Menmen	Makus	ASSIGN	MENT (Office)	504		1.1	1 4 0 0 0 0
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Estimated Co			Bill to:				
To Inspect V	S/TP RES/OD RES/ chicle No:	SKD 1	COLUMN TO THE PARTY OF THE PART	Insured:	GBE	1143 P 52088	
at Workshop	m/s	Bluwel A	atomotive	Tel:	674	52088	
of	I kaki Bk	HAVE 6.	# 01-28				
	DMCVSN 1758		Claim No: _	SNMI	8 DO4 :	101002	
Sum Insured			Excess:				
Make of Veh				D.	O.A. 30	09/18	III.
(Client's Recor	<sup>d)</sup> / REP, / REV 24 HRS	lups			H.O.D. Endors	170	
	9.560m@3110/18	Person Contac	ted: Sally		icle NO	Na. 22.003	
Date/Time	Action/Instruction (	X) Esting	iate				
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*	GBF 1143P-	- ×					
	Dismartle: His	8106					
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(08/11/13) wef REF:	C+1
ASS. REC. BY: March	Cff
ASS	SIGNMENT
From: Date:	Veh No: SKUMBC VIREOR: 17/0
Estimated Cost:	Type: M.Car+M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or A
To Inspect Vehicle No: SIK DISTYS	
at Workshop m/s 3 W	A-TWOMMEN LOW MIN 111
of	Sp.Reading / 79/// T/Radio: Insured / Std / NI / NA
Insured;	Eng/No:
Policy No.	C/No: WWW222602RUDDIO
Claims No.	Gen. Cond. Good Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder) Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or /
A-MACHINE. SCACE	Tyre Size: F: 215/407-71)
(Policy Condition)	R: 2.7 40 6.01 4
Remark: The veh had commenced its N/S O/S	
repair at the time of inspection.	BS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/
Bal. or Market Value:	The xen
IDAC Accident Rport: Consistent? : Yes or No	Front Rear Rear
GIA / PR Seen: Consistent? : Yes or No	Mill Woods,mm
Est. Repairs: ( days Res.: Yes or No	mm = t
Lum Sum: % 3 Val.: Yes or No	1,11
	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction	The die / Structure affected due to collision.
No settlef. allam.	
3500 - 4500	
Date/Time, File Pass to?	
. Freii. Report	Days Of Repair:
1) : Final Report Date/Time, File Return to?	Resurvey No. of Trip: 3 Survey Fee:
	Transportation:
Add Fee	
Report Format : PRG_	: Interview (\$ ) Photos
Lump Sum / I.B.I: (\$	: Tech. Invs (\$ ) Others
)	:Weekend (\$)
	TOTAL

# ...CLAIM SUBFOLDER...(New Assignment)

AIM SUBF	OLDER TRA	CKING		Transaction .	840.00	dinatenad	Ins Auth ed	Status		
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A0] 51	bmitted	1112 110211 410	New Assig	nment	
Main	02 Oct 2018		02 Oct 2018 17:19 Assign					Cancel Cas		
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CONTRACTOR OF THE PARTY OF		Methodological Control	SAN THE PROPERTY.		and the last of the last	ICro	ated by insurer]			
CLAIM SU	BFOLDER D	ETAILS		Dee No : 2	000200248M	Lete	aced by moure.			
nsured:		. DEVELOPMENT		Reg. 140 2	20020024011					
Main Claimant:	BOH LEE	GEK KAREN, II	D: S7034188C							
Vehicle Reg No.:	SKD15	45L			Date of Los		9/2018 19:00 - :59	w.0.10001100000		
Claim Type	TP / SN	M18D04701C0	2		Policy/Cove Note No.:	DMC	VSN1758091801 (Co	mprehensive)		
Vehicle Req No.	GBE114	3P			Policy No. (Claimant)	GA3	A362726			
(Insured):					Excess:	5\$0	.00			1 : 5 . 1.15
Repairer:							7/53/55/56 Autobay@			
Handling Insurer:					(Q) - Tel: 6389	5111 [	Handled by Irene Ta	y Hui Ping -	6389861	92]
Claimant's Insurer:	AXA Ins	urance Pte Ltd (	HQ) - Tel: 6338	7288	41 [Final R	nt due	11/10/2018]			
Adjuster:	LKK Aut	to Consultants Pt	e Ltd (HQ) - le	1: 6256-35	or [rinar i	pt ddd				
Driver/Cus dian (Insured):	NGUYEN	NGOC SON (25 /	Male), NRIC: 0	31037620R	, Tel: +65969	11108				
Adj Asg. Remarks:	NO EST,	CASE W/O SJE.						772 321		Casa Mail
ASSOCIA	TED MAIL	RECEIVED						View All	Lompose	Case Mail
There are	no mail for th	nis case.								
ALL ASS	OCIATED T	ASKS <sup>E</sup>				V	iew All Search Task  Sompleted		w Task	Complete

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

03-10-18:10:56

- 1. Please report correctly the details of the accident to speed up the claims process,
- 2. This Farm must be completed by the Policyholder and/or the Authorised Driver.
- 3, information provided must be as truthful and accurate as possible. Any willted misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol> <li>Sy the loggement of this report to the insurers, your proresald.</li> </ol>	Purhareby concess to the archiving of this report at the confre and to copios of the report being made symitable
	ACCIDENT STATEMENT
Date Of Report	01/10/2018 13:23
Date Of Accident	30/09/2018 19:30
Exact Location Of Accident	ANG MO KIO AVE 1
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKD1545L
Insured/Policyholder	
Name Of Registered Owner	BOH LEE GEK KAREN
NRIC No	\$7034188C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96188727
Alternative Phone No	OFFICE-96188727
Vehicle Particulars	
Manufacturer	VOLKSWAGEN

POLO

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy NO

for repair to your vehicle?

If No. Please state action to be taken THIRD PARTY

Véhicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number GA362726

Cover Note Number

Driver

Name of Driver CHUA SAI LUAN CATHERINE

NRIC No S0812925H Date Of Birth 29/03/1946 Occupation INDOOR Date Of Driving Pass 05/11/1977

Driving Experience 40 YEARS AND 10 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-91295567

Fax Number Contact Number

EMail Address NOEMAIL

:68412088

Address

51 PARRY TERRACE

Postcode

547150

PARENT

03-10-18:10:58

NO Was driver an employee of the Insured's Company

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

ON 30/09/2018 AT ABOUT 7.28PM, I WAS DRIVING ALONG ANG MO KIO AVE 1, TRAFFIC LIGHT TURNED AMBER AND I STOPPED MY CAR, SUDDENLY, VEHICLE B CAME AND HIT ONTO THE REAR OF MY CAR.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

**GBE1143P** 

Vehicle Make/Model/Colour

**Details Of Properties** 

VEHICLE B

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NAGUYEN NGOCSON

NRIC/Passport Number

G1037630R

Contact Number

91308481

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, uto, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
  - (ii) Investigating the accident and/or my dalms;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' Jawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (a) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing froud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signatu pate & Time: f

Driver's Signature

One & Time: 110118 / 1120AN

Reporting Centre Personnel's Signature

Alama:

NRIC/FIN No .:

GIARMC SKEICHPlanForm\_V3

## Sketch Plan #2 Pg. 1

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# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	4188C
Vehicle No.:	SKD1545L
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Oct 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	POLO 1.2L AT 6R14F7
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	CBZ193071
Chassis No.:	WVWZZZ6RZBU021046
Maximum Power Output:	77.0 kW (103 bhp)
Open Market Value:	\$16,987.00
Original Registration Date:	09 Dec 2010
First Registration Date:	09 Dec 2010
Transfer Count:	2
Actual ARF Paid: Intended PARF Rebate Details	\$16,987.00 ftg3
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Dec 2020
PARF Rebate Amount: Intended COE Rebate Details	\$10,192.00
COE Expiry Date:	08 Dec 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$30,587.00
COE Rebate Amount:	\$6,990.00
Total Rebate Amount:	\$17,182.00

The information contained herein is correct as at 04 Oct 2018



# ...CLAIM SUBFOLDER...(Pending for Survey Report)

	Notified	Est Submi	tted Ad) Assig	ned Adj	Rnt	Adi Sub	mitted	ins Auth'ed	Status		
100000000000000000000000000000000000000	02 Oct 2018	LS; 300(1)	02 Oct 20 17:19 Edit Adj	)18 <b>ss</b> 0	it Estimates	S\$0.00 View R			Pending Report Cancel C		vey
1	1ain		Reference	$\Box$	Claim	Details		Documer	its		Show All
CLAIM SU	BFOLDER DE	TAILS		Maria de la Calcalación de la			[Created	by insurer]			
Insured:	H & T I.T.	DEVELOP	MENT PTE LTD,	Co. Reg.	No.: 2002002	48M					
Main Claimant:	BOH LEE	GEK KAREI	N, ID: S7034188	C	100						
Vehicle Reg No.:	SKD154	5L			Dat	e of Loss:		8 19:00 - :59 s and <b>21</b> Days	From LTA Re	g Date (I	Man Yr)]
Claim Type:	TP / SNN	118D0470	1C02			cy/Cover e No.:	DMCVSN1	758091801 (Cor	mprehensive	!)	
Vehicle Reg No. (Insured):	GBE1143	P				icy No. aimant):	GA362726				
(4),000,007					Exc	ess:	S\$0.00				
Repairer:	Bluwel Au Tel: 67452		Service Pte Ltd (	<b>HQ)</b> 1 Ka	ki Bukit Aven	ue 6, #01-	-28/37/53/5	5/56 Autobay@	Kaki Bukit, 4	417883 K	aki Bukit
Handling Insurer:	China Tai	ping Insur	ance (Singapore	) Pte. Ltd	d. (HQ) - Tel:	6389 611	1 [Handl	ed by Irene Ta	y Hui Ping -	- 638986	192]
Claimant's Insurer:	AXA Insu	rance Pte	Ltd (HQ) - Tel: 63	38 7288							
Adjuster:	LKK Auto	Consultan	ts Pte Ltd (HQ)	Tel: 625	6-3561 [Ha	andled by I	MARCUS CH	HUA] [Final	Rpt due	11/10/2	2018]
Driver/Cust dian (Insured):		GOC SON (	25 / Male), NRIG	: G10376	520R, Tel: +	65969111	08				
Adj Asg. Remarks:	NO EST, C	ASE W/O S	E.								
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	o mail for this	case.									
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### Claim Documents

\*SKD1545L (SNM18D04701C02) [GBE1143P] TP **BOH LEE GEK KAREN** Sep 30 2018 7:00PM [H & T I.T. DEVELOPMENT PTE LTD] **Bluwel Automotive Service Pte Ltd** 

Up	load Documents Uplo	ad Photos Compose New Letter	View	View in Brow	/ser ▼
Ass	essment Reports		1 per	page 🔻	1
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	01/10/18 13:54	Accident Statement	0	Load HTM	
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1	01/10/18 13:54	Accident Photo [Linked Accident Report Documents]	0	Load JPG	•
2	01/10/18 13:54	Accident Photo [Linked Accident Report Documents]	0	Load JPG	•
3	01/10/18 13:54	Accident Photo [Linked Accident Report Documents]	0	Load JPG	•
4	01/10/18 13:54	Accident Photo [Linked Accident Report Documents]	0	Load JPG	•
5	01/10/18 13:54	Accident Photo [Linked Accident Report Documents]	0	Load JPG	•
6	01/10/18 13:54	Accident Photo [Linked Accident Report Documents]	0	Load JPG	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/10/18 12:44	General View	0	Load PDF	
2	10/10/18 11:08	Photographs of Damaged Parts	0	Load PDF	
3	10/10/18 11:08	Photo After Spray	0	Load PDF	
Doc	cumentation		1 per	page ▼	•
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	02/10/18 17:18	PRS WITH TP GIA	0	Load PDF	
2	02/10/18 17:18	OI GIA	0	Load PDF	
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1	01/10/18 13:30	Sketch Plan [Linked Accident Report Documents]	0	Load TIF	
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3	01/10/18 13:30	Sketch Plan #3 [Linked Accident Report Documents]	0	Load TIF	
4	01/10/18 13:30	Sketch Plan #4 [Linked Accident Report Documents]	0	Load TIF	
5	01/10/18 13:30	Sketch Plan #5 [Linked Accident Report Documents]	0	Load TIF	
6	01/10/18 13:30	Sketch Plan #6 [Linked Accident Report Documents]	0	Load TIF	

### **Linked Accident Report Documents**

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2	01/10/18 13:54	Accident Photo	<b>3</b> Lo	ad JPG	•
3	01/10/18 13:54	Accident Photo	<b>1</b> Lo	ad JPG	•
4	01/10/18 13:54	Accident Photo	<b>3</b> Lo	ad JPG	•
5	01/10/18 13:54	Accident Photo	<b>1</b> Lo	ad JPG	•
6	01/10/18 13:54	Accident Photo	O Lo	ad JPG	•
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2	01/10/18 13:30	Sketch Plan #2	€ Lo	oad TIF	
3	01/10/18 13:30	Sketch Plan #3	€ Lo	oad TIF	
4	01/10/18 13:30	Sketch Plan #4	<b>1</b> Lo	oad TIF	
5	01/10/18 13:30	Sketch Plan #5	① Lo	oad TIF	
6	01/10/18 13:30	Sketch Plan #6	<b>⑤</b> Lo	oad TIF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/CTI18017889/UCD3S2

Date:

17/10/2018

REFERENCE

Handling Insurer:

Ltd.

China Taiping Insurance (Singapore) Pte.

Policy No:

DMCVSN1758091801

Claimant Vehicle

No:

SKD1545L

Insured Vehicle No

**GBE1143P** 

Date of Loss:

30/09/2018

Nature of Claim:

TP

Claim No:

SNM18D04701C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKD1545L

Make & Model:

VOLKSWAGEN POLO, 1.4 (A)

Engine No: Chassis No: Odometer:

CBZ193071

179111 km

WVWZZZ6RZBU021046

Reg. Date: Colour:

09/12/2010 (Man. Year: 2006)

White

Engine Capacity: Market Value/New Car Price: 1197 cc N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Yes

Engine Modification:

No

Front Tyre Size: Front Left Side: Front Right Side:

215/40ZR17 Nexen 6 mm Nexen 6 mm

Rear Tyre Size: Rear Left Side: Rear Right Side: 215/40ZR17 Nexen 6 mm Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

02/10/2018

Date Inspected:

03/10/2018 Inspected At:

Bluwel Automotive Service Pte Ltd (HQ) 1 Kaki Bukit Avenue 6, #01-28/37/53/55/56

Autobay@Kaki Bukit Singapore 417883

Estimated Period of Repair:

4.0 days

**CELINE FONG** 

Adjuster: MARCUS CHUA Manager:

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,500.00 - \$4,500.00

### REPAIR DETAILS

Reference

Version: 1.0 (Last Synchronised: 17 Oct 2018) Part Source: MRM-SG

VOLKSWAGEN POLO 1.4 (A) (Catalogue: Merimen Singapore 1.0) Parts: 144

(Price-denominated Standard List) Labour: Repairer's

Print Code: (Unsubmitted, no print-code for SKD1545L)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >