

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 8 July 2019 9:49 AM
To: Foo, Chityan
Cc: Admin A
Subject: RE: YOUR REF: 1421497848SG; ACCIDENT INVOLVING SKK8044H & SHD9946X ON 29.09.18 ALONG 11 UNITY STREET LKK REF CC3/AIG18017899/Gha3

AIG Ref: TP / 1421497848SG
LKK Ref: CC3/AIG18017899/Gka3

Dear Mr. Jimmy,

ACCIDENT INVOLVING SKK8044H & SHD9946X ON 29.09.18

We refer to the above matter and your e-mail below.

As requested, please refer as follows:

- Fender Insulator LH – **Image 7/62 & 8/62**
- Rocker Panel Center LH – **Image 16/62 & 17/62**
- Front Door Sticker Chassis – **Supposed to be Front Door Sticker “Classic” (Image 13/62)**

Please be informed that we are re-proposing 11 days of car rental proposed to third party as follows:-

DOI : 2/10/2018
DOA : 29/9/2018

***8days recommendation for repair + 1 Sunday + 2 PRS = 11 days

Hence, we seek your approval to offer to Third Party repairer, “**Trans-cab Ltd** ” as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 49,669.80	\$ 10,218.50
2. Loss of Rental (12 days x \$99.32)	\$ 1,191.84	\$ 1,092.52 (11 days x \$99.32)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 50,869.13	\$ 11,318.51

Kindly let us have your mandate in Merimen.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Tuesday, 25 June 2019 4:11 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OUR REF: 1421497848SG; ACCIDENT INVOLVING SKK8044H & SHD9946X ON 29.09.18 ALONG 11 UNITY STREET LKK REF CC3/AIG18017899/Gha3

Dear Vic,

We refer to the above matter

We seek clarification on the replacement parts as follow:

- Fender Insulator LH
- Rocker Panel Center LH
- Front Door Sticker Chassis

Please advise 12 days of car rental proposed to third party before approval of mandate in merimen.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, October 4, 2018 4:31 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OUR REF: 1421497848SG; ACCIDENT INVOLVING SKK8044H & SHD9946X ON 29.09.18 ALONG 11 UNITY STREET LKK REF CC3/AIG18017899/Gha3

Dear Jimmy,

We refer to your below email.

Please be informed that we had spoken to the Insured's husband Mr Jason and addressed his concerns.

We are awaiting copy of his car's video footage for our next course of action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]

Sent: Thursday, 4 October, 2018 3:25 PM

To: CS A Team

Subject: OUR REF: 1421497848SG; ACCIDENT INVOLVING SKK8044H & SHD9946X ON 29.09.18 ALONG 11 UNITY STREET

Hi LKK,

We refer to the above matter

Yesterday, insured called in and wish to know more about third party claim process.

Kindly contact insured husband, Mr Jason: 98736999

Thank you!

Kind Regards,

Jimmy Foo

AIG

Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1945| Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.com.sg

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