



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

8th October 2018

TAN KIM HUAT RICHARD

Block 466 Pasir Ris Street 41,
#07-52,
Singapore 510466.

Dear Sir,

OUR REF : CC4/ASM18017875/R1fa3

YOUR REF : SKV 9267S

**ROAD TRAFFIC ACCIDENT INVOLVING SKV 9267S, SLC 8310U AND OTHERS
ALONG TAMPINES AVENUE 7 ON 30.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Volkswagen Centre Singapore, acting on behalf of the owner of SLC 8310U against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



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- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLC8310U and SKV9267S on 30/9/2018
along Tampines Ave 7 traffic light Junction towards Tampines Ave 9
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ong Leng Chye
of S6927144H Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SLC8310U Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 13 of the month
11 Year 18

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKV 9267S (Insd veh)	Model: VOLKSWAGEN PASSAT
	SLC 8310U (TP veh)	
Date of Accident/ Time:	30/09/2018 / 15:10	

Repair Estimate	: \$	55,544.67	
Final Repair Cost (W/GST)	: \$	30,276.61	
Loss of Use	: \$	3,100.00	31 days at \$ 100.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	33,378.61	

Payee Name : VOLKSWAGEN CENTRE SINGAPORE

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>78</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		


NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.


Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative: 
Name of Representative:
Date: 26/7/2019

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date: 26/7/2019

Signature of AXA's surveyor/representative: 
Name of AXA's surveyor/Representative:
Date: 29/7/2019

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P48639

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2555

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLC8310U

DATE: 31/10/18

Pickup:

VIN NO.: WWWZZZ3CZGE210485

KM : 33,074

GEARBOX CODE:

Engine No.:

MODEL: Passat 2.0 TSI Excline 9S8

SA : STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
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AXA DIRECT SETTLEMENT

DOA : 30/09/2018

T/P VECH : SKV9267S

SURVEY BY: LKK RASUL

John Foo have agreed and offered 40% rear windscreen part
to Christopher Chionh on 18 Oct 2018

	Labor					
1	LABOUR FRT	1.00	UNIT	840.00	10	756.00
2	LABOUR REAR	9.00	UNIT	840.00	10	6,804.00
3	R&R REAR CARPET & SEAT	0.50	UNIT	840.00	10	378.00
4	REAR LUGGAGE TRIM	0.50	UNIT	840.00	10	378.00
5	TRANSFER BOOT LID MECHANISM	0.50	UNIT	840.00	10	378.00
6	R&R REAR W/SCREEN	1.00	UNIT	840.00	40	504.00
7	SPRAY PAINT FRT	1.00	UNIT	800.00	10	720.00
8	SPRAY PAINT REAR	6.50	UNIT	800.00	10	4,680.00
9	B&P NUMBER PLATE -NETT	2.00	ST	80.00	10	144.00
10	Tow SVC- Quality Recovery Services	1.00	UNIT			
11	Tow SVC- Quality Recovery Services	1.00	UNIT			
12	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	10	432.00

Volkswagen Centre Singapore



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GST No. M20098505-2

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SERVICE CUSTOMER NAME.: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLC8310U

DATE: 31/10/18

Pickup:

VIN NO.: WVVZZZ3CZGE210485

KM : 33,074

GEARBOX CODE:

Engine No.:

MODEL: Passat 2.0 TSI Excline 958

SA : STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
13	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	252.00
	Item				
14	LICENCE LIATE LIGHT	2.00	PCS	115.78	208.40
15	FRT BUMPER	1.00	PCS	1,445.73	1,301.16
16	LICENCE PLATE HOLDER	1.00	PCS	116.49	104.84
17	REINFORCEMENT	1.00	PCS	541.00	486.90
18	LOWER SPOILER	1.00	PCS	269.84	242.86
19	EXHAUST CHROME RH	1.00	PCS	191.10	171.99
20	BUMPER CENTER BRACKET	1.00	PCS	101.44	91.29
21	LID LOCK	1.00	PCS	464.00	417.60
22	BOWD CABLE	1.00	PCS	45.94	41.35
23	CENTER LOWER GRILLE	1.00	PCS	205.10	184.59
24	NAME PLATE	1.00	PCS	70.28	63.25
25	NAME PLATE	1.00	PCS	68.13	61.32
26	MOLDING CHROME CENTER	1.00	PCS	226.98	204.28
27	MOLDING CHROME LH	1.00	PCS	174.80	157.32
28	MOLDING CHROME RH	1.00	PCS	174.80	157.32
29	CLIP	3.00	PCS	9.18	24.79
30	REFLECTOR RH INNER	1.00	PCS	78.22	70.40

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P48639

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2555
SERVICE CUSTOMER NO.: CV000066
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd
TELEPHONE NO.:
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore
Post Code: 068811

VEH NO.: SLC8310U
DATE: 31/10/18 Pickup:
VIN NO.: WWWZZ3CZGE210465 KM: 33,074
GEARBOX CODE: Engine No.:
MODEL: Passat 2.0 TSI Excline 9S8
SA: STEVEN CHEE
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE		AMOUNT
31	NUT	4.00	PCS	0.49	10	1.76
32	TAILGATE OPENING SENSOR LINE	1.00	PCS	202.91	10	182.62
33	SENSOR BRACKET	1.00	PCS	55.41	10	49.87
34	SENSOR BRACKET	1.00	PCS	46.94	10	42.24
35	SENSOR BRACKET	1.00	PCS	70.02	10	63.02
36	SENSOR BRACKET	1.00	PCS	46.59	10	41.93
37	REAR BUMPER SIDE BRACKET LH	1.00	PCS	40.17	10	36.16
38	REAR BUMPER SIDE BRACKET RH	1.00	PCS	40.17	10	36.15
39	REAR BUMPER	1.00	PCS	1,260.75	10	1,134.67
40	TAIL LAMP LOWER BRACKET LH	1.00	PCS	25.90	10	23.31
41	TAIL LAMP LOWER BRACKET RH	1.00	PCS	25.90	10	23.31
42	REAR BUMPER CENTRE BRACKET	1.00	PCS	62.56	10	56.31
43	REAR END PANEL OUTER	1.00	PCS	745.95	10	671.35
44	REAR END PANEL INNER	1.00	PCS	412.74	10	371.47
45	TAIL LAMP PANEL RH	1.00	PCS	159.91	10	143.92
46	BOOT LID	1.00	PCS	1,700.52	10	1,530.47
47	HINGE LH	1.00	PCS	112.01	10	100.80
48	HINGE RH	1.00	PCS	112.01	10	100.81

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SERVICE CUSTOMER NAME.: AXA Insurance Pte Ltd

TELEPHONE NO.:

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#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLC8310U

DATE: 31/10/18

Pickup:

VIN NO.: WVVZZZ3CZGE210485

KM : 33,074

GEARBOX CODE:

Engine No.:

MODEL: Passat 2.0 TSI Excline 958

SA : STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
49	LOCK STRIKER	1.00	PCS	64.21	57.79
50	LID LOCK COVER	1.00	PCS	36.21	32.59
51	WTHRSTRIP	1.00	PCS	331.93	298.74
52	REARWINDOW	1.00	PCS	1,063.56	638.13
53	END PANEL COVER	1.00	PCS	189.38	170.45
54	REAR FENDER INNER LINING LH	1.00	PCS	312.59	281.33
55	REAR FENDER INNER LINING RH	1.00	PCS	307.97	277.17
56	LID HINGE COVER LH	1.00	PCS	19.54	17.59
57	LID HINGE COVER RH	1.00	PCS	19.54	17.58
58	LID TRIM PANEL	1.00	PCS	268.65	241.79
59	TAIL LIGHT OUTER LH	1.00	PCS	582.76	524.48
60	TAIL LIGHT OUTER RH	1.00	PCS	582.76	524.49
61	LID STOPPER	2.00	PCS	5.62	10.11
62	SENSOR REAR	3.00	PCS	144.40	389.88
63	REAR LICENCE PLATE WIRE HOUSING	2.00	PCS	5.07	9.13
64	LID STOPPER	2.00	PCS	12.99	23.38
65	CLEANER	1.00	PCS	129.79	77.87
66	2K GLUE	1.00	PCS	159.35	95.61

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P48639



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2555
SERVICE CUSTOMER NO.: CV000066
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd
TELEPHONE NO.:
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore
Post Code: 068811

VEH NO.: SLC8310U
DATE: 31/10/18 Pickup:
VIN NO.: WWWZZZ3CZGE210485 KM: 33,074
GEARBOX CODE: Engine No.:
MODEL: Passat 2.0 TSI Excline 9S8
SA: STEVEN CHEE
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
67	INOXSPRAY	1.00	PCS	67.98	61.19
68	PRIMER	1.00	PCS	29.07	17.44
69	APPLICATOR	2.00	PCS	10.61	12.73
70	2KADHESIV	1.00	PCS	286.21	257.59
71	2KADHESIVE	1.00	PCS	88.64	80.65
72	ACTIVATOR	1.00	PCS	26.52	15.92
73	SEALANT	1.00	PCS	77.39	69.65
74	BONDAGENT	1.00	PCS	64.27	57.84
75	HOLDER RIVET	4.00	PCS	0.27	0.97
76	BOLT	8.00	PCS	1.08	7.78

GST (7%) AMOUNT: 1,980.71
TOTAL AMOUNT: 30,276.61

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-150759

Date of Request: 01/10/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/10/2018
Enquiry By Chee Tiow Chuan
TP Vehicle No. SKV9267S
Accident Date 30/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV9267S	AXA Insurance Pte Ltd	08/10/2017-07/10/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-150759

Date of Request: 01/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/10/2018
Enquiry By Chee Tiow Chuan
TP Vehicle No. SKV9267S
Accident Date 30/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque