

Document

ASS. REC. BY

REF: CS/EG1/8017975/ d3

Product/Location

Surveyor

ASSIGNMENT (Office)

From (Person)

Yee Pei Li

of

EG1

Date/Time

10/4/18 @ 9:03am

Estimated Cost

Bill to

OD (H) / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No

SBS 6467 E

Insured

SGB 9096x

at Workshop info

Go Ahead Loyang

Tel

6387 7522

of

2 Loyang way

Policy No

Claim No

SGB9096x/SE/p/

Sum Insured

Excess

Make of Veh

(Client's Record)

D.O.A

5/4/18

CA / REV / REP / REV 24 HRS

'wp'

H.O.D. Endorsement

Date/Time

12:03pm @ 10/4/18

Person Contacted

clanissa

Vehicle IN/OUT

Date/Time

Action/Instructions (✓) Estimate

10/4/18: Received email from clanissa to void the claim for this case.

Thus no survey is needed, Ruerked thru email. Close 11/10/18

SBS 6467E - X

SGB 9096X - X

**Catherine Chong (LKK Auto)**

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Tuesday, 10 April, 2018 9:03 AM  
**To:** 'admin-d@lkkauto.com'  
**Subject:** OI : SGB9096X / TP : SBS6467E/LKK / DOA : 05.04.2018  
**Attachments:** SGB9096X - SAS.pdf; SBS6467E - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **GO AHEAD LOYANG PTE LTD**,

**ADDRESS :** 2 LOYANG WAY  
GO AHEAD LOYANG DEPOT  
**PERSON TO CONTACT :** CLARISSA KOH @ 6387 7169 EXT 522  
**ERGO OFFICER-IN-CHARGE :** STEVE LIM

***Note: To survey on without prejudice basis. Obtain estimate and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are insured and TP's SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Thank you.

**Yee Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel.: 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

# ERGO

Date: 09.04.2018  
Our Reference: SGB 9096X/SE/pl  
Your Reference: SBS 6467E  
  
To: GO AHEAD SINGAPORE

Sent via Fax   
or  
Email clarissa.koh@go-aheadsingapore.com

### Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SBS 6467E  
Insured's Vehicle: SGB 9096X  
Date Of Accident: 05.04.2018


We acknowledge receipt of your request for PRS on: 06.04.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked \*.

\* LKK Auto Consultants

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPk	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☐ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.  
☐ Your request for inspection does not have your client's complete GIA report, kindly forward a copy.  
☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.  
☐ Our Insured's driver has not reported the accident to us today.  
☒ Others: OFFICER-IN-CHARGE - STEVE LIM

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

### Workshop use only:

#### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Inspector: \_\_\_\_\_

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job.

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.

**Nivitha (LKK Auto)**

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**From:** Clarissa Koh <clarissa.koh@go-aheadsingapore.com>  
**Sent:** Tuesday, 10 April 2018 3:15 PM  
**To:** Nivitha (LKK Auto)  
**Cc:** Wilson Yeoh Wei Sheng  
**Subject:** Re: SGB9096X / TP : SBS6467E/LKK / DOA : 05.04.2018

Dear Nivitha,

As spoken, we have decided to void the claim for this case. Thus no survey is needed.

Best Regards,

**Clarissa Koh**  
**Accident Prevention Officer**  
**Go-Ahead Singapore**  
Singapore Office: +65 6384 7169 Ext: 522  
[clarissa.koh@go-aheadsingapore.com](mailto:clarissa.koh@go-aheadsingapore.com)



Go Ahead Loyang Pte Ltd (trading as Go-Ahead Singapore) is registered in Singapore No 201541900C. Registered office 2 Loyang Way, Singapore 508778.

This email is sent subject to our email disclaimer which can be accessed [here](#).

**P**lease consider the environment before printing this e-mail

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**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 10 April 2018 2:20:07 PM  
**To:** Clarissa Koh  
**Cc:** Wilson Yeoh Wei Sheng  
**Subject:** FW: SGB9096X / TP : SBS6467E/LKK / DOA : 05.04.2018

Dear Clarissa,

Kindly advice.

BEST REGARDS,

**G.Nivitha | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, 10 April 2018 2:10 PM  
**To:** 'Clarissa Koh' <clarissa.koh@go-aheadsingapore.com>  
**Subject:** FW: SGB9096X / TP : SBS6467E/LKK / DOA : 05.04.2018

BEST REGARDS,

G.Nivitha | Admin

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Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, 10 April 2018 12:05 PM

**To:** 'Clarissa Koh' <[clarissa.koh@go-aheadsingapore.com](mailto:clarissa.koh@go-aheadsingapore.com)>

**Subject:** SGB9096X / TP : SBS6467E/LKK / DOA : 05.04.2018

Dear Clarissa,

Is the vehicle SBS 6467E in the workshop?

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Nivitha (LKK Auto)

---

**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 10 April 2018 3:25 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'; 'ASSIGNMENTS@LKKAUTO.COM'  
**Cc:** 'SUR'  
**Attachments:** Re: SGB9096X / TP : SBS6467E/LKK / DOA : 05.04.2018

Dear Sir/Mdm,

Kindly refer to the attached email.

We will close this file at our end without billing.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Thank you