

Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 3 October, 2018 9:56 AM
To: 'Mekavathanan Sarangapani'; Vic (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; 'Sundari Nagarajan - III'
Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018 *** LKK REF : CC4/III18017876/ha3 MCT18090573

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III18017876/ha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani
Sent: Wednesday, 3 October 2018 9:31:03 AM (UTC+08:00) Kuala Lumpur, Singapore
To: Olivia Lau (LKKAUTO)
Cc: Sundari Nagarajan - III
Subject: FW: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018 *** LKK REF : CC4/III18017876/ha3 MCT18090573

Olivia and team,

Estimate for this 8 close 9year old car seems steep .

Direct Settlement effected yet .

Meka

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRinsurer&fuseaction=dsp_clmheader&caseid=746140&CFID:

Claim Audit	History Checking	Activity Log	Documents	TP Authorisa
Edit/Assign Claim	Assign Solicitor	File Review	Adj Market Value	Send Back Es
Change Registration	Claim Details	Cancel Adj Assignment	Set/Modify Adj Mandate	

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'ed
Main	24 Sep 2018 15:48 Sendback Est	24 Sep 2018 16:16 S\$5,630.40	03 Oct 2018 08:56		

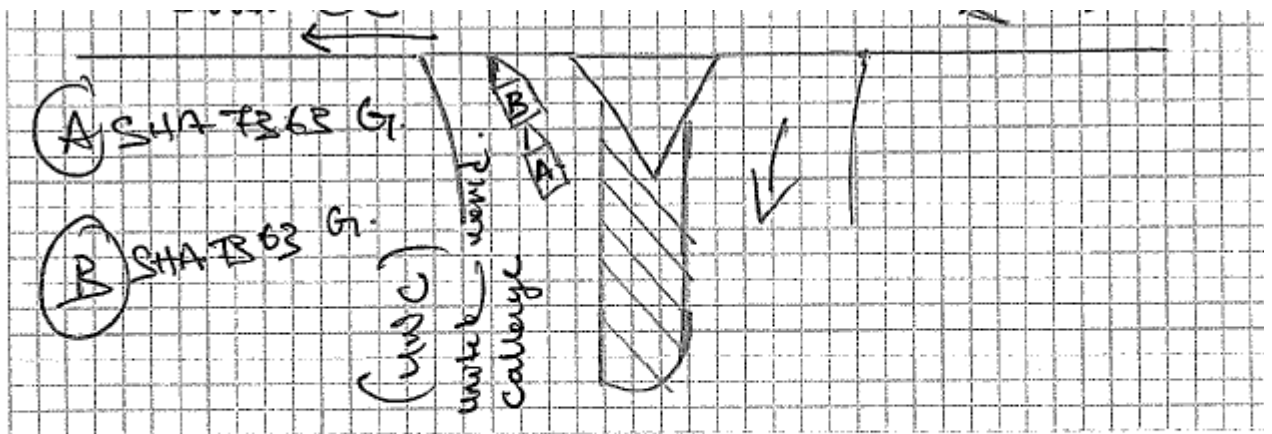
Main	Offer Processing	Claim Details	Adjuster's Details	D
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CLAIM SUBFOLDER DETAILS

Insured:	NIL, Co. Reg. No.: 0		
Main Claimant:	JIMMY LACHMANDAS MAHTANI, ID: F2331212M		
Vehicle Reg. No.:	SFS4102S	Date of Loss:	21/09/2018 07:00 - :59 [99 Months From LTA Re
Claim Type:	TP	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHA7363G	Policy No. (Claimant):	GA109192
		Excess:	
Repairer:	K Kim Hin Auto Pte Ltd (HQ) PROFILE 160 Sin Ming Drive #02-20, Sin Ming AutoCity, 575722 Sin Mir		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 63-		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 12/10/2018]		
Est. Repair Duration:	5		
Remarks to Insurer:	VEHICLE IS NOT IN YET, KINDLY ARRANGE FOR SURVEY AND ADVISE LIABILITY. THANK YOU.		

CLAIM NOT REGISTERED

This claim is not registered. Click [Register](#) to register this claim.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 21 Sep 2018 @ 07:25 hr I left
 near driving along the above location. Sudden
 vert B in front of vert A stop. I vert A
 Gasket cannot stop in time and hit vert B
 Rear. at the point of accident vert
 NO PASS.





03-11-2017

...

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRinsurer&fuseaction=dsp_clmheader&caseid=746140&CFID:

Claim Audit	History Checking	Activity Log	Documents	TP Authorisa
Edit/Assign Claim	Assign Solicitor	File Review	Adj Market Value	Send Back Es
Change Registration	Claim Details	Cancel Adj Assignment	Set/Modify Adj Mandate	

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Remarks to Insurer:	VEHICLE IS NOT IN YET, KINDLY ARRANGE FOR SURVEY AND ADVISE LIABILITY. THANK YOU.		

CLAIM NOT REGISTERED

This claim is not registered. Click [Register](#) to register this claim.

Audit Log	Accident Report	Print Sketch Plan	Print Addendum Form	Create New
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OWN VEHICLE	TP VEHICLE/INJURY DETAILS	DOCUMENT
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Related Accident Reports

- [SHA7363G](#) ... MCD618122472 submitted on 21/09/2018 11:17 to **India International Insurance Pte Ltd** [Report](#) ... [CURRENTLY VIEWING]
 - TP reported: **SFS4102S**.
- [SFS4102S](#) ... MKKH18122527 submitted on 21/09/2018 18:49 to **AXA Insurance Pte Ltd** ... [This TP repor
 - TP reported: **SHA7363G**.

Accident Report Basic Information

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:
Policy No:		Date of Loss:
Vehicle Reg. No.:	SFS4102S	Driveable?
Party At Fault:	UNKNOWN	
Driver (TP):	AMRAN BIN MOHAMED NOH	
Make/Model:	HONDA ODYSSEY, 2.4 (A)	Vehicle Reg. [
Vehicle Colour:	BLUE	
Engine No:	K24Z21301001	Chassis No:
Odometer:	0 KM	
Paint Type:		
Total Loss?	NO	
Est. Duration of Repair (day)	5	
Description of Accident/Loss	PLEASE REFER TO SKETCH PLAN.	
Remarks:	VEHICLE IS NOT IN YET, KINDLY ARRANGE FOR SURVEY AND A	
Present Location:	K KIM HIN AUTO PTE LTD (HQ)	

COST OF CLAIMS

Parts	
Miscellaneous Items	
Labour	
Paintwork Labour	
Towing	
	Gross Total (S\$)
	+ GST 7.00% (S\$)
	Nett Amount (S\$)

This claim is handled by: WONG SHU MAN

Progress			
CLQ00109 SST V1.0 INDIA INTERNATIONAL INSURANCE LIVE DB 02			
Claim Item			
Claim No.....	MCT18090573	Claim Item No.	1.01
Claimant.....	SFS4102S-TPD		
Descr. of loss....	DAMAGE TO TPV SFS4102S		
print 1			Cause
Claim Reserves			
Payment category	Reserve/Cur:SGD	Planned	
LOSS	3,000.00	0.00	
SURVEY FEE	0.00	0.00	
MEDICAL EXPENSES	0.00	0.00	
LEGAL FEE (S & C)	0.00	0.00	
GST INPUT TAX	0.00	0.00	
PARTY & PARTY COSTS	0.00	0.00	
POLICY EXCESS	0.00	0.00	
RECOVERY FROM T.P.	0.00	0.00	
MISCELLANEOUS EXPENS	0.00	0.00	
SALVAGE RECOVERY	0.00	0.00	
INVESTIGATION FEE	0.00	0.00	

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, October 02, 2018 7:21 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018 *** LKK REF : CC4/III18017876/ha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please assign the case via Merimen.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 1 October, 2018 5:56 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Mekavathanan Sarangapani' <mekavathanan@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, 1 October 2018 5:21 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Olivia Lau (olivialau@lkkauto.com) <olivialau@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: service@kkimhin.com.sg; 'Sandra Khong' <sandrakhong@gmail.com>; simon@kkimhin.com.sg; survey@kkimhin.com.sg; Sundari Nagarajan - III <sundari@iii.com.sg>; admin1@kkimhin.com.sg; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFS 4102 S and let us have your report urgently.

This claim will be handled by Ms Sundari

*Kindly upload this survey request email to merimen.

Thank You.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711

From: admin1@kkimhin.com.sg [<mailto:admin1@kkimhin.com.sg>]
Sent: Monday, 1 October, 2018 5:17 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: service@kkimhin.com.sg; 'Sandra Khong' <sandrakhong@gmail.com>; simon@kkimhin.com.sg; survey@kkimhin.com.sg; Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018

Dear Joel,

Kindly assign LKK.

Thank you.

Best Regards,
Shuman
K. Kim Hin Auto Pte Ltd
Tel: 6452 7018 Fax: 6458 3895

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: 01 October, 2018 5:05 PM
To: admin1@kkimhin.com.sg
Cc: service@kkimhin.com.sg; 'Sandra Khong'; simon@kkimhin.com.sg; survey@kkimhin.com.sg; Sundari Nagarajan - III
Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Joel Nah
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: admin1@kkimhin.com.sg [<mailto:admin1@kkimhin.com.sg>]
Sent: Monday, 1 October, 2018 4:59 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>
Cc: service@kkimhin.com.sg; 'Sandra Khong' <sandrakhong@gmail.com>; simon@kkimhin.com.sg;
survey@kkimhin.com.sg
Subject: RE: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018

Dear Claims team,

Kindly appoint surveyor.

Thank you.

Best Regards,
Shuman
K. Kim Hin Auto Pte Ltd
Tel: 6452 7018 Fax: 6458 3895

From: admin1@kkimhin.com.sg [<mailto:admin1@kkimhin.com.sg>]
Sent: 29 September, 2018 9:48 AM
To: sundari@iii.com.sg
Cc: 'service@kkimhin.com.sg'; 'Sandra Khong'; 'simon@kkimhin.com.sg'; 'survey@kkimhin.com.sg' (survey@kkimhin.com.sg)
Subject: Accident involving SFS 4102 S and SHA 7363 G on 21/9/2018

Your ref: SHA 7363 G
Our ref: SFS 4102 S

Dear all,

Enclosed the GIA report of our client SFS 4102 S, who was hit by your insured SHA 7363 G, on 21/9/2018.

Vehicle is not in yet, kindly appoint surveyor.

Please advise liability.

Thank you.

Best Regards,
Shuman
K. Kim Hin Auto Pte Ltd
Tel: 6452 7018 Fax: 6458 3895

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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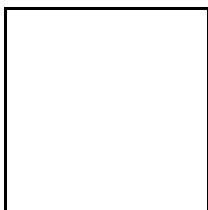
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India International Insurance Pte Ltd.

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