

INS CASE OWNER:

BA CC 4, Asm 180 17929, P1fa3s2

LKK: 72939
IDAC:

RAGUL

ASSIGNMENT

pohkin

210/18

DOI: 3-10-18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SKH 66530
Name of Insured : Chen Cheng Ping.
Insured Tel No. : HP:
Excess Sec II :SS D.O.A : 30/9/18
Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : 58m00X17
Policy No. : GA3884/1
Make / Model : V. Passat.
Place of Accident : Taoyuan town

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(VL: YES / NO)

Insured Liability : % Final ? Yes / No

SKP 8912B



INSRS: WSP: v76c Auto
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

10/10
CPM

SKP 8912B, X; SKH 66530, X

STAGE DATE / PIC

Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI: 11/10/2018		
After call ltr to OI: 3/10/2018		
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

11/10/18 spoke to OI (Mr Cheng Ping), confirmed accident details (BOLA 27) intended to claim with HCD issue. he agree to settle and waive HCD will be attracted. send letter to OI OI GA Wrong, OJD brother is the owner but OJD put himself as the owner.

e-mail 1/10/2018 to AXA

Hand attn repair photo X

PRELIMINARY ADVICE Date/Time: 5/10 Sent By: Gln

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS 2,450.00 (3 days) Reduction: 66.66 % Email Call

FINAL SETTLEMENT Date/Time: 13/11/2019 Confirm with: John Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: (w/bn) SS 2,621.50

Loss of Rental (LOR): SS 7,70.40 (6 days) X 420.00 + 77.92

Loss of Use (LOU): SS - (\$ x days)

Loss of Income (LOI): SS - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search SS -

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

Total: SS 3,391.90 Global Sum SS: 3,300.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: SS 3,300.00 Name 1: V-Tec Asia Automotive Pte Ltd

Payee 2: (Strike if N.A) SS

Payee 3: (Strike if N.A) SS

COPI SENT 24/11/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: 4350.00



V-TEC ASIA AUTOMOTIVE PTE LTD

8 Kaki Bukit Ave 4, #07-08/09 PREMIER@KB S(415875)
Tel: 66352 706 Reg No: 2015 34887R



Vehicle No : SKP8912B

peny

ACCIDENT CAR REPAIR ESTIMATIONS

S/No.	Qty	Parts Descriptions	Condition Per Unit	Our Estimates
1	1 pc	Lower Bumper		1741.50
2	2pcs	Rear Bumper Retainer		\$2,200.00 DE
3	1pc	Rear Bumper Protector Guard Plate		\$700.00 X SW
4	1pc	Reverse Sensor Set		486.40 \$1,800.00 cut
5	1pc	Rear Exhaust End Pipe (Plate)		194 \$388.00 AW
				120 \$380.00 BA

price? { } 10%

Parts Total : \$5,468.00

2541.90
- 10%
2,287.71

R. \$2,287.71

? - 0
L \$800
3,087.71
X 80%
2,470.17
= 451 \$2,450.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



V-TEC ASIA AUTOMOTIVE PTE LTD

8 Kaki Bukit Ave 4, #07-08/09 PREMIER@KB S(415875)
Tel: 66352 706 Reg No: 2015 34887R



Vehicle No : SKP8912B

LABOUR ESTIMATIONS

S/No.	Labour Descriptions	Our Estimates
1	To Straighten, Repair, Re-Alignment of Rear Boot Tailgate and Re-informant Bar	\$680.00 X
2	Spray Painting to Rear Bumper and Body Structure	\$650.00 400
3	Labour to Remove & Re-Install Replaced Parts	\$300.00 /
4	Dianostic of In-car eletrical system and check wiring to ensure Rear Reverse Cam and Sensor is in good working Con	\$250.00 100
Labour Total :		<u>\$1,880.00</u>
Total (Parts & Labour) :		<u><u>\$7,348.00</u></u>

For Lump Sum Repairs

The estimated amount calculated is \$7,348.00

Under normal circumstances, the repairs should be completed within a reasonable period Of 6 Working Days. (Exclude waiting days of PRI, Sunday and Public Holiday)

RASUL
Hp 90010068
3 days
4/5

03/10/18 @ 1220

Racing after repair

Service Request Details

Claim

S8M00XLZ

Reference

None 

Loss Date

September 30, 2018

Request Date

October 2, 2018

Due Date

October 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*03.10.2018 @ 1042am
Ben veh in.
Kasul*

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKP8912B

Make

TPVD VOLVO

Model
XC60 T5

Service Address

...

Primary Contact/Insured

CHEN CHENGYUN
22 WOODLANDS CRESCENT, #10-40, 738082, Singapore

CELESTHXY@HOTMAIL.COM

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Poh Kin (LKKAuto)

From: sales@vtecauto.com.sg
Sent: Friday, 18 January 2019 1:54 PM
To: Poh Kin (LKKAuto)
Subject: Re: Accident involving SKP 8912 B & your insured SKH 6653 D

Importance: High

Categories: clear

Dear Poh Kin,

We have agreed with the settlement amount as you have given.
Kindly help to process and prepare the payment to us.

Thanks & Regards,

Jolin
V-Tec Asia Automotive Pte Ltd
8 Kaki Bukit Avenue 4 #07-08/09
Premier@KB Singapore 415875
Tel: 6635 2706
Email: sales@vtecauto.com.sg
Website: www.vtecauto.com.sg

On 2019-01-18 11:12, Poh Kin (LKKAuto) wrote:

> Without Prejudice
> Save as to Costs
>
> Our Ref: CC4/ASM18017929/R1fa3
> Your Ref: SKP 8912B
>
> Dear Jolin,
>
> ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKH 6653D AND SKP 8912B
> ON 30/09/2018
>
> We refer to the above matter.
>
> Towards an amicable settlement, we have instruction from principal to
> offer settlement at global sum of \$3,300.00(all in) on this matter.
>
> Kindly confirm acceptance.
>
> Your prompt reply will be very much appreciated.
>
> "Kindly note that this negotiation between parties on this matter is
> purely on a without prejudice basis with the sole intention of
> resolving the matter amicably without parties resorting to legal
> proceedings. No admission of liability, whatsoever, should be deemed /
> inferred from this negotiation of terms/settlement.
>

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 18 January 2019 11:13 AM
To: 'sales@vtecauto.com.sg'
Subject: RE: Accident involving SKP 8912 B & your insured SKH 6653 D

Importance: High

Without Prejudice
Save as to Costs

Our Ref: CC4/ASM18017929/R1fa3
Your Ref: SKP 8912B

Dear Jolin,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKH 6653D AND SKP 8912B ON 30/09/2018

We refer to the above matter.

Towards an amicable settlement, we have instruction from principal to offer settlement at global sum of \$3,300.00(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

-----Original Message-----

From: sales@vtecauto.com.sg [mailto:sales@vtecauto.com.sg]

Sent: Wednesday, 26 December 2018 12:53 PM

Poh Kin (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 18 January 2019 10:06 AM
To: Poh Kin (LKKAuto)
Cc: CS A Team
Subject: FW: New message for service request 72939, vehicle number SKP8912B

Categories: clear

Report Remarks Entry - CC4/ASM18017929/R1fa3

Remarks

17/1/19 6:06 PM *** Message Pls proceed as per
mandate. TY. - ANG Richard

Remarks

Add

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> SKP 8912B ; SKH 6653D	HMK	3/10/2019 4:23:0
<input type="checkbox"/> EST : \$ --- SUR : MRB --- WKSP : V-TEC ASIA AUTOMOTIVE PTE. LTD.	HMK	4/10/2019 3:53:5
<input type="checkbox"/> S8M00XLZ // 72939 // RA	HMK	3/10/2019 4:23:2

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Friday, 18 January, 2019 7:37 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 72939, vehicle number SKP8912B

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

 < S8M00XLZ> Re-seek mandate approval

Type

 Question

Message

Dear Richard, we refer to the above matter. Apologies for late reply. We hereby re-seek mandate approval as survey had adjust the part price on initial marked estimate, revise marked estimate uploaded in Smart Claim for your kind attention. We hereby seek your approval to offer Third Party repairer M/s "V-Tec Asia Automotive Pte Ltd" is as follows: - 1)COR(w/gst): \$2,621.50 + 2) Loss of Rentals (6days x \$120.00) + 7% gst : \$770.40 =Total: \$3,391.90. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 17/01/2019

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/1/2019

Survey Details:

Date of loss	30-Sep-18
Date of appointment	2-Oct-18
Date of survey	3-Oct-18
Location of survey	V-tec Asia Automotive Pte Ltd - Kaki Bukit

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKP8912B
Make and Model	VOLVO XC60 T5 - 1969cc
Date of registration	20-Oct-14
Excess	
Market Value	\$ 98,000.00
Parf Rebate	\$ 69,217.00
Nett Loss	\$ 28,783.00

Repair details:

Initial Estimate	7,348.00
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 2,287.71	list price-10%
Check items (estimate)	\$ -	
Labour	\$ 800.00	
Total	\$ 3,087.71	
Lump Sum(if applicable)	\$ 2,450.00	after -20%

Number of days for repair	3 days
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,621.50	(\$2,450.00 + 7% GST)
Loss of use	\$	-	
Loss of rental	\$	720.00	(\$120.00 x 6 days)
Loss of income	\$	-	
LTA search fees	\$	-	
Others	\$	-	
Proposed Total	\$	3,341.50	



<< < S8M00XLZ> IA with mandate uploaded

Type

🔔 Question

Message

Dear Richard, we refer to the above matter. Liability: Insured driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with Insured Driver (Mr Chen) the nature of the accident and he's aware that NCD (if any) would be affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is at between \$4,740.99 to \$ 4,940.99. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention and instruction. Thank you- Pohkin 08/11/2018

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/11/2018

Survey Details:

Date of loss	30-Sep-18
Date of appointment	2-Oct-18
Date of survey	3-Oct-18
Location of survey	V-tec Asia Automotive Pte Ltd - Kaki Bukit

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKP8912B
Make and Model	VOLVO XC60 T5 - 1969cc
Date of registration	20-Oct-14
Excess	
Market Value	\$ 98,000.00
Parf Rebate	\$ 69,217.00
Nett Loss	\$ 28,783.00

Repair details:

Initial Estimate	7,348.00
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 4,291.20	list price-10%
Check items (estimate)	\$ -	
Labour	\$ 800.00	
Total	\$ 5,091.20	
Lump Sum(if applicable)	\$ 4,050.00	after -20%

Number of days for repair	3 days
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%	100%
Proposed repair cost	\$4,333.50(\$4,050.00 + 7% GST)	4,333.50(\$4,050.00 + 7% GST)
Loss of use(estimate)	\$400.00 (\$80.00 x 5days)	\$ -
Loss of rental (estimate)	\$ -	\$600.00 (\$120.00 x 5days)
Loss of income	\$ -	\$ -
LTA search fees	\$ 7.49	\$ 7.49
Others	\$ -	\$ -
Proposed Total	\$ 4,740.99	\$ 4,940.99

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKH 6653D (Insd veh)	Model:	VOLVO XC60 T5
	SKP 8912B (TP veh)		
Date of Accident:	30/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,862.36
Final Repair Cost	:	\$	2,621.50
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	7,70.40 6 days
LTA / GIA Search Fee	:	\$	

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	3,300.00

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	V-TEC ASIA AUTOMOTIVE PTE LTD	:	\$ 3,300.00

NUR SHAQILAH BTE ABDOL
WAHAB

28/01/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017929/R1fa3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: RICHARD ANG

Date : 28-01-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKH 6653D	Veh. Inspected	SKP 8912B
Policy No.	GA30884/1	Coverage (\$)	0.00
Claim No.	S8M00XLZ	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	02/10/2018

2. Vehicle Particulars & Condition

Make & Model	VOLVO XC60 T5	c.c	1969
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	YV1DZ40LDF2654583	Colour	BROWN
Odometer	62688	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/60R18	CONTINENTAL	6 mm
L/H Front Tyre	235/60R18	CONTINENTAL	6 mm
R/H Rear Tyre	235/60R18	CONTINENTAL	6 mm
L/H Rear Tyre	235/60R18	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	30/09/2018	Inspection Date	03/10/2018
Survey held at	V-TEC ASIA AUTOMOTIVE PTE. LTD. 8 KAKI BUKIT AVENUE 4 #07-09 PREMIER @ KAKI BUKIT SINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKP 8912B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LOWER BUMPER (CONSISTENT)	DEFORMED	2,200.00	1,741.50
2	REAR BUMPER RETAINER @ \$350.00 (CONSISTENT)	SERVICEABLE	700.00	-
1	REAR BUMPER PROTECTOR GUARD PLATE (CONSISTENT)	CUT	1,800.00	486.40
1	SET REVERSE SENSOR (CONSISTENT)	NOT WORKING	388.00	194.00
1	REAR EXHAUST END PIPE (CONSISTENT)	BENT	380.00	120.00
	LESS 10% DISCOUNT		-	-254.19
			5,468.00	2,287.71
LABOUR				
	TO STRAIGHTEN, REPAIR, RE-ALIGNMENT OF REAR BOOT TAILGATE AND RE-INFORMAT BAR.	NOT NECESSARY	680.00	-
	SPRAY PAINTING TO REAR BUMPER AND BODY STRUCTURE.		650.00	400.00
	LABOUR TO REMOVE & RE-INSTALL REPLACED PARTS.		300.00	300.00
	DIAGNOSTIC OF IN-CAR ELECTRICAL SYSTEM AND CHECK WIRING TO ENSURE REAR REVERSE CAM AND SENOR IS IN GOOD WORKING CON.		250.00	100.00
			1,880.00	800.00
GRAND TOTAL			7,348.00	3,087.71
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,450.00

Report Ref No. CC4/ASM18017929/R1fa3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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