

REF:

CC3/AU18017996 / Albez

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: 2100365458
 Claims No: 4518674761SH
 Sum Insured: _____ Excess: \$1000/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: 90K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 wks days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKM3931U Yr Regn: 2014 / Feb.
 Type: M.C / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 CC: 1984Colour: Black A/C: Insured / Std / NI / NASp. Reading: 49878 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ449EN074713Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 25/55R17R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. _____ D.O.I: 04/0/18Survey held at: PremiumDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG.SKM 3931U - CC3/AU17001836 / AlbezQA:311820H

Part by Part \$2406.92, 4days
 (Red: 5369.02, 69%)

RECEIVED 12 MAR 2015

Date/Time, File Pass to?

1) 0/3 Typst.

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final ReportDays Of Repair: 4Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) \$ + RS: \$

) Photos

) Others

TOTAL:

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$Report Format: ODLump Sum / I.B.I: \$ 2406.92

200

10

210

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/10/2018 17:47
Date Of Accident	25/09/2018 08:30
Exact Location Of Accident	ONTARIS AVENUE, THE WINDSOR BLK 5 #02-01 S(576193)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM3931U
Insured/Policyholder	
Name Of Registered Owner	CHENG CHENG
NRIC No	S9074280I
Email Address	CHENGWAKAOMTV@ME.COM
Mobile Phone No	(LOCAL) +65-98280214
Alternative Phone No	OTHERS-97971850

Vehicle Particulars

Manufacturer	AUDI
Model	A6 C7 2.0 TFSI MU 4G
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100365458-04
Cover Note Number	

Driver

Name of Driver	CHENG CHENG
NRIC No	S9074280I
Date Of Birth	25/05/1990
Occupation	INDOOR
Date Of Driving Pass	01/10/2014
Driving Experience	3 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98280214
Fax Number	
Contact Number	OTHERS-97971850
EMail Address	CHENGWAKAOMTV@ME.COM

Address	5 ONTORIO AVENUE #02-01
Postcode	576193
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I PARK MY CAR IN MY CARPARK. I LEFT MY CAR AND WENT HOME. WHEN I CAME TO USE MY CAR AGAIN, I FOUND CUT ON MY CAR AND KNOW MY CAR HAS BEEN VANDALIZED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 1/10/2018

B43

Driver's Signature

(If driver is not the policyholder)

Date & Time: 1/10/2018

B43

Reporting Centre Personnel's Signature

Name: JUNE TAN

NRIC/FIN No.: S8800063

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I park my car in my carport I left my car and went home. When I came to use my car again, I found cut on my car and know that my car has been vandalised.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 1/10/2018
1643

Driver's Signature
(if driver is not the policyholder)
Date & Time: 1/10/2018
1643

Reporting Centre Personnel's Signature
Name: Jhonis Paul
NRIC/PIN No: S8820467

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S90742801



Name
CHENG CHENG

程程

Race
CHINESE

Date of birth
25-05-1990

Sex
M

Country of birth
CHINA

S90742801

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S90742801

Name
CHENG CHENG

Birth Date: 25 May 1990

Issue Date: 01 Oct 2014



002351392F

4184903



NRIC No. S90742801



Date of issue
06-03-2008

Address

5 ONTARIO AVENUE
#02-01
SINGAPORE 576193

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ 01 Oct 2014

NP 425A



Licence No: S90742801

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHENG CHENG
 Period of Insurance : 26 Feb 2018 To 25 Feb 2019
 Engine No. : CDN378626
 Chassis No. : WAUZZZ4G9EN074713

Vehicle No. : SKM3931U
 Policy No. : 2100365458-04
 Endorsement No. :
 Issued Date : 08 Feb 2018

ABOUT THE COVER

Make/Model	AUDI A6 C7 2.0 TFSI MU		
Engine Capacity/Tonnage	1,984.00 CC	Sum Insured	Market Value
Driver Restriction	NA	Off Peak Car	No
		First Year of Registration	2014
		Insuring with COE/PAF	Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$2,000 as "Young and/or Inexperienced Driver Excess" ("YICD") if you are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability test or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 65 of the Road Transport Act, 1987 (Malaysia), are not to be included under these Headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHENG CHENG - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add 55, Ubi Road 1 Singapore 408698 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0904125207

PREMIUM LEASING - SLEE

291 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Ching Qian Yee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Vehicle on Motor Claims assistance
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centre or authorised repairer within 24 hours of the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centre or authorised repairer within 24 hours of the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centre or authorised repairer within 24 hours of the next working day of the accident.
- Submit Third-Party Motor Claims correspondence from third parties to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 395840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1140/2018/GW
Date : 2-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Cheng Cheng
Address : 5 Ontatio Avenue
#02-01
Singapore 576193
Telephone : HP +65 98280214
Type of Claim : Own Damage Claims
Policy No. : 2100365458-04
Vehicle No : **SKM 3931 U**
Model Code : Audi A6 2.0 TFSI M u
Model / Year : Feb-14
Engine No : CDN 378626
Chassis No : WAUZZZ4G9EN074713
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 25-Sep-18
Place of Accident : Ontaris Avenue, The windsor Nlk 5 #02-01 S(576193)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKM 3931 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor check function.	S/N \$ 360.00 ✓	✓
2	To dismantle rear bumper and rear lid. To renew rear bumper. Re-organize rear crash management components reinstall all parts removed.	\$ 2,100.00 500. ✓	✓
3	To respray rear bumper and rear lid.	\$ 1,600.00 1100 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>4,252.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3931 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Repair</i>	\$ 2,205.00	X
2	REAR BUMPER STICKY PAD <i>7 mm</i>	\$ 20.00	X
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 236.00	X
4	REAR BUMPER SPOILER <i>new</i>	\$ 301.00	X
5	REAR BUMPER SECURING STRIP <i>new</i>	\$ 148.00	X
6	REAR BUMPER PACKING, ADHESIVE <i>new</i>	\$ 15.00	11-60
7	REAR BUMPER AUDI EMBLEM <i>new</i>	\$ 108.00	✓ 8.6
8	INSCRIPTION '2.0' <i>new</i>	\$ 83.00	✓ 66.16
9	INSCRIPTION 'A6' <i>new</i>	\$ 83.00	✓ 66.16
10	REAR BUMPER NO. PLATE <i>new</i>	\$ 25.00	✓ 25
11	SUNDRIES <i>new</i>	\$ 300.00	X
TOTAL SPARE PARTS CHARGES		\$ 3,524.00	
TOTAL LABOUR CHARGES		\$ 4,252.00	
GRAND TOTAL		\$ 7,776.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Net.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 04/10/18 ✓
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 04 Days.

LETTER OF AUTHORITY

the following conditions apply:

- To resolve before/after repair damage
- To identify damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1140/2018/GW
Date	:	2-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name
Address

Telephone
Type of Claim
Policy No.

Vehicle No

Model Code

Model / Year

Engine No

Chassis No

Mileage

Date In

Liability

Excess Cost

Estimated By

Accident Date

Place of Accident

:	Mr. Cheng Cheng
:	5 Ontatio Avenue
:	#02-01
:	Singapore 576193
:	HP +65 98280214
:	Own Damage Claims
:	2100365458-04
:	SKM 3931 U
:	Audi A6 2.0 TFSI M u
:	Feb-14
:	CDN 378626
:	WAUZZZ4G9EN074713
:	-
:	-
:	Johnny Boo / Allan Wu
:	25-Sep-18
:	Ontaris Avenue, The windsor Nik 5 #02-01 S(576193)

Hi Adrian

4 days - ok - jb - 17 Dec 18

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKM 3931 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1140/2018/MAS

7 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKM 3931 U, Audi A6 C7 2.0 TFSI Mu

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKM 3931 U**, claimant, **Mr. Cheng Cheng**, please find the related document per attached.

1. A copy of the Original invoice no. 85013478 – S\$1,505.40
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKM 3931 U



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2223
Main Telefax: 6471 3735
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6366 2223
Telefax: 6471 1021

Ubi Service Centre
55 Ubi Road 1
Singapore 408622
Telephone: 6366 2223
Telefax: 6471 1021

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 3323
6828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013478 Date : 19/02/2019 Order : SHK3931U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SHK3931U (V 22173) Regn Date: 26/02/2014 Mileage: 60123 WIP No.: 26997
Model: A6 C7 2.0 TFSI MU 46207H (MY 1 Chassis: WAUZZZ469EN074713 Engine: CON 378626 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR,CHECK FUNCTION	368.00	1.00	368.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER AND REAR LID, TO REPAIR REAR BUMPER,REORGANISE REAR CRASH MANAGEMENT COMPONENTS,REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4F0853741 2ZZ	INSCRIPTION 'A6' Less 020%	1.00	82.70	66.16
X	A8H0853743H 2ZZ	INSCRIPTION '2.0T' Less 020%	1.00	82.70	66.16

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 3253

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6471 3253

Ubi Service Centre
55 Ubi Road 1
Singapore 408821
Telephone: 6386 2223
Telefax: 6471 3253

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 3323
6828 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 15:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013478 Date : 19/02/2019 Order : SKM3931U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKM3931U (V 22173) Regn Date: 26/02/2014 Mileage: 60123 WIP No.: 26997

Model: A6 C7 2.0 TFSI MU 4G207H (MY 1 Chassis: WAUZZZ4G9EN074713 Engine: CDN 378626 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A465853742 22Z	AUDI SIGN	1.00	107.50	86.00
X	A8D0853419F	PACKING	1.00	14.50	11.60

Parts 229.92
Labour 0.00
Sublet 2,177.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,406.92

7% GST 98.48

Grand Total 1,505.40

 19/2

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SKM3931U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/ 1140 /2018/TF
19 OCTOBER 2018

from
Telephone +65-
Telefax +65-
Mobile: +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4G9EN074713
Vehicle Regn No. : SKM3931U
Vehicle Mileage : 50762 km
Vehicle Owner : Mr. Cheng Cheng
Certificate No : 2100365458-04
Policy Excess : S\$1070.00 (Inclusive of GST)
Accident Date : 25 September 2018
Place : Ontario Ave, The Windsor blk 5
Repair Cost : \$ 1,505.40
WIP No. : 26997
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 19/10/18
Date : 3pm

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S90742801



Name

CHENG CHENG

程程

Race

CHINESE

Date of birth

25-05-1990

Sex

M

Country of birth

CHINA

S90742001

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number

S90742801

Name

CHENG CHENG

Birth Date: 25 May 1990

Issue Date: 01 Oct 2014



4184803

NRIC No: S90742801



Date of issue

06-03-2008

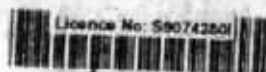
Address

5 ONTARIO AVENUE
#02-01
SINGAPORE 576193

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 01 Oct 2014



Licence No: S90742801

NP 428A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHENG CHENG
 Period of Insurance : 26 Feb 2018 To 25 Feb 2019
 Engine No. : CDN378626
 Chassis No. : WAUZZZ4G9EN074713

Vehicle No. : SKM3931U
 Policy No. : 2100385458-04
 Endorsement No. :
 Issued Date : 08 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A6 C7 2.0 TFSI MU
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2014
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDE") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHENG CHENG - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Uls Road 1 Singapore 409693 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Chen Yee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (subject to pre-accident request)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Move your car and other vehicles to a safe place.
- Do not speak or discuss fault at scene with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Valid Evidence/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.
Activation Hotline: 67428888
501 Guillemard Road Singapore 399840
Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

A Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly effected to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Oct 2018		04 Oct 2018 13:42 Edit Adj Rpt	S\$2,406.92 Edit Estimates	S\$2,406.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHENG CHENG , ID: 590742801, Tel: +6598280214, Email: CHENGWAKAOMTV@ME.COM									
Vehicle Reg. No.: SKM3931U		Date of Loss: 25/09/2018 08:00 - :59 [54 Months and 30 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 4518684761SG		Policy/Cover Note No.: 2100365458 (Comprehensive)							
		Excess: S\$1,000.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/10/2018]									
Driver/Custodian: CHENG CHENG (28 / Male) , NRIC: 590742801, Tel: +6598280214 Email: CHENGWAKAOMTV@ME.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (05/10/2018): SKM3931U / OD / 25/09/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKM3931U (4518684761SG)
OD
Sep 25 2018 8:00AM
[CHENG CHENG]
Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/02/19 16:08	General View	Load JPG	☒
2	01/02/19 16:08	General View	Load JPG	☒
3	01/02/19 16:08	General View	Load JPG	☒
4	01/02/19 16:08	General View	Load JPG	☒
5	01/02/19 16:08	General View	Load JPG	☒
6	01/02/19 16:08	General View	Load JPG	☒
7	01/02/19 16:08	General View	Load JPG	☒
8	01/02/19 16:08	General View	Load JPG	☒
9	01/02/19 16:08	General View	Load JPG	☒
10	01/02/19 16:08	General View	Load JPG	☒
11	01/02/19 16:08	General View	Load JPG	☒
12	01/02/19 16:08	General View	Load JPG	☒
13	01/02/19 16:08	General View	Load JPG	☒
14	01/02/19 16:08	General View	Load JPG	☒
15	01/02/19 16:08	General View	Load JPG	☒

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/10/18 12:09	estimate	Load PDF	
2	05/10/18 12:09	Singapore Accident Statement	Load PDF	
3	12/03/19 15:36	Workshop Invoice	Load PDF	
4	12/03/19 15:36	Discharge Voucher	Load PDF	

Linked Accident Report Documents

			View View in Browser		
Assessment Reports			1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	01/10/18 18:14	Accident Statement	1	Load HTM	
Photos/Images			3 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	01/10/18 18:09	Accident Photo	1	Load JPG	☒
2	01/10/18 18:09	Accident Photo	1	Load JPG	☒
3	01/10/18 18:09	Accident Photo	1	Load JPG	☒
4	01/10/18 18:09	Accident Photo	1	Load JPG	☒
5	01/10/18 18:09	Accident Photo	1	Load JPG	☒
6	01/10/18 18:09	Accident Photo	1	Load JPG	☒
7	01/10/18 18:09	Accident Photo	1	Load JPG	☒
8	01/10/18 18:09	Accident Photo	1	Load JPG	☒

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
9	01/10/18 18:09	Accident Photo		Load JPG	☒
10	01/10/18 18:09	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	01/10/18 18:04	Sketch Plan		Load JPG	☒
2	01/10/18 18:04	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18017996/ATBE2

Date: 12/03/2019

REFERENCE

Insured/Claimant: CHENG CHENG Policy No: 2100365458
Date of Loss: 25/09/2018 Nature of Claim: OD Claim No: 4518684761SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKM3931U
Make & Model: AUDI A6, 2.0 Avant TFSI MU (A) Engine No: CDN378626
Reg. Date: 26/02/2014 (Man. Year: 2014) Chassis No: WAUZZZ4G9EN074713
Colour: Black Odometer: 49878 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,524.00	254.92	3,269.08	92.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,252.00	2,152.00	2,100.00	49.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,776.00	2,406.92	5,369.08	69.05
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	6,776.00	1,406.92	5,369.08	79.24
+ GST 7.00/7.00% (S\$)	474.32	98.48	375.84	79.24
Nett Amount (S\$)	7,250.32	1,505.40	5,744.92	79.24

INSPECTION

Date of Assignment: 04/10/2018
Date Inspected: 04/10/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	2,205.00 FS	*- FS
2	4		*REAR BUMPER STICKY PAD	Not Necessary	20.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	236.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Not Necessary	301.00 FS	*- FS
5	1		*REAR BUMPER SECURING STRIP	Not Necessary	148.00 FS	*- FS
6	1		*REAR BUMPER PACKING, ADHESIVE	Necessary	15.00 FS	*11.60 FS
7	1		*REAR BUMPER AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
8	1		*INSCRIPTION 2.0	Necessary	83.00 FS	*66.16 FS
9	1		*INSCRIPTION A6	Necessary	83.00 FS	*66.16 FS
10	1		*REAR BUMPER NO. PLATE	Cut	25.00 FS	*25.00 FS
11	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (\$\$)					3,524.00	254.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE REAR BUMPER AND REAR LID. TO RENEW REAR BUMPER. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
3	TO RESPRAY REAR BUMPER AND REAR LID	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			4,252.00	2,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1140/2018/GW
Date	:	2-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 17 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Cheng Cheng
Address	:	5 Ontatio Avenue #02-01 Singapore 576193
Telephone	:	HP +65 98280214
Type of Claim	:	Own Damage Claims
Policy No.	:	2100365458-04
Vehicle No	:	SKM 3931 U
Model Code	:	Audi A6 2.0 TFSI M u
Model / Year	:	Feb-14
Engine No	:	CDN 378626
Chassis No	:	WAUZZZ4G9EN074713
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	25-Sep-18
Place of Accident	:	Ontaris Avenue, The windsor Nlk 5 #02-01 S(576193)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKM 3931 U

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor check function.	S/N \$	360.00	\$ 360.00
2	To dismantle rear bumper and rear lid. To renew rear bumper. Re-organize rear crash management components reinstall all parts removed.	\$	2,100.00	\$ 500.00
3	To respray rear bumper and rear lid.	\$	1,600.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,252.00</u>	<u>\$ 2,152.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 3931 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,205.00	
2	REAR BUMPER STICKY PAD	4 \$ 20.00	
3	REAR BUMPER FIXING PARTS	\$ 236.00	
4	REAR BUMPER SPOILER	\$ 301.00	
5	REAR BUMPER SECURING STRIP	\$ 148.00	
6	REAR BUMPER PACKING ADHESIVE	\$ 15.00	\$ 11.80
7	REAR BUMPER AUDI EMBLEM	\$ 108.00	\$ 86.00
8	INSCRIPTION ' 2.0 '	\$ 83.00	\$ 66.16
9	INSCRIPTION ' A6 '	\$ 83.00	\$ 66.16
10	REAR BUMPER NO. PLATE	S/N \$ 25.00	\$ 25.00
11	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS CHARGES	\$ 3,524.00	\$ 254.92
	TOTAL LABOUR CHARGES	\$ 4,252.00	\$ 2,152.00
	GRAND TOTAL	\$ 7,776.00	\$ 2,406.92

All charges are not inclusive of GST.

Legend : Remarks (DP) = Approved, Remarks (X) = Not approved
Spare parts are Special Part.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant