INS. CASE OWNER:	wanlong / marcus	CC 4/AXA1701 1778, UM63	LKK. IDAC

ASSIGNMENT

Surveyor: _____ DOI: 4/10/17   Date / Time: 1/6/17   09/6/A
Registered in Merimen: _____

Pre-assign / CCU / FTE

Insured Vehicle No.	SGU 6365P		Claim No.	0047619
Name of Insured	JAMALUDIN BIN MUHAMAD	HP: 9077501	Policy No.	6AX03611
Insured Tel No.		D.O.A: 6/06/17	Make / Model	MINDA
Excess Sec II :S$			Place of Accident	BUTRAM RD
Is driver the owner?	(YES) / NO	Nature of Accident :		

If NO, Driver Name / Age : _____
Driver Tel No. : _____ (V/L/YES/NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability : ___ %   Final ? Yes / No

SJC 8449C →

INSRS: WSP: pvbti Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:

Date/ Time			STAGE	DATE / PIC
4/7/17	SJC 8449C - IC U63A 6365P - X		Non-Reporting ltr (1st):	
VIC	- POTENTIAL REDSPOT.		Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
04/07/17 @ 10:34AM	SPOKE TO OI. HE CONFIRMED ACCIDENT DETAILS. INFORMED HIM OF TP CLAIM. OI GOT NO CCTV BUT TOOK PHOTOS OF THE SCENE. HE SAID THAT TP DID NOT SLOWED DOWN SINCE TP WAS ON THE MINOR ROAD. NO UPDATES OF HIS CLAIM YET. INFORMED HIM WILL SEND LETTER. - EMAIL LIABILITY UNCLEAR. - FINALISED.		Call OI: 04/07/17 VIC OC	
			After call ltr to OI	
			Documentation Check List: Handler Typist	
			Notification ltr (if non-pickup)	
			After call ltr to OI	
			Authorisation To Act	
			Release Voucher:	
			Final Report Bill:	
			Car Rental Invoice:	
11/07/17	- ORIGINAL TP LOG IN.		Towing Invoice:	
13-07-17	Based on the damage profile on client's insured is probable. TO NOTICE TP CLAIM		LTA / GIA:	
			Medical Bill:	
			PIR:	
05/01/18	AXA (CLAIM CODE) CALLED IN & WILL REDSPOT TP CLAIM. EMAIL TO TP TO REDSPOT CLAIM. SUBMIT SURVEY REPORT.		Mandate/Reject Instruction:	
			LOD:	
			Payment Breakdown Form:	
			Post-Repair Photos:	
			Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

RECEIVED 07 NOV 2017

FINALIZATION	Date/Time:		Confirm with:		Confirm by:		
Repair Cost:	L/S S$ 2,000.00 3 days)	Reduction: 7%				Email Call	

FINAL SETTLEMENT	Date/Time: 05/11/18	Confirm with: EDWARD			Email ✓ Call	
Final Liability	% 50% (Agreed / Assessed) BOLA S/N No. NIL		If NO or B 28, Ass. Lia : CONFLICTING VERSIONS	
Repair Cost: $2,000.00 S$ 1,000.00			REDSPOT TP CLAIM	
Loss of Rental (LOR): - S$ - (days)				
Loss of Use (LOU) $500.00 S$ 250.00 ÷ 100 × 5 days)			50/50	
Loss of Income (LOI): - S$ - (5 × days)				
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]				
GIA/LTA Search $34.35 S$ 34.35			1) Claim status: Normal/Reject/Private Settle	
Medical: - S$ -			2) Report Format:	
Disbursement: - S$ -	(e.g. Tow/ Independent)		3) Survey fee: $550.00 (PHB)	
Legal Cost - S$ -				
Total: $2,534.35 S$ 1,284.35	Global Sum S$: -			

FINAL PAYMENT	Date/Time: 1,284.35	Confirm with:		Email Call	
Payee 1:	S$ 1,284.35	Name 1:	PROM - AUTOMOTIVE		
Payee 2: (Strike if N.A.)	S$ -	Name 2:	-		
Payee 3: (Strike if N.A.)	S$ -	Name 3:	-		

(1/2)

REFERENCE NUMBER	CCA/AXA 701338/UHb3
DATE / TIME	ACTIONS / REMARKS
	- RE-OPEN CASE @ 50/50.
	- TP LOD IN BY EMAIL
08/10/18	- SEEK MANDATE BY WORKING
28/10/18	- AXA APPROVED MANDATE.
	- SEND 1st OFFER TO TP.
05/11/18	- TP ACCEPTED OFFER.
	- ALL DOCS IN ORDER.
	- TO CLOSE.

(2/2)