

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 22 October 2018 2:10 PM  
**To:** 'Tan, Rachel'  
**Cc:** SUR; Admin-D (LKKAuto); assignments  
**Subject:** RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Dear Rachel,

This is a chain collision. The repair cost consist of front and rear damages, we will take note on your insured concern upon finalising.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Rachel [mailto:[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)]  
**Sent:** Sunday, 21 October 2018 6:32 PM  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Hi LKK

Any updates ?

Regards

Rachel Tan

Executive, Claims, Great American Insurance Company

Tel: 6804 7846

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Wednesday, October 10, 2018 4:56 PM  
**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** [External] RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Hi Rachel,

We will check and revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

**Sent:** Wednesday, 10 October 2018 3:55 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Hi

Please confirm on damages, \$16K? Our insured vehicle no visible damage.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Wednesday, October 10, 2018 3:20 PM

**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** [External] RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Dear Rachel,

Enclosed preliminary revised of vehicle SHA 4295P.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 4 October 2018 9:11 AM

**To:** 'Tan, Rachel' <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

**Sent:** Wednesday, 3 October 2018 8:23 PM

**To:** Chunni Motor <[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)>

**Cc:** LKK Assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

WP

Dear Sir. Noted on your request.

Dear LKK, please accept TP PRI assignment, attached estimates for reference.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

**From:** Chunni Motor <[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)>

**Sent:** Wednesday, October 3, 2018 3:41 PM

**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Subject:** [External] Re: FW: Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Dear Rachel,

We agree to appoint LKK Auto Consultants P/L

Thank you

Regard,

Chunni Motor Work P/L

On Wed, Oct 3, 2018 at 3:30 PM Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)> wrote:

WP

Dear Lynn

As requested, we append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Investigation Solutions Pte Ltd
3. Priority Services
4. RT Appraisal Pte Ltd

5. LKK Auto Consultants

6. JP KNIGHTS PTE LTD

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

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**From:** Ong, Joanna **On Behalf Of** General Claims

**Sent:** Wednesday, October 3, 2018 3:22 PM

**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Subject:** FW: [External] Accident involving veh no: SHA 4295P & EY50P on 02.10.18/ CLMOMVP000000869

Hi Rachel,

FYNA. Thanks.

Joanna

**From:** Chunni Motor <[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)>

**Sent:** Wednesday, October 03, 2018 9:25 AM

**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>

**Subject:** [External] Accident involving veh no: SHA 4295P & EY 50P on 02.10.18

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

**Kindly arrange to survey in AMK Autopoint, Soon Hock Motor, #01-05/06.**

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

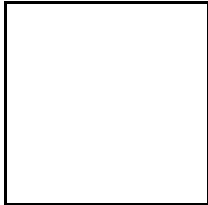
Thank you for your kind assistance.

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