

INS CASE OWNER:

Shen

CC 4/11

180

17879, K1ta=y

IDAC:

Surveyor:

MD6

DOI:

8/11/18

Date:

2/10/18

Registered in Month:

2/10/18

Pre-assign / CCU / FTE

SHD 3672A



Insured Vehicle No.:

CPL

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$5

D.O.A.:

20/9/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SLR 2922P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hitachi



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5 2,074.00

(4

days)

Reduction:

56.71

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Jamilah

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.: 27

If NO or B 28, Ass. Lit:

Repair Cost: (w/ GST)

\$5 2,219.18

030 row ended TP

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5 400.00

(\$100.00 x 4

days)

Loss of Income (LOI):

\$5

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5 2,619.18

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 2,619.18

Name 1:

Hitachi Capital Asia Pacific Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$ 350.00

COPY SENT 2/10/18

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel : 64663022 Fax : 68966591
Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE dated 02/10/2018

INDIA INTERNATIONAL INSURANCE PTE LTD

ATTN: MOTOR CLAIMS DEPT

ACCIDENT DATE : 20/09/2018 @ 19:25

VRN : SLR2922P

MODEL : TOYOTA VOXY HYBRID

TP VRN : SHD3672A

PARTS REPLACEMENT

1. Body Repair

	Qty	S\$ Unit	S\$ Amt	S\$ Labor
✓ 1 REAR BUMPER <i>TORR</i>	1	\$ 559.00	\$ 559.00	
✓ 2 REAR TOW HOOK COVER <i>SEA</i>	1	\$ 45.00	\$ 45.00	
✓ 3 REAR BUMPER CLIPS <i>SEA</i>	10	\$ 5.50	\$ 55.00	
✓ 4 RR BUMPER SIDE RETAINER INNER R/L <i>SEA</i>	1	\$ 80.00	\$ 160.00	
✓ 5 RR BUMPER SIDE RETAINER OUTER R/L <i>SEA</i>	1	\$ 95.00	\$ 190.00	
✓ 6 RR BUMPER REFLECTOR R/L <i>SEA</i>	1	\$ 78.00	\$ 156.00	
7 RR BUMPER END PANEL <i>Repair</i>	1	\$ 715.00	\$ 715.00	
8 RR BUMPER ROD <i>AN</i>	1	\$ 215.00	\$ 215.00	
Discount -25%			\$ 2,095.00	
			\$ 523.75	
Special Nett			\$ 1,571.25	
9 REVERSE SENSOR <i>AN</i>	1	\$ 200.00	\$ 200.00	X
10 REAR FENDER LH			\$ 200.00	

PARTS TOTAL \$ 1,771.25

2. Labour Charges

Panel Beat, Cut, Weld, Re-align & Replace Damaged Parts Of Affected Area
Putty, Blend And Spray Paint on Affected Area
Remove and Refit Rear End Panel Lining and Garnish to Facilitate Repair
Remove and Reinstall Reverse Sensors

LABOURS TOTAL

500 \$ 1,500.00
750 \$ 1,250.00
80 \$ 150.00
60 \$ 120.00
\$ 3,020.00

Grand Total : \$ 4,791.25
Add 7% GST : \$ 335.39
Nett Total : \$ 5,126.64

No. of repair days: 10

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)



Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
 Tel : 64663022 Fax : 68966591
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE dated 02/10/2018

INDIA INTERNATIONAL INSURANCE PTE LTD

ACCIDENT DATE : 20/09/2018 @ 19:25

ATTN: MOTOR CLAIMS DEPT

VRN

: SLR2922P

MODEL

: TOYOTA VOXY HYBRID

TP VRN

: SHD3672A

PARTS REPLACEMENT

1. Body Repair

	Qty	S\$ Unit	S\$ Amt	S\$ Labor
1 REAR BUMPER <i>Take</i>	1	\$ 559.00	\$ 559.00	
2 REAR TOW HOOK COVER <i>scr</i>	1	\$ 45.00	\$ 45.00	
3 REAR BUMPER CLIPS <i>new</i>	10	\$ 5.50	\$ 55.00	
4 RR BUMPER SIDE RETAINER INNER R/L <i>new 1pc</i>	1	\$ 80.00	\$ 160.00	
5 RR BUMPER SIDE RETAINER OUTER R/L <i>new 1pc</i>	1	\$ 95.00	\$ 190.00	
6 RR BUMPER REFLECTOR R/L <i>new 1pc</i>	1	\$ 78.00	\$ 156.00	
7 RR BUMPER END PANEL <i>Repair</i>	1	\$ 715.00	\$ 715.00	
8 RR BUMPER ROD <i>7. x 44</i>	1	\$ 215.00	\$ 215.00	

Discount -25%

\$ 2,095.00

\$ 523.75

\$ 1,571.25

Special Nett

9 REVERSE SENSOR

1 \$

200.00

\$ 200.00

\$ 200.00

10 REAR FENDER LH

Repair

PARTS TOTAL

\$ 1,771.25

2. Labour Charges

Panel Beat, Cut, Weld, Re-align & Replace Damaged Parts Of Affected Area

500 \$ 1,500.00

Putty, Blend And Spray Paint on Affected Area

750 \$ 1,250.00

Remove and Refit Rear End Panel Lining and Garnish to Facilitate Repair

\$80 150.00

Remove and Reinstall Reverse Sensors

\$60 120.00

LABOURS TOTAL

\$ 3,020.00

Grand Total : \$ 4,791.25

Add 7% GST : \$ 335.39

Nett Total : \$ 5,126.64

No. of repair days: 10

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before *after* spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Hitachi Capital Asia Pacific

Acknowledged by Repairer:

Signature:

Date:



CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
 (MANAGER)

Poh Kin (LKKAuto)

From: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Sent: Tuesday, 14 May 2019 12:02 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: RE: SLR2922P DOA: 20/09/2018 - LOD

Dear Poh Kin,

Offer accepted.

Acceptance without prejudice to Injury/medical claim if any.

Thank you & regards,
Jamilah
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6265
e: jamilahbegum@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Friday, May 10, 2019 5:40 PM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLR2922P DOA: 20/09/2018 - LOD
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18017879/R1fa3
Your Ref: SLR 2922P

Dear Jamilah,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,219.18
2. Loss of Use (\$100.00 x 4 days)	S\$ 400.00
	S\$ 2,619.18

kindly confirm acceptance on this matter.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 10 May 2019 5:40 PM
To: Jamilah, Binte MohdKassim
Cc: Admin A
Subject: RE: SLR2922P DOA: 20/09/2018 - LOD

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/III18017879/R1fa3
Your Ref: SLR 2922P

Dear Jamilah,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,219.18
2. Loss of Use (\$100.00 x 4 days)	S\$ 400.00
	S\$ 2,619.18

kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 22 February 2019 5:10 PM
To: 'Jamilah, Binte MohdKassim'; Rasul (LKKAUTO)
Cc: Admin A
Subject: RE: Finalisations for SLR 2922P

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18017879/R1fa3

Your ref: SLR 2922P

Dear Jamilah,

We refer to the above matter.

For COR, our surveyor had recommended amount **P/P at \$2,074.00 (before GST) with 4 repair days.**

Please note that: All finalisation is subject to our Principal insurer's approval.

*** Kindly forward your **LOD** with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Jamilah, Binte MohdKassim [<mailto:jamilahbegum@hcspl.com.sg>]

Sent: Thursday, 17 January 2019 3:17 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: FW: Finalisations

Print Received Message

This mail is associated with :

***SLR2922P (MCT18090568)**
[SHD3672A]

TP

TEO CHER TECK

Sep 20 2018 7:00PM

[-]

Hitachi Capital Asia Pacific Pte, Ltd

From: India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/05/2019 17:03 PM.
To: LKK_HQ
Subject: Alert - Adj Mandate Approved (S\$2619.18) - SLR2922P - Claim Handler: Sherini Pillai

Approved:2619.18.

Print Received Message

This mail is associated with :

***SLR2922P (MCT18090568)**
[SHD3672A]

TP

TEO CHER TECK

Sep 20 2018 7:00PM

[-]

Hitachi Capital Asia Pacific Pte. Ltd

From **India International Insurance Pte Ltd (HQ) (III_SG)**, sent on **13/11/2018 10:00 AM**.
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$0.00) - SLR2922P - Claim Handler: Sherini Pillai**

Approved:0.00.

Print Received Message

This mail is associated with :

***SLR2922P (MCT18090568)**
[SHD3672A]

TP

TEO CHER TECK

Sep 20 2018 7:00PM

[-]

Hitachi Capital Asia Pacific Pte. Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/05/2019 17:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2619.18) - SLR2922P - Claim Handler: Sherini Pillai

Approved:2619.18.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 2 October 2018 10:15 AM
To: Catherine Chong (LKK Auto); 'sur@lkkauto.com'; Olivia Lau (olivialau@lkkauto.com)
Cc: vion.lim@eurokars.com.sg; Mekavathanan Sarangapani; Sherini Pillai
Subject: FW: SLR2922P / SHD3672A DOA: 20/9/2018 TP SURVEY & LIABILITY
Attachments: SLR2922P.pdf

11:10 am @ 2/10/18
Person @ Von
Vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLR2922P and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Vonn, LM Siow [mailto:vonnlm.siow@hcspl.com.sg]

Sent: Tuesday, 2 October, 2018 9:50 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>

Subject: SLR2922P / SHD3672A DOA: 20/9/2018 TP SURVEY & LIABILITY

Dear sirs,

We refer to the subject above and the attachment is for your reference.

Vehicle currently not in.

Kindly arrange survey with us and advise on the liability.

Thanks & Regards

Vonn Siow

Motor Claims Advisor

Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6274

e: vonnlm.siow@hcspl.com.sg

w: www.hitachi-capital.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road
 Singapore 629705

Date : 28/02/2019

India International Insurance Pte Ltd
 64 Cecil Street
 #04/#05 IOB Building
 Singapore 049711

Re : Accident involving vehicle no.: SLR2922P and vehicle no(s): SHD3672A on 20/09/2018 at Along Punggol Rd Traffic Light Junction

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

<input checked="" type="checkbox"/> Workshop repair bill (Cost of repairs) <u>TP20087920</u>	\$2,219.18
<input checked="" type="checkbox"/> Loss of use vehicle for <u>4</u> days at (\$ <u>120.00</u> /day)	\$480.00
<input type="checkbox"/> Medical expenses	
<input type="checkbox"/> Surveyor report fee	
<input type="checkbox"/> Rental invoice	
<input type="checkbox"/> Pain & suffering	
<input type="checkbox"/> Traffic police investigation fee	
<input type="checkbox"/> Search fee	
<input type="checkbox"/> Others :	
Grand Total :	\$2,699.18

Please find the following documents enclosed,

- | | |
|---|--|
| <input type="checkbox"/> Accident Report | <input type="checkbox"/> Police Investigation Result |
| <input checked="" type="checkbox"/> Repair Bill | <input type="checkbox"/> Medical Receipt |
| <input type="checkbox"/> Vehicle Rental Receipt | <input type="checkbox"/> Surveyor Bill |
| <input type="checkbox"/> Search Fee Receipt | <input type="checkbox"/> Excess Bill |
| <input type="checkbox"/> My Insurance Company | |
| <input type="checkbox"/> Policy No | |
| <input type="checkbox"/> Others | |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


 TAKASHI SEKIMOTO (MR)

Hitachi Capital Asia Pacific Pte. Ltd.
 Total Vehicle Solutions Department

AUTHORISATION TO ACT

I/We Tan Chai Teck of 47 B EDGEMOND PLAINS
WATERBURY #104-22 5828715 owner of SLR2922P hereby
authorized HITACHI CAPITAL ASIA PACIFIC PTE LTD, ("The Workshop") to act for me/us with
respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle number
SLR2922P that was damaged pursuant to the accident occurred on 20/09/2018 at
along Punggol Road Traffic Light Junction involving vehicle number
SHD3672A

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem
fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with
payment cheque being made in favour of HITACHI CAPITAL ASIA PACIFIC PTE LTD.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission
of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or
share my personal data to any authorized service providers whom The Workshop would necessarily need
to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the 3rd Party's Insurance Company
in 6 (six) months time from Invoice Date, HITACHI CAPITAL ASIA PACIFIC PTE LTD (HCAP)
shall bill to you/your Company for the balance/full amount of the repair cost. HCAP will close this
case without prior notice if we are unable to recover within 2 years.

☒ I/We understood the explanation done by HCAP.

Dated this 08 day of 11 (month) 18 (year)

Signed by Claimant
(with Co's stamp for vehicle under Co's name)

Signed by Hitachi Capital Asia Pacific Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18090568
 Claimant Ref : SLR 2922P

We/I, Hitachi Capital Asia Pacific Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,219.18 (repair cost), S\$ 400.00 (loss of use/rental), S\$ — (search fee), vehicle no. SLR 2922P that was damaged pursuant to the accident which occurred on 20/09/2018 (date) at Punggol Road (location) involving vehicle no. SHD 3672A (insured vehicle). This is pursuant to the inspection conducted on 08/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO CHER TECK ("the third party claimant") of vehicle no. SLR 2922P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLR 2922P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,619.18 to Hitachi Capital Asia Pacific Pte Ltd

Dated this 16 day of 5 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

Signed by "the workshop" (with chop)
 Manager
 Auto Servicing
 Total Vehicle Solutions Department

G 5489144Q

5/0 B Fourth Lor Yoy Rd

Sipar 629705

Japanese

Manager

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MRB

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE. LTD.
51 Ubi Ave 1, #01-10
Paya Ubi Industrial Estate
Singapore 408933
Tel: 6256 3561

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel: 64663022 Fax: 68966591
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711

Attn : Motor Claim Dept

Invoice No : TP20087920
Accident Date : 20/09/2018
Veh Regn : SLR2922P
Model : Toyota Voxy 1.8V Hybrid -
08/08/2017 - 07/08/2022
Date : 26/02/2019
Terms : 0 days
Due Date : 26/02/2019
Your Insured : SHD3672A
Total Pages : 1 / 1

	Qty	S\$Unit	S\$Amt	S\$Labor
1. Body Repair				
Parts & Labour Charges				
				684.00
1 Parts				1,390.00
2 Labour				
SubTotal :			0.00	2,074.00

Grand Total : 2,074.00
Add 7 % GST : 145.18
Net Total After GST : 2,219.18

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAPASHI SENIRATO (MR)
Manager

Service Manager
Job done by :

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Mar 2019 Edit Reg		02 Oct 2018 00:00 Edit Adj Rpt	S\$2,074.00 Edit Estimates	S\$2,074.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	TEO CHER TECK, ID: S7514297H								
Vehicle Reg. No.:	SLR2922P	Date of Loss:	20/09/2018 19:00 - :59 [13 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18090568	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD3672A	Policy No. (Claimant):	PNPV2018-00010222						
		Excess:							
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 11/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (10/05/2019): Alert - Adj Mandate Approved (S\$2619.18) - SLR2922P - Claim Handler: Sherini Pil... III_SG (13/11/2018): Alert - Adj Mandate Approved (S\$0.00) - SLR2922P - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents



*SLR2922P (MCT18090568)
[SHD3672A]
TP
TEO CHER TECK
Sep 20 2018 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	11/10/18 09:54	Video - TP	Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/11/18 09:16	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	13/11/18 09:16	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
4	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
5	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
6	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
7	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
8	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
9	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
10	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
11	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
12	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
13	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
14	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
15	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
16	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
17	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
18	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
19	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
20	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
21	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
22	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
23	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
24	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
25	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
26	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
27	13/11/18 09:16	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/10/18 20:13	ACKNOWLEDGEMENT EMAIL TO III DD 2.10.2018	Load PDF	
2	02/10/18 20:13	TP ESTIMATE + TP GIA REPORT	Load PDF	
3	09/11/18 17:23	TP ESTIMATE - MARKED	Load PDF	
4	10/05/19 14:37	TP LOD	Load PDF	
5	28/05/19 09:52	WORKSHOP INVOICE	Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
6	28/05/19 09:52	AUTHORISATION TO ACT FORM	 Load PDF	
7	28/05/19 09:52	DISCHARGE VOUCHER	 Load PDF	
8	28/05/19 09:52	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	03/10/18 09:19	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>	 
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18017879/R1FA3Q2

Date: 28/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SLR2922P

Insured Vehicle No: SHD3672A

Date of Loss: 20/09/2018

Nature of Claim: TP

Claim No: MCT18090568

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR2922P

Make & Model: TOYOTA VOXY HYBRID, 1.8 X CVT (A)

Engine No: 2ZR1971166

Reg. Date: 08/08/2017 (Man. Year: 2017)

Chassis No: ZWR800259027

Colour: Purple

Odometer: 31852 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,771.25	684.00	1,087.25	61.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,020.00	1,390.00	1,630.00	53.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	4,791.25	2,074.00	2,717.25	56.71
+ GST 7.00/7.00% (\$\$)	335.39	145.18	190.21	56.71
Nett Amount (\$\$)	5,126.64	2,219.18	2,907.46	56.71
+ Loss of Use (4.0 x S\$100.00/day) (\$\$)		400.00		
Nett Liability (\$\$)		2,619.18		

INSPECTION

Date of Assignment: 02/10/2018

Date Inspected: 08/11/2018 Inspected At:

Hitachi Capital Asia Pacific Pte. Ltd (HQ)
No 8 Fourth Lok Yang Road
Singapore 629705

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 12 Mar 2019)
Parts: M1-MPV	TOYOTA VOXY HYBRID 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLR2922P)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Torn	559.00 FL	*559.00 FL
2	1		*REAR TOW HOOK COVER	Scratched	45.00 FL	*45.00 FL
3	10		*REAR BUMPER CLIPS	Necessary	55.00 FL	*55.00 FL
4	2		*RR BUMPER SIDE RETAINER INNER R/L	Necessary (1 PCS ONLY)	160.00 FL	*80.00 FL
5	2		*RR BUMPER SIDE RETAINER OUTER R/L	Necessary (1 PCS ONLY)	190.00 FL	*95.00 FL
6	2		*RR BUMPER REFLECTOR R/L	Cracked (1 PCS ONLY)	156.00 FL	*78.00 FL
7	1		*RR BUMPER END PANEL	Repair	715.00 FL	*- FL
8	1		*RR BUMPER ROD	Not Necessary	215.00 FL	*- FL
9	1		*REVERSE SENSOR	Not Necessary	200.00 FS	*- FS
10	1		*REAR FENDER LH (NPA)	Repair	0.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	2,295.00	912.00
- List Item Discount on L Items 25.00/25.00% (S\$)	523.75	228.00
Total Parts (S\$)	1,771.25	684.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEAT ,CUT ,WELD ,RE-ALIGN & REPLACE DAMAGED PARTS OF AFFECTED AREA	New	1,500.00	500.00
2	PUTTY ,BLEND AND SPRAY PAINT ON AFFECTED AREA	New	1,250.00	750.00
3	REMOVE & REFIT REAR END PANEL LINING AND GARNISH TO FACILITATE REPAIR	New	150.00	80.00
4	REMOVE AND REINSTALL REVERSE SENSORS	New	120.00	60.00
Gross Labour Cost (S\$)			3,020.00	1,390.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >