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Surveyor:	MP	DOI: ASSIGNME	0	Date / Time:	3 ront.
		710	(0)	Registered in Meri	men. 7/10 //8'-
Pre-assign / CCU /	SHL 8192	N			
Insured Vehicle No.	241810	1	Claim No.		
Name of Insured	(10)		Policy No.	\$00 U -	
Insured Tel No.				-	
Excess Sec II :SS	HP:	LA: 29/9/2018	Make / Model		
Is driver the owner			Place of Accide	nt:	
	11/6	ure of Accident :			
If NO, Driver Nam		/		At the second of	GIA REPORT: YES / NO
Driver Tel 1		(V/L: YES// NO;)	Insured Liability	y: %	Final? Yes/No
- STK 2034	<u>u</u>				<b>→</b>
INSRS:	INSRS:	-	Diene		
WSP: KNIMEN	WSP:		INSRS: WSP:		INSRS: WSP:
Tel:	Tel:	A A	Tel;	AA	Tel:
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,				Towing Invoice	
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PRELIMINARY ADVICE	Dota/Tima	A 171	No. of Contrast of	Payment Breakdov	
RELEGISTRATION OF THE PROPERTY	Date 1 mic.	Sent By:		Post-Repair Photos Others:	5:
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Repair Cost:	THE RESERVE THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TWO I	days) Reduction:	%		Email Call
FINAL SETTLEMENT		afirm with		Email Call	
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LOR only LOU only GIA/LTA Search	LOR+LOU LOR-	LOI [Tick only one]			
Medical:	SS	,ti		1) Claim etatue- M	ormal/Reject/Private Settle (PR)
Disbursement:	SS	(e.g. Tow/ Independent )		Report Format:	
Legal Cost	S\$			3) Survey fee:	\$ NW.W
Total: FINAL PAYMENT	THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW	obal Sum SS: nfirm with:	and the second	-	
Payee 1:		me 1:		Email Call	
Payee 2: (Strike if N.A.)		me 1;			1
	SS Np.				

REF:

13921 (Ana3 -

# ASSIGNMENT

From: Date:	Veh No: SLKS0344. Yr Regn: 2009 Jan.
Estimated Cost.	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Meredes Berz. Evo co 1796
at Workshop m/s	Colour Red - A/C: Insured / Std / NI / NA
of	Sp.Reading 232479. T/Radio: Insured / Std / NI / NA
Insured -	Eng/No:
Policy No.	C/No: WDB2110412B382978
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil /S/Rim / STD A/Rim of
	Tyre Size: F: 245/45R17-
(Policy Condition)	R: 245/45R17.
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) / SUMI /
repair at the time of inspection.	TOYO/YOKO or
Bal, or Market Value:	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No.	R/Bal. 06 mm R/Bal. 06 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm L/Bal. 06 mm
Est. Repairs: days Res.: Yes or No	D.O.A. D.O.I. 03/10/18 2.04
Lum Sum: - % 3 Val.: Yes or No	Survey held at Eversex.
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT  Date: Person Contacted:	There of s, u/c
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Date/Time, File Pass to? : Prell. Report	Days Of Repair: 4919A.
1) : Final Report	Resurvey No. of Trip: Survey Fee:
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2) Add Fee	: Site Insp (\$ )s+Rssi
	Interview (\$ ) Photos
Report Format:	Tech Invs (\$ ) Others
Lump Sum / I.B.I: (\$	Weekend (\$ )
	TOTAL

### Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Wednesday, 3 October 2018 11:16 AM

To:

Catherine Chong (LKK Auto); Mei Kwan (LKKAuto); Olivia Lau

(olivialau@lkkauto.com); 'sur@lkkauto.com'

Cc:

Mekavathanan Sarangapani; Sherini Pillai; EversenAuto

Subject: RE: accident invivoing with your policy holder SHC8192R

Vehicle In perso@ Mr. Tan

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLK5034U and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

Joel Nah

Motor Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: EversenAuto [mailto:eversenauto@singnet.com.sg]

Sent: Wednesday, 3 October, 2018 10:55 AM To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: accident invivoing with your policy holder SHC8192R

Dear Joel Nah

Refer to above

We would like to invite LKK Consultants Pte Ltd as your appoint surveyor.

Thank & regards

Tan TS

EVER SEN AUTO SERVICE

BLK 3022A, UBI ROAD 1, #01-49

SINGAPORE 408716

TEL: 6743 7111 FAX: 6748 9611 EMAIL: eversenauto@singnet.com.sg From: Motor Claim - III [mailto:motorclaim@iii.com.sq]

Sent: Wednesday, October 03, 2018 8:59 AM

To: eversenauto@singnet.com.sq

Subject: FW: accident invivoing with your policy holder SHC8192R

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

### Joel Nah

**Motor Claims Department** India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: EversenAuto [mailto:eversenauto@singnet.com.sg]

Sent: Tuesday, 2 October, 2018 6:36 PM To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: accident invivoing with your policy holder SHC8192R

Dear Sir Mdm

Please be informed accident involving with your insured policy vehicle.

Your insured vehicle reg no : SHC8192R

Our clients vehicle

: SLK5034U

Date and time

: 29/09/2018 @ 19.05 hrs

Location

: raffles blvd just before entrance marina square

Attached SAS reports and our estimated repair bill for your kind attention.

Kind arrange your representative to inspect our damaged vehicle at below mentioned address.

Thank you & best regards

Tan TS

EVER SEN AUTO SERVICE

BLK 3022A, UBI ROAD 1, #01-49

SINGAPORE 408716

TEL: 6743 7111 FAX: 6748 9611 EMAIL: eversenauto@singnet.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

No record

# Claim Audit

-	AUDIT TRAIL			
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	15:58	- III Tan Tiouci change	(201000) HORDA VELLE 1.5 (A).	Mi
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2	03 Oct 2018	Clm Created	Reg No: SLK5034U, Acct Date: 2018/09/29, Claim Type: TP, Insurer: India Internationa	HC
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5	03 Oct 2018	Label Added	(30651): Vehicle Not In, (30653): Direct Settlement.	HO
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	04 Oct 2018	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING	HO
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	14.09	50 W-51	essary action, Thanks	TH
				HLA
	12 Nov 2018	Adi Next Bot Channel	Next Rpt:Final Rpt.Due Date:2018/10/12. Mandate Remarks: Please reject in view of bo	[1]
-	09:00	Adj Next Rpt Changed	th reports. SD card still with traffic police. Will upload once we receive the same.	She
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	11:40		50 POSECHIC MERCHANIST SAN MARTINES CONTRACTOR ()	HSI
	SHIP STATE			TON

Date From	■ Date To	■ Audit Type None	•	Go
ACTIVITY				

Bill Ref No	g for this case - ' Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2005814	18/12/2018 10:30	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLK5034U	Zuhaidah Bte Samsuri	xx.xx

### Hsiao Tong (LKKAuto)

From:

Zuhaidah Samsuri <aida@iii.com.sg> Tuesday, 18 December 2018 10:31 AM

Sent: To:

Thin Thin (LKKAuto)

Subject:

MCT18090871 - OID video footage uploaded

Best Regards Aida Samsuri

Motor Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sq Co. Reg Number: 198703792K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 22 December 2018 10:28 AM

To:

'eversenauto@singnet.com.sg'

Cc:

Adrian Ling (LKKAuto)

Subject:

Your Ref: SLK 5034U \*Our Ref: CC4/III18017921/Apa3 [ACCIDENT INVOLVING SHC

8192R(III) & SLK 5034U ON 29/09/2018]

Attachments:

SLK 5034U vs SHC 8192R - OI VIDEO.MP4

Your Ref: SLK 5034U

Without Prejudice

Our Ref: CC4/III18017921/Apa3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SHC 8192R(III) & SLK 5034U ON 29/09/2018

We refer to the above matter.

Attached is a copy of our insured car video footage for your easy reference. It shows that your client had cut into our insured's lane and resulted the accident. Our insured driver had the right of way.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Sub	mitted	Ins Auth'ed	Status		
Main	03 Oct 2018 Edit Reg		03 Oct 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estima	tes	<b>S\$0.00</b> View R	Service Company		Report	ng for Su Case	rvey
	Main	Re	ference	T (	Claim	Details	$\Box$	Documen	its	] [	Show All
CLAIM SU	BFOLDER DE	TAILS	Logical Ballion and Longia Ballion	Addin burnings	or in section	TOTAL SHAPE OF	[Create	ed by adjuster]		norsetpoli	
Insured:	COMFORT	TRANSPORTATI	ON PTE LTD,	Co. Reg. No.	: 1993	03821R	1-				
Main Claimant:		CHOON YEE, ID									
Vehicle Reg. No.:	SLK503	4U			Date	of Loss:		018 19:00 - :59 onths and <b>8</b> Days F	rom LTA R	teg Date (	Man Yr)]
Claim Type:	TP / MCT	18090871				y/Cover No.;	мсомо				
Vehicle Reg. No. (Insured):	SHC8192R					y No. mant):	2100500360-01				
					Exce						
Repairer:	Ever Sen	Auto Service (HC	) Blk 3022A, Ut	oi Road 1, #0	1-49,	408716 U	bi - Tel: 6	5743 7111			
Handling Insurer:	India Inte	ernational Insura	ince Pte Ltd (H	IQ) - Tel: 634	76100	[Hand	dled by SI	herini Pillai]			
Claimant's Insurer:	AIG Asia	Pacific Insurance	Pte. Ltd. (SG)	- Tel: 65-64	19-30	00					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561 .	[Har	ndled by A	DRIAN	LING] [Final	Rpt due	12/10/2	018]
ASSOCIAT	ED MAIL RE	CEIVED							View All	Composi	e Case Ma
• III_SG (1	12/11/2018):	Alert - Adj Mand	ate Maintained	- SLK50341	J - Cla	im Hand	ler: Sher				3320770
ALL ASSO	CIATED TAS	KS⊡					View A	II Search Tasks	Create N	lew Task	Complet
Due Date	Priority	Type Task	Group Subj	ect Hand	ller	Assign	ed By	Completed Or	n Cre	ated On	Done

# Claim Documents

\*SLK5034U (MCT18090871) [SHC8192R] **CHOONG CHOON YEE** Sep 29 2018 7:00PM [COMFORT TRANSPORTATION PTE LTD] **Ever Sen Auto Service** 

		pad Photos Compose New Letter	View	View in Brow	vser ▼
Vid			1 per j	page ▼	•
No.	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	18/12/18 10:30	Video - Accident(OID)	0	Load MP4	
Pho	tos/Images		3 per p	page v	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	-	Thumbnail	
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2	18/12/18 11:41	Chassis Number	0	Load JPG	•
3	18/12/18 11:41	General View	0	Load JPG	•
4	18/12/18 11:41	General View	0	Load JPG	•
5	18/12/18 11:41	General View	0	Load JPG	•
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38	18/12/18 11:41	General View	0	Load JPG	<b>(%)</b>
39	18/12/18 11:41	General View	0	Load JPG	•
40	18/12/18 11:41	Reinspection Photo	0	Load JPG	•
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42	18/12/18 11:41	Reinspection Photo	0	Load JPG	
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44	18/12/18 11:41	Reinspection Photo	0	Load JPG	•
45	18/12/18 11:41	Reinspection Photo	0	Load JPG	•
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57	18/12/18 11:41	Reinspection Photo	0	Load JPG	•
58	18/12/18 11:41	Reinspection Photo	0	Load JPG	•
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Doc	cumentation		1 per	page ▼	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	+
1	03/10/18 15:59	ACKNOWLEDGEMENT EMAIL TO III DD 03,10,2018	0	Load PDF	
2	11/10/18 21:31	TP GIA REPORT	0	Load PDF	
3	22/12/18 10:28	Email to TP_reject dd 221218	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ) Singapore Accident Statement	0	Thumbnail Load PDF	Print

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/III18017921/APA3S2

Date:

17/06/2019

REFERENCE

Handling Insurer:

India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SLK5034U

Insured Vehicle No:

SHC8192R

Date of Loss:

29/09/2018

Nature of Claim:

TP

Claim No:

MCT18090871

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**SLK5034U** 

Make & Model:

MERCEDES-BENZ E200, 1.8 NGT (A)

Engine No:

27195631118096

Reg. Date: Colour:

Red

21/01/2009 (Man. Year: 2008)

Chassis No: Odometer:

WDB2110412B382978 232479 km

Engine Capacity:

1796 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES Front Tyre Size:

245/45R17

Rear Tyre Size:

245/45R17

Front Left Side:

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date Inspected:

Date of Assignment:

03/10/2018

03/10/2018

Inspected At:

Ever Sen Auto Service (HQ)

Blk 3022A, Ubi Road 1, #01-49

Singapore 408716

Estimated Period of Repair:

0.0 days

Adjuster:

ADRIAN LING

Manager:

CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

### REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 17 Jun 2019)

Parts:

Labour:

Repairer's

MERCEDES-BENZ E200 1.8 NGT (A) (Catalogue:Merimen Singapore 1.0)

(Price-denominated Standard List) Print Code: (Unsubmitted, no print-code for SLK5034U)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >