	the loner paring the car (doners sid

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name: Tomics Turi NRIC/FIN No.: 188000 (5)



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$1644482J





NRIC No: \$1644482J

TING YOKE LING

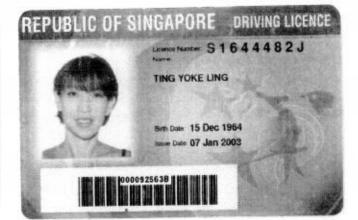
丁玉玲

Rice CHINESE

Date of Birth 15-12-1964

Country of Birth

SINGAPORE



Blood Group Date of Issue
0+ 08-06-1995

20 LENGKOK MERAK
SINGAPORE 248870

Date: 17-02-2003 (R)No: 4011672

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

13 Jan 1995

NP 428A

Licence No: \$1544482J



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: TING YOKE LING

Period of Insurance

: 29 Sep 2018 To 28 Sep 2019

Engine No.

: CZC583146

Chassis No.

: WAUZZZ8V6G1118315

Vehicle No.

: SLG4330S

Policy No.

Issued Date

: 2100484997-02

Endorsement No.

13 Aug 2018

ABOUT THE COVER

Make/Model

: AUDI A3 Sedan 1.4 TFSI (Attraction)

Engine Capacity/Tonnage: 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving fuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

TING YOKE LING - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AJG Authorised Repairers, please contact our 24-hour accident emergancy hotline at +65 6338 6200. Alternatively, you may refer to AJG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of 3 the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE SSPOSO

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

- 1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis
- Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE

. IDENTITY CARD NO. \$1644482J





TING YOKE LING

丁五珍

CHINESE Date of Birth 15-12-1964 Country of Birth SINGAPORE





0.

08-06-1995

20 LENGKOK MERAK SINGAPORE 248870 NRIC No: \$1644482J

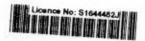
Date: 17-02-2003 (RINO: 4911672

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

NP 428A





CERTIFICATE OF INSURANCE

UDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: TING YOKE LING

Period of Insurance Engine No.

: 29 Sep 2018 To 28 Sep 2019

: CZC583146

: WAUZZZ8V6G1118315 Chassis No.

Vehicle No.

: SLG4330S

Policy No.

: 2100484997-02

Endorsement No.

Issued Date

: 13 Aug 2018

ABOUT THE COVER

Make/Model

: AUDI A3 Sedan 1.4 TFSI (Attraction)

Engine Capacity/Tonnage : 1,395.00 CC

Off Peak Car : No

Sum Insured : Market Value

First Year of Registration : 2016

Insuring with COE/PARF : Yes

: NA Driver Restriction Person or Classes of Persons Entitled to Drive*:

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

TING YOKE LING - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other. Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency holline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMILIM LEASING - KATL 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/1336/2018/PH

Date : 3-0ct-18

VehicleIN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Ting Yoke Ling

Address : 20 Lengkok Merak

Singapore 248870

 Telephone
 : HP +65 97450933

 Type of Claim
 : Own Damage claims

 Policy No.
 : 2100484997 - 02

Vehicle No : SLG 4330 S

Model Code : Audi A3 Sedan 1.4 TFSI S

 Model / Year
 : Sep-16

 Engine No
 : CZC 583146

Chassis No : WAUZZZ8V6G1118315

Mileage :

Date In :

Liability :

Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 1-0ct-18

Place of Accident : 15 JOAN ROAD S(298899)

Premium Automobiles 55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLG 4330 S.

			Estimated	
S/N	Nature of Jobs		Charges	-
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	1
2	To dismantle and renew front bumper,rhs front fender and headlight.Re-organise front crash management components.Reinstall all parts removed		\$ 2,100.00	750
	/			4.00
3	To respray front bumper and rhs front fender.		\$ 1,500.00	1100
4	To carry out diagnostic check.	S/N	\$ 192.00	-/
	TOTAL LABOUR CHARGES	:	\$ 4,152.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLG 4330 S.

			Damage Parts	
S/N	Parts Description		S/NETT	REMARKS
1	FRONT BUMPER Delond	\$	1,739.00	139174
2	FIXING PARTS FOR FRONT BUMPER / ~ ~	\$	161.00 +	CX
3	COVER TRIM - RH HEN	\$	140.00 t	
4	CLOSING ELEMENT - LOWER CENTRE	\$	140.00 *.	50.
5	PULL STRAP - LOWER MAN 4	S	175.00 *	
6	GUIDE SECTION - RH ALL	\$	33.00 €	. 175 00
7	AIR GUIDE GRILLE SATIN BLACK - RH	\$	95.00	15.64
8	RADIATOR GRILLE REEL	\$	573.00	
9	COVER FOR RADIATOR GRILLE	\$	86.00 ×	
10	FOAM FILLER PIECE ZIE M	\$	117.00~	
11	SIDE REINFORCEMENT	\$	633.00 *	
12	FRONT FENDER -RH Peguir	\$	746.00 F	
14	ATTACHMENT PARTS FOR FENDER ~~~	\$	62.00	
15	BRACKET 2	\$	34.00℃	
16	BRACKET FOR FENDER - RH Nem	\$	24.00	
17	BRACE WING - RH	\$	84.00 1	
18	WHEEL HOUSING LINER - RH	\$	151.00 *	
19	ATTACHMENT PARTS FOR WHEEL HOUSING LINER 344 mm	\$	77.00 +	
20	HEADLIGHT FOR GAS DISCHARGE LAMP - RH	\$	1,764.00	1411-20-
	SUB SPARE PARTS :	\$	6,834.00	102

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLG 4330 S.

				Damage Part	s & Prices
S/N	Parts Description		_	S/NETT	REMARKS
21	HEADLIGHT LIFT CYLINER - RH ALL MIN		\$	174.00	
22	CAR PLATE - FRONT	5/N	5	25.00 +	
23	SUNDRIES THE NEW		\$	300.00 ?	X
	TOTAL SPARE PARTS	:	\$	7,333.00	
	TOTAL LABOUR CHARGES	:	\$	4,152.00	
	GRAND TOTAL	:	\$	11,485.00	
	All charges are not inclusive of GST.				
	Legend : Remarks (OK) = Approved, Remarks (X) =	Not approved			
	Spare parts are Special Nett.				

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display gamaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary rtem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: Date:

: Authorised Repris, of Duys.

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager

Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop Contact No : Ubi Road 1 : 6366 2323

Fax No

6841 1183

Reference

PA/OD/1336/2018/PH

Date

3-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no.

GBF 9704 M

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Ms Ting Yoke Ling

Address

20 Lengkok Merak

Singapore 248870

Telephone

(HP) 97450933

Type of Claim

Own Damage Claims

Type of Claim

2100484997-02

Policy No.

Vehicle No Model Code SLR 4330 S Audi A3 Sedan 1.4 TFSI 8v

Model / Year

Sep-16

Engine No

CZC 583146

Engine No

WAUZZZ8V6G1118315

Chassis No

Mileage

3.

Date In

9

Liability

-

Excess Cost

•

Estimated By

Johnny Boo / Allan Wu

Accident Date

1-Oct-18

Place of Accident

: 15 Joan Road (S) 298899

Hi Adrian 4 days - ok - jb - 26 Dec 18

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLG 4330 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation			
1	To remove and trransfer front wire harness for headlights,horns,outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$	360.00
2	To dismantle and renew front bumper,rhs front fender and headlight.Re-organiose front crash management components.Reinstall all parts removed.		\$	2,100.00	\$	750.00
3	To respray front bumper and rhs front fender.		\$	1,500.00	\$	1,100.00
4	To carry out diagnostic check	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$	4,152.00	\$	2,402.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLG 4330 S.

			Damage Pa		
S/N	Parts Description		S/NETT RE	MAR	KS
1	FRONT BUMPER		\$ 1,739.00	\$	1,391.20
2	FIXING PARTS FOR FRONT BUMPER		\$ 161.00		
3	COVER TRIM - RH		\$ 140.00		
4	CLOSING ELEMENT - LOWER CENTRE		\$ 140.00		
5	PULL STRAP - LOWER	4	\$ 175.00		
6	GUIDE SECTION - RH		\$ 33.00		
7	AIR GUIDE GRILLE SATIN BLACK - RH		\$ 95.00	\$	75.84
8	RADIATOR GRILLE		\$ 573.00		
9	COVER FOR RADIATOR GRILLE		\$ 86.00		
10	FOAM FILLER PIECE		\$ 117.00		
11	SIDE REINFORCEMENT		\$ 633.00		
12	FRONT FENDER - RH		\$ 746.00		
14	ATTACHMENT PARTS FOR FENDER		\$ 62.00		
15	BRACKET		\$ 34.00		
16	BRACKET FOR FENDER - RH		\$ 24.00		
17	BRTACE WING - RH		\$ 84.00		
18	WHEEL HOUSING LINER - RH		\$ 151.00		
19	ATTACHMENT PARTS FOR WHEEL HOUSING LINER		\$ 77.00		
20	HEADLIGHT FOR GAS DISCHARGE LAMP - RH		\$ 1,764.00	\$	1,411.20
	SUB TOTAL SPARE PARTS		\$ 6,834.00	\$	2,878.24

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLG 4330 S.

S/N	Parts Description		s	Damage Pa NETT R	rts & EMAR	
3/14	ratio becompaien	c/f			\$	2,878.24
21	HEADLIGHT LIFT CYLINDER - RH		\$	174.00		
22	CAR PLATE - FRONT	S/N	\$	25.00		
23	SUNDRIES		\$	300.00		
	SUB TOTAL SPARE PARTS		\$	7,333.00	\$	2,878.24
	TOTAL LABOUR CHARGES	:	\$	4,152.00	\$	2,402.00
	GRAND TOTAL	:	\$	11,485.00	\$	5,280.24

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

.

Surveyed Date

:

Authorised Date

.

Excess Cost

:

Liability

.

Remarks

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu

Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLG 4330 S Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

> Body & Paint Dept PAOD/133//2018/MAS

> > 1 April 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLG 4330 S, Audi A3 Sedan 1.4 TFSI

With reference to the above-mentioned vehicle, no. SLG 4330 S, claimant, Ms. Ting Yoke Ling, please find the related document per attached.

- A copy of the Original invoice no. 85013627 \$\$5,649.86
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLG 4330 S

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case Main	Notified 07 Oct 2018	Est Submitted	Adj Assigned 04 Oct 2018 13:45 Edit Adj Rpt	S\$	Adj Rpt 5,280.24 t Estimates	Adj Submitted S\$5,280.24 View Rpt	Ins Auth'ed	Pending for Survey Report Cancel Case		
	Main	Re	eference	V	Claim De	tails	Documents	Show All		
CLAIM S	UBFOLDER DE	TAILS	A STATE OF STREET	CALCULATE TO			[Create	ed by insurer]		
Insured: Vehicle Ri	eg. No.:		YOKE LING, ID	: S1644	4823, Tel: +	Orac de	50933, Email: WYMTCHOO@SINGNET.COM.SG 01/10/2018 12:00 - :59 [24 Months and 2 Days Fron Reg Date (Man Yr)]			
Claim Typ	pe:	OD /	64941901425	G	100000000000000000000000000000000000000	over Note No.:	7777	2100484997 (Comprehensive)		
		Decimal	Automobile	e Dte It	Excess:	hi Road 1 408699	S\$0.00 Ubi - Tel: 676898	\$\$0.00 : 67689828/9827/9911		
Repairer: Handling		AIG A TongS	sia Pacific Insur hing.Loo@aig.con	rance P	te. Ltd. (SG)	- Tel: 65-6419-300	00 [Handled by	Loo, Tong Shing]		
Adjuster:			uto Consultants 5/10/2018]	Pte Lt	d (HQ) - Tel:			LING] [Final Rpt		
Driver/Cu	ustodian:		OKE LING (53 / I CHOO@SINGNET.			544482J, Tel: +6	597450933 Email:			
ASSOCI	ATED MAIL RE	CEIVED					View All	Compose Case Mail		
AIG_S	G (05/10/2018):	SLG4330S / 00	/ 01/10/2018	/ Cove	rage & Exce	ss update				
ALL ASS		Discourse management	Group Subje	ect H		ew All Search T	asks Create	New Task Complete		

Claim Documents

-83	Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio		Use Viewer	rite:
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3	05/10/18 11:36	estimate	T13T-07-			0	Load PDF	
4	05/10/18 11:36	Singapore Accid	lent Statement			0	Load PDF	
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6	08/04/19 09:03	DISCHARGE VOI	UCHER			0	Load PDF	8

Linked Accident Report Documents

			View Use Viewer	•
Video			1 per page	V
	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbna	I Print
1	02/10/18 14:23	Video - Accident	1 Load AVI	8
2	02/10/18 14:23	Video - Accident	Load AVI	
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Ass	essment Reports		1 per page	120
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Photos/Images			3 per page	V
		Premium Automobiles Pte Ltd (UBI)	Thumbna	il Print

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7	02/10/18 14:27		⑥ Load JPG	V
8	02/10/18 14:27	Accident Photo	■ Load JPG	V
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2	02/10/18 14:21	Sketch Plan #2	♠ Load JPG	V

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	*
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG18017997/ATBN2

Date:

08/04/2019

REFERENCE

Insured/Claimant: Date of Loss:

TING YOKE LING

01/10/2018

Policy No: Nature of Claim: 2100484997

OD

Claim No:

6494190142SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLG4330S

Make & Model:

AUDI A3, 1.4 TFSI (A)

29/09/2016 (Man. Year: 2016)

Engine No: Chassis No: Odometer:

CZC583146 WAUZZZ8V6G1118315

17422 km

Reg. Date: Colour:

White

Engine Capacity: Market Value/New Car 1395 cc

Price:

\$\$90,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

205/55 R16

Rear Tyre Size:

205/55 R16

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 7,333.00 0.00	Adjuster's 2,878.24 0.00	Difference 4,454.76 0.00	Diff % 60.75
Labour Paintwork Labour	4,152.00 0.00 0.00	2,402.00 0.00 0.00	1,750.00 0.00 0.00	42.15
Towing Gross Total (S\$) + GST 7.00/7.00% (S\$)	11,485.00 803.95	5,280.24 369.62	6,204.76 434.33	54.02 54.02
Nett Amount (S\$)	12,288.95	5,649.86	6,639.09	54.02

INSPECTION

Date of Assignment:

04/10/2018

Date Inspected:

04/10/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

No.	Qty	mended Parts Part No. Particulars	Condition	Repairer's	Amount
		*FRONT BUMPER	Deformed	1,739.00 FS	1,391.20FS
2	1	*FIXING PARTS FOR FRONT BUMPER	Not Necessary	161.00 FS	*-FS
	1	*COVER TRIM -RH	Not Necessary	140.00 FS	*-FS
3	1	*CLOSING ELEMENT -LOWER CENTRE	Not Necessary		*-FS
4	-0	*PULL STRAP-LOWER	Not Necessary		*-FS
5 6	4	*GUIDE SECTION -RH	Not Necessary		*-FS
7	1	*AIR GUIDE SATIN BLACK-RH	Cut	95.00 FS	*75.84 FS
0	1	*RADIATOR GRILLE	Not Necessary	573.00 FS	*-FS
8 9	1	*COVER FOR RADIATOR GRILLE	Not Necessary	86.00 FS	*- FS
10	1	*FOAM FILLER PIECE	Not Necessary	117.00 FS	*-FS
11	1	*SIDE REINFORCEMENT	Not Necessary	633.00 FS	*- FS
12	1	*FRONT FENDER-RH	Repair	746.00 FS	
13	1	*ATTACHMENT PARTS FOR FENDER	Not Necessary	62.00 FS	
14		*BRACKET	Not Necessary	34.00 FS	
15	1	*BRACKET FOR FENDER-RH	Not Necessary		4. (C. C. C
16	1	*BRACE WING-RH	Not Necessary		
17	1	*WHEEL HOUSING LINER-RH	Not Necessary		
18	1	*ATTACHMENT PARTS FOR WHEEL HOUSING LINES	Not Necessary	77.00 FS	
19	1	*HEADLIGHT FOR GAS DISCHARGE LAMP -RH	Cut		*1,411.20 FS
20	1	*HEADLIGHT LIFT CYLINER-RH	Not Necessary		
21	1	*CAR PLATE-FRONT	Not Necessary		
22	1	*SUNDRIES	Not Necessary	300.00 FS	*-F8
F=Fr	anchise	e part. S=SpcNett.		and the second second	THE STATE OF STATE OF
		•	Total Parts (S\$	7,333.00	2,878.24

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=ge... 8/4/2019

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Re	commended Labour	Lab.Type	Repairer's	Amount
No	Particulars	Lab. Type	Mepaner o	7.55.000.052.000
Labo	our Items		80582824	200.00
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER AND HEADLIGHT .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	750.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labo	our Cost (S\$)	4,152.00	2,402.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >