

Surveyor:

NA 2

REF:

NS/INC18017924/NVbe2

TAX/09/18/2023

ASSIGNMENT

From:

Date:

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

SKP 7649T

Policy No.

5100690896 200518 - 190519

Claims No.

MT/1013183-002

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHB 68914

Yr Regn:

14

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRUW

c.c

1,798

Colour

MAROON

A/C:

Insured / Std / NI / NA

Sp. Reading

320,377

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN364805748374

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

26/9/18

D.O.I.

27/9/18

Survey held at

SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRT O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHB 68914 - M3/AXA12012886/Rhdic3

DA: 290612

INC L/S

SKP 7649T - X

18/10/18

LS \$ 2250 (Red 6514.40, 749) Confirmed by email

RECEIVED 10 OCT 2018

11/1/19

Re-confirmed LS \$ 3400 (Red 7190.60, 689)

RECEIVED 14 JAN 2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

14/1- typist

Report Format:

TP

Lump Sum / I.B.I. (\$

3400/-)

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

) S + RS. \$1

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

TOTAL

160

160



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18017924/Nvb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 03-10-2018

189556



Code: INC4

1.

Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKP 7649T	Veh. Inspected	SHB 689H
Policy No.	5100690896	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/09/2018

2.

Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3.

Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4.

Description of Damages

--

5.

General Information

Accident Date	26/09/2018	Inspection Date	27/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a.

Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

eBaoTech

Hello, NAC_PAYA_UBI_800601

General Claim

[My Desktop](#)
[Notice of Loss](#)[Change Language](#) [Change Password](#) [Log Out](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="26/09/2018 15:56"/>							
Vehicle No.(For Motor)	<input type="text" value="SKP7649T"/>	Certificate Number	<input type="text"/>							
<input type="button" value="Search"/>										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5100690896		RAMA KRISHNAN S/O MURAGAN	S1396243Z	GPC	drivo CLASSIC	SKP7649T	SKP7649T	20/05/2018	19/05/2019
<input type="button" value="Continue"/>										

Veron Chen (LKKAUTO)

From: mtreg <mtreg@income.com.sg>
Sent: Tuesday, 16 October 2018 1:31 PM
To: Veron Chen (LKKAUTO)
Subject: FW: REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia

Senior Admin Assistant,
Motor Insurance
www.income.com.sg

income
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers

in with you

'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.

Please forward all motor claims related correspondences to mtcl@income.com.sg so that we can attend to it accordingly.'

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, October 16, 2018 9:20 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Please provides us claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1015856-001	SMRT TAXIS PTE LTD	SHD 6279H	FY 4585A
2	MT/1013183-002	SMRT TAXIS PTE LTD	SHB 689H	SKP 7649
3	MT/1015353-002	COMFORT TRANSPOTATION PTE LTD	SHA 7588A	SJQ 7403

D.O.A	Time of Accident	Estimate	Tentative repair cost
3/9/2018	5:40	\$2,072.60	\$239.32
26/9/2018	08:15	\$8,764.40	\$2,250.00
12/10/2018	8:45	\$1,374.53	\$900.00



Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	5369K

Vehicle Details

Vehicle No.:	SHB689H
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6123419
Chassis No.:	JTDKN36U805748374
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	12 Sep 2014
First Registration Date:	12 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Sep 2022
PARF Rebate Amount:	\$6,066.00

Intended COE Rebate Details

COE Expiry Date:	11 Sep 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,704.00
COE Rebate Amount:	\$24,947.00
Total Rebate Amount:	\$31,013.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 04 Oct 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/09/2018 10:12
Date Of Accident	26/09/2018 08:15
Exact Location Of Accident	CHONG PANG MARKET CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB689H
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	LOCK CHIN WAH
NRIC No	S0086490J
Date Of Birth	16/06/1950
Occupation	OUTDOOR
Date Of Driving Pass	16/08/1976
Driving Experience	42 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address	434
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING STRAIGHT ALONG THE CAR PARK DRIVE WAY WHEN THE VEHICLE SKP7649T SUDDENLY DASHED OUT OF THE PARKING LOT AND COLLIDED ONTO THE RIGHT FRONT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP7649T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	V TAMIL SELVI
NRIC/Passport Number	S1718068A
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

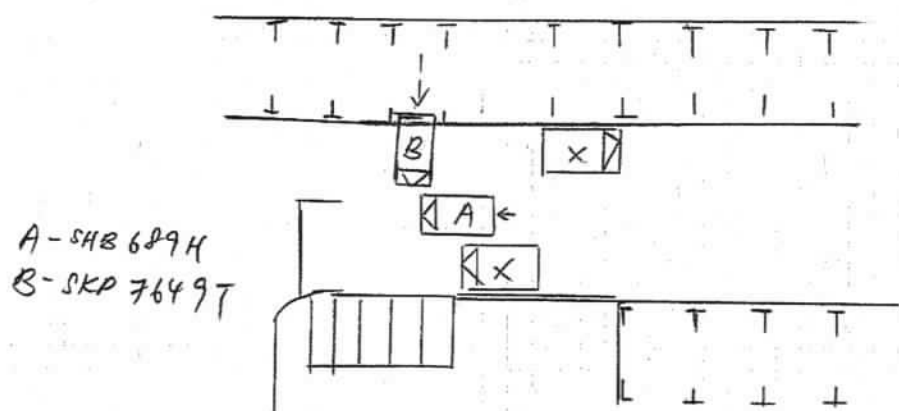
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

I/We declare the foregoing particulars are true in every respect.

Date & Time:

Date & Time:

NRIC/FIN No.:

akt 20/9/2018

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Section A - Accident Details	
Registration Number	SHB689H
Case Reference Number	TAX/09/18/2123
Registration Date	12/09/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LOCK CHIN WAH
Type of Accident	Head To Side
Accident Date and Time	26/09/18 8:15 AM
Accident Reported Date and Time	26/09/18 10:13 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24098073
Special Instruction to ARC, if any	DOOR HARD TO OPEN /NTUC - LKK
Prepared Date and Time	27/09/18 8:24 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

18/10V

361.5 +
12.08 +
542.55 +
128.78 +
38.93 +
850.68 +
1,934.52

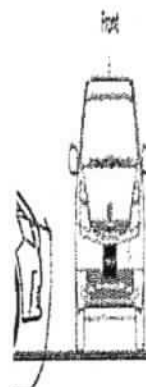
..0..

400. +
450. +
20. +
870.

..0..

1,934.52 +
870. +
2,804.52

x
80. %
2,243.62 *



Left / Passenger Side

Right

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$400.00
Total Spray Cost	\$1,674.00	\$450.00
Total Spare Part Cost	\$3,758.06	\$1,934.50
Total Other Cost	\$360.00	(\$534.50)
TOTAL COST	\$6,468.06 <i>8764.40</i>	\$2,250.00 <i>(45)</i>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date		
Signature	<i>[Signature]</i>	<i>[Signature]</i>
Remarks	LUMP SUM REPAIR 3 DAYS AFTER REPAIR PHOTOS	

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$676.00	\$400.00
Total Labour	\$676.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT WHEEL HOUSE RH	\$180.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	\$180.00	\$0.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$1,674.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$554.52)
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$360.00	(\$534.52)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace
		52115-47040	BUMPER SUPPORT F/RH	0.00	\$76.40	25.00	\$0.00	Replace	Check
		81511-47050	LENS & BODY, FR TURN RH	0.00	\$511.80	25.00	\$0.00	Replace	Not Given
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
		53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	0.00	\$311.10	25.00	\$0.00	Replace	Check
		52127-47903	COVER, FR BUMPER HOLE RH	0.00	\$18.50	25.00	\$0.00	Replace	Not Given
		76851-47020	BUMPER LIP FRT	0.00	\$139.60	25.00	\$0.00	Replace	Check
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.78	Replace	Replace
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace
		53710-12030	FENDER APRON FRT/RH	0.00	\$168.10	25.00	\$0.00	Replace	Not Given
		42611-47140(Frt)	WHEEL DISC, FRONT	1.00	\$1,484.20	25.00	\$0.00	Replace	Repair
		81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace
		67001-47070	DOOR FRT/RH	0.00	\$894.40	25.00	\$0.00	Replace	Not Given
			STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given
Total					\$6,039.91		\$1,934.52		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

FINALIZED LUMP SUM REPAIR \$2,250 / 3 DAYS L/S \$2250/-

Veron Chen (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<YeoPohsuan@smrt.com.sg>
Sent: Thursday, 18 October 2018 11:12 AM
To: Veron Chen (LKKAUTO); Naz (LKKAUTO)
Cc: SUR; CS A Team
Subject: RE: SHB689H

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 18 October 2018 10:24 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Naz (LKKAUTO)
Cc: SUR; CS A Team
Subject: RE: SHB689H

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed Lump Sum \$2,250.00 @ 3 working days.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <YeoPohsuan@smrt.com.sg>
Sent: Saturday, 13 October 2018 9:50 AM
To: Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: SHB689H

Hi Naz,

Attached herewith the repair estimate of SHB 689H having Case No: TAX/09/18/2123.

There is no change to the approved amount of \$2,250.00 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))

Sent: Saturday, 13 October 2018 9:32 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))

Subject: Scan Data from FX-D421D6

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 18 October 2018 10:24 AM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))'; Naz (LKKAUTO)
Cc: SUR; CS A Team
Subject: RE: SHB689H

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed Lump Sum \$2,250.00 @ 3 working days.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <YeoPohsuan@smrt.com.sg>
Sent: Saturday, 13 October 2018 9:50 AM
To: Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: SHB689H

Hi Naz,

Attached herewith the repair estimate of SHB 689H having Case No: TAX/09/18/2123.

There is no change to the approved amount of \$2,250.00 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))
Sent: Saturday, 13 October 2018 9:32 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))
Subject: Scan Data from FX-D421D6

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2123	Date of Collection	1 / 1
Vehicle No	SHB 689 H	Date of Request	03/10/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	3

S/N	Part Number	Part Description	Quantity	Unit Price
		FRONT BUMPER RETAINER RH	1pc	/ CRA
		LENS & BODY, FRONT TURN RH	1pc	/ CRA
		FRONT TURN LAMP BRACKET RH (TOP)	1pc	/ CRA
		FRONT BUMPER LIP	1pc	missing / mis
		WASHER JAR	1pc	/ BT
		WASHER JAR INLET	1pc	/ DEF

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

PG 1/2

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2123	Date of Collection	1 / 1
Vehicle No	SHB 689 H	Date of Request	03/10/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	3 2

S/N	Part Number	Part Description	Quantity	Unit Price
		WASHER TANK MOTOR	1pc	BROKEN
		WASHER TANK MOTOR NO.2	1pc	BROKEN
		Labour to Spray FRONT DOOR RH		\$ 378 200
		TO Request ADDITIONAL REPAIR DAYS		2

<<<Please submit photographs for damaged parts>>>

I, (Name) _____
 (Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
 Signature of person making this declaration
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

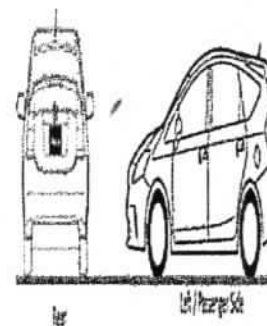
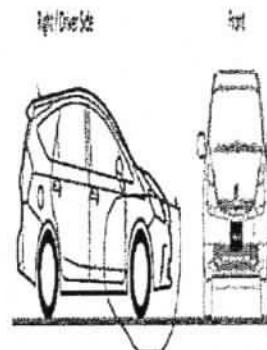
For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

Pg 2/2



Section A - Accident Details

Registration Number	SHB689H
Case Reference Number	TAX/09/18/2123
Registration Date	12/09/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LOCK CHIN WAH
Type of Accident	Head To Side
Accident Date and Time	26/09/18 8:15 AM
Accident Reported Date and Time	26/09/18 10:13 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098073
Special Instruction to ARC, if any	DOOR HARD TO OPEN /NTUC - LKK
Prepared Date and Time	27/09/18 8:24 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Signature

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$400.00
Total Spray Cost	\$2,052.00	\$650.00
Total Spare Part Cost	\$4,807.29	\$3,169.28
Total Other Cost	\$360.00	(\$839.28)
TOTAL COST	\$7,895.29	\$3,400.00 (L/S)
Lump Sum Total		
Number of Repair Days	8.0	5.0
Prepared / Adjusted By	Kim Ming Chin	Naz
ARC / Surveyor Sign Off Date	11/12/2018 9:44 AM	10/12/2018 6:13 PM
Signature		
Remarks	Initial = 5 days Request number of days to extend 3 days	LUMP SUM REPAIR 3 DAYS AFTER REPAIR PHOTOS

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$676.00	\$400.00
Total Labour	\$676.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT WHEEL HOUSE RH	\$180.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	\$180.00	\$0.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$2,052.00	\$650.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$839.28)
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$360.00	(\$819.28)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace
		52115-47040	BUMPER SUPPORT F/RH	0.00	\$76.40	0.00	\$0.00	Replace	Check
		81511-47050	LENS & BODY, FR TURN RH	0.00	\$511.80	0.00	\$0.00	Replace	Not Given
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
		53102-47020	BUMPER GRILLE SUB-	0.00	\$311.10	0.00	\$0.00	Replace	Check
		52127-47903	COVER, FR BUMPER HOLE	0.00	\$18.50	0.00	\$0.00	Replace	Not Given
		76851-47020	BUMPER LIP FRT	0.00	\$139.60	0.00	\$0.00	Replace	Check
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.77	Replace	Replace
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.92	Replace	Replace

	53710-12030	FENDER APRON FRT/RH	0.00	\$168.10	0.00	\$0.00	Replace	Not Given	X	SUL
	42611-47140(Frt)	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	X	R
	81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace		SUL
	67001-47070	DOOR FRT/RH	0.00	\$894.40	0.00	\$0.00	Replace	Not Given	X	SUL
		STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given	X	NN
Total				\$6,039.91		\$1,934.50				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
	retake	52115-47040	BUMPER SUPPORT F/RH	1.00	\$76.40	25.00	\$57.30	Replace	Replace	CRK
		81511-47050	LENS & BODY, FR TURN RH	1.00	\$511.80	10.00	\$460.62	Replace	Replace	BRX
		76851-47020	BUMPER LIP FRT	1.00	\$139.60	25.00	\$104.70	Replace	Replace	MIS
		85330-47010	MOTOR NO.1, WIPER WASHER	1.00	\$239.00	10.00	\$215.10	Replace	Replace	BR
		85330-60180	MOTOR NO.2, WIPER WASHER	1.00	\$240.00	10.00	\$216.00	Replace	Replace	BR
		85315-47140	WIPER WASHER JAR	1.00	\$180.10	25.00	\$135.07	Replace	Replace	BT
		65319-47120	WIPER WASHER INLET	1.00	\$36.90	25.00	\$27.67	Replace	Replace	DEF
		81519-47060	BRACKET, FR TURN UPPER	1.00	\$24.40	25.00	\$18.30	Replace	Replace	CRK
Total					1,448.20		1,234.76			

10590.60

3169.28
 + 400.00
 + 670.00

4239.28
 - 202

3391.42
 3400/-

/ 5 DAYS.

CONFIRMED LUMP SUM REPAIR \$3400.00 / 5 DAYS

NAZ LKK
 NH

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<YeoPohsuan@smrt.com.sg>
Sent: Friday, 11 January 2019 2:08 PM
To: Naz (LKKAuto)
Cc: SUR; Veron Chen (LKKAuto)
Subject: RE: SHB 689H Amended Finalization

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Naz (LKKAuto) [mailto:Naz@lkkauto.com]
Sent: Friday, 11 January 2019 12:18 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Cc: SUR; Veron Chen (LKKAuto)
Subject: Re: SHB 689H Amended Finalization

Dear Ms Yeo,

As per the amendment, Finalized Lump Sum Repair \$3400 / 5 Days.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Thursday, 18 October 2018 11:11 AM
To: Veron Chen (LKKAUTO); Naz (LKKAUTO)
Cc: SUR; CS A Team
Subject: RE: SHB689H

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 18 October 2018 10:24 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Naz (LKKAUTO)
Cc: SUR; CS A Team
Subject: RE: SHB689H

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed Lump Sum \$2,250.00 @ 3 working days.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <YeoPohsuan@smrt.com.sg>
Sent: Saturday, 13 October 2018 9:50 AM
To: Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: SHB689H

Hi Naz,

Attached herewith the repair estimate of SHB 689H having Case No: TAX/09/18/2123.

There is no change to the approved amount of \$2,250.00 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

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Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))

Sent: Saturday, 13 October 2018 9:32 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))

Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18017924/Nvbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 16-01-2019	
Code: INC4				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKP 7649T	Veh. Inspected	SHB 689H	
Policy No.	5100690896	Coverage (\$)	0.00	
Claim No.	MT/1013183-002	Excess (\$)	0.00	
Assign From		Assign Date	27/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U805748374	Colour	MAROON	
Odometer	320377	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/09/2018	Inspection Date	27/09/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 689H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BUMPER FRT (DISC 25%)	CRACKED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	FENDER FRT / RH (DISC 25%)	DENTED	723.40	542.55
1	FENDER LINER FRT / RH (DISC 25%)	TORN	171.70	128.77
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	BUMPER SUPPORT F/RH (DISC 25%)	CRACKED	76.40	57.30
1	BUMPER LIP FRT (DISC 25%)	MISSING	139.60	104.70
1	WIPER WASHER JAR (DISC 25%)	BENT	180.10	135.07
1	WIPER WASHER INLET (DISC 25%)	DEFORMED	36.90	27.67
1	BRACKET, FR TURN UPPER (DISC 25%)	CRACKED	24.40	18.30
1	HEAD LAMP RH (DISC 10%)	SCRATCHED	945.20	850.68
1	LENS & BODY, FR TURN RH (DISC 10%)	CRACKED	511.80	460.62
1	MOTOR NO:1, WIPER WASHER (DISC 10%)	BROKEN	239.00	215.10
1	MOTOR NO:2 WIPER WASHER (DISC 10%)	BROKEN	240.00	216.00
1	BUMPER SUPPORT F/RH	SERVICEABLE	76.40	-
1	LENS & BODY, FR TURN RH	SERVICEABLE	511.80	-
1	BUMPER GRILLE SUB-	SERVICEABLE	311.10	-
1	COVER, FR BUMPER HOLE	SERVICEABLE	18.50	-
1	BUMPER LIP FRT	SERVICEABLE	139.60	-
1	FENDER APRON FRT / RH	SERVICEABLE	168.10	-
1	DOOR FRT / RH	SERVICEABLE	894.40	-
1	STICKER DECAL SMRT (DOOR)	NOT NECESSARY	60.00	-
1	WHEEL DISC, FRONT	TO REPAIR SEE LABOUR	1,484.20	-
			7,502.60	3,169.26
<u>LABOUR</u>				
PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF WHEEL DISC, FRONT.			676.00	400.00
SPRAY PAINT.			2,052.00	650.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00

Report Ref No. NS/INC18017924/Nvbe2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			3,088.00	1,070.00
GRAND TOTAL			10,590.60	4,239.26
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				3,400.00

Report Ref No. NS/INC18017924/Nvbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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