

ASS. REC. BY:

REF: CS/LPC18017932/Grd3

Special Instruction:

Surveyor: Simon  
Person: Gerald poh

ASSIGNMENT (Office)

of LPC

Date/Time: 3/10/18 @ 2:46pm

Estimate Cost:

Bill to:

OD / TJ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKL 737P

Insured:

at Workshop n/s: 8 P H Motor

Tel: 6453 4730

of 160 Sin Ming Drive #07-02

Policy No: Z18VPO5018777

Claim No: 18/18/18/VPO5/020965

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 28/09/2018

CA / REV / REP. / REV 24 HRS

4/10/18 Morning

H.O.D. Endorsement:

Date/Time: 3:01pm @ 3/10/18

Person Contacted: Cynthia

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKL 737P - CC4/LPC18010987/T1eb3 DOA: 8/6/18
9/10/18	check with Gerald maximum towing charge on claim is \$300 offer Doms \$9K, denied offer. Gerald call to readjusted MV
9/10/18	Ask Simon regards MV, Simon said can adjusted to \$75K Revert IA with MV \$75K, repairer agree to repair the vehicle within \$12K; pending mandate



Best Regards,

Please assist

Dear Francis

Subject: FW: Arrange survey of SJW9139K; YNS869H 26.05.2018

Cc: City Auto <cityauto@singnet.com.sg>

To: Francis Ng <francis.ng@eqinsurance.com.sg>

Sent: Monday, May 28, 2018 9:45 AM

From: Joel Goh

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify!



www.eqinsurance.com.sg

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

EQ Insurance Company Limited

Executive | Claims

Francis Ng

Regards,

before you return your client's vehicle to him/her.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor

whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors

<p>Fax: 67480361 Contact Person: Ricky Teng</p>	
<p><b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee</p>
<p><b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee</p>	

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Oct 2018 <a href="#">Sendback Est</a>	03 Oct 2018 14:35 <b>S\$17,178.45</b>	03 Oct 2018 14:46 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	<b>ANG CHEE CHIANG</b> , ID: S7362217D, Tel: +6594597697, Email: NOEMAIL		
Vehicle Reg. No.:	<b>SKL737P</b>	Date of Loss:	28/09/2018 15:00 - :59 [64 Months From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 18/18/18/VP05/020965</b>	Policy/Cover Note No.:	Z18VP05018777 (Comprehensive)
		Excess:	S\$0.00
Repairer:	<b>S &amp; H Motor Pte Ltd (Sin Ming)</b> 160 Sin Ming Drive #07-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 4730		
Handling Insurer:	<b>Lonpac Insurance Bhd (HQ)</b> - Tel: +65 62507388 ... [Handled by <b>Gerald Poh</b> - 6250 7388 ext 240]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt due 12/10/2018</b> ]		
Driver/Custodian:	ANG CHEE CHIANG (45 / Male), NRIC: S7362217D, Tel: +6594597697		
Adj Asg. Remarks:	SURVEY & REVERT.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gerald Poh

Date: 09 Oct 2018

**Preliminary Advice**

Vehicle No	: SKL737P	Accident Date	: 28/09/2018
Make	: MERCEDES-BENZ C180	Policy No.	: Z18VP05018777
Assignment Date	: 03/10/2018	Excess	: S\$0.00
Date of Inspection	: 04/10/2018	Est. Duration of Repair	: 8.00
Inspection At	: S & H MOTOR PTE LTD (SIN MING) 160 SIN MING DRIVE #07-02, SIN MING AUTOCITY SINGAPORE 575722		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,178.45	17960.45
Revised Amount	:S\$	11,262.45	
Check Items (Estimated)	:S\$	4,885.75	
Total	:S\$	16,148.20	
Lump Sum Repair	:S\$		

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	75,000.00
COE / PARF Rebate	:S\$	62,060.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,940.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : The repairer agree to repair the vehicle within \$12k on lumpsum basis. Kindly let us have your approval.

## Janice Lee (LKKAuto)

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**From:** Enquiry <enquiry@sh-motor.com>  
**Sent:** Tuesday, October 09, 2018 5:48 PM  
**To:** Janice Lee (LKKAuto)  
**Subject:** RE: SKL 737P LPC OD

Dear Jannice

Noted...Thank....lump sum repair within 12K

Thank

Doris

---

**From:** Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]  
**Sent:** Tuesday, 9 October 2018 2:46 PM  
**To:** enquiry@sh-motor.com  
**Subject:** SKL 737P LPC OD

Dear Sir,

Kindly advice whether the vehicle can be repair within \$12k ?

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gerald Poh

Date: 09 Oct 2018

## Preliminary Advice

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The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

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Revised Amount	:S\$	11,262.45
Check Items (Estimated)	:S\$	4,885.75
Total	:S\$	16,148.20
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	72,000.00
COE / PARF Rebate	:S\$	62,060.00
Salvage Value	:S\$	
Margin for Repair	:S\$	9,940.00

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Pending repair cost from repairer.

**Janice Lee (LKKAuto)**

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**From:** Janice Lee (LKKAuto)  
**Sent:** Wednesday, October 10, 2018 10:06 AM  
**To:** 'enquiry@sh-motor.com'  
**Cc:** SUR  
**Subject:** SKL 737P LPC OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKL 737P (excess \$0.00/-)**. Please note that the vehicle repair at repair cost not more than **\$12,000.00**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

TO:

CLAIM NO: 18/18/18/VP05/020770

**LETTER OF UNDERTAKING**  
**FOR THE REPAIR OF VEHICLE NO. SKL 737P**

We, the undersigned, confirm that we will undertake to repair the vehicle bearing Registration No. SKL 737P to its pre-accident condition, and to the satisfaction of its owner, at a total cost not exceeding \$12,000.00

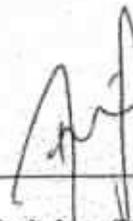
(before excess \$0.00) subject to no breach of Terms & Condition of the POLICY, and to the legal requirement of the local Land Transport Authority (LTA).

There should be **no further supplementary** to the repair cost.

The repair job should not be exceeding \_\_\_\_\_ days to complete the entire repair.

10/10/18

Date





Workshop Stamp/ Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness by Surveyor

Vehicle Registration Number of Driver's Own Vehicle (if applicable)

Insurance Company of Driver's Own Vehicle (if applicable)

#### General Information of the Accident

Type Of Accident Unknown - VEH 'B' DID NOT GIVE WAY & HIT MY BIKE  
Weather Conditions Clear  
Road Surface Dry

#### Other Information

Was any body injured in the Accident? Yes  
Was any other material or property damaged? Yes

#### Details of Police Action

Was the accident reported to the police? Yes  
If Yes, Please state which Police Station  
Police Station Name Kolam Ayer Neighbourhood Police Post  
Police Station Address ROAD: Blk 72 Geylang Bahru #01-3038 , POSTCODE: 330072 , COUNTRY COUNTRY: Singapore  
Police Station Contact TEL NO: 1800-2969999 - FAX NO: 62937659  
Was notice of intended Prosecution given? No  
If Yes, against whom?

#### Circumstances of Accident

REFER POLICE REPORT (REF NO: T/20111011/9038)  
Are accident photos available for attachment? Yes

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHB8259B  
Vehicle Make/Model/Colour BLUE TAXI  
Details Of Properties  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### Details of Witness

Name  
Phone Number  
Email Address

#### DETAILS OF INJURED PERSON 1

Name LEE REN YUAN  
Approximate Age 19  
Injuries Sustain MULTIPLE FRACTURED & ETC  
Injured person in which vehicle? FBC9228L  
Were seat belts worn?  
Was injured conveyed to hospital by ambulance? Yes  
Address BLK 95 GEYLANG BAHRU #02-3118  
Postcode 330095



> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2217D
Vehicle Details	
Vehicle No.:	SKL737P
Vehicle to be Exported:	Yes
Intended Deregistration Date:	01 Oct 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	27491030051755
Chassis No.:	WDD2043312G110825
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$35,887.00
Original Registration Date:	28 May 2013
First Registration Date:	28 May 2013
Transfer Count:	0
Actual ARF Paid:	\$30,887.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 May 2023
PARF Rebate Amount:	\$21,620.00
Intended COE Rebate Details	
COE Expiry Date:	27 May 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$87,109.00
COE Rebate Amount:	\$40,533.00
<b>Total Rebate Amount:</b>	<b>\$62,153.00</b>

The information contained herein is correct as at 01 Oct 2018

OK

**Janice Lee (LKKAuto)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, October 10, 2018 9:14 AM  
**To:** Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: OD CLAIM - SKL737P

Dear Catherine,

Your Preliminary Advice dated 9 October 2018 refers.

You may proceed to authorize repair as adjusted.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** GERALD POH WEE BIN  
**Sent:** Wednesday, 3 October, 2018 2:48 PM  
**To:** 'Catherine Chong (LKK Auto)'  
**Cc:** 'mt\_claim@lonpac.com'  
**Subject:** OD CLAIM - SKL737P

Our Ref : 18/18/18/VP05/020965

Dear Catherine,

Kindly proceed to survey and revert.

The details are in Merimen.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Regards,  
Irene Tan  
Executive - Customer Service Centre  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way, B1-01 AXA Tower, Singapore 068811  
DID: (65) 6880 4741  
Fax: (65) 6880 4740  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / insurance

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please consider the environment before printing this email

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**From:** Asia Motorsports Solution Pte Ltd [mailto:asiamotorsports@hotmail.com]  
**Sent:** Tuesday, January 31, 2012 2:54 PM  
**To:** Customer Service  
**Subject:** CALL FOR PRE-REPAIR INSPECTION: ACCIDENT INVOLVING FY 3171 S & SJC 1359 A ON 30 JANUARY 2012

Your Ref:  
Our Ref: FY 3171 S

31 Jan 2012

AXA Insurance Singapore Pte Ltd  
8 Shenton Way  
#27-01  
AXA Tower  
Singapore 068811

PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)

Attn: Claims Department

Via Fax (6880 4740) &  
Email (customer.service@  
axa.com.sg)

Dear Sir/Mdm,

**CALL FOR PRE-REPAIR INSPECTION: ACCIDENT INVOLVING FY 3171 S & SJC 1359 A ON 30 JANUARY 2012**

We act for the owner of vehicle number FY 3171 S, which was involved in an accident caused by your insured, SJC 1359 A, on 30 January 2012.

Our client has instructed us to proceed with a third party claim.

In accordance to the new regulation, we are sending out this call for pre-repair inspection to your kind office. Please revert back to us within the next 48 hours on whether your office will be sending a surveyor to our premise (568 Geylang Road, Singapore 389514) for the pre-repair inspection.

Kindly note that if we do not hear from you by **2 February 2012 (Thursday), 1500H**, we will proceed with the necessary.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports

## Print Received Message

This mail is associated with :

**SKL737P (18/18/18/VP05/020965)**

OD

Sep 28 2018 3:00PM

[ANG CHEE CHIANG]

S & H Motor Pte Ltd

**From** Lonpac Insurance Bhd (HQ) (LONPAC\_HQ), sent on 10/10/2018 08:58 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12000.00) - SKL737P - Claim Handler: Gerald Poh

Approved:12000.00.

6745 3811  
6746 5110 (Fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

## Janice Lee (LKKAuto)

---

**From:** Janice Lee (LKKAuto)  
**Sent:** Wednesday, October 10, 2018 10:06 AM  
**To:** 'enquiry@sh-motor.com'  
**Cc:** SUR  
**Subject:** SKL 737P LPC OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKL 737P (excess \$0.00/-)**. Please note that the vehicle repair at repair cost not more than **\$12,000.00**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [jannicelee@lkkauto.com](mailto:jannicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	01/10/2018 11:31
Date Of Accident	28/09/2018 15:00
Exact Location Of Accident	PASIR GUDANG PERLING (JB)
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKL737P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANG CHEE CHIANG
NRIC No	S7362217D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94597697
Alternative Phone No	OFFICE-94597697

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	-
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z18VP05018777
Cover Note Number	

### Driver

Name of Driver	ANG CHEE CHIANG
NRIC No	S7362217D
Date Of Birth	24/06/1973
Occupation	INDOOR
Date Of Driving Pass	06/12/2001
Driving Experience	16 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94597697
Fax Number	
Contact Number	OFFICE-94597697
EMail Address	NOEMAIL

Address	-
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JQT4671 (PRIVATE CAR)
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	POLIS DIRAJA MALASIA
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

refer attached police report.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JQT4671
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**B. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 \_\_\_\_\_  
 Policyholder's Signature  
 Date & Time:

  
 \_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 \_\_\_\_\_  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

SKETCH PLAN

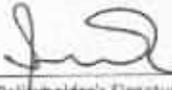
A hand-drawn sketch on a grid showing two vehicles, labeled A and B, positioned side-by-side. Vehicle A is on the left and vehicle B is on the right. To the right of the sketch, the license plate numbers are written: A - SKLT3TP and B - SJQT4671.

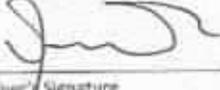
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

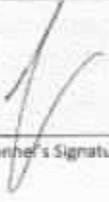
Refer attached police report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



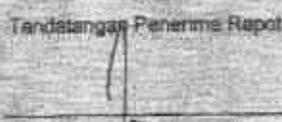
**POLIS DIRAJA MALAYSIA**  
**REPOT POLIS**

Batal: TRAFIK JOHOR BAHRU(U) Pegawai Penyiasat: R137065  
 Daerah: JBAHRU UTARA  
 Kontinjen: JOHOR  
 No Repot: TRAFIK JOHOR BAHRU(U)015333/18  
 Tarikh: 28/09/2018  
 Waktu: 1629 PM  
 Bahasa Diterima: B. Malaysia

**Butir-butir Penerima Repot**  
 Nama: ZAINULIDIN BIN HASSAN No Personal: R108169 Pangkat: KPL  
 Butir-butir Jurutahasa (Jika Ada)  
 Nama: No K/P (Baru): No Polis/Tentera: —  
 No Pasport: — Bahasa Asal: —  
 Alamat: —

**Butir-butir Pengadu**  
 Nama: ANG CHEE CHIANG  
 No K/P (Baru): 730624015003 No Polis/Tentera: A2503676 No Pasport: —  
 No Sijil Beranak: —  
 Jantina: Lelaki Tarikh Lahir: 24/06/1973 Umur: 45 tahun 3 bulan  
 Keturunan: Cina Warganegara: Malaysia  
 Pekerjaan: SWASTA  
 Alamat Tempat Tinggal: NO 5 JALAN RUMBIA 24 TAMAN DAYA 81100 JOHOR BAHRU JOHOR MALAYSIA  
 Alamat Ibu Bapa: —  
 Alamat Pejabat: —  
 No Tel (Rumah): — No Tel (Pejabat): — No Tel (HP): 012-7930000  
 Emel: —

**Pengadu Menyatakan:-**  
 PADA 28/09/2018 JAM LEBIH KURANG 1500 PETANG, SAYA MEMANDU MOTOKAR NOMBOR SKL737P DARI TAMAN DAYA HENDAK KE ISKANDAR PUTRI. PADA KETIKA ITU SAYA MEMANDU DI LORONG KANAN. APABILA SAYA SAMPAI DI KM 16 LEBUHRAYA PASIR GUDANG PERLING, TIBA TIBA SEBUAH 4WD NO JKT467 DEPAN SAYA BREK MENGEJUT. SAYA TIDAK SEMPAT BREK LALU TERLANGGAR BELAKANG 4WD TERSEBUT MIKAR SAYA ROSAK BAHAGIAN DEPAN BUMPER, BONET, PANEL, SABUNG, SET, LAMPU KIRI, KANAN, MUDGUARD, KIRIKANAN SENSOR, TAYAR, BILAHARI KIRI, TANGKI AIR, TANGKI AIRCOND DAN LAIN LAIN KEROSAKAN BELUM PASTI LAGI. SEKIAN LAPORAN SAYA.

Tandatangan Pengadu: Tandatangan Jurutahasa (Jika ada): Tandatangan Penerima Repot:  
  
  
 ID Perisai | Tarikh & Masa Cetak: R108169 | 28/09/2018 04:40:03 PM

On 28/09/2018 time 1500, I was driving my vehicle SKL737P from TAMAN DAYA heading to ISKANDAR PUTRI. When I reach at the KM16 LEBUHRAYA PASIR GUDANG-PERLING, Suddenly a vehicle JQT467H in front of me made emergency brake and I didn't get to brake in time then my vehicle collided to the rear of the vehicle in front. Damages of my vehicle are front bumper, grille, head lamp and others not yet confirm.



INSURER: Lonpac Insurance Bhd (HQ)

**PARTICULARS OF CLAIM**

Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	Z18VP05018777	Date of Loss:	20/05/2010
Vehicle Reg. No.:	SKL737P	Driveable?	
Driver Age/Info:	45 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved:	
Insured/Claimant:	ANG CHEE CHIANG	Contact No:	+6594597697
Driver:	ANG CHEE CHIANG		
Make/Model:	MERCEDES-BENZ C180, 1.6 (A)	Vehicle Reg. Date:	28/05/2013
Vehicle Colour:	Metallic Silver		
Engine No:	27491030051755	Chassis No:	WDD2043312G11082
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	14		
Description of Accident/Loss	REFER ATTACHED POLICE REPORT.		
Present Location:	S & H MOTOR PTE LTD (SIN MING)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	13,573.45
Miscellaneous Items	385.00
Labour	3,220.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>17,178.45</b>
<b>+ GST 7.00% (S\$)</b>	<b>1,202.49</b>
<b>Nett Amount (S\$)</b>	<b>18,380.94</b>

This claim is handled by: LUM WEE KEAT

## REPAIR DETAILS

### Reference

Part Source:	MRM-SG	Version:	1.0 (Last Synchronised: 03 Oct 2018)
Parts:	143		MERCEDES-BENZ C180 1.6 (A) (Catalogue Merimen Singapore 1.0)
Labour:	Repairer's		(Price-denominated Standard List)
Print Code:	S & H Motor Pte Ltd/SKL737P/03/10/2018 14:35		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *		

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*RH headlamp = } CRA	0.00	0.00	*680.00 F
2	1		*LH head lamp = } CRA	0.00	0.00	*680.00 F
3	1		*RH headlamp inner panel = } BT	0.00	0.00	*165.00 F
4	1		*LH headlamp inner panel = } BT	0.00	0.00	*165.00 F
5	1		*Front support panel top panel - BT	0.00	0.00	*90.00 F
6	1		*Front support panel top garnish - RE	0.00	0.00	*55.00 F
7	1		*Front support panel top garnish clips (1 set) - MC	0.00	0.00	*18.00 F
8	1		*Front bumper - CRA	0.00	0.00	*800.00 F
9	1		*Front bumper reinforcement - TN	0.00	0.00	*240.00 F
10	1		*Front bumper sponge ? - (M)	0.00	0.00	*65.00 F
11	1		*RH front bumper retainer = } RE	0.00	0.00	*20.00 F
12	1		*LH front bumper retainer = } RE	0.00	0.00	*20.00 F
13	1		*RH front bumper chrome moulding = } MC	0.00	0.00	*60.00 F
14	1		*LH front bumper chrome moulding = } MC	0.00	0.00	*60.00 F
15	1		*RH front bumper carrier ?	0.00	0.00	*55.00 F
16	1		*LH front bumper carrier ?	0.00	0.00	*55.00 F
17	1		*Centre front bumper carrier ? } x NN	0.00	0.00	*60.00 F
18	1		*Front bumper tow cover x	0.00	0.00	*35.00 F
19	1		*Front grille - M's	0.00	0.00	*480.00 F
20	1		*Front number plate holder - M's	0.00	0.00	*90.00 F
21	1		*Bonnet - MC	0.00	0.00	*1,150.00 F
22	2		*Bonnet lock - MC	0.00	0.00	*110.00 F
23	2		*Bonnet lock bracket - MC	0.00	0.00	*180.00 F
24	1		*Bonnet lock centre metal bar - BT	0.00	0.00	*125.00 F
25	1		*Bonnet lock cable ? - CRA	0.00	0.00	*55.00 F
26	1		*RH bonnet hinge = } BT	0.00	0.00	*95.00 F
27	1		*LH bonnet hinge = } BT	0.00	0.00	*95.00 F
28	1		*RH bonnet stand ? } x NN	0.00	0.00	*90.00 F
29	1		*LH bonnet stand ? } x NN	0.00	0.00	*90.00 F
30	1		*Bonnet emblem - MC	0.00	0.00	*60.00 F
31	1		*Bonnet insulator - RE	0.00	0.00	*160.00 F
32	1		*Bonnet insulator clips (1 set) - MC	0.00	0.00	*25.00 F
33	1		*RH bonnet lock top hook = } BT	0.00	0.00	*30.00 F
34	1		*LH bonnet lock top hook = } BT	0.00	0.00	*30.00 F
35	1		*Bonnet spare hook ? - New	0.00	0.00	*55.00 F
36	1		*Bonnet seal - MC	0.00	0.00	*25.00 F
37	1		*Radiator - BT	0.00	0.00	*780.00 F
38	1		*Radiator top garnish (204 500 1455) ? - (M)	0.00	0.00	*45.00 F
39	1		*Radiator fan assembly ? - (M)	0.00	0.00	*780.00 F
40	1		*Radiator air duct cowling (204 505 0530) ? - TN	0.00	0.00	*45.00 F
41	1		*Radiator top hose front ? - CRA	0.00	0.00	*55.00 F
42	1		*Radiator top hose rear ? } x NN	0.00	0.00	*85.00 F
43	1		*Radiator lower hose ? } x NN	0.00	0.00	*80.00 F
44	2		*Radiator top bush - BT	0.00	0.00	*50.00 F
45	1		*Air cleaner air hose ? - NN	0.00	0.00	*220.00 F
46	1		*Front engine air duct ? - CRA	0.00	0.00	*220.00 F
47	1		*Engine top cover ? - NN	0.00	0.00	*145.00 F

48	1	*LH roof moulding	cut	0.00	0.00	*280.00 F
49	1	*Front panel (engine compartment rubber)	? / NB	0.00	0.00	*125.00 F
50	1	*RH front fender	CHA	0.00	0.00	*550.00 F
51	1	*RH front fender moulding	mc.	0.00	0.00	*45.00 F
52	1	*Air con condensor	BT	0.00	0.00	*750.00 F
53	1	*Air con condensor aluminium pipe inlet	? XNN	0.00	0.00	*285.00 F
54	1	*Air con condensor aluminium pipe outlet	? / RR	0.00	0.00	*285.00 F
55	1	*Intercooler	? - GM	0.00	0.00	*730.00 F

F=Franchise part.

Sub Total (S\$)	11,803.00
+ Margin on L,N Items 15.00% (S\$)	1,770.45
<b>Total Parts (S\$)</b>	<b>13,573.45</b>

S & H Motor Pte Ltd/SKL737P/03/10/2018 14:35. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 The Repairer of the following:  
 • To repair defective spray painting  
 • To supply damaged parts during recovery  
 • Parts costs are subject to confirmation  
 • Third party's fees is on a "without prejudice" basis  
 • No legal proceedings to be started  
 • Supplementary items must be recovered and  
 is subject to final approval from Insurance Company

### Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	Engine coolant <i>X NN</i>	40.00
2	1	Front number plate <i>- Mis</i>	45.00
3	1	Towing (from Malaysia) <i>R X - Receipt</i>	300.00
Sub Total (S\$)			<b>385.00</b>

### Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	1,100.00 <i>900</i>
2	To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	60.00 <i>30</i>
3	To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality	New	160.00 <i>100</i>
4	To remove radiator, engine fan, clutch, hoses and replace damaged parts and check engine cooling system functionality	New	220.00 <i>X NA</i>
5	To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweld, reshape and repair bonnet hinge panel, front fender and inner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment	New	1,500.00 <i>800</i>
6	To perform computer diagnostic on drivetrain, ABS systems, parking system, and clear fault codes	New	180.00 <i>150</i>
Gross Labour Cost (S\$)			<b>3,220.00</b>

S & H Motor Pte Ltd/SKL737P/03/10/2018 14:35. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS  
< END OF ESTIMATES >

Workshop: 160 Sin Ming Drive #07-02, Sin Ming AutoCity, Sin Ming 575722. Tel: 6453 4730 Fax: 6457 1931 E-mail: shmotor@singnet.com.sg  
Co. Reg. No.: 198701322K GST Reg. No.: M2-0079289-0

*8 Days.*

*umpire repair.*

*After repair photos.*

*Gua Qian - 8288282*

*04/10/18.*

*Net Anthony*

*10/10/18*

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**(SUPPLEMENTARY)**

 INSURER: **Lonpac Insurance Bhd (HQ)**
**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z18VP05018777	Date of Loss:	28/09/2018
Vehicle Reg. No.:	<b>SKL737P</b>	Driveable?	
Driver Age/Info:	45 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ANG CHEE CHIANG	Contact No:	+6594597697
Driver:	ANG CHEE CHIANG		

Make/Model:	MERCEDES-BENZ C180, 1.6 (A)	Vehicle Reg. Date:	28/05/2013
Vehicle Colour:	METALLIC SILVER		
Engine No:	27491030051755	Chassis No:	WDD2043312G110825
Odometer:	0 KM		

Paint Type:	
Total Loss?	<b>NO</b>
Est. Duration of Repair (day)	14

Description of Accident/Loss	REFER ATTACHED POLICE REPORT.
Present Location:	S & H MOTOR PTE LTD (SIN MING)

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	782.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
	<b>Gross Total (S\$) 782.00</b>
	<b>+ GST 7.00% (S\$) 54.74</b>
	<b>Nett Amount (S\$) 836.74</b>
	<b>+ Previous Estimates (S\$) 18,380.94</b>
	<b>Claim Total (S\$) 19,217.68</b>

## REPAIR DETAILS

### Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Oct 2018)

Parts: 143 MERCEDES-BENZ C180 1.6 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: S & H Motor Pte Ltd/SKL737P/23/10/2018 17:25

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Intake manifold	0.00	0.00	*680.00 F/crc
			Sub Total (S\$)			680.00
			+ Margin on L,N Items 15.00% (S\$)			102.00
			Total Parts (S\$)			782.00

S & H Motor Pte Ltd/SKL737P/23/10/2018 17:25. Not valid without Reference section.  
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*Gno Ong*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature: -

Date:

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

There are no labour items selected.

**S & H Motor Pte Ltd/SKL737P/23/10/2018 17:25.** Not valid without Reference section.  
Generated using **Merimen e-Claims IEAS**

**< END OF ESTIMATES >**

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Workshop: 160 Sin Ming Drive #07-02, Sin Ming AutoCity, Sin Ming 575722 . Tel: 6453 4730 Fax: 6457 1931 E-mail: shmotor@singnet.com.sg  
Co. Reg. No.: 198701322K GST Reg. No.: M2-0076269-0

# REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 03 Oct 2018)  
 Parts: 143 MERCEDES-BENZ C180 1.6 (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: S & H Motor Pte Ltd/SKL737P/03/10/2018 14:35  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further info: Items/values not in reference catalogue are prefixed with an asterisk \*

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*RH headlamp = } CRA	0.00	0.00	*580.00 F
2	1		*LH head lamp = } CRA	0.00	0.00	*580.00 F
3	1		*RH headlamp inner panel = } BT	0.00	0.00	*165.00 F
4	1		*LH headlamp inner panel = } BT	0.00	0.00	*165.00 F
5	1		*Front support panel top panel - RT	0.00	0.00	*90.00 F
6	1		*Front support panel top garnish - re	0.00	0.00	*55.00 F
7	1		*Front support panel top garnish clips (1 set) - MC	0.00	0.00	*18.00 F
8	1		*Front bumper - CA	0.00	0.00	*800.00 F
8	1		*Front bumper reinforcement - TN	0.00	0.00	*240.00 F
10	1		*Front bumper sponge - } CRA	0.00	0.00	*65.00 F
11	1		*RH front bumper retainer = } re	0.00	0.00	*20.00 F
12	1		*LH front bumper retainer = } re	0.00	0.00	*20.00 F
13	1		*RH front bumper chrome moulding = } MC	0.00	0.00	*60.00 F
14	1		*LH front bumper chrome moulding = } MC	0.00	0.00	*60.00 F
15	1		*RH front bumper carrier x	0.00	0.00	*55.00 F
16	1		*LH front bumper carrier x	0.00	0.00	*55.00 F
17	1		*Centre front bumper carrier x } NN	0.00	0.00	*60.00 F
18	1		*Front bumper tow cover x	0.00	0.00	*35.00 F
19	1		*Front grille - M's	0.00	0.00	*480.00 F
20	1		*Front number plate holder - M's	0.00	0.00	*90.00 F
21	1		*Bonnet - MC	0.00	0.00	*1,150.00 F
22	2		*Bonnet lock - Jun	0.00	0.00	*110.00 F
23	2		*Bonnet lock bracket - Jun	0.00	0.00	*180.00 F
24	1		*Bonnet lock centre metal bar - BT	0.00	0.00	*125.00 F
25	1		*Bonnet lock cable - Cut	0.00	0.00	*55.00 F
26	1		*RH bonnet hinge = } BT	0.00	0.00	*95.00 F
27	1		*LH bonnet hinge = } BT	0.00	0.00	*95.00 F
28	1		*RH bonnet stand x	0.00	0.00	*90.00 F
29	1		*LH bonnet stand x	0.00	0.00	*90.00 F
30	1		*Bonnet emblem - MC	0.00	0.00	*60.00 F
31	1		*Bonnet insulator - re	0.00	0.00	*160.00 F
32	1		*Bonnet insulator clips (1 set) - MC	0.00	0.00	*25.00 F
33	1		*RH bonnet lock top hook = } BT	0.00	0.00	*30.00 F
34	1		*LH bonnet lock top hook = } BT	0.00	0.00	*30.00 F
35	1		*Bonnet spare hook - MC	0.00	0.00	*55.00 F
38	1		*Bonnet seal - TN	0.00	0.00	*25.00 F
37	1		*Radiator - BT	0.00	0.00	*780.00 F
38	1		*Radiator top garnish (204 500 1455) - } CRA	0.00	0.00	*45.00 F
39	1		*Radiator fan assembly - } CRA	0.00	0.00	*780.00 F
40	1		*Radiator air duct cowl (204 505 0530) - } TN	0.00	0.00	*45.00 F
41	1		*Radiator top hose front - Cut	0.00	0.00	*55.00 F
42	1		*Radiator top hose rear - } NN	0.00	0.00	*85.00 F
43	1		*Radiator lower hose - } NN	0.00	0.00	*80.00 F
44	2		*Radiator top bush - BT	0.00	0.00	*50.00 F
45	1		*Air cleaner air hose - } NN	0.00	0.00	*220.00 F
46	1		*Front engine air duct - } NN	0.00	0.00	*220.00 F
47	1		*Engine top cover - } NN	0.00	0.00	*145.00 F



**Janice Lee (LKKAuto)**

---

**To:** <sup>\*</sup> Enquiry  
**Subject:** RE: SKL 737P LPC OD

Dear Doris,

Confirm L/S \$12,000.00 @ 8 DAYS

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Thursday, October 25, 2018 10:29 AM  
**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>  
**Subject:** RE: SKL 737P LPC OD

Dear Jannice

Refer to the above case, can we closed at lump sum repair S\$12,00.00

Please arrange in merimen

Thank

doris

---

**From:** Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]  
**Sent:** Wednesday, 10 October 2018 10:06 AM  
**To:** [enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)  
**Cc:** SUR  
**Subject:** SKL 737P LPC OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKL 737P (excess \$0.00/-)**. Please note that the vehicle repair at repair cost not more than **\$12,000.00**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Oct 2018 <a href="#">Sendback Est</a>	03 Oct 2018 14:35 <b>S\$17,178.45</b>	03 Oct 2018 14:46 <a href="#">Edit Adj Rpt</a>	<b>S\$12,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$12,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	23 Oct 2018 17:25	23 Oct 2018 17:25 <b>S\$782.00</b>	23 Oct 2018 17:25			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>ANG CHEE CHIANG</b> , ID: S7362217D, Tel: +6594597697, Email: NOEMAIL								
Vehicle Reg. No.:	<b>SKL737P</b>	Date of Loss:	28/09/2018 15:00 - :59 [64 Months From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 18/18/18/VP05/020965</b>	Policy/Cover Note No.:	Z18VP05018777 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	<b>S &amp; H Motor Pte Ltd (Sin Ming)</b> 160 Sin Ming Drive #07-02, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 4730								
Handling Insurer:	<b>Lonpac Insurance Bhd (HQ)</b> - Tel: +65 62507388 ... [Handled by <b>Gerald Poh</b> - 6250 7388 ext 240]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 12/10/2018]								
Driver/Custodian:	ANG CHEE CHIANG (45 / Male), NRIC: S7362217D, Tel: +6594597697								
Adj Asg. Remarks:	SURVEY & REVERT.								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
• LONPAC_HQ (10/10/2018): Alert - Adj Mandate Approved (S\$12000.00) - SKL737P - Claim Handler: Gerald Poh									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**SKL737P (18/18/18/VP05/020965)**

OD

Sep 28 2018 3:00PM

[ANG CHEE CHIANG]

S & H Motor Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			View	View in Browser
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	03/10/18 14:35	Repairer Estimates	Load HTM	
2	23/10/18 17:25	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/18 11:54	Adjuster Immediate Advice	Load HTM	
2	09/10/18 17:57	Adjuster Immediate Advice	Load HTM	
3	24/10/18 10:02	Adjuster Immediate Advice	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/18 12:04	SKL 737P EST	Load PDF	
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3	09/10/18 18:01	General View	Load JPG	<input checked="" type="checkbox"/>
4	09/10/18 18:01	General View	Load JPG	<input checked="" type="checkbox"/>
5	09/10/18 18:01	General View	Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
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47	30/10/18 10:08	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	30/10/18 10:08	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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81	30/10/18 10:08	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
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85	30/10/18 10:08	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
86	30/10/18 10:08	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

## Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	01/10/18 12:11	Accident Statement	 Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	01/10/18 12:03	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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3	01/10/18 12:03	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	01/10/18 11:48	Sketch Plan #2	 Load TIF	
2	01/10/18 11:48	Sketch Plan #3	 Load TIF	
3	01/10/18 11:48	Sketch Plan #4	 Load TIF	
4	01/10/18 11:48	Sketch Plan #5	 Load TIF	
5	01/10/18 11:48	Sketch Plan #6	 Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse  
Singapore 199555

**Our File No:** CS/LPC18017932/GRD3E2

**Date:** 29/11/2018

#### REFERENCE

Insured/Claimant: ANG CHEE CHIANG Policy No: Z18VP05018777  
Date of Loss: 28/09/2018 Nature of Claim: OD Claim No: 18/18/18/VP05/020965

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKL737P**  
Make & Model: MERCEDES-BENZ C180, 1.6 (A) Engine No: 27491030051755  
Reg. Date: 28/05/2013 (Man. Year: 2013) Chassis No: WDD2043312G110825  
Colour: Silver Odometer: 112397 km  
Engine Capacity: 1595 cc  
Market Value/New Car Price: S\$75,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

#### CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18  
Front Left Side: Continental 5 mm Rear Left Side: Continental 5 mm  
Front Right Side: Continental 5 mm Rear Right Side: Continental 5 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,355.45	12,975.45	1,380.00	9.61
Miscellaneous Items	385.00	45.00	340.00	88.31
Labour	3,220.00	1,980.00	1,240.00	38.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>17,960.45</b>	<b>15,000.45</b>	<b>2,960.00</b>	<b>16.48</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>12,000.00</b>		
(S\$)	17,960.45	12,000.00	5,960.45	33.19
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,257.23</b>	<b>840.00</b>	<b>417.23</b>	<b>33.19</b>
<b>Nett Amount (S\$)</b>	<b>19,217.68</b>	<b>12,840.00</b>	<b>6,377.68</b>	<b>33.19</b>

#### INSPECTION

Date of Assignment: 03/10/2018 Present Location: S & H Motor Pte Ltd (Sin Ming)  
Date Inspected: 04/10/2018 Inspected At: S & H Motor Pte Ltd (Sin Ming)  
160 Sin Ming Drive #07-02, Sin Ming  
AutoCity  
Singapore 575722

Estimated Period of Repair: 8.0 days

**Adjuster:** XING GUO QIANG

**Manager:** Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 29 Nov 2018)
<b>Parts:</b> 143	MERCEDES-BENZ C180 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKL737P)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH headlamp (WCP)	Cracked	680.00 F	*680.00 F
2	1		*LH head lamp (WCP)	Cracked	680.00 F	*680.00 F
3	1		*RH headlamp inner panel (WCP)	Bent	165.00 F	*165.00 F
4	1		*LH headlamp inner panel (WCP)	Bent	165.00 F	*165.00 F
5	1		*Front support panel top panel (WCP)	Bent	90.00 F	*90.00 F
6	1		*Front support panel top garnish (WCP)	Deformed	55.00 F	*55.00 F
7	1		*Front support panel top garnish clips (1 set) (WCP)	Necessary	18.00 F	*18.00 F
8	1		*Front bumper (WCP)	Cut	800.00 F	*800.00 F
9	1		*Front bumper reinforcement (WCP)	Torn	240.00 F	*240.00 F
10	1		*Front bumper sponge (WCP)	Cracked	65.00 F	*65.00 F
11	1		*RH front bumper retainer (WCP)	Deformed	20.00 F	*20.00 F
12	1		*LH front bumper retainer (WCP)	Deformed	20.00 F	*20.00 F
13	1		*RH front bumper chrome moulding (WCP)	Necessary	60.00 F	*60.00 F
14	1		*LH front bumper chrome moulding (WCP)	Necessary	60.00 F	*60.00 F
15	1		*RH front bumper carrier (WCP)	Not Necessary	55.00 F	*- F
16	1		*LH front bumper carrier (WCP)	Not Necessary	55.00 F	*- F
17	1		*Centre front bumper carrier (WCP)	Not Necessary	60.00 F	*- F
18	1		*Front bumper tow cover (WCP)	Not Necessary	35.00 F	*- F
19	1		*Front grille (WCP)	Missing	480.00 F	*480.00 F
20	1		*Front number plate holder (WCP)	Missing	90.00 F	*90.00 F
21	1		*Bonnet (WCP)	Buckled	1,150.00 F	*1,150.00 F
22	2		*Bonnet lock (WCP)	Jammed	110.00 F	*110.00 F
23	2		*Bonnet lock bracket (WCP)	Jammed	180.00 F	*180.00 F
24	1			Bent	125.00 F	*125.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			<b>*Bonnet lock centre metal bar</b> (WCP)			
25	1		<b>*Bonnet lock cable</b> (WCP)	Cut	55.00 F	*55.00 F
26	1		<b>*RH bonnet hinge</b> (WCP)	Bent	95.00 F	*95.00 F
27	1		<b>*LH bonnet hinge</b> (WCP)	Bent	95.00 F	*95.00 F
28	1		<b>*RH bonnet stand</b> (WCP)	Not Necessary	90.00 F	*- F
29	1		<b>*LH bonnet stand</b> (WCP)	Not Necessary	90.00 F	*- F
30	1		<b>*Bonnet emblem</b> (WCP)	Necessary	60.00 F	*60.00 F
31	1		<b>*Bonnet insulator</b> (WCP)	Deformed	160.00 F	*160.00 F
32	1		<b>*Bonnet insulator clips (1 set)</b> (WCP)	Necessary	25.00 F	*25.00 F
33	1		<b>*RH bonnet lock top hook</b> (WCP)	Bent	30.00 F	*30.00 F
34	1		<b>*LH bonnet lock top hook</b> (WCP)	Bent	30.00 F	*30.00 F
35	1		<b>*Bonnet spare hook</b> (WCP)	Necessary	55.00 F	*55.00 F
36	1		<b>*Bonnet seal</b> (WCP)	Twisted	25.00 F	*25.00 F
37	1		<b>*Radiator</b> (WCP)	Bent	780.00 F	*780.00 F
38	1		<b>*Radiator top garnish (204 500 1455)</b> (WCP)	Cracked	45.00 F	*45.00 F
39	1		<b>*Radiator fan assembly</b> (WCP)	Cracked	780.00 F	*780.00 F
40	1		<b>*Radiator air duct cowling (204 505 0530)</b> (WCP)	Torn	45.00 F	*45.00 F
41	1		<b>*Radiator top hose front</b> (WCP)	Cut	55.00 F	*55.00 F
42	1		<b>*Radiator top hose rear</b> (WCP)	Not Necessary	85.00 F	*- F
43	1		<b>*Radiator lower hose</b> (WCP)	Not Necessary	80.00 F	*- F
44	2		<b>*Radiator top bush</b> (WCP)	Bent	50.00 F	*50.00 F
45	1		<b>*Air cleaner air hose</b> (WCP)	Not Necessary	220.00 F	*- F
46	1		<b>*Front engine air duct</b> (WCP)	Cracked	220.00 F	*220.00 F
47	1		<b>*Engine top cover</b> (WCP)	Not Necessary	145.00 F	*- F
48	1		<b>*LH roof moulding</b> (WCP)	Cut	280.00 F	*280.00 F
49	1		<b>*Front panel (engine compartment rubber)</b> (WCP)	Necessary	125.00 F	*125.00 F
50	1		<b>*RH front fender</b> (WCP)	Cracked	550.00 F	*550.00 F
51	1		<b>*RH front fender moulding</b> (WCP)	Necessary	45.00 F	*45.00 F
52	1		<b>*Air con condensor</b> (WCP)	Bent	750.00 F	*750.00 F
53	1		<b>*Air con condensor aluminium pipe inlet</b> (WCP)	Not Necessary	285.00 F	*- F
54	1		<b>*Air con condensor aluminium pipe outlet</b> (WCP)	Broken	265.00 F	*265.00 F
55	1		<b>*Intercooler</b> (WCP)	Cracked	730.00 F	*730.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
<b>Supplementary #1</b>							
56	1		*Intake manifold (WCP)	Cracked	680.00 F	*680.00 F	
					<b>Sub Total (S\$)</b>	<b>12,483.00</b>	<b>11,283.00</b>
					<b>+ Margin on L,N Items 15.00/15.00% (S\$)</b>	<b>1,872.45</b>	<b>1,692.45</b>
					<b>Total Parts (S\$)</b>	<b>14,355.45</b>	<b>12,975.45</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	Engine coolant (NOT NECESSARY)	40.00	0.00
2	1	Front number plate (MISSING)	45.00	45.00
3	1	Towing (from Malaysia)	300.00	0.00
Sub Total (S\$)			<b>385.00</b>	<b>45.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	To spray paint affected front and inner damaged portion inclusive of preparatory works and material	New	1,100.00	900.00
2	To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	New	60.00	30.00
3	To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality	New	160.00	100.00
4	To remove radiator, engine fan, clutch, hoses and replace damaged parts and check engine cooling system functionality	New	220.00	0.00
5	To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweld, reshape and repair bonnet hinge panel, front fender and inner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment	New	1,500.00	800.00
6	To perform computer diagnostic on drivetrain, ABS systems, parking system, and clear fault codes	New	180.00	150.00
Gross Labour Cost (S\$)			<b>3,220.00</b>	<b>1,980.00</b>

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >