

ISS. REC. BY:

REF: CS/GAI/18017987/Urd3

Special Instructions:

Surveyor:

Marcus

ASSIGNMENT (Office)

From (Person):

Rachel Tan

of

GAI

Date/Time: 3/10/18 @ 7:35pm

Estimated Cost:

Bill to:

☒ IP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YN5184A

Insured:

at Workshop m/s Hock Wah Motor Workshop Pte Ltd

Tel:

~~6777 6106~~ 6441 5655

of 3011 Bedok Industrial Park E #01-2008 S(489977)

Policy No:

MOMVC000003946-01-000

Claim No:

CLMOMVC000003947

Sum Insured:

Excess:

\$1500

Make of Vehicle:

D.O.A.

02/10/18

(Client's Record)

CA ☒ REV

/ REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

9/10/18 @ 4/10/18

Person Contacted:

Amysia

Vehicle IN / ☒ OUT

Date/Time

Action/Instruction

(✓)

Estimate

YN5184A - NA/GAI/18016069/h1

D.O.A. 3/9/18

9/10/18

Revert IA thru email

10/10/18

Rachel authorize repair

11/10/18

Inform Pei Ying to proceed for repair via email & phone call

(08/11/13) wsf

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From: _____ Date: 19/12

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YNS18XAat Workshop m/s Sum

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: ?

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: 416

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: 2 Consistent?: Yes or NoEst. Repairs: 14 days Res: Yes or NoLum Sum: 20 % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS Rep 8h

Date: _____ Vehicle: IN / OUT

Person Contacted: 5 yrs. 7 mthDate / Time Action / Instruction LIA 278251/10/18 workshop ashy 2/1 because no second hand partsTOTAL LOSS or repairer ashy 4/5 \$18000 for repair15/10/18 Revert supp to Rachel19/10/18 Sharon Intirm to let Hock Wah to proceed for repair22/10/18 Intirm Amy Sia to proceed for repair. Repair cost not more than \$15K17/11/18 confirm MS \$15,000. with Repairer by insurance.

(Red: \$11,648.70, 44%)

RECEIVED 13 NOV 2018

Date/Time, File Pass to?

☐ : Preli. Report1) typist☒ : Final Report

Date/Time, File Return to?

2) _____

Report Format: ODLump Sum / LBt: (\$ 15,000.00)Veh No: YNS18XA Yr Regn: 51/14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or LMMake: Mit center FEB71 c.o. 2998Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 20056 T/Radio: Insured / Std / NI / NA

Engl/No: _____

C/No: FEB71GA00009Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: NI / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 215/75R17.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Triangle

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6/6 mmL/Bal. 6 mm L/Bal. 6/6 mmD.O.A. 2/10/18 D.O.I. 4/10/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rt.

The U/C / Chassis frame / Body Structure affected due to collision.

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Days Of Repair: 14Resurvey No. of Trip: 3Survey Fee: (150)

Transportation: _____

S + RS: SI

Photos _____

Others _____

TOTAL (150)

From : Workshop Department

M/S : Woodlands Transport Service Pte Ltd

No 8 Gul Circle

Singapore 629564

Date : 12-Nov-14
Proforma Invoice No: 1114/704

| S/n | Description | Unit | Amount |
|-----|---|------|--------------------|
| | Repair cost of PC458H | | |
| | Accident Date: 25/09/14 | | |
| | Repair works took 6 days | | |
| | Lump sum repair inclusive of labour charges & spray painting | | \$ 4,300.00 |
| | Add 7% GST | | \$ 301.00 |
| | SGD: Four Thousand Six Hundred One Only | | |
| | Total | | \$ 4,601.00 |

Authorised Signature

Nivitha (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Wednesday, 3 October 2018 7:35 PM
To: peiyong@smemotor.com.sg
Cc: LKK Assignments
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497
Attachments: 0609_001.pdf

Hi PeiYing

We will arrange for LKK to conduct PRS. Please provide clearer DL, thank you.

Hi LKK

Please accept assignment, estimates attached.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Ong, Joanna On Behalf Of General Claims
Sent: Wednesday, October 3, 2018 3:22 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: FW: [External] OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Rachel,

Fyna. thanks.

Joanna

From: peiyong@smemotor.com.sg <peiyong@smemotor.com.sg>
Sent: Wednesday, October 03, 2018 3:19 PM
To: General Claims <GeneralClaims@sg.gaig.com>
Subject: [External] OWN DAMAGE CLAIM FOR YN5184A

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,
PeiYing

From: ptr2@smemotor.com.sg
Sent: Wednesday, October 3, 2018 2:03 PM
To: SME Motor-Chia Pei Ying
Subject: Attached Image

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CLM0MVM000003497

Date: 9 October 2018

Our Ref: CS/GAI18017987/Urd3

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

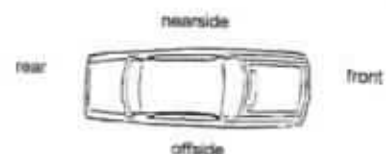
PRELIMINARY ADVICE OF VEHICLE NO. YN 5184A

We thank you for the instruction on 03/10/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 04/10/2018 at the premises of m/s: SME MOTOR PTE LTD and have the following to report:-

| | |
|-------------------------------|------------------------|
| Repairer's Estimate (Gross) | : S\$ <u>17,958.70</u> |
| Revised Estimate Amount | : S\$ <u>7,143.70</u> |
| "Check" Items (Estimated) | : S\$ <u>3,844.50</u> |
| Total Repair cost (Estimated) | : S\$ <u>10,988.20</u> |
| Pre-Accident Value | : S\$ <u>44,000.00</u> |
| COE/PARF value | : S\$ <u>27,825.00</u> |
| Nett Value | : S\$ <u>16,175.00</u> |

Description of Damage:
The vehicle sustained damages
at the front portion.



Comment:
We have not authorize repair.
Repair day: 10 days

Yours faithfully
MARCUS
Automotive Assessor

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, October 09, 2018 12:24 PM
To: 'Tan, Rachel'
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497
Attachments: YN 5184A OD.pdf

Dear Rachel,

Repairer propose to repair the vehicle on part by part basis as there is no secondhand parts.

Kindly let us have your authorization.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, October 09, 2018 12:21 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

Enclosed preliminary revised for YN 5184A.

Repair day : 10 days

We have not authorize repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, October 04, 2018 9:25 AM

Janice Lee (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Wednesday, October 10, 2018 12:15 PM
To: Janice Lee (LKKAUTO)
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Janice

Please proceed as per your recommendation, excess \$1,500/-.
To verify check items, thank you.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Tuesday, October 9, 2018 12:35 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

Enclosed as per request.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Tuesday, October 09, 2018 12:27 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Janice

Surveyor markings and survey pictures please

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Wednesday, October 10, 2018 12:22 PM
To: ying@smemotor.com.sg
Cc: SUR
Subject: YN 5184A GAI OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **YN 5184A (excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Your Ref: CLM0MVM000003497

Date: 15 October 2018

Our Ref: CS/GAI18017987/Urd3

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. YN 5184A

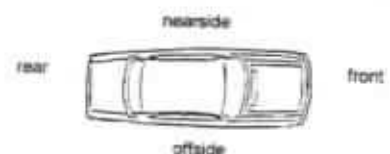
We thank you for the instruction on 03/10/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 04/10/2018 at the premises of m/s: SME MOTOR PTE LTD and have the following to report:-

| | |
|-------------------------------|--|
| Repairer's Estimate (Gross) | : S\$ 26,648.70(Include Supp \$8,690.00) |
| Revised Estimate Amount | : S\$ 18,968.70(Include Supp). |
| "Check" Items (Estimated) | : S\$ 3,239.50 |
| Total Repair cost (Estimated) | : S\$ 22,208.20 |
| Pre-Accident Value | : S\$ 44,000.00 |
| COE/PARF value | : S\$ 27,825.00 |
| Nett Value | : S\$ 16,175.00 |

Description of Damage:

The vehicle sustained damages at the front portion.



Comment:

Repair day: 10 days

The repairer requested a repair cost of \$18,000.00, if to restore it to pre-accident condition or to treat it as constructive total loss, as recommended.

Yours faithfully
MARCUS
Automotive Assessor

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Tuesday, October 16, 2018 9:00 AM
To: Tan, Rachel; Ng, Sharon
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

According to our surveyor, the supplementary items are those mechanical items such as steering box, bracket, brake items only discovered after the visual damaged items had removed. It is consistent as a results of the frontal impact force. According to the repairer, it is expected more damages during the course of repairs, the repairer willing to undertake the global sum of \$18,000.00 though it is over the nett limit.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Monday, October 15, 2018 2:26 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Janice

What is the difference between previous and latest prelim. What is the suppl parts due to?

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Monday, October 15, 2018 9:55 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

Enclosed preliminary revised for YN 5184A.

Kindly let us have your advice.

Janice Lee (LKKAUTO)

To: Tan, Rachel
Cc: Ng, Sharon
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

According to our surveyor, the supplementary items are those mechanical items such as steering box, bracket, brake items only discovered after the visual damaged items had removed. h —

It is consistent as a results of the frontal impact force. L

Expected more damages during the course of repairs, the repairer willing to undertake the global sum of \$18,000.00.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Monday, October 15, 2018 2:26 PM

To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>

Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>

Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Janice

What is the difference between previous and latest prelim. What is the suppl parts due to?

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>

Sent: Monday, October 15, 2018 9:55 AM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

Enclosed preliminary revised for YN 5184A.

Kindly let us have your advice.

It is expected — —
According to repair, it is — — —
though it is ~~still~~
over the
Nett limit.
Kindly note that the
GIA guideline, allows
\$5000/- over the net
limit, bear between the
insurer & insured,
please check

Janice Lee (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Monday, October 15, 2018 2:26 PM
To: Janice Lee (LKKAUTO)
Cc: Ng, Sharon
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497
Attachments: YN 5184A OD.pdf; YN 5184A EST AND SUPPLEMENTARY.pdf; YN 5184A REINSPECTION PHOTO.pdf

- dismantle, no yet start repair

dismantle
↓

Hi Janice

What is the difference between previous and latest prelim. What is the suppl parts due to?

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Monday, October 15, 2018 9:55 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

Enclosed preliminary revised for YN 5184A.

Kindly let us have your advice.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Wednesday, October 10, 2018 12:24 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Rachel,

Thanks, I had informed repairer to proceed for repair.

Thank you.

the supplying items are
three mechanical items
such as steering box,
bracket, brake
items, due to only
discovered after the
visual items removal.
damages had
It is constant as a
result of the frontal
impact force..

results

Expect more damages
during the course of
repair, the repairer
willing to undertake
the global
cum of \$18,000!

Janice Lee (LKKAuto)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Sent: Tuesday, October 16, 2018 5:04 PM
To: Janice Lee (LKKAuto)
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Janice

Can you assist to verify Market Value again? Why is it \$44k?

Regards
Sharon
Great American
DID: 6804 7845

Depreciation per yrs of k. Bal 5yrs 7ml.

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Tuesday, October 16, 2018 9:00 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

According to our surveyor, the supplementary items are those mechanical items such as steering box, bracket, brake items only discovered after the visual damaged items had removed. It is consistent as a results of the frontal impact force. According to the repairer, it is expected more damages during the course of repairs, the repairer willing to undertake the global sum of \$18,000.00 though it is over the nett limit.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Monday, October 15, 2018 2:26 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Janice

What is the difference between previous and latest prelim. What is the suppl parts due to?

Janice Lee (LKKAUTO)

To: Ng, Sharon
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497
Attachments: YN 5184A.pdf

Dear Sharon,

According our surveyor, the depreciation of this vehicle is \$8k per years. It balance left 5 years 7 month.

Please see attached.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, October 16, 2018 5:17 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

Will check with surveyor and revert back.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [<mailto:Sharon.Ng@sg.gaig.com>]
Sent: Tuesday, October 16, 2018 5:04 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Janice

Veron Chen (LKKAUTO)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Sent: Friday, 19 October 2018 10:43 AM
To: Janice Lee (LKKAUTO)
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Janice

With the revised prelim advice, no. of days to take for repair still 10 days? • 14 days

no reply yet

Regards
Sharon
GAIC

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Wednesday, October 17, 2018 10:24 AM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

According our surveyor, the depreciation of this vehicle is \$8k per years. It balance left 5 years 7 month.

Please see attached.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* amysia.

From: Janice Lee (LKKAUTO)
Sent: Tuesday, October 16, 2018 5:17 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

motor@hockwa hi.com.sg

Dear Sharon,

Will check with surveyor and revert back.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, October 22, 2018 10:41 AM
To: 'Ng, Sharon'
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

Our surveyor recommend 14 days to repair the vehicle.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [mailto:Sharon.Ng@sg.gaig.com]
Sent: Friday, October 19, 2018 10:43 AM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Janice

With the revised prelim advice, no. of days to take for repair still 10 days?

Regards
Sharon
GAIC

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Wednesday, October 17, 2018 10:24 AM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

According our surveyor, the depreciation of this vehicle is \$8k per years. It balance left 5 years 7 month.

Please see attached.

Thank you.

Veron Chen (LKKAUTO)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Sent: Friday, 19 October 2018 11:04 AM
To: Janice Lee (LKKAUTO)
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Jannice

Just spoke to Ol. Outstanding loan \$60k+.
Veh was purchased in 2014 @ \$131k (includes \$7k tailgate). Need to further confirm MV as yours is out of range compared to the rest.

Regards
Sharon
GAIC

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Wednesday, October 17, 2018 10:24 AM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

According our surveyor, the depreciation of this vehicle is \$8k per years. It balance left 5 years 7 month.

Please see attached.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, October 16, 2018 5:17 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

Will check with surveyor and revert back.

Thank you.

Best Regards,

Veron Chen (LKKAUTO)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Sent: Friday, 19 October 2018 5:48 PM
To: Janice Lee (LKKAUTO)
Cc: SUR; Tan, Rachel
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497
Attachments: OI authorisation letter.pdf

Dear Janice

Please see attached insured's authorization letter.

We have agreed to authorize repair at \$15,000 to Hock Wah Motor Workshop, with no further supplementary parts.

Please follow-up with the workshop accordingly.

Thanks & Regards
Sharon Ng
Great American
DID: 6804 7845

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Tuesday, October 16, 2018 9:00 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

According to our surveyor, the supplementary items are those mechanical items such as steering box, bracket, brake items only discovered after the visual damaged items had removed. It is consistent as a results of the frontal impact force. According to the repairer, it is expected more damages during the course of repairs, the repairer willing to undertake the global sum of \$18,000.00 though it is over the nett limit.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Monday, October 15, 2018 2:26 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Hi Janice

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, October 22, 2018 10:38 AM
To: 'Ng, Sharon'
Cc: SUR; Tan, Rachel
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Sharon,

We had informed Hock Wah to proceed accordingly.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [<mailto:Sharon.Ng@sg.gaig.com>]
Sent: Friday, October 19, 2018 5:48 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Janice

Please see attached insured's authorization letter.

We have agreed to authorize repair at \$15,000 to Hock Wah Motor Workshop, with no further supplementary parts.

Please follow-up with the workshop accordingly.

Thanks & Regards

Sharon Ng

Great American

DID: 6804 7845

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Tuesday, October 16, 2018 9:00 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR YN5184A / CLMOMVC000003497

Dear Rachel,

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, October 22, 2018 10:35 AM
To: Hock Wah Motor Pte Ltd
Cc: SUR
Subject: YN 5184A GAI OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **YN 5184A (excess \$1,500.00/-)**. Please note that **the vehicle repair at repair cost not more than \$15,000.00 with no further supplementary parts.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|------------------|
| Date Of Report | 02/10/2018 15:02 |
| Date Of Accident | 02/10/2018 07:40 |
| Exact Location Of Accident | PIE TWDS TUAS |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------------------|
| Vehicle Registration Number | YN5184A |
| Insured/Policyholder | |
| Name Of Registered Owner | ALPRIMO FERIGHT SERVICES PTE LTD |
| Co Reg No | 199303406G |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-62812088 |

Vehicle Particulars

| | |
|--------------|------------|
| Manufacturer | MITSUBISHI |
| Model | CANTER |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

| | |
|------------------|--------------------|
| Vehicle Category | COMMERCIAL VEHICLE |
|------------------|--------------------|

Insurance Company

| | |
|---------------------------|----------------------------------|
| Name of Insurance Company | GREAT AMERICAN INSURANCE COMPANY |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | MOMVC000003940-01-000 |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | CHUA KENG JUAY |
| NRIC No | S1394025H |
| Date Of Birth | 28/09/1959 |
| Occupation | INDOOR |
| Date Of Driving Pass | 21/06/1978 |
| Driving Experience | 40 YEARS AND 3 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-97452861 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

| | |
|---|--------------------------------------|
| Address | BLK 763 BEDOK RESERVOIR VIEW #11-293 |
| Postcode | 470763 |
| Was driver an employee of the Insured's Company | YES |
| If No, Relationship of the Driver with the Insured | |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-------------------------------------|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles involved in the accident | |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 2 |
| Passenger 1 | NAME: : UNKNOWN GENDER: : FEMALE |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

VEHICLE B SUDDENLY JAM BRAKE. I CAN'T REACT IN TIME AND REAR ENDED VEHICLE B. TALKED WITH VEHICLE B DRIVER HE SAID THERE IS ONE CAR JAM BRAKE SO HE FOLLOWED SUIT. VEHICLE B DRIVER ALSO SAID HE GOT AN IN CAR CAMERA.

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|--------------------|
| Vehicle Registration Number | XE1401J |
| Vehicle Make/Model/Colour | |
| Details Of Properties | VEHICLE B |
| Vehicle Category | COMMERCIAL VEHICLE |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

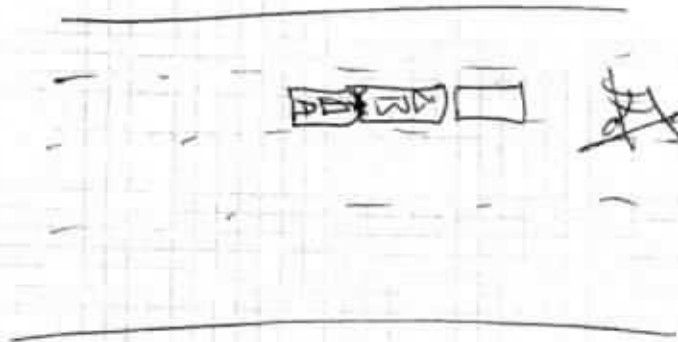
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

gme

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle B suddenly Jam brake, i can't react in time and rear ended vehicle B.
 Talked with vehicle B driver, he said there is 1 car jam brake so he follow suit.
 Vehicle B driver also ~~said~~ said he got an in car camera.

[Handwritten signature]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/PIN No.:

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 3406G

Vehicle Details

Vehicle No.: YN5184A

Vehicle to be Exported: No

Intended Deregistration Date: 05 Oct 2018

Vehicle Make: MITSUBISHI

Vehicle Model: CANTER FEB71GR4SDED

Primary Colour: White

Manufacturing Year: 2013

Engine No.: 4P10A90395

Chassis No.: FEB71GA00009

Maximum Power Output: -

Open Market Value: \$32,555.00

Original Registration Date: 20 May 2014

First Registration Date: 20 May 2014

Transfer Count: 0

Actual ARF Paid: \$1,628.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 19 May 2024

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$49,503.00

COE Rebate Amount: \$27,825.00

Total Rebate Amount: \$27,825.00

The information contained herein is correct as at 05 Oct 2018

OK

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\$0 Down, 100% Loan Fr
2.18% - No Guarantor, High
Tradem, Overloan Up To \$4000
Privilege Group Pte





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Sort by

2 vehicles

Mitsubishi Feb71

Advanced

| | Make | Model | Price | Depreciation | Reg Date | Eng Cap | Mile |
|--|---|-------|-----------------|---------------------|--------------------|-----------------|------|
| Search Selection | Mitsubishi Feb71 | | Any | Any | 2014 | Any | |
|  | Mitsubishi Fuso Canter FEB71 | | \$46,800 | \$8,230 /yr | 12-Jun-2014 | 2,998 cc | |
| | Fuel Type: Diesel Can Carry Up To 4.2 Tonnage, Class 3 License Can Drive. Good Condition, 1 Owner Only, We Provide High Loan Up To 1 Call Us For Appointment To View. ABWIN (1994) Pte Ltd Posted: 25-Sep-2018 | | | | | | |
| | Tags: 2014 Mitsubishi Fuso, 2014 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, f Used Mitsubishi | | | | | | |
|  | Mitsubishi Fuso Canter FEB71 | | \$65,000 | \$11,160 /yr | 31-Jul-2014 | 2,998 cc | |
| | Fuel Type: Diesel Posted: 18-Aug-2018 | | | | | | |
| | Tags: 2014 Mitsubishi Fuso, 2014 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, f Used Mitsubishi | | | | | | |

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mile

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Compare

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

Not Allowed
taken
2/5-
10 day.
Excess \$?
7-hr. H.H. reg
4/10/18

M/S: GREAT AMERICAN INSURANCE COMPANY
3 TEMASEK AVENUE #16-01
CENTENNIAL TOWER
SINGAPORE 039190
TEL: 6804 6000 FAX: 6235 2616
ATTN: Motor Claim Department
Your Ref No: 18/GA/OD-443 (10)
Claim Type: Own Damage

Estimate No: EST0004412
Date: 03 Oct 2018
Policy No: MOMVC000003940-01-
Veh Reg No: YN5184A
Make/Model: MITSUBISHI CANTER

Reg. Date: 20/05/2014

Estimate Repair Cost to Vehicle No :YN5184A

| Description | U/Price | Quantity | Cost | Amount |
|----------------------------------|---------|----------|-----------|-----------|
| | | | <u>SS</u> | <u>SS</u> |
| Parts | | | | |
| 1 FRT PANEL | 50/50 | 1 PC | 1,200.00 | — |
| 2 FRT GRILLE | 3A0 | 1 PC | 550.00 | — |
| 3 FRT GRILLE CENTER LOGO | neu | 1 PC | 50.00 | — |
| 4 FRT GRILLE CLIP | neu | 6 PC | 27.00 | — |
| 5 FRT BUMPER (CENTER) | 70 | 1 PC | 495.00 | — |
| 6 FRT CORNER BUMPER RH | cat | 1 PC | 220.00 | — |
| 7 FRT BUMPER BRACKET | R | 2 PC | 220.00 | X |
| 8 HEADLAMP | 0/5A0 | 2 PC | 700.00 | 12C R/H |
| 9 SIGNAL LAMP | 0/5A0 | 2 PC | 320.00 | 12C R/H |
| 10 RH SIDE LAMP | 3A0 | 1 PC | 135.00 | — |
| 11 FRT RH CORNER PANEL | cat/2nd | 1 PC | 260.00 | — |
| 12 FRT WINDSCREEN RUBBER | neu | 1 PC | 200.00 | — |
| 13 AIRCON BLOWER | 1A | 1 PC | 1,250.00 | — |
| 14 AIRCON COOLING COIL | 1A | 1 PC | 1,150.00 | — |
| 15 HEATER UNIT | cat | 1 PC | 650.00 | — |
| 16 AIRCON COOLING PIPE | 2A | 1 PC | 395.00 | 9 |
| 17 AIRCON DISCHARGE PIPE | 1A | 1 PC | 130.00 | 2 |
| 18 STEERING COLUMN | 2nd/1st | 1 PC | 1,300.00 | — |
| 19 FRT CABIN MOUNTING RH | 7m1 | 1 PC | 495.00 | — |
| 20 STEERING COUPLING | 1A | 1 PC | 950.00 | X |
| 21 DASHBOARD | 2nd/1st | 1 PC | 1,350.00 | — |
| 22 FRT RH DOOR FRT PILLAR | R | 1 PC | 750.00 | X |
| 23 RH SIDE MIRROR REAR COVER | M-1 | 1 PC | 25.00 | — |
| 24 DASHBOARD CROSSMEMBER | 3rd | 1 PC | 295.00 | X |
| | | | 13,117.00 | |
| | Add 10% | | 1,311.70 | 14,428.70 |
| Labour | | | | |
| 25 WIRE CHECKING | | 1 UNIT | 30.00 | 20 |
| 26 REMOVE & REFIX FRT WINDSCREEN | | 1 UNIT | 120.00 | 80 |
| 27 REMOVE & REFIX DASHBOARD | | 1 UNIT | 280.00 | 160 |
| 28 REMOVE & REFIX AIRCON AND GAS | | 1 UNIT | 100.00 | — |
| 29 LABOUR CHARGE | | 1 UNIT | 1,600.00 | 1200 |
| 30 SPRAY PAINTING | | 1 UNIT | 1,400.00 | 1000 |
| | | | | 3,530.00 |

2560

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

M/S : GREAT AMERICAN INSURANCE COMPANY
3 TEMASEK AVENUE #16-01
CENTENNIAL TOWER
SINGAPORE 039190
TEL: 6804 6000 **FAX:** 6235 2616
ATTN: Motor Claim Department
Your Ref No: 18/GA/OD-443 (10)
Claim Type: Own Damage

Estimate No: EST0004412
Date: 03 Oct 2018
Policy No: MOMVC000003940-01-
Veh Reg No: YN5184A
Make/Model: MITSUBISHI CANTER

Reg. Date: 20/05/2014

Estimate Repair Cost to Vehicle No :YN5184A

| | |
|----------------------|----------------------------------|
| Amount Before Excess | SS 17,958.70 |
| Add GST @ 7% | 26,648.70 1,257.11 |
| Total Amount payable | SS 19,215.81 |

TOTAL: SINGAPORE DOLLAR NINETEEN THOUSAND TWO HUNDRED FIFTEEN AND CENTS EIGHTY ONE ONLY

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To carry out damaged part(s) during resurvey
- Parts price will be subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No design modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@sme-motor.com.sg
GST 201119451E RCH NO.201119451E

M/S : GREAT AMERICAN INSURANCE COMPANY
3 TEMASEK AVENUE #16-01
CENTENNIAL TOWER
SINGAPORE 039190
TEL: 6804 6000 **FAX:** 6235 2616
ATTN: Motor Claim Department
Your Ref No: 18/GA/OD-443 (10)
Claim Type: Own Damage

Estimate No: EST0004412
Date: 11 Oct 2018
Policy No: MOMVC000003940-01-
Veh Reg No: YN5184A
Make/Model: MITSUBISHI CANTER

Reg. Date: 20/05/2014

Estimate Repair Cost to Vehicle No :YN5184A

| Description | U/Price | Quantity | Cost | Amount |
|-------------------------------|---------|----------|------------|------------|
| | | | <u>S\$</u> | <u>S\$</u> |
| Supplementary Parts to Repair | | | | |
| Parts | | | | |
| 1 STEERING BOX | | 1 PC | 4,200.00 | ✓ |
| 2 FRT CABIN BRACKET | | 1 PC | 700.00 | ✓ |
| 3 GEAR LEVER CONSOLE | | 1 PC | 350.00 | ✓ |
| 4 BRAKE BOOSTER | | 1 PC | 1,450.00 | ✓ |
| 5 BRAKE MASTER PUMP | | 1 PC | 650.00 | ✓ |
| 6 CLUTCH PUMP | | 1 PC | 550.00 | ✓ |
| | | | 7,900.00 | |
| | Add 10% | | 790.00 | 8,690.00 |

| | |
|----------------------|--------------|
| Amount Before Excess | S\$ 8,690.00 |
| GST Amount | S\$ 608.30 |
| Total Amount payable | S\$ 9,298.30 |

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL: 6441 5655 FAX: 6441 5355/6243 8121
R.O.C No: 200104141D GST Reg. No. 20-0104141-D

TO : 199303406G

GREAT AMERICAN INSURANCE COMPANY
NO 3 TEMASEK AVENUE
16-01 CENTENNIAL TOWER
SINGAPORE 039190
TEL: 6804 6000 FAX: 6235 2616
PH:
ATTN:

TAX INVOICE

Number : IV00057440
Date : 12/11/2018
Case No :
Vehicle No : YN5184A
Chassis: FEB71GA00009
Year of Mfr 2013
Policy No MOMVC000003940-01
Model : MITSUBISHI

Term:

| Sn | DESCRIPTION | QTY | U PRICE | DISC | AMOUNT |
|---|----------------|-----|-------------|------|-----------|
| 1 | LUMPSUM REPAIR | 1.0 | 15,000.00 | 0 | 15,000.00 |
| | Sub Total | | | | 15,000.00 |
| | Parts Total | | | | 15,000.00 |
| SINGAPORE DOLLARS : FOURTEEN THOUSAND FOUR HUNDRED FORTY-FIVE AND CENTS ZERO ONLY | | | Less Excess | | 1,500.00 |
| | | | SUBTOTAL | | 13,500.00 |
| | | | GST 7.00% | | 945.00 |
| | | | TOTAL | | 14,445.00 |

Date of accident : 02/10/2018 07:40 AM. Place : PIE TOWARDS TUAS

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

CLAIM NO: _____

SATISFACTION & DISCHARGE VOUCHER

*I/We hereby acknowledge having received from HOCK WAH MOTOR WORKSHOP PTE LTD, *my/our vehicle number YN5184 A which has been repaired to my/our satisfaction and acceptance.

*I/We admit that the payment of SGD 14,445.00 account for such repairs is in full discharge of *my/our claim upon the corporation under the policy number WOWMVL 000003946 01-1850 in respect of the damage caused to *my/our said vehicle in an accident that occurred thereto or about the 02 10 18 at PTE TOWARDS JUALS.

Name: LING YUEN SHING

NRIC No: 01521496

Signature: 

Date: 10/11/18

Company stamp if applicable



*Delete as appropriate

HOCK WAH MOTOR WORKSHOP PTE LTD

MAIN OFFICE: Blk 3011 Bedok Industrial Park E #01-2012 Singapore 489977
TEL: 64415655 (5 lines) FAX: 62438121/64415355
BRANCH: Blk 9006, Tampines Street 93, #01-204, Singapore 528840
Tel: 67853933 (2lines) Fax: 67883933
EMAIL: autoservices@hockwah.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|---|------------------|----------------------------|-----------------------------|---|
| GREAT AMERICAN INSURANCE COMPANY | | | Ref : CS/GAI18017987/Urd3e2 | |
| 3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190 | | | Date : 04-12-2018 |  |
| | | | Code : GAI | |
| 1. Policy Particulars :- OWN DAMAGE | | | | |
| Insured Veh. | | Veh. Inspected | | YN 5184A |
| Policy No. MOMVC000003940-01-000 | | Coverage (\$) | | 0.00 |
| Claim No. CLMOMVC000003497 | | Excess (\$) | | 1,500.00 |
| Assign From RACHEL TAN | | Assign Date | | 03/10/2018 |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model MITSUBISHI CANTER FEB71GR4SDED (M) | | c.c | | 2998 |
| Engine No. HIDDEN | | Year of Reg. | | 2014 |
| Chassis No. FEB71GA00009 | | Colour | | BLUE |
| Odometer 200056 | | Steering | | IN ORDER |
| Brakes IN ORDER | | Modification | | NIL |
| General GOOD | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 215/75 R17.5 | TRIANGLE | 6 mm | |
| L/H Front Tyre | 215/75 R17.5 | TRIANGLE | 6 mm | |
| R/H Rear Tyre | 215/75 R17.5 (D) | TRIANGLE | 6/6 mm | |
| L/H Rear Tyre | 215/75 R17.5 (D) | TRIANGLE | 6/6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date 02/10/2018 | | Inspection Date 04/10/2018 | | |
| Survey held at SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883 | | | | |
| 5a. Remarks | | | | |
| A)THE MARKET VALUE IS S\$44,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 14 Working Days | | |

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YN 5184A

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--------------------------------------|---|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | FRT PANEL (WCP) | BADLY DENTED | 1,200.00 | 1,200.00 |
| 1 | FRT GRILLE (WCP) | BROKEN | 550.00 | 550.00 |
| 1 | FRT GRILLE CENTER LOGO (WCP) | NECESSARY | 50.00 | 50.00 |
| 6 | FRT GRILLE CLIP (WCP) | NECESSARY | 27.00 | 27.00 |
| 1 | FRT BUMPER (CENTER) (WCP) | DENTED | 495.00 | 495.00 |
| 1 | FRT CORNER BUMPER RH (WCP) | CUT | 220.00 | 220.00 |
| 2 | FRT BUMPER BRACKET (WCP) | TO REPAIR SEE LABOUR | 220.00 | - |
| 2 | HEADLAMP (WCP) | O/S BROKEN | 700.00 | 350.00 |
| 2 | SIGNAL LAMP (N/S CRACKED)(WCP) | O/S BROKEN / N/S NOT CONSISTENT WITH THE IMPACT | 320.00 | 160.00 |
| 1 | RH SIDE LAMP (WCP) | BROKEN | 135.00 | 135.00 |
| 1 | FRT RH CORNER PANEL (WCP) | CRACKED / BENT | 260.00 | 260.00 |
| 1 | FRT WINDSCREEN RUBBER (WCP) | NECESSARY | 200.00 | 200.00 |
| 1 | AIRCON BLOWER (WCP) | CRACKED | 1,250.00 | 1,250.00 |
| 1 | AIRCON COOLING COIL (WCP) | CRACKED | 1,150.00 | 1,150.00 |
| 1 | HEATER UNIT (WCP) | CRACKED | 650.00 | 650.00 |
| 1 | AIRCON COOLING PIPE (WCP) | NOT NECESSARY | 395.00 | - |
| 1 | AIRCON DISCHARGE PIPE (WCP) | NOT NECESSARY | 130.00 | - |
| 1 | STEERING COLUMN (WCP) | BENT / TWISTED | 1,300.00 | 1,300.00 |
| 1 | FRT CABIN MOUNTING RH (WCP) | TWISTED | 495.00 | 495.00 |
| 1 | STEERING COUPLING (WCP) | NOT NECESSARY | 950.00 | - |
| 1 | DASHBOARD (WCP) | DEFORMED / CRACKED | 1,350.00 | 1,350.00 |
| 1 | FRT RH DOOR FRT PILLAR (WCP) | TO REPAIR SEE LABOUR | 750.00 | - |
| 1 | RH SIDE MIRROR REAR COVER (WCP) | MISSING | 25.00 | 25.00 |
| 1 | DASHBOARD CROSSMEMBER (WCP) | SERVICEABLE | 295.00 | - |
| 1 | STEERING BOX (ADDITIONAL)(WCP) | DAMAGED | 4,200.00 | 4,200.00 |
| 1 | FRT CABIN BRACKET (ADDITIONAL)(WCP) | BENT | 700.00 | 700.00 |
| 1 | GEAR LEVER CONSOLE (ADDITIONAL)(WCP) | DEFORMED / CRACKED | 350.00 | 350.00 |

Report Ref No. CS/GAI18017987/Urd3e2



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| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|---------------|---------------------------|-------------------|
| 1 | BRAKE BOOSTER (ADDITIONAL)(WCP) | NOT NECESSARY | 1,450.00 | - |
| 1 | BRAKE MASTER PUMP (ADDITIONAL)(WCP) | NOT NECESSARY | 650.00 | - |
| 1 | SLUTCH PUMP (ADDITIONAL)(WCP) | NOT NECESSARY | 550.00 | - |
| | COST PLUS 10% | | 2,101.70 | 1,511.70 |
| | | | 23,118.70 | 16,628.70 |
| | LABOUR | | | |
| | WIRE CHECKING. | | 30.00 | 20.00 |
| | REMOVE & REFIX FRT WINDSCREEN. | | 120.00 | 80.00 |
| | REMOVE & REFIX DASHBOARD. | | 280.00 | 160.00 |
| | REMOVE & REFIX AIRCON AND GAS. | | 100.00 | 100.00 |
| | LABOUR CHARGE INCLUSIVE OF THE REPAIR OF FRT BUMPER BRACKET AND FRT RH DOOR FRT PILLAR. | | 1,600.00 | 1,200.00 |
| | SPRAY PAINTING. | | 1,400.00 | 1,000.00 |
| | | | 3,530.00 | 2,560.00 |
| | GRAND TOTAL | | 26,648.70 | 19,188.70 |
| | RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 15,000.00 |
| | LESS EXCESS | | | -1,500.00 |
| | NETT LIABILITY | | | 13,500.00 |

Report Ref No. CS/GAI18017987/Urd3e2

CHUA KANG SENG

Licensed Appraiser

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