

15/02/10

INS. CASE OWNER:

CC

AIG1801

7445

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

SMC 7714H

NG MINH GIAN (Huong minhuan)

HP:

D.O.A:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

046888765454

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

5654713H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Performance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

2/10/18

TH

16/11/18
19/11/1831/12/18
31/12/1814/1/19
22/1/19

5654713H - x

SMC 7714H - x

no OI GIA. Sent out 1st letter.

No OI GIA.
No AIG. Any in GIA?No OI GIA.
1st AR - \$2.5K (one on 20/12/18)No OI GIA.
1st AR - \$2.5K

No OI GIA.

PLS BILL AIG FOR AR LETTERS.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐ [Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

Email

Call

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

20/1/19




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18017945/ub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-10-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMC 7714H	Veh. Inspected	SLS 4713H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/09/2018	Inspection Date		
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/10/2018 12:25
Date Of Accident	29/09/2018 22:40
Exact Location Of Accident	FENGSHAN FOOD CENTRE HDB CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS4713H
Insured/Policyholder	
Name Of Registered Owner	CHUA HONG XIANG JEREMY
NRIC No	S8740829I
Email Address	JEREMY.CHUAHX@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94775122
Alternative Phone No	HOME-67785043

Vehicle Particulars

Manufacturer	BMW
Model	316I
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V12781/VPC/R00
Cover Note Number	

Driver

Name of Driver	CHUA HONG XIANG JEREMY
NRIC No	S8740829I
Date Of Birth	09/12/1987
Occupation	INDOOR
Date Of Driving Pass	16/09/2008
Driving Experience	10 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94775122
Fax Number	
Contact Number	HOME-67785043
Email Address	JEREMY.CHUAHX@GMAIL.COM

Address	34 KEPPEL BAY DRIVE #05-67
Postcode	098652
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMC7714H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	


20 Sep, 2018 12:02 PM

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



 Policyholder's Signature

Date & Time: 11/10/2018 10:16:41am

Driver's Signature

(If driver is not the policyholder)

Date & Time:


 Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

KEVIN LEONG WAI KIT
 Performance Motors Limited
 303 Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941

Sketch Plan Pg. 2

20 Sep, 2018 12:02 PM

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I parked my car, SL54713H, at Fengshan Food Centre's adjoining HDB open-air carpark at around 9:30pm, 29 Sept 2018. I reversed parked my car between 2 vehicles in a designated white lot.
When I returned to my car around 11pm on 29 Sept 2018, I discovered a piece of polystyrene has come off the right front of my car, off the bumper. It is a scratch and abrasion that could have been caused by another vehicle entering or leaving the lot beside mine to the left.
My in-car camera was on, and captured a list of videos during the time. I called Liberty Insurance on 30 Sept 2018 to log a case, spoke to Customer Service Agent called Meilly, and she advised me to come directly to Performance Motors on next working day, which is today, 1 Oct 2018.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 1/10/2018, 11:02am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

KEVIN LEONG WAI KIT
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

View Received Message

This mail is associated with :

*SLS4713H (0468887654SG)
[SMC7714H]

TP
CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/10/2018 11:03 AM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Ng Meng Guan (Huang Mingyuan)

Address :
142 TAMPINES STREET 12 #03-312
SINGAPORE 521142

Mobile No: 85716186

Thanks & regards,
Yin Rul, Hor (Viviane)

DOCUMENTS SUMMARY

There are no documents.

Print Sent Message

This mail is associated with :

***SLS4713H (0468887654SG)
[SMC7714H]**

TP

CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/11/2018 11:12 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
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[SMC7714H]**

TP

CHUA HONG XIANG JEREMY

Sep 29 2018 10:00PM

[NG MENG GUAN (HUANG MINGYUAN)]

Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/11/2018 09:28 AM.
To LKK_HQ
Subject RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

Kindly be informed that insured has not report accident till date.

Thanks & Regards,
Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 16/11/2018 08:36 AM

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

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[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

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****NOTE: Kindly reply email to chewht@lkkauto.com**

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

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Performance Motors Limited

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eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Subject RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 16/11/2018 08:36 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 20 November 2018 10:06 AM
To: 'PBSP'
Cc: CS A Team; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS4713H & SMC7714H ON 29/09/2018
***LKK REF:CC3/AIG18017945/pb3

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that our insured still non-reporting.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 16 November 2018 8:37 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS4713H & SMC7714H ON 29/09/2018 ***LKK
REF:CC3/AIG18017945/pb3

Without Prejudice

Hi,

Please be informed that we are still pending for our insured accident report from AIG.

We will get back to you asap.

Print Sent Message

This mail is associated with :

***SLS4713H (0468887654SG)
[SMC7714H]**

TP

CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 03/12/2018 09:52 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ; chewht@lkkauto.com; admin-a@lkkauto.com
CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 19/11/2018 09:05 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

Kindly be informed that insured has not report accident till date.
You may refer to the contact details below for your necessary action.

Thanks & regards,
Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 19/11/2018 08:47 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

****NOTE: Kindly reply email to chewht@lkkauto.com**

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

Hsiao Tong (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 3 December 2018 11:00 AM
To: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

This mail is associated with :
***SLS4713H (0468887654SG)**
[SMC7714H]
TP
CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

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CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 03/12/2018 09:52 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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****NOTE: Kindly reply email to chewht@lkkauto.com**

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 16/11/2018 09:28 AM

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 16/11/2018 08:36 AM

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 12/11/2018 11:12 AM
Subject: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 04/10/2018 11:03 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received

Pls find OI details below for your further actions

OI name : Ng Meng Guan (Huang Mingyuan)

Address :

142 TAMPINES STREET 12 #03-312

SINGAPORE 521142

Mobile No: 85716186

Thanks & regards,

Yin Rul, Hor (Viviane)

This is an auto-generated email. Do not reply to this email.

Sent by : Hor, Yinrul (AIG Asia Pacific Insurance Pte. Ltd.)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Print Sent Message

This mail is associated with :

***SLS4713H (0468887654SG)
[SMC7714H]**

TP

CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/12/2018 07:53 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: chewht@lkkauto.com; admin-a@lkkauto.com; LKK_HQ
Sent On: 03/12/2018 10:45 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

Insured has not report accident till date.
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Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
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CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

Hsiao Tong (LKKAuto)

From: Chan, Yoke Shi <yokeshi.chan@aig.com>
Sent: Wednesday, 12 December 2018 9:04 AM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul
Subject: - RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]
Attachments: SecureMessageAtt.html



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-12-19 09:03 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

- RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

From: Chan, Yoke Shi

To: chewht@lkkauto.com, admin-a@lkkauto.com

Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Hor, Yinrul

Sent: 12/12/2018 9:03:43 AM

Hi,

Please be informed that OI has not reported till date.

Thank you

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Wednesday, December 12, 2018 8:00 AM

To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul

Cc: chewht@lkkauto.com; admin-a@lkkauto.com

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

This mail is associated with :

***SLS4713H (0468887654SG)**

[SMC7714H]

TP

CHUA HONG XIANG JEREMY

Sep 29 2018 10:00PM

[NG MENG GUAN (HUANG MINGYUAN)]

Performance Motors Limited

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: chewht@lkkauto.com; admin-a@lkkauto.com; LKK_HQ

Sent On: 03/12/2018 10:45 AM

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To: LKK_HQ

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Subject: No OI GIA Report

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Pls find OI details below for your further actions

OI name : Ng Meng Guan (Huang Mingyuan)

Address :

142 TAMPINES STREET 12 #03-312

SINGAPORE 521142

Mobile No: 85716186

Thanks & regards,

Yin Rul, Hor (Viviane)

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

This email has been checked for viruses by AVG antivirus software.
www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Print Sent Message

This mail is associated with :

***SLS4713H (0468887654SG)
[SMC7714H]**

TP

CHUA HONG XIANG JEREMY

Sep 29 2018 10:00PM

[NG MENG GUAN (HUANG MINGYUAN)]

Performance Motors Limited

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 21/12/2018 11:51 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
 eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
 Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
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Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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LKK Auto Consultants Pte Ltd

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From: AIG_SG
To: chewht@lkkauto.com; admin-a@lkkauto.com; LKK_HQ
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Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/01/2019 09:27 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
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Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 21/12/2018 11:51 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

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To: chewht@lkkauto.com; admin-a@lkkauto.com; LKK_HQ

RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

From: Hor, Yinrul
To: chewht@lkkauto.com, admin-a@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina
Sent: 4/1/2019 9:48:38 AM

Hi Hsiao Tong,

Kindly be informed that insured has not report accident till date.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Friday, January 04, 2019 9:40 AM

To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul

Cc: chewht@lkkauto.com; admin-a@lkkauto.com

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

This mail is associated with :
***SLS4713H (0468887654SG)**
[SMC7714H]

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Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 21/12/2018 11:51 AM

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 12/12/2018 07:53 AM

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: chewht@lkkauto.com; admin-a@lkkauto.com; LKK_HQ
Sent On: 03/12/2018 10:45 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

Insured has not report accident till date.
Kindly refer to the insured contact details below for your necessary action.

Thanks & Regards,
Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 03/12/2018 09:52 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ; chewht@lkkauto.com; admin-a@lkkauto.com
CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 19/11/2018 09:05 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

Kindly be informed that insured has not report accident till date.
You may refer to the contact details below for your necessary action.

Thanks & regards,
Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 19/11/2018 08:47 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

****NOTE: Kindly reply email to chewht@lkkauto.com**

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 16/11/2018 09:28 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

Kindly be informed that insured has not report accident till date.

Thanks & Regards,
Yin Rul, Hor (Viviane)

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 16/11/2018 08:36 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 12/11/2018 11:12 AM
Subject: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ

Sent On: 04/10/2018 11:03 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received

Pls find OI details below for your further actions

OI name : Ng Meng Guan (Huang Mingyuan)

Address :

142 TAMPINES STREET 12 #03-312

SINGAPORE 521142

Mobile No: 85716186

Thanks & regards,

Yin Rul, Hor (Viviane)

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.

www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Print Sent Message

This mail is associated with :

***SLS4713H (0468887654SG)
[SMC7714H]**

TP

CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/01/2019 09:45 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 04/01/2019 09:27 AM
Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 21/12/2018 11:51 AM
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From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

- RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

From: Chan, Yoke Shi
To: chewht@lkkauto.com, admin-a@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Hor, Yinrul
Sent: 22/1/2019 2:23:24 PM

Hi,

OI has not reported till date.

Thank you

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Tuesday, January 22, 2019 10:00 AM

To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul

Cc: chewht@lkkauto.com; admin-a@lkkauto.com

Subject: RE: Request for OI GIA [SMC 7714H; DOA: 29/09/2018]

This mail is associated with :
***SLS4713H (0468887654SG)**
[SMC7714H]
TP
CHUA HONG XIANG JEREMY
Sep 29 2018 10:00PM
[NG MENG GUAN (HUANG MINGYUAN)]
Performance Motors Limited

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LKK Auto Consultants Pte Ltd

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From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

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LKK Auto Consultants Pte Ltd