

Survivor
Maiming

REF: C33 / MS17180D6247 / T/3b42

Special Instruction:

US: \$ 14600.00

From (Person): Eng Huay Ni of MSL6 Date/Time: 01-10-2018
Estimated Cost: Bill to:

Third Parties:

Claimant:

Surveyor: Absolute Appraisal

Workshop: Kok Wang

OD/TP Re-inspection / Evaluation

To Inspect Vehicle No: SKH 9565E Insured: SLG 11056J

at Workshop m/s Kok Wang Car Tel: 91939633
of 1 Soon Lee St #06-40

Policy No: Claim No: M554757

Sum Insured: Excess:

Make of Veh: D.O.A. 28032018

(Client's Record)

09-10-2018 (Monday) @ 11am

Do not timbre
H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig days (Red \$ / %; Original 7 days)

Date/Time: 05/11/18 Submit Final Fig 4/6/150, 6 days (Red \$ 6.450 / 44 %; Original 7 days)

Date/Time	Action/Instruction
	SKH 9565E - C33 / MS17180D6247 / R11302
	SLG 11056J - X
	19A-28102018
	Tau filch
	PLS check parts prices
	RECEIVED 5 NOV 2018
	19/10/18

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Basic & Add
Transport
Photos
Others
Total

Date:

180

1) Date/Time File Pass to

3) Date/Time File Pass to

5) Date/Time File Pass to

2) Date/Time File Return to

4) Date/Time File Return to

6) Date/Time File Return to

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured _____

Excess: _____

(Client's Record)

Make of Veh _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKH 956 SE Yr Regn: 243 JAN.
 Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: BMW 316 CC: 1598Colour: Black A/C: _____ Insured / Std / NI / NA

Sp. Reading: _____ T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WB43A 120 80 J 719 775Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275 / 50 R16R: ~ ~

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal: 6 mmR/Bal: 6 mmL/Bal: 6 mmL/Bal: 6 mm

D.O.A. _____

D.O.I. 1/10/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

3)

Report Format :

Lump Sum / L.B.L: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech Invs (\$☐ Weekend (\$

Survey Fee

Transportance:

1. _____

1. Photo

1. Other

1. _____

TOTAL

[Signature]
 5/1/2018

Catherine Chong (LKK Auto)

From: Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>
Sent: Monday, 1 October, 2018 3:05 PM
To: 'assignments'
Subject: Physical re-inspection on SKH9565E on 8.10.2018 at 11.00am; Our Ref: M554757

Hi Catherine,

As spoken to Denise just, please request the surveyor to attend the physical re-inspection promptly.

I will grant access to the relevant documents in merimen shortly.

Thanks
Huey ni

From: Natalie Ng [mailto:natalie_ng@rssolomon.com]
Sent: Monday, 1 October 2018 12:11 PM
To: R. S. Solomon LLC <info@rssolomon.com>
Cc: Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>
Subject: Re: Yref: RSS/1804-4066(KW)(PDPI); ORef: M554757

Hi Ms Eng,

Further to our email of 28th September 2018.

We have just be informed that our client has sent her vehicle for servicing and is only available for re-inspection on Monday, 8th October 2018 at 11.00 a.m.

The venue for re-inspection remains unchanged. Please contact Mr. Kok of KOK WANG CAR GROOMING at mobile no. 91839633 located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

We apologize for all inconvenience caused and last minute notice to you.

Thank you and Best Regards,

Natalie Ng | Office Manager 人事与行政经理



R. S. Solomon LLC | 正氣律師事務所

Head Office: 300 Beach Road The Concourse #12-03/04 Singapore 199555 | Branch: Blk 184 Toa Payoh Central #02-354 Singapore 310184

t +65 6817 7498 | f +65 6292 2665 | e natalie_ng@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

On Fri, 28 Sep 2018 at 16:05, R. S. Solomon LLC <info@rssolomon.com> wrote:

Hi Ms Eng,

We refer to your email of even date.

Kindly be informed that our client's vehicle is available for re-inspection on Wednesday, 3rd October 2018 at 11.00 a.m. at KOK WANG CAR GROOMING of 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

Please contact Mr. Kok at mobile no. 91839633 for the re-inspection.

Thank you and Best Regards,
Natalie Ng
For and On Behalf of
R. S. Solomon LLC

On Fri, Sep 28, 2018 at 2:12 PM Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com> wrote:

WITHOUT PREJUDICE SAVE AS TO COST

Hi Natalie,

Thanks for the amended letter of demand.

We would like to re-inspect your client's vehicle. Please let us have an appointment date with 7 days' notice in advance.

Thanks.

Regards

Huey Ni

From: Natalie Ng [mailto:natalie_ng@rssolomon.com]
Sent: Thursday, 27 September 2018 10:36 AM

To: Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>
Cc: R. S. Solomon LLC <info@rssolomon.com>
Subject: Re: Yref: RSS/1804-4066(KW)(PDPI); ORef: M554757

Dear Ms Eng,

We apologize for all inconvenience caused.

Attached is our amended letter of demand (on both parties' vehicle nos.) for your necessary action.

Thank you and Best Regards,

Natalie Ng | Office Manager 人事与行政经理

Error! Filename not specified.

R. S. Solomon LLC | 正氣律師事務所

Head Office: 300 Beach Road The Concourse #12-03/04 Singapore 199555 | Branch: Blk 184 Toa Payoh Central #02-354 Singapore 310184

t +65 6817 7498 | f +65 6292 2665 | e natalie_ng@rssolomon.com | w www.rssolomon.com

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On Thu, 27 Sep 2018 at 09:34, Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com> wrote:

WITHOUT PREJUDICE SAVE AS TO COST

Hi Natalie,

We spoke with regards to your letter of demand dated 21.9.2018.

There is typo error in the first and second paragraph with respect to the vehicle numbers.

Please let us have your amended letter of demand. Thanks.

Eng Huey Ni

Senior Executive, Claims Services

D: +65 6643 1314 | F: +65 6225 7402 | hueyni_eng@sg.msig-asia.com

Error! Filename not specified.

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg **Error! Filename not specified. Error! Filename not specified. Error! Filename not specified.**

Error! Filename not specified.

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R. S. Solomon LLC | 正氣律師事務所

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t +65 6817 7498 | f +65 6292 2665 | e natalie_ng@rssolomon.com | w www.rssolomon.com

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018		04 Apr 2018 15:33 Edit Adj Rpt	\$50.00 Edit Estimates	\$50.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	PEH PENG BOON, ID: S8233427			[Created by insurer]					
Main Claimant:	SNG EE SAN, ID: S8227515								
Vehicle Reg. No.:	SKH9565E	Date of Loss:	28/03/2018 17:00 - :59 [61 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 554757	Policy/Cover Note No.:	29021474SMF Coverage: 29/09/2017 - 28/09/2018						
Vehicle Reg. No. (Insured):	SLG4056J	Policy No. (Claimant):							
		Excess:							
Repairer:	Kok Wang Car Grooming - Pioneer (HQ) No. 1 Soon Lee Street, #06-40 Pioneer Centre, 627603 Pioneer - Tel: 91839633								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eng Huey Ni - 6643 1314]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/10/2018]								
Driver/Custodian (Insured):	PEH PENG BOON (), NRIC: S8233427								
ASSOCIATED MAIL RECEIVED									
View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (04/10/2018): Report Send Back Alerts - SKH9565E (TP) 									
ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	View All	Search Tasks	Create New Task	Complete
						Assigned By	Completed On	Created On	Done?
No results.									



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS

160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722

Mobile: 9688-0419 Fax: 6266-7396

Email: absolute.app.svcs@gmail.com

Vehicle Inspection Report

To: Sng Ee San
5 Ghim Moh Road #13-243
Ghim Moh Green (S)270005

Date of report: 27.04.2018
Date of request: 03.04.2018
Date of inspection: 03.04.2018
Date of accident: 28.03.2018
Claim type: Third Party Claim

Report No: AAS/2018/152

Particulars of affected vehicle:

Registration no: SKH9565E
Make/Model: BMW 316i (A)
Year of registration: 2012/16
Colour: Metallic Black

Odometer: 94993 km
Engine Capacity: 1598 cc
Engine no: B083J393N13B16A
Chassis no: WBA3A12080J719775

Condition of tires:

Front Left: 6mm
Make: Michelin
Rear Left: 6mm
Make: Michelin

Front Right: 6mm
Make: Michelin
Rear Right: 6mm
Make: Michelin

Type of road wheel: Alloy (The above represent the remaining life of the tire thread)

Pre-accident condition (Static tests only)

General Bodywork	: Good
Paintwork	: Good
Handbrake	: In order
Footbrake	: In order
Steering	: In order
Apparent engine modification	: Nil

The Assignment

The inspection was conducted at M/s. Kok Wang Car Grooming
1 Soon Lee Street #06-40 Pioneer Centre
Singapore 627605

(Subsequent inspection was conducted)

Assessment

Repairer's estimate:	\$ 19,697.80
Revised estimate:	\$ 18,222.90
Recommended reserve:	\$ 14,600.00 (Lump sum)

Estimated normal duration of repairs : 7 Working days



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 96888-0413 Fax: 6266-7596
Email: absolute.app.svcs@gmail.com

Vehicle No: SKH9565E

Report No: AAS/2018/152

W/O PREJUDICE

Point of impact

At the LHF portion.

General description of damages

The bonnet, front bumper, headlamps, LHF fender, LHF road rim, LHF undercarriages, etc.

Other parts were also found damaged. (See schedule for details)

Recommendation

The estimate cost of repair submitted by M/s Kok Wang Car Grooming as per schedule attached have been revise and scrutinize. We list the breakdown of our findings and recommendation as per attached.

Our adjusted amount for the cost of repair is SGD \$18,222.90

Conclusion

The repairer has agreed to undertake the repair at a lumpsum of SGD \$14,600.00

Under normal circumstances, the repair of the damaged vehicle should be completed within a reasonable period of 7 working days.

We have **Not Authorised** and/or instruction to the repairer to proceed with the repairs. This inspection was conducted entirely on a '**Without Prejudice**' basis.

We are pleased to advise that the inspection was carried out accordingly and hereby submit our appraisal report which includes 76 photographs.

Your Faithfully

Absolute Appraisal Services Pte Ltd



Nicky Sean
Automobile Appraiser
MSAAA / MSMCTA



ABSOLUTE APPRAISAL SERVICES PTE LTD LOSS ADJUSTERS & MOTOR APPRAISERS

160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722

Mobile: 9688-0413 Fax: 6266-7996

Email: absolute.app.svcs@gmail.com

Vehicle No: SKH9565E

Report No: AAS/2018/152

Appraisement Schedule

S/N	Parts Description	Qty	Condition	Repairer's Est	Revised Est
1	Front bumper (M Sport)	1	Dented/Cut	\$ 1,970.00	1208.15 \$ 1,970.00
2	Front bumper emblem	1	Necessary	\$ 66.20	\$ 66.20
3	Front bumper fog lamp LH	1	Loop Broken	\$ 351.20	\$ 351.20
4	Front bumper fog lamp grille LH	1	Serviceable	\$ 52.80	-
5	Front bumper fog lamp support LH	1	Cracked	\$ 60.30	\$ 60.30
6	Front bumper side mount LH	1	Dented	\$ 57.80	\$ 57.80
7	Front bumper reinforcement	1	Dented	\$ 693.50	370.70 \$ 693.50
8	Front grille LH/RH	2	LH Loop Cracked	\$ 210.40	831.30 \$ 420.80
9	Headlamps LH/RH	2	Loop Broken	\$ 2,937.70	\$ 5,875.40
10	Headlamp washer nozzle LH	1	Serviceable	2119.70 \$ 138.40	\$ 239.40
11	Headlamp washer nozzle cover LH	1	Missing	\$ 25.30	\$ 25.30
12	Bonnet	1	Dented	\$ 1,760.90	\$ 1,760.90
13	Bonnet insulator clips	15	Necessary	\$ 5.60	\$ 84.00
14	LHF fender	1	Dented	\$ 890.00	\$ 890.00
15	LHF fender inner shield	1	Torn	\$ 182.20	\$ 182.20
16	LHF wheel hub with bearing	1	Distorted	\$ 450.70	\$ 450.70
17	LHF carrier	1	Distorted	\$ 677.60	\$ 677.60
18	LHF spring strut	1	Bent	\$ 887.20	\$ 887.20
19	LHF tension strut	1	Bent	\$ 299.60	\$ 299.60
20	LHF wishbone	1	Bent	\$ 490.20	\$ 490.20
21	LHF swing support	1	Serviceable	\$ 113.70	-
List total:				\$ 15,547.80	\$ 15,242.90
1	LHF sport rim	1	Dented/Grazed	\$ 850.00	\$ 850.00
2	LHF tyre	1	Serviceable	\$ 350.00	-
Special nett total:				\$ 1,200.00	\$ 850.00
Parts Total:				\$ 16,747.80	\$ 16,092.90



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #03-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0418 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle No: SKH9565E

Report No: AAS/2018/152

S/N Labour Description

Repairer's Est

Revised Est

1	Rust proofing on front affected & replacement panels.	\$ 100.00	\$ 60.00 ⁴⁰
2	To conduct electrical diagnosis, reset fault codes and reprogrammed all related. Check all lightings & wirings.	\$ 400.00	\$ 250.00 ¹⁵⁰
3	Renew LHF sport rim.	\$ 50.00	\$ 20.00
4	Renew LHF undercarriages.	\$ 300.00	\$ 220.00 ¹⁵⁰
5	Carry out wheel alignment.	\$ 100.00	\$ 80.00
6	Spray painting on affected & replacement panels.	\$ 1,000.00	\$ 750.00 ⁷⁰⁰
7	Renew front damaged parts. Re-align all affected area.	\$ 1,000.00	\$ 750.00 ²⁰⁰
Labour Total:		\$ 2,950.00	\$ 2,130.00 ¹⁸⁴⁰

Grand Total: \$ 19,697.80 \$ 18,222.90

The final adjusted lump sum amount is \$14,600.00

Under normal circumstances, the repair should be completed within a reasonable period of 7 working days.

76 Photographs were taken at the time of inspection.

10207.15
1/5/18 150
6 days

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1500K
Vehicle Details	
Vehicle No.:	SGQ2212U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	17 Oct 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 200
Primary Colour:	Brown
Manufacturing Year:	2011
Engine No.:	27186030372674
Chassis No.:	WDD2120482A539396
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$52,532.00
Original Registration Date:	16 Jan 2012
First Registration Date:	16 Jan 2012
Transfer Count:	0
Actual ARF Paid:	\$52,532.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Jan 2022
PARF Rebate Amount:	\$34,145.00
Intended COE Rebate Details	
COE Expiry Date:	15 Jan 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$78,001.00
COE Rebate Amount:	\$24,983.00
Total Rebate Amount:	\$59,128.00

The information contained herein is correct as at 03 Oct 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/04/2018 15:44
Date Of Accident	28/03/2018 17:00
Exact Location Of Accident	BLK 19 GHIM MOH ROAD CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKH9555E
Insured/Policyholder	
Name Of Registered Owner	SNG EE SAN
NRIC No	S8227515J
Email Address	SNGEESAN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-91728655
Alternative Phone No	Others-91728655

Vehicle Particulars

Manufacturer	BMW
Model	316I 1.6 AT D/AB M SPORT 4DR ABS HID
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5092668780
Cover Note Number	

Driver

Name of Driver	SNG EE SAN
NRIC No	S8227515J
Date Of Birth	30/08/1982
Occupation	OUTDOOR
Date Of Driving Pass	16/04/2003
Driving Experience	14 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91728655

Fax Number	
Contact Number	OTHERS-91728655
EMail Address	SNGEESAN@YAHOO.COM
Address	BLK 5 GHIM MOH ROAD #13-243 GHIM MOH GREEN
Postcode	270005
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUONA VISTA NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 13 HOLLAND DRIVE , POSTCODE: 271013 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7779999 - FAX NO: 67765857
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG4056J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	PEH PENG BOON (BAI BINGWEN)
NRIC/Passport Number	

Contact Number 93851536
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name SNG EE SAN
Approximate Age
Injuries Sustain PAIN IN NECK & SHOULDER
Injured person in which vehicle? SKH9565E
Were seat belts worn?
Was this injured conveyed to hospital by ambulance?
Address
Postcode

Sketch Plan

Resend12-03-15 12:41

RECEIVED 04/04/2018 02:24
(04/04/2018)

2/3

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurers who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/RY No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer Police Report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Police Officer's Signature
Date & Time

L. AMV 2 Motor Insurance Co.

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NA C/TIN/No.:

Common Statement



**SINGAPORE
POLICE FORCE**



T/20180329/2047D

Police Station Of Origin:
Buona Vista NPP
13 Holland Drive #01-38/40 SINGAPORE
271013
Tel No. 1800-7779999

1 of 4

Report No. T/20180329/2047D

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 29/03/2018 12:30	Vide Report No.	Station Diary No. 5009
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Informant's Particulars

Name of Informant: SNG EE SAN	Address: APT BLK 5 GHIM MOH ROAD #05-214 SINGAPORE 270005		
ID Type / ID No.: NRIC NO / S8227515J	Contact No. Home/Office Mobile: 91728655		
Nationality: SINGAPORE CITIZEN	Email:		
Sex: Female	Age: 35	Date of Birth: 30/08/1982	Type of Informant: Driver
Race: Chinese	Language: English		Institution / School Name:
Occupation: PROPERTY AGENT	Driving Licence Information: Class: 3 Date of Expiry		

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 28/03/2018 17:00	Type of Location: Car Park
Location: Along Road 1 GHIM MOH ROAD				
19 Ghim Moh Road carpark				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Dual Carriage Way		Traffic Control: Not Controlled	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKH9565E	Car	BMW	316i 1.6 AT D/AB M SPORT 4DR ABS HID	Black	Seriously Damaged	0
SLG4056J	Car				Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
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Common Statement



**SINGAPORE
POLICE FORCE**



T/20180329/2047D

Police Station Of Origin
Buona Vista NPP
13 Holland Drive #01-38/40 SINGAPORE
271013
Tel No: 1800-7779999

2 of 4

Report No: T/20180329/2047D

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SKH9565E	NTUC Income Insurance Co-Operative Limited	5092668780	25/08/2017	30/07/2018

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	SNG EE SAN		ID No.	S8227515J
Related Vehicle	SKH9565E (Car)		Contact No.	91728655
Hospital/Clinic	HEALTHLINK FAMILY CLINIC & SURGERY		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	29/03/2018		Date Discharge	NIL
No. of Days granted Medical Leave	03	Degree of Injury	Slight	
Driver				
Name	PEH PENG SOON		ID No.	S8233427J
Related Vehicle	SLG4056J (Car)		Contact No.	93851536
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	

Brief Details.

On 28/03/2018, I went in to my car SKH9565E, and started the engine. From a stationary position, I drove out of the slot and head towards the T-Junction of the carpark, before turning right. I stopped at the T-Junction of the carpark and then signaled to the right, which is towards the exit of the carpark. I checked my surroundings, including my blindspot, and already noticed a car in a lot, with the hazard light on. So I turned to the right and suddenly felt an impact coming from the left side of my vehicle. After I felt the impact, I realized that I have a collision with the car that has the hazard light on, and I immediately stopped my vehicle and alight from my car.

I exchange particulars with the driver and left the scene. No ambulance or police were at scene.

I am lodging this report as I was given 3 days of Medical Certificate by HealthLink Family Clinic & Surgery, by Dr Maureen Ang from 29 March 2018, and also for my insurance claim.

Common Statement



**SINGAPORE
POLICE FORCE**



T/20180329/2047D

Police Station Of Origin:
Buona Vista NPP
13 Holland Drive #01-38/40 SINGAPORE
271013
Tel No: 1800-7779999

3 of 4

Report No: T/20180329/2047D

CONTINUATION OF REPORT

Common Statement



SINGAPORE
POLICE FORCE



T/20180329/2047D

Police Station Of Origin:
Buona Vista NPP
13 Holland Drive #01-38/40 SINGAPORE
271013
Tel No: 1800-7779999

4 of 6

Report No: T/20180329/2047D

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference

Signature Of Officer Recording The Report:

D /

Sgt 2 HAAFIZH BIN MOHD NOOR

Signature Of Informant

Signature Of Interpreter:

Not applicable

Date/Time

29/03/2018 12:30

Officer In Charge Of Case:

TP / AEIT /

SI DZUL HAIRIE BIN RAMLI

Contact No. 65476220

Classification Of Case

Authentication Stamp

NP188

Accident Photo



Accident Photo



Accident Photo



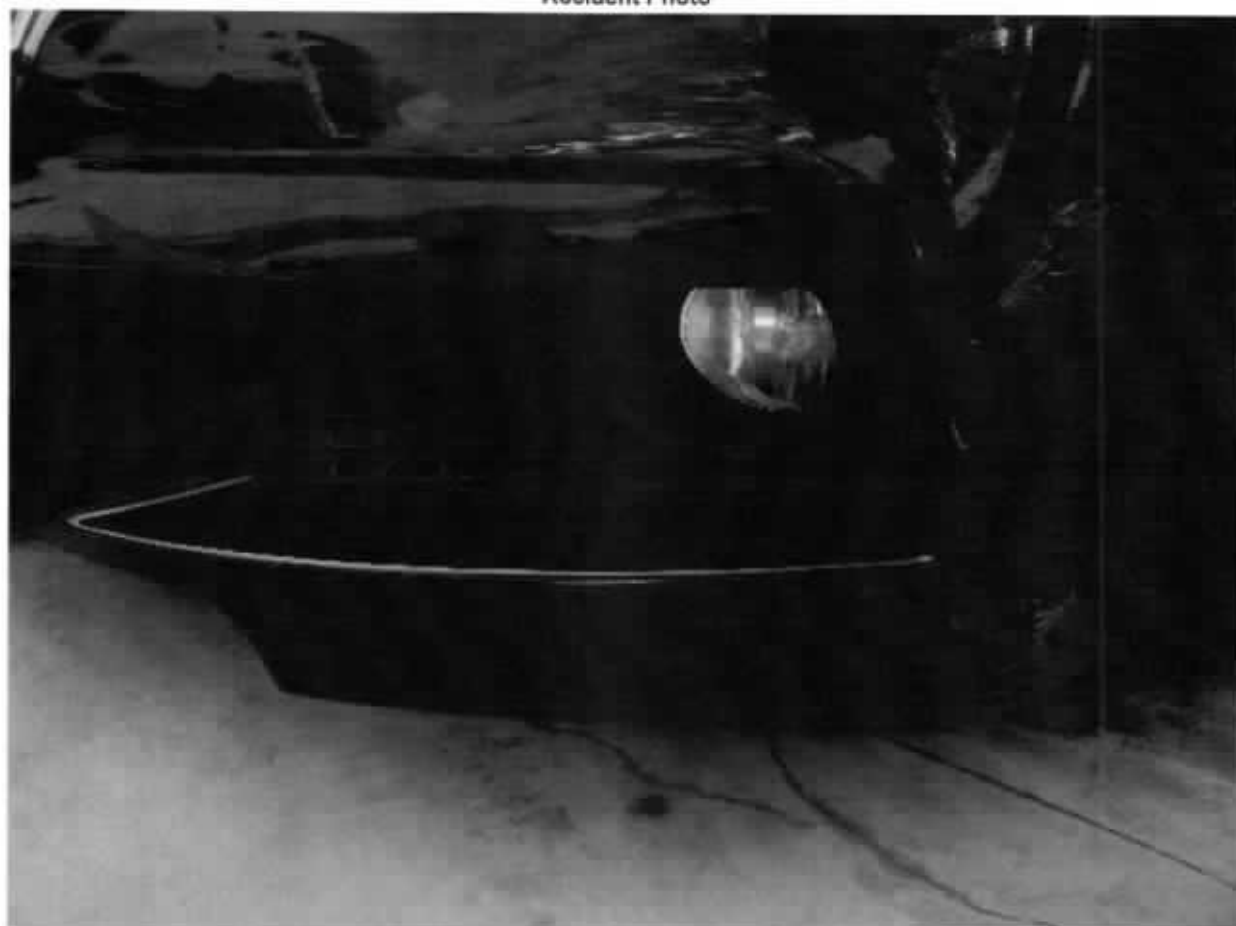
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





































...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018		04 Apr 2018 15:33 Edit Adj Rpt	S\$8,150.00 Edit Estimates	S\$8,150.00 View Rpt		Pending for Survey Report Cancel Case














































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: PEH PENG BOON , ID: S8233427J									
Main Claimant: SNG EE SAN , ID: S8227515J									
Vehicle Reg. No.: SKH9565E		Date of Loss: 28/03/2018 17:00 - :59 [61 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 554757		Policy/Cover Note No.: 29021474SMF Coverage: 29/09/2017 - 28/09/2018							
Vehicle Reg. No. (Insured): SLG4056J		Policy No. (Claimant):							
		Excess:							
Repairer: Kok Wang Car Grooming - Pioneer (HQ) No. 1 Soon Lee Street, #06-40 Pioneer Centre, 627603 Pioneer - Tel: 91839633									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eng Huey Ni - 6643 1314]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/10/2018]									
Driver/Custodian (Insured): PEH PENG BOON {}, NRIC: S8233427J									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (23/10/2018): Report for physical re-inspection on TPV - SKH9565E; Our Ref: M554757 MSIG_SG (04/10/2018): Report Send Back Alerts - SKH9565E (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKH9565E (554757)
[SLG4056J]
TP
SNG EE SAN
Mar 28 2018 5:00PM
[PEH PENG BOON]
Kok Wang Car Grooming - Pioneer

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser		
Photos/Images							3 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	07/05/18 12:30	General View		Load JPG	<input checked="" type="checkbox"/>						
2	07/05/18 12:30	General View		Load JPG	<input checked="" type="checkbox"/>						
3	07/05/18 12:30	General View		Load JPG	<input checked="" type="checkbox"/>						
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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123	05/11/18 12:01	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/04/18 15:26	SKH9565E E-FILE REPORT	 Load PDF	
2	04/04/18 15:27	SLG4056J E-FILE REPORT	 Load PDF	
3	04/04/18 15:32	TP PRI Request	 Load PDF	
4	04/04/18 15:36	TP reject SJE - assign LKK	 Load PDF	
5	28/09/18 13:53	TP SURVEY REPORT	 Load PDF	
6	28/09/18 13:54	Police Report	 Load PDF	
7	03/10/18 17:09	Survey report of TP	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/18 14:47	Colour Photo	 Load PDF	
2	05/11/18 15:12	PRS Invoice	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^

v

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18006247/T1SBE2-1

Date: 05/11/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29021474SMF

Claimant Vehicle
No : SKH9565E

Insured Vehicle No : SLG4056J

Date of Loss: 28/03/2018

Nature of Claim: TP

Claim No: 554757

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKH9565E

Make & Model: BMW 316I, 1.6 AT D/AB 4DR ABS HID (A)

Engine No: B083J393N13B16A

Reg. Date: 31/01/2013 (Man. Year: 2012)

Chassis No: WBA3A12080J719775

Colour: Black

Odometer: 0 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/80 R16

Rear Tyre Size: 275/80 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,747.80	8,367.15	8,380.65	50.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,950.00	1,840.00	1,110.00	37.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,697.80	10,207.15	9,490.65	48.18
Approved Total (Overridden) (S\$)		8,150.00		
Nett Amount (S\$)	19,697.80	8,150.00	11,547.80	58.62

INSPECTION

Date of Assignment: 04/04/2018

Date Inspected: 09/10/2018 Inspected At:

Kok Wang Car Grooming - Pioneer (HQ)
No. 1 Soon Lee Street, #06-40 Pioneer
Centre
Singapore 627603

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Nov 2018)
Parts:	143	BMW 316i 1.6 AT D/AB 4DR ABS HID (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKH9565E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (M SPORT)	Replaced	1,970.00 F	*1,208.75 F
2	1		*FRONT BUMPER EMBLEM	Replaced	66.20 F	*66.20 F
3	1		*FRONT BUMPER FOG LAMP LH	Replaced	351.20 F	*351.20 F
4	1		*FRONT BUMPER FOG LAMP GRILLE LH	Serviceable	52.80 F	*- F
5	1		*FRONT BUMPER FOG LAMP SUPPORT LH	Replaced	60.30 F	*60.30 F
6	1		*FRONT BUMPER SIDE MOUNT LH	Replaced	57.80 F	*57.80 F
7	1		*FRONT BUMPER REINFORCEMENT	Replaced	693.50 F	*370.70 F
8	2		*FRONT GRILLE LH/RH	Replaced	420.80 F	*231.30 F
9	2		*HEADLAMPS LH/RH	Replaced	5,875.40 F	*4,239.40 F
10	1		*HEADLAMP WASHER NOZZLE LH	Serviceable	138.40 F	*- F
11	1		*HEADLAMP WASHER NOZZLE COVER LH	Replaced	25.30 F	*25.30 F
12	1		*BONNET	Repaired	1,760.90 F	*- F
13	15		*BONNET INSULATOR CLIPS	Replaced	84.00 F	*84.00 F
14	1		*LHF FENDER	Replaced	890.00 F	*890.00 F
15	1		*LHF FENDER INNER SHIELD	Replaced	182.20 F	*182.20 F
16	1		*LHF WHEEL HUB WITH BEARING	Not Necessary	450.70 F	*- F
17	1		*LHF CARRIER	Not Necessary	677.60 F	*- F
18	1		*LHF SPRING STRUT	Not Necessary	887.20 F	*- F
19	1		*LHF TENSION STRUT	Not Necessary	299.60 F	*- F
20	1		*LHF WISHBONE	Not Necessary	490.20 F	*- F
21	1		*LHF SWING SUPPORT	Serviceable	113.70 F	*- F
22	1		*LHF SPORT RIM	Replaced	850.00 FS	*600.00 FS
23	1		*LHF TYRE	Serviceable	350.00 FS	*- FS
Total Parts (S\$)					16,747.80	8,367.15

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RUST PROOFING ON FRONT AFFECTED & REPLACEMENT PANELS	New	100.00	40.00
2	TO CONDUCT ELECTRICAL DIAGNOSIS, RESET FAULT CODES REPROGRAMMED ALL RELATED. CHECK ALL LIGHTINGS & WIRINGS	New	400.00	150.00
3	RENEW LHF SPORT RIM	New	50.00	20.00
4	RENEW LHF UNDERCARRIAGES	New	300.00	150.00
5	CARRY OUT WHEEL ALIGNMENT	New	100.00	80.00
6	SPRAY PAINTING ON AFFECTED & REPLACEMENT PANELS	New	1,000.00	700.00
7	RENEW FRONT DAMAGED PARTS. RE-ALIGN ALL AFFECTED AREA	New	1,000.00	700.00
Gross Labour Cost (\$\$)			2,950.00	1,840.00

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