

CASE OWNER:

CC 4, Asm 180

17875, R1, A352

LKK:

IDAC:

22782

ASSIGNMENT

Surveyor:

Rasul

DOI:

3/10/2018

Date / Time:

2/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKV 92675

Name of Insured:

Tan Kim Hui Richard

Insured Tel No.:

HP:

9680270

Excess Sec II :SS

D.O.A.:

30/9/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8MOOXHF

Policy No.:

4A126660

Make / Model:

Subaru Forester

Place of Accident:

Lampyng Ave 7

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKV 92675

SLC 8310 U

SLV 2026 E



INSRS:

WSP:

Tel:

Liability:

RMKS:

51



INSRS:

WSP:

Tel:

Liability:

RMKS:

W/L/S/W/S

1P



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

2/10
4/16

SLC 8310 U - X; SKV 92675 - X

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 5/10/2018

After call ltr to OI: 5/10/2018

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

5/10/2018
2-25pm

Spoke to Mr Richard (62), confirmed accident details, OI involved in 3 car chain collision, OI is last vehicle, informed TP claim and HWP issued. OI agreed to settle and waive MLD will be affected. Sent letter to OI.

- email liability clear.
- to finalise check item26/11/19 - offer \$33,378.61 (pending acceptance)
- settle @ \$33,378.61, DV send (pending DV m)
- DV m (PDR pass Admin to close).

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Rasul.

Repair Cost:

S\$ 28,295.90 (23 days) Reduction: \$23,424.70 % 45

Email

Call

FINAL SETTLEMENT

Date/Time:

20/11/19/3.50pm

confirm with

STEVEN

Email

Call

100%

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 30,276.61

Loss of Rental (LOR):

S\$

-

(days)

Loss of Use (LOU):

S\$

3,100.00

x 31

(days)

Loss of Income (LOI):

S\$

-

x 31

(days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

33,378.61

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

33,378.61

Name 1:

Volkswagen centre Singapore

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

Surveysor *Passu*

REF:

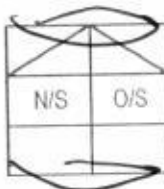
17875 / PIP - (P) 7144H

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: *SLC 83104*
 at Workshop m/s *Volkswagen*
 of *17, TURS AVE 9*
 Insured: *AAA / up*
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: *119K*
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: *23* days Res.: Yes or No
 Lum Sum: *1B-1* % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: *SLC 83104* Yr Regn: *2016 / MAY*
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: *Volkswagen PASSAT B82.0 1984*
 Colour: *BROWN* A/C: Insured / Std / NI / NA
 Sp. Reading: *33078* T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: *WVW2223CZGE 210485*
 Gen. Cond: Good / ☒ Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Modi: Nil / ☒ S/Rim / STD A/Rim or
 Tyre Size: F: *235/45R18*
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /
 TOYO / YOKO or

Front		Rear
R/Bal. <i>6</i> mm		R/Bal. <i>6</i> mm
L/Bal. <i>6</i> mm		L/Bal. <i>6</i> mm
D.O.A. <i>30/09/18</i>		D.O.I. <i>03/10/18</i>

Survey held at *TURS*

Des. of Damages ☒ Frt / ☒ Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

03/10/18 @ 0945 . Call owner that Rear windscreen glass is cracked due to accident. Owner said he wanted to get his thing inside the boot and accidentally while opening the boot lid hit the rear windscreen glass. Rear wind screen glass approved by AAA

PIP ~~\$33,348.64~~ \$28,295.90 / -

(Red = \$23,424.70 / 45%)

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

☐ S + RS ☐ SI

☐ Photos

☐ Others

TOTAL

1)

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

AVA / LKK



Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CVD32985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 684B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 10/01/18

Reg Date: 05/26/16

KM: 25,682

VIN NO.: WVVZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSI Excline 9S8

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	10	252 ✓
2	B&P DIAG PROGRAMMING & CALIBRATION NETT	1	TU	480	10	432 ✓
3	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0 ✓
4	B&P MACP LABOUR LABOUR FRT	2	UNIT	840	10	1512 840 756 ✓
5	B&P MACP PAINT SPRAY PAINT FRT	3	UNIT	800	10	2160 800 720 ✓
6	B&P NUMBER PLATE B&P NUMBER PLATE NETT	2	ST	80	10	144 80 ✓
7	B&P CELETTE VEHICLE ON BENCH- CELETTE NETT	1	G	1,500	10	1,350 photo X
8	B&P MACP LABOUR LABOUR REAR	15	UNIT	840	10	11,340 7560 604 ✓
9	B&P MACP PAINT SPRAY PAINT REAR	11	UNIT	800	10	7,200 5200 480 ✓
10	B&P MACP LABOUR R&R REAR CARPET & SEAT	1	UNIT	840	10	756 420 378 ✓
11	B&P MACP LABOUR REAR LUGGAGE TRIM	1	UNIT	840	10	756 420 378 ✓
12	B&P MACP LABOUR TRANSFER BOOT LID MECHANISM	1	UNIT	840	10	756 420 378 ✓
13	B&P MACP LABOUR R&R REAR WINDSCREEN	1	UNIT	840	10	756 420 378 ✓
14	B&P MACP LABOUR CLEAN UP INTERIOR CARPET GLASS CHIP	1	UNIT	840	10	756 420 378 ✓
15	V-KOOL SOLAR FILM REAR W/SCREEN SOLAR FILM	1		400	10	360 ? X ✓
Item						
16	3G0807217K GRU FRT BUMPER	1	PCS	1,445.73	10	1,301.16 PE ✓
17	3G0807251 FOAM INSER	1	PCS	132.33	10	119.10 ? X ✓
18	3G0853651A BKZ RADIATOR GRILLE	1	PCS	514.80	10	463.32 ? X } you ✓
19	3G0853601B DPJ FRT GRILLE EMBLEM	1	PCS	97.38	10	87.64 ? X ✓
20	3G0807287 9B9 LICENCE PLATE HOLDER	1	PCS	116.49	10	104.84 PE ✓
21	N 0385494 HOLDER RIVET	4	PCS	0.27	10	0.97 PE ✓
22	3G0807177 BUMPER INNER BRACKET LH	1	PCS	79.69	10	71.72 ? X } you ✓
23	3G0807049 BUMPER SIDE BRACKET LH	1	PCS	46.54	10	41.89 ? X } you ✓
24	3G0807889 BUMPER CENTER BRACKET	1	PCS	101.44	10	91.30 ? X ✓
25	3G0853671 9B9 CENTER LOWER GRILLE	1	PCS	205.10	10	184.59 PE ✓
26	3G0854661 9B9 FOG LAMP GRILLE LH	1	PCS	108.77	10	97.89 ? X } you ✓
27	3G0854662 9B9 FOG LAMP GRILLE RH	1	PCS	108.77	10	97.89 ? X } you ✓
28	3G0998493 SENSOR BRACKET	1	PCS	70.02	10	63.02 PE ✓



Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CV032985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 684B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 10/01/18

Reg Date: 05/26/16

KM: 25,682

VIN NO.: WVVZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSI Exline 958

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	3G0998494 GRU	1	PCS	46.59	10	41.93 <i>new ✓</i>
30	D 180KU2A1	1	PCS	89.84	10	80.86 <i>new ✓</i>
31	D 822150A1	1	PCS	64.27	10	57.84 <i>new ✓</i>
32	3G5827025A	1	PCS	1,700.52	10	1,530.47 <i>new ✓</i>
33	3G0827469F FOD	1	PCS	1,496.20	10	1,346.58 <i>? X } see</i>
34	3G5827851	1	PCS	1,127.80	10	1,015.02 <i>? X } see</i>
35	3G0827887C	1	PCS	643.84	10	579.46 <i>? X } see</i>
36	3G0827506F	1	PCS	464.00	10	417.60 <i>new ✓</i>
37	3G5827520A 9B9	1	PCS	36.21	10	32.59 <i>cut ✓</i>
38	3G0827535D	1	PCS	45.94	10	41.35 <i>? cut ✓</i>
39	3G5827301A	1	PCS	112.01	10	100.81 <i>new ✓</i>
40	3G5827302A	1	PCS	112.01	10	100.81 <i>new ✓</i>
41	3G5827705E	1	PCS	331.93	10	298.74 <i>cut ✓</i>
42	3G5827507	1	PCS	64.21	10	57.79 <i>new ✓</i>
43	3G0853687 2ZZ	1	PCS	68.13	10	61.32 <i>new ✓</i>
44	3G0853675AJ2ZZ	1	PCS	70.28	10	63.25 <i>new ✓</i>
45	3G5867605 CA9	1	PCS	268.65	10	241.79 <i>? ✓ ch</i>
46	BX0827499	2	PCS	12.99	10	23.38 <i>new ✓</i>
47	4G8827439A	2	PCS	5.62	10	10.12 <i>new ✓</i>
48	3G5807417 GRU	1	PCS	1,260.75	10	1,134.68 <i>new ✓</i>
49	3G0807521R GRU	1	PCS	269.84	10	242.86 <i>new ✓</i>
50	3G0853841 2ZZ	1	PCS	174.80	10	157.32 <i>new ✓</i>
51	3G0853842 2ZZ	1	PCS	174.80	10	157.32 <i>new ✓</i>
52	3G0853835 2ZZ	1	PCS	226.98	10	204.28 <i>cut ✓</i>
53	3G0807873A 2ZZ	1	PCS	191.10	10	171.99 <i>? X } see</i>
54	3G0807874A 2ZZ	1	PCS	191.10	10	171.99 <i>cut ✓</i>
55	1K8943021D	2	PCS	115.78	10	208.40 <i>new ✓</i>
56	3G0945103A	1	PCS	78.22	10	70.40 <i>? X } see</i>
57	3G0945105A	1	PCS	78.22	10	70.40 <i>? X } see</i>
58	3G0945104A	1	PCS	78.22	10	70.40 <i>new ✓</i>



Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CV032985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 684B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 10/01/18

Reg Date: 05/26/16

KM: 25,682

VIN NO.: WYVZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSI Excline 9SB

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	3G0945106A REFLECTOR RH OUTER	1	PCS	78.22	10	70.40 ? Xsu
60	3G5807853 REAR BUMPER CENTRE BRACKET	1	PCS	62.56	10	56.30 CAA ✓
61	3G5807375 REAR BUMPER SIDE BRACKET LH	1	PCS	40.17	10	36.15 ME ✓
62	3G5807376 REAR BUMPER SIDE BRACKET RH	1	PCS	40.17	10	36.15 ME ✓
63	3G5807483A TAIL LAMP LOWER BRACKET LH	1	PCS	25.90	10	23.31 ? ✓
64	3G5807484A TAIL LAMP LOWER BRACKET RH	1	PCS	25.90	10	23.31 ? ✓
65	3G0807305T REINFORCEMENT	1	PCS	541.00	10	486.90 BT ✓
66	5Q0919275B GRU SENSOR REAR	3 PCS	PCS	144.40	10	519.84 ME ✓ 396.88
67	3G5971104H SENSOR HARNESS	1	PCS	212.20	10	190.98 ? Xsu
68	3G0998491 SENSOR BRACKET	1	PCS	55.41	10	49.87 ME ✓
69	3G0998492 SENSOR BRACKET	1	PCS	46.94	10	42.25 ME ✓
70	3G5813301A REAR END PANEL OUTER	1	PCS	745.95	10	671.36 BT ✓
71	3G5813315 REAR END PANEL INNER	1	PCS	412.74	10	371.47 BT ✓
72	N 91017602 BOLT	8	PCS	1.08	10	7.78 ME ✓
73	D 007600A1 INOXSPRAY	1	PCS	67.98	10	61.18 ME ✓
74	D 180003M2 2KADHESIV	1	PCS	286.21	10	257.59 ME ✓
75	D 476KD1M2 SEALANT	1	PCS	77.39	10	69.65 ME ✓
76	3G5945307K TAIL LAMP INNER LH	1	PCS	507.29	10	456.56 ? X } ME
77	3G5945308D TAIL LAMP INNER RH	1	PCS	531.83	10	478.65 ? X } ME
78	3G5945207E TAIL LIGHT OUTER LH	1	PCS	582.76	10	524.48 CAA ✓
79	3G5945208E TAIL LIGHT OUTER RH	1	PCS	582.76	10	524.48 CAA ✓
80	3G5863459 82V END PANEL COVER	1	PCS	189.38	10	170.44 CAA ✓
81	3G5863463 CA9 LUGGAGE FLOOR TRIM	1	PCS	650.51	10	585.46 ? Xsu
82	3G5867427A CA9 REAR FENDER INNER LINING LH	1	PCS	312.59	10	281.33 DE ✓
83	3G5867428A FCA9 REAR FENDER INNER LINING RH	1	PCS	307.97	10	277.17 ? ✓
84	3G5867585 82V LID HINGE COVER LH	1	PCS	19.54	10	17.59 CAA ✓
85	3G5867586 82V LID HINGE COVER RH	1	PCS	19.54	10	17.59 CAA ✓
86	3G5809844A RHS REAR FENDER	1	PCS	1,105.29	10	994.76 repair ✓
87	3G5813320A TAIL LAMP PANEL RH	1	PCS	159.91	10	143.92 ? ✓
88	D 506KD1A3 2K FOAM	2	PCS	157.96	10	284.33 ? Xsu



Service Order Confirmation

SERVICE ORDER NO: 18IP2555
CUSTOMER NO.: CV032985
CUSTOMER NAME: ONG LENG CHYE
TELEPHONE NO.:
ADDRESS: 684B JURONG WEST STREET 64 #13-113
Singapore

VEH No.: SLC8310U

Order Date: 10/01/18
Reg Date: 05/26/16 KM: 25,682
VIN NO.: WWWWZZ3CZGE210485 ENGINE NO:
MODEL: Passat 2.0 TSI Excline 9S8 MODEL NO.: 3G24MY

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

SA: STEVEN CHEE

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
89	D 476KD1M2 SEALANT	2	PCS	77.39	10	139.30
90	D 007600A1 INOXSPRAY	2	PCS	67.98	10	122.36
91	D 180003M2 2KADHESIV	2	PCS	266.21	10	515.18
92	3G5809843A REAR FENDER LH	1	PCS	1,158.69	10	1,042.82
93	3G5813319 TAIL LAMP PANEL LH	1	PCS	162.32	10	146.09
94	3G5845051DKNVB REAR W/SCREEN	1	PCS	1,063.56	10	957.20
95	D 004860M2 2K GLUE	1	PCS	159.35	10	143.42
96	D 002000A2 CLEANER	1	PCS	129.79	10	116.81
97	D 00920002 PRIMER	1	PCS	29.07	10	25.16
98	D 00950025 APPLICATOR	2	PCS	10.61	10	19.10
99	D 181802M1 ACTIVATOR	1	PCS	26.52	10	23.87

Remarks: AXA DIRECT SETTLEMENT

DOA: 30/09/2018

T/P VEH: SKV9267S

SURVEY BY

Resul
Hp 900/0058
23
21 days
03/10/18 @ 0900
Resul by paint
Rear window screen glass
is inconsistent to accident. Owner accidentally during opening of boot lid hit the glass.

TOTAL 51,720.64
GST AMOUNT 3,620.44
TOTAL AMOUNT 55,341.04
51938.94

LKK Auto Consultants hence notify the Repairer of the following:

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- Parts prices are subject to confirmation
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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

On Behalf Of "COMPANY"

Certified Goods/Service received:

Acknowledged by Repairer

Signature:

Date:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

CLAIMS DETAILS

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	8K0973702	REAR LICENCE PLATE WIRE HOUSING <i>exp /</i>	2	\$ 5.07	10%	\$ 9.13
2	3G0962239A	TAILGATE OPENING SENSOR LINE <i>cnt /</i>	1	\$ 202.91	10%	\$ 182.62
3	3G0854719A	CLIP <i>new /</i>	3	\$ 9.18	10%	\$ 24.79
4	3G0945229	NUT <i>new /</i>	4	\$ 0.49	10%	\$ 1.76
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						
			TOTAL:			\$218.30

\$218.30

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CV032985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 684B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 01/10/18

Reg Date: 26/05/16

KM: 33,074

VIN NO.: WVVZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSi Excline 95B

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	10	252 ✓
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480	10	432 ✓
3	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
4	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
5	B&P MACP LABOUR LABOUR FRT	1	UNIT	840	10	756 ✓
6	B&P MACP PAINT SPRAY PAINT FRT	1	UNIT	800	10	720 ✓
7	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	2	ST	80	10	144 ✓
8	B&P MACP LABOUR LABOUR REAR	9	UNIT	840	10	6,804 ✓
9	B&P MACP PAINT SPRAY PAINT REAR	6.5	UNIT	800	10	4,680 ✓
10	B&P MACP LABOUR R&R REAR CARPET & SEAT	0.5	UNIT	840	10	378 ✓
11	B&P MACP LABOUR REAR LUGGAGE TRIM	0.5	UNIT	840	10	378 ✓
12	B&P MACP LABOUR TRANSFER BOOT LID MECHANISM	0.5	UNIT	840	10	378 ✓
13	B&P MACP LABOUR R&R REAR W/SCREEN	1	UNIT	840	40	504 ✓
Item						
14	3G0807217K GRU FRT BUMPER	1	PCS	1,445.73	10	1,301.16 ✓
15	3G0807287 9B9 LICENCE PLATE HOLDER	1	PCS	116.49	10	104.84 ✓
16	N 0385494 HOLDER RIVET	4	PCS	0.27	10	0.97 ✓
17	3G0807889 BUMPER CENTER BRACKET	1	PCS	101.44	10	91.30 ✓
18	3G0853671 9B9 CENTER LOWER GRILLE	1	PCS	205.10	10	184.59 ✓
19	3G0998493 SENSOR BRACKET	1	PCS	70.02	10	63.02 ✓
20	3G0998494 GRU SENSOR BRACKET	1	PCS	46.59	10	41.93 ✓
21	D 180KU2A1 2KADHESIVE	1	PCS	89.84	10	80.86 ✓
22	D 822150A1 BONDAGENT	1	PCS	64.27	10	57.84 ✓
23	3G5827025A BOOT LID	1	PCS	1,700.52	10	1,530.47 ✓
24	3G0827506F LID LOCK	1	PCS	464.00	10	417.60 ✓
25	3G5827520A 9B9 LID LOCK COVER	1	PCS	36.21	10	32.59 ✓
26	3G0827535D BOWD CABLE	1	PCS	45.94	10	41.35 ✓
27	3G5827301A HINGE LH	1	PCS	112.01	10	100.81 ✓
28	3G5827302A HINGE RH	1	PCS	112.01	10	100.81 ✓

Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CV032985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 664B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 01/10/18

Reg Date: 26/05/16

KM: 33,074

VIN NO.: WVWZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSI Excline 958

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	3G5827705E WTHRSTRIP	1	PCS	331.93	10	298.74 ✓
30	3G5827507 LOCK STRIKER	1	PCS	64.21	10	57.79 ✓
31	3G0853687 2ZZ NAME PLATE	1	PCS	68.13	10	61.32 ✓
32	3G0853675AJ2ZZ NAME PLATE	1	PCS	70.28	10	63.25 ✓
33	3G5867605 CAB LID TRIM PANEL	1	PCS	268.65	10	241.79 ✓
34	8X0827499 LID STOPPER	2	PCS	12.99	10	23.38 ✓
35	4G8827439A LID STOPPER	2	PCS	5.62	10	10.12 ✓
36	3G5807417 GRU REAR BUMPER	1	PCS	1,260.75	10	1,134.68 ✓
37	3G0807521R GRU LOWER SPOILER	1	PCS	269.84	10	242.86 ✓
38	3G0853841 2ZZ MOLDING CHROME LH	1	PCS	174.80	10	157.32 ✓
39	3G0853842 2ZZ MOLDING CHROME RH	1	PCS	174.80	10	157.32 ✓
40	3G0853835 2ZZ MOLDING CHROME CENTER	1	PCS	226.98	10	204.28 ✓
41	3G0807874A 2ZZ EXHAUST CHROME RH	1	PCS	191.10	10	171.99 ✓
42	1K8943021D LICENCE LIATE LIGHT	2	PCS	115.78	10	208.40 ✓
43	3G0945104A REFLECTOR RH INNER	1	PCS	78.22	10	70.40 ✓
44	3G5807863 REAR BUMPER CENTRE BRACKET	1	PCS	62.56	10	56.30 ✓
45	3G5807375 REAR BUMPER SIDE BRACKET LH	1	PCS	40.17	10	36.15 ✓
46	3G5807376 REAR BUMPER SIDE BRACKET RH	1	PCS	40.17	10	36.15 ✓
47	3G5807483A TAIL LAMP LOWER BRACKET LH	1	PCS	25.90	10	23.31 ✓
48	3G5807484A TAIL LAMP LOWER BRACKET RH	1	PCS	25.90	10	23.31 ✓
49	3G0807305T REINFORCEMENT	1	PCS	541.00	10	486.90 ✓
50	5Q0919275B GRU SENSOR REAR	3	PCS	144.40	10	389.88 ✓
51	3G0998491 SENSOR BRACKET	1	PCS	55.41	10	49.87 ✓
52	3G0998492 SENSOR BRACKET	1	PCS	46.94	10	42.25 ✓
53	3G5813301A REAR END PANEL OUTER	1	PCS	745.95	10	671.36 ✓
54	3G5813315 REAR END PANEL INNER	1	PCS	412.74	10	371.47 ✓
55	N 91017602 BOLT	8	PCS	1.08	10	7.78 ✓
56	D 007600A1 INOXSPRAY	1	PCS	67.98	10	61.18 ✓
57	D 180003M2 2KADHESIV	1	PCS	286.21	10	257.59 ✓
58	D 476KD1M2 SEALANT	1	PCS	77.39	10	69.65 ✓

Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CV032985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 664B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 01/10/18

Reg Date: 26/05/16

KM: 33,074

VIN NO.: WVWZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSI Excline 9S8

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	3G5945207E TAIL LIGHT OUTER LH	1	PCS	582.76	10	524.48 ✓
60	3G5945208E TAIL LIGHT OUTER RH	1	PCS	582.76	10	524.48 ✓
61	3G5863459 82V END PANEL COVER	1	PCS	189.38	10	170.44 ✓
62	3G5867427A CA9 REAR FENDER INNER LINING LH	1	PCS	312.59	10	281.33 ✓
63	3G5867428AFCA9 REAR FENDER INNER LINING RH	1	PCS	307.97	10	277.17 ✓
64	3G5867585 82V LID HINGE COVER LH	1	PCS	19.54	10	17.59 ✓
65	3G5867586 82V LID HINGE COVER RH	1	PCS	19.54	10	17.59 ✓
66	3G5813320A TAIL LAMP PANEL RH	1	PCS	159.91	10	143.92 ✓
67	8K0973702 REAR LICENCE PLATE WIRE HOUSING	2	PCS	5.07	10	9.13 ✓
68	3G0962239A TAILGATE OPENING SENSOR LINE	1	PCS	202.91	10	182.62 ✓
69	3G0854719A CLIP	3	PCS	9.18	10	24.79 ✓
70	3G5845051DKNVB REARWINDOW	1	PCS	1,063.56	40	638.14 ✓
71	D 004660M2 2K GLUE	1	PCS	159.35	40	95.61 ✓
72	D 002000A2 CLEANER	1	PCS	129.79	40	77.87 ✓
73	D 00920002 PRIMER	1	PCS	29.07	40	17.44 ✓
74	D 00950025 APPLICATOR	2	PCS	10.61	40	12.73 ✓
75	D 181802M1 ACTIVATOR	1	PCS	26.52	40	15.91 ✓
76	3G0945229 NUT	4	PCS	0.49	10	1.76 ✓

Remarks: AXA DIRECT SETTLEMENT

DOA: 30/09/2018

T/P VECH: SKV9267S

SURVEY BY: LKK RASUL

John Foo have agreed and offered 40% rear windscreen parts discount

to Christopher Chionh on 18 Oct 2018

Service Order Confirmation

SERVICE ORDER NO: 18IP2555

CUSTOMER NO.: CV032985

CUSTOMER NAME: ONG LENG CHYE

TELEPHONE NO.:

ADDRESS: 684B JURONG WEST STREET 64 #13-113

Singapore

VEH No.: SLC8310U

Order Date: 01/10/18

Reg Date: 26/05/16

KM: 33,074

VIN NO.: WVWZZZ3CZGE210485

ENGINE NO:

SA: STEVEN CHEE

MODEL: Passat 2.0 TSI Exline 9S8

MODEL NO.: 3G24MY

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	28,295.90
GST AMOUNT	1,980.71
TOTAL AMOUNT	30,276.61

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7144H
Vehicle Details	
Vehicle No.:	SLC8310U
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Oct 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 2.0 TFSI AT SR 3G24MY
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	CHH149473
Chassis No.:	WVWZZZ3CZGE210485
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$34,373.00
Original Registration Date:	26 May 2016
First Registration Date:	26 May 2016
Transfer Count:	0
Actual ARF Paid:	\$40,123.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 May 2026
PARF Rebate Amount:	\$30,092.00
Intended COE Rebate Details	
COE Expiry Date:	25 May 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,970.00
COE Rebate Amount:	\$35,896.00
Total Rebate Amount:	\$65,988.00

The information contained herein is correct as at 03 Oct 2018

OK

119,000
 65,988
 53,012
 32k



DISCHARGE VOUCHER

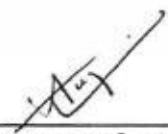
I / We Ong Leng Chye (Passport No. S6927144H) the
owner of vehicle number SLC8310U hereby accept from
AXA (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLC8310U & SKV9267S along Tampine Ave 7 traffic light just towards Tampines
on 30/01/2018. Ave 9

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 13/11/18 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : Ong Leng Chye

NRIC No. : S6927144H

Date : 13/11/18



Service Request Details

Claim

S8M00XHF

Reference

None 

Loss Date

September 30, 2018

Request Date

October 2, 2018

Due Date

October 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

07/10/2018 @ 1026AM
Germany veh in
Rcvd

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLC8310U

Make

TPVD VOLKSWAGEN

Model

PASSAT 2.0 TSI

Service Address

...

Primary Contact/Insured

TAN KIM HUAT RICHARD

466, PASIR RIS STREET 41, #07-52, 510466, Singapore
96801270

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

D.O.A. 30/9/2018
Bal = 7yrs further.

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7144H
Vehicle Details	
Vehicle No.:	SLC8310U
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Oct 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 2.0 TFSI AT SR 3G24MY
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	CHH149473
Chassis No.:	WVWZZZ3CZGE210485
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$34,373.00
Original Registration Date:	26 May 2016
First Registration Date:	26 May 2016
Transfer Count:	0
Actual ARF Paid:	\$40,123.00 ✓
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 May 2026 ✓
PARF Rebate Amount:	\$30,092.00
Intended COE Rebate Details	
COE Expiry Date:	25 May 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,970.00
COE Rebate Amount:	\$35,871.00
Total Rebate Amount:	\$65,963.00

20,061

The information contained herein is correct as at 05 Oct 2018

OK

M.V. \$120,000
565,963
\$54,000



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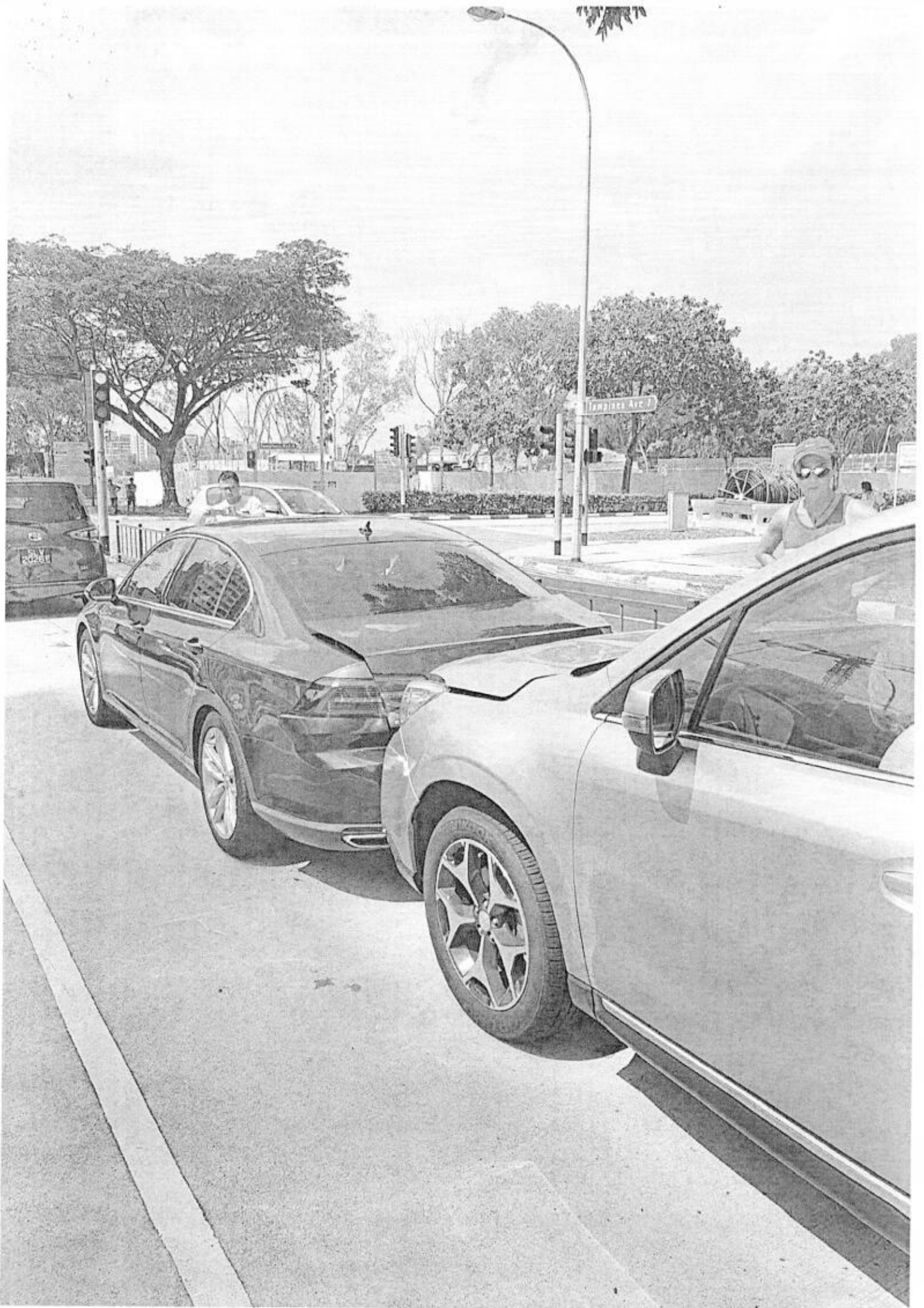
6 vehicles

Volkswagen Passat 2.0

[Advanced Search](#)

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen Passat 2.0	Any	Any	2016	Any	Any	Any	Available
	Volkswagen Passat 2.0A TSI R-Line	\$114,800	\$11,930 /yr	21-Sep-2016	1,984 cc	36,888 km	Luxury	Available
Up To 100% Loan. Cheapest In The Market. R-Line Model Passat 2.0 B8. Very Low Mileage Done. Fully Serviced By Agent. Warranty By Agent Till Sept 2019. In House Financing Available. Original Paintwork....								
SKL Automobile Pte Ltd								
Posted: 04-Oct-2018 Tags: 2016 Volkswagen Passat, 2016 volkswagen passat, Volkswagen Passat, volkswagen passat, Volkswagen, Passat, passat, Used Volkswagen								
	Volkswagen Passat Variant 2.0A TSI R-Line	\$125,800	\$13,840 /yr	16-Mar-2016	1,984 cc	50,000 km	Stationwagon	Available
Top Of The Line Passat Variant R-Line With Full Factory Options. Super Practical Family Car With The Power Of A Hot Hatch. Much Lower Insurance Premium Compared To A GTI. Good Fuel Consumption Of 13Km...								
Car Search								
Posted: 30-Sep-2018 Tags: 2016 Volkswagen Passat, 2016 volkswagen passat, Volkswagen Passat, volkswagen passat, Volkswagen, Passat, passat, Used Volkswagen								
	Volkswagen Passat 2.0A TSI R-Line	\$123,800	\$13,150 /yr	26-Aug-2016	1,984 cc	14,400 km	Luxury	Available
Special Interest Rate Of 1.98%! 10% Driveaway Scheme Available! No Gimmicks, Act Fast! 3 Years Warranty By Volkswagen. 1 Owner. Atlantic Blue Metallic Paintwork With Black Leather Interior. Refreshed ...								
Auto Zoom Enterprise Pte Ltd								
Posted: 29-Sep-2018 Tags: 2016 Volkswagen Passat, 2016 volkswagen passat, Volkswagen Passat, volkswagen passat, Volkswagen, Passat, passat, Used Volkswagen								
	Volkswagen Passat 2.0A TSI Exclusiveline	\$158,000	\$18,780 /yr	04-Feb-2016	1,984 cc	62,000 km	Luxury	Available
Lowest Depreciation In The Market For Passat 2.0! VW's Flagship Executive Sedan. Highest Spec And Optioned Agent Unit With Agent Warranty. The Exclusiveness Boasts Features Unlike Other, Lane Departur...								
Posted: 28-Sep-2018 Tags: 2016 Volkswagen Passat, 2016 volkswagen passat, Volkswagen Passat, volkswagen passat, Volkswagen, Passat, passat, Used Volkswagen								
	Eibach Pro-Kit Lowering Spring							
The Eibach Pro-Kit is the perfect answer for most frequently-driven street cars. Improves performance & appearance.								
More info about this product								
	Volkswagen Passat 2.0A TSI Exclusiveline	\$126,800	\$13,500 /yr	30-Aug-2016	1,984 cc	25,140 km	Luxury	Available
Graded A by 								
Low Down Payment. Low Interest Rate. Maintained And Warranty By Volkswagen Valid Till 29 August 2019 With 2 Free Servicing. Balloon Scheme, In-house Financing Options Available. Buy With A Peace Of Mi...								
eeler Pte Ltd								
Posted: 22-Sep-2018 Tags: 2016 Volkswagen Passat, 2016 volkswagen passat, Volkswagen Passat, volkswagen passat, Volkswagen, Passat, passat, Used Volkswagen								

[Compare](#)



Poh Kin (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 31 October 2018 3:39 PM
To: Foo, John (VWG Singapore); Rasul (LKKAUTO); Poh Kin (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAUTO); SUR
Subject: RE: FINALISE SLC8310U DS WITH AXA INSURANCE - DOA: 30/09/18 *** LKK REF: CC4/ASM18017875/R1fa3
Attachments: Serv. Order Confirmation - SLC8310U.PDF; IMG_9151.jpg; IMG_8633.jpg; IMG_8634.jpg; IMG_8635.jpg; IMG_8636.jpg; IMG_8637.jpg; IMG_8638.jpg; IMG_8639.jpg; IMG_8640.jpg; IMG_8641.jpg; IMG_8642.jpg; IMG_8643.jpg; IMG_8644.jpg; IMG_8645.jpg; IMG_8647.jpg; IMG_8650.jpg; IMG_8651.jpg; IMG_8652.jpg; IMG_8653.jpg; IMG_8654.jpg; IMG_8656.jpg; IMG_8657.jpg; IMG_8658.jpg; IMG_8659.jpg; IMG_8660.jpg; IMG_8661.jpg; IMG_8662.jpg; IMG_8663.jpg; IMG_8664.jpg; IMG_8665.jpg; IMG_8671.jpg; IMG_8672.jpg; IMG_8676.jpg; IMG_8677.jpg; IMG_8678.jpg; IMG_8679.jpg; IMG_8680.jpg; IMG_8681.jpg; IMG_8682.jpg; IMG_8683.jpg; IMG_8684.jpg; IMG_8685.jpg; IMG_8686.jpg; IMG_8687.jpg; IMG_8688.jpg; IMG_8689.jpg; IMG_8690.jpg; IMG_8706.jpg; IMG_8707.jpg; IMG_8708.jpg; IMG_9130.jpg; IMG_9131.jpg; IMG_9132.jpg; IMG_9133.jpg; IMG_9134.jpg; IMG_9135.jpg; IMG_9136.jpg; IMG_9137.jpg; IMG_9138.jpg; IMG_9139.jpg; IMG_9140.jpg; IMG_9141.jpg; IMG_9142.jpg; IMG_9143.jpg; IMG_9144.jpg; IMG_9145.jpg; IMG_9146.jpg; IMG_9147.jpg; IMG_9148.jpg; IMG_9149.jpg; IMG_9150.jpg

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that :-

LKK ref	Officer in charge
CC4/ASM18017875/R1fa3	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Sent: Wednesday, 31 October, 2018 3:32 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore)

<meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>

Subject: RE: FINALISE SLC8310U DS WITH AXA INSURANCE - DOA: 30/09/18

Dear Rasul,

Please help to finalise the above claims.

The cost of repair is \$28,295.90 before 7%GST

The number of repair day exclude Sat and Sunday is 23 working inclusive of rear windscreen replacement

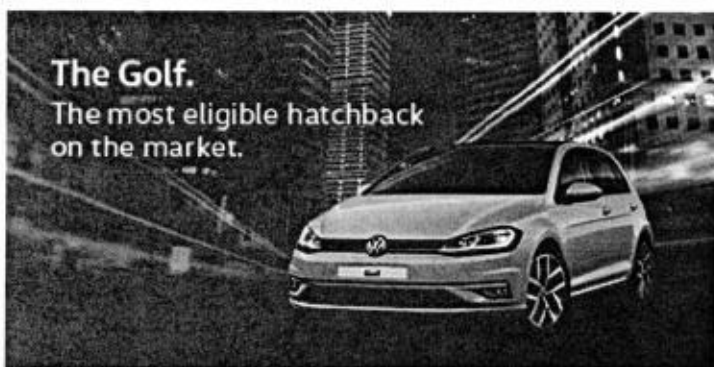
I have spoken to Christopher Chionh and I agreed to give him 40% parts discount on the rear windscreen . However with such long term friendship with him, I gave him a one time gesture of goodwill of 40% discount on the labour for rear windscreen replacement as well as a one time off 10% on the other parts and labour.

Best Regards,

John Foo
Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg
<http://www.vw.com.sg>



Work on the go. Think soft copies.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 18 October 2018 2:21 PM
To: 'Tang, Shu Shi (VWG Singapore)'; Rasul (LKKAUTO)
Cc: 'Chee, Steven (VWG Singapore)'; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLC8310U on 30/09/2018 at tampines ave 7 traffic light junct towards tampines ave 9 *** LKK REF: CC4/ASM18017875/fa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18017875/R1fa3
Your Ref: GBD 5542A

Dear Shu Shi,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 9267S AND SLC 8310U ON 30/09/2018

We refer to the above matter and our tele-conversation on even date.

We hereby confirmed that our principal agreed on windscreen replacement, and M/s Volkswagen agreed to give 40% discount on the parts price.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Poh Kin (LKKAUTO)
Sent: Friday, 12 October 2018 2:22 PM

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 12 October 2018 2:22 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: Chee, Steven (VWG Singapore); Hsiao Tong (LKKAuto); Admin A; Rasul (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLC8310U on 30/09/2018 at tampines ave 7 traffic light junt towards tampines ave 9 *** LKK REF: CC4/ASM18017875/fa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18017875/R1fa3
Your Ref: GBD-5542A- SLC 8310U

Dear Sir/madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 9267S AND SLC 8310U ON 30/09/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, Please be informed that our surveyor and our principal opinion that we are unable to look into the damages of "rear windscreen glass" as the damages is inconsistent to road traffic accident.

Surveyor recommended the repair limit of the vehicle is \$52,000.00.



Re:<URGENT>Request for Direct Settlement< S8M00XHF>

Type

 Question

Message

we will allowed this windscreen replacement. Please note for this windscreen glass, VW has agreed to give us 40% discount on the parts price.

Reply



<< TP proposed for Direct Settlement< S8M00XHF>

Type

🔔 Question

Message

Dear Kian Chuan, we refer to the above matter. The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured (Mr Richard Tan) the nature of the accident and he's aware that NCD (if any) would be affected. Kindly advise if we may proceed with Direct Settlement as TP chasing for liability.
thank you - Pohkin 10/10/2018

Reply

 < S8M00XHF > IA with mandate uploaded

Type

 Question

Message

Dear Kian Chuan, please take note that "rear windscreen glass" in survey photo. Surveyor opinion that the damages "rear windscreen glass" is inconsistent to accident as TP owner accidentally hit the glass during opening bootlid. However, TP owner appeal that he have to open the bootlid and get his important stuff. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is between \$ 33,894.15 to \$44,408.14. (both propose amount not include the windscreen damages) All the relevant documents had been uploaded in SMART CLAIM. For your kind attention and instruction on the damages of rear windscreen glass. Thank you- Pohkin 10/10/2018

Reply

THE BIG STORYd its validity via Digital Services at www.onemotoring.com.sg. | You can now use your credit / debit card (MasterCard or VISA only) to p[Home](#) / [LTA eServices](#) / [Online Enquiries](#) / [Enquire Vocational Licence Status](#)

ENQUIRE VOCATIONAL LICENCE STATUS

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Enquiry E-Service for Vocational Licence Holders

Welcome to LTA eServices

Enquiry E-Service for Vocational Licence Holders

This e-service allows you to check the status of your Vocational Licence (VL) holder.

Vocational Licence (VL) holders and other interested parties to check on the status of a VL. To use this e-service, you will need to enter both the NRIC/Foreign Identification Number (FIN) and the date of birth of the VL holder.

You can enquire on the status of all types of VL, as listed below:

- Private Hire Car Driver's Vocational Licence
- Taxi Driver's Vocational Licence
- Omnibus Driver's Vocational Licence
- General Bus Driver's Vocational Licence
- Bus Attendant's Vocational Licence
- Trishaw Rider's Vocational Licence

* **NRIC No/FIN**

(e.g S1234567A, F1234567A)

* **Date of Birth**

-

-

(Format: DD-MM-YYYY)

[PROCEED](#)[RESET](#)

Fields marked * are required.

STATUS OF VOCATIONAL LICENCE

The information contained herein is correct as at 12-Nov-2018

Name

HANG THIEW PHONG

Licence Number

s1672766j

Date of Birth

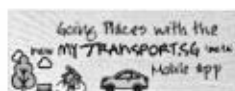
18-Jul-1964

TYPE OF VOCATIONAL LICENCE

VL Type	Status	Expiry Date
General Bus Driver's Vocational Licence	Valid	31-03-2020
Bus Attendant's Vocational Licence	Valid	31-03-2020
Taxi Driver's Vocational Licence	Valid	31-03-2020

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/7/2019

Survey Details:

Date of loss	30-Sep-18
Date of appointment	2-Oct-18
Date of survey	3-Oct-18
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLC8310U
Make and Model	VOLKSWAGEN PASSAT B8 2.0 TFSI - 1984cc
Date of registration	26-May-16
Excess	
Market Value	\$ 119,000.00
Parf Rebate	\$ 66,001.00
Nett Loss	\$ 52,999.00

Repair details:

Initial Estimate	51,720.60
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 12,869.93
Check items (estimate)	\$ -
Labour	\$ 15,426.00
Total (I/B/I)	\$ 28,295.93
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>23 days</u>
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Remarks:

LOU 32 days: 23 days + PRI + 4 weekends(8days)

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 30,276.61	(\$28,295.90 + 7%gst)
Loss of use	\$ 3,200.00	(\$100.00 x 32 days)
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 33,478.61	

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:TP MANDATE IA < S8M00XHF >

Type

Question

Message

YOUR MANDATE IA IS REPAIRS WITHOUT CHECK ITEMS,
PLS VERIFY ON TO CHECK ITEMS BEFORE SEEKING
MANDATE.

already finalize check item
HT spoke to KC

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



TP MANDATE IA < S8M00XHF >

Type

Question

Message

Dear KC, Liability: The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with OI (Mr Tan) the nature of the accident, He is agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Volkswagen Centre Singapore" is as follows: - 1) COR(w/gst): \$30,276.61 + 2) Loss of Use (32 days x \$100.00): \$3,200.00 + 3) GIA search: \$2.00 = Total: \$33,478.61. **23 days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK- 23/07/2019



**Re:TP MANDATE IA < S8M00XHF >**

Type

Question

Message

PLS PROCEED FOR SETTLEMENT AS FOLLOWS: COR: S\$ 30,276.61 LOR: S\$ 3,100.00 LTA: S\$ 2.00
TOTAL: S\$ 33,378.61

[Reply](#)



LETTER OF DEMAND

Your Ref: SKV9267S

Our Ref: SLC 8310U

To: AxA

Dear Sirs,

ACCIDENT INVOLVING SLC 8310U & SKV9267S ON 30.09.2018

We are claiming on behalf of our client Ony Leng Chye.

owner of vehicle number SLC 8310U involved in accident on 30.09.2018

with vehicle SKV9267S along/at Tamp Ave 7 Traffic Light towards Tamp Ave 9

Description of claims:

Cost of Repairs \$ 30,276.61 (incl 7% GST)

Loss of Use/Rental \$ 100 x 32 Days = \$ 3,200. (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 33,478.61 (incl 7% GST)

We are claiming in full and final settlement of \$ 33,478.61
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg

Dated this 12/11/18

**VOLKSWAGEN
GROUP
SINGAPORE**



81030002



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18017875/R1ga3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 05-08-2019		
ATTN: KIAN CHUAN		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKV 9267S	Veh. Inspected	SLC 8310U	
Policy No.	GA126660	Coverage (\$)	0.00	
Claim No.	S8M00XHF	Excess (\$)	0.00	
Assign From	KIAN CHUAN	Assign Date	02/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN PASSAT B8 2.0	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WWWZZZ3CZGE210485	Colour	BROWN	
Odometer	33075	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/45R18	PIRELLI	6 mm	
L/H Front Tyre	235/45R18	PIRELLI	6 mm	
R/H Rear Tyre	235/45R18	PIRELLI	6 mm	
L/H Rear Tyre	235/45R18	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/09/2018	Inspection Date	03/10/2018	
Survey held at	17, TUAS AVE 9			
Repairer	VOLKSWAGEN CENTRE SINGAPORE			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		23 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 8310U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRT BUMPER (SN) (CONSISTENT)	DEFORMED	1,301.16	1,301.16
1	FOAM INSER (SN) (CONSISTENT)	SERVICEABLE	119.10	-
1	RADIATOR GRILLE (SN) (CONSISTENT)	SERVICEABLE	463.32	-
1	FRT GRILLE EMBLEM (SN) (CONSISTENT)	SERVICEABLE	87.64	-
1	LICENCE PLATE HOLDER (SN) (CONSISTENT)	DEFORMED	104.84	104.84
4	HOLDER RIVET (SN) (CONSISTENT)	NECESSARY	0.97	0.97
1	BUMPER INNER BRACKET LH (SN) (CONSISTENT)	SERVICEABLE	71.72	-
1	BUMPER SIDE BRACKET LH (SN) (CONSISTENT)	SERVICEABLE	41.89	-
1	BUMPER CENTRE BRACKET (SN) (CONSISTENT)	CRACKED	91.30	91.30
1	CENTER LOWER GRILLE (SN) (CONSISTENT)	DEFORMED	184.59	184.59
1	FOG LAMP GRILLE LH (SN) (CONSISTENT)	SERVICEABLE	97.89	-
1	FOG LAMP GRILLE RH (SN) (CONSISTENT)	SERVICEABLE	97.89	-
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	63.02	63.02
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	41.93	41.93
1	2KADHESIVE (SN) (CONSISTENT)	NECESSARY	80.86	80.86
1	BONDAGENT (SN) (CONSISTENT)	NECESSARY	57.84	57.84
1	BOOT LID (SN) (CONSISTENT)	BENT	1,530.47	1,530.47
1	MECHANISM (SN) (CONSISTENT)	SERVICEABLE	1,346.58	-
1	BOOT LID DRIVE UNIT (SN) (CONSISTENT)	SERVICEABLE	1,015.02	-
1	MOTOR FOR CLOSING AID (SN) (CONSISTENT)	SERVICEABLE	579.46	-
1	LID LOCK (SN) (CONSISTENT)	NOT WORKING	417.60	417.60
1	LID LOCK COVER (SN) (CONSISTENT)	CUT	32.59	32.59
1	BOWD CABLE (SN) (CONSISTENT)	CUT	41.35	41.35
1	HINGE LH (SN) (CONSISTENT)	BENT	100.81	100.81
1	HINGE RH (SN) (CONSISTENT)	BENT	100.81	100.81
1	WTHRSTRIP (SN) (CONSISTENT)	CUT	298.74	298.74
1	LOCK STRIKER (SN) (CONSISTENT)	BENT	57.79	57.79
1	NAME PLATE (SN) (CONSISTENT)	NECESSARY	61.32	61.32
1	NAME PLATE (SN) (CONSISTENT)	NECESSARY	63.25	63.25
1	LID TRIM PANEL (SN) (CONSISTENT)	CRACKED	241.79	241.79
2	LID STOPPER (SN) (CONSISTENT)	NECESSARY	23.38	23.38

Report Ref No. CC4/ASM18017875/R1ga3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	LID STOPPER (SN) (CONSISTENT)	NECESSARY	10.12	10.12
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,134.68	1,134.68
1	LOWER SPOILER (SN) (CONSISTENT)	CRACKED	242.86	242.86
1	MOLDING CHROME LH (SN) (CONSISTENT)	NECESSARY	157.32	157.32
1	MOLDING CHROME RH (SN) (CONSISTENT)	NECESSARY	157.32	157.32
1	MOLDING CHROME CENTRE (SN) (CONSISTENT)	CUT	204.28	204.28
1	EXHAUST CHROME LH (SN) (CONSISTENT)	SERVICEABLE	171.99	-
1	EXHAUST CHROME RH (SN) (CONSISTENT)	CUT	171.99	171.99
2	LICENCE LATE LIGHT (SN) (CONSISTENT)	CRACKED	208.40	208.40
1	REFLECTOR LH INNER (SN) (CONSISTENT)	SERVICEABLE	70.40	-
1	REFLECTOR LH OUTER (SN) (CONSISTENT)	SERVICEABLE	70.40	-
1	REFLECTOR RH INNER (SN) (CONSISTENT)	SCRATCHED	70.40	70.40
1	REFLECTOR RH OUTER (SN) (CONSISTENT)	SERVICEABLE	70.40	-
1	REAR BUMPER CENTRE BRACKET (SN) (CONSISTENT)	CRACKED	56.30	56.30
1	REAR BUMPER SIDE BRACKET LH (SN) (CONSISTENT)	NECESSARY	36.15	36.15
1	REAR BUMPER SIDE BRACKET RH (SN) (CONSISTENT)	NECESSARY	36.15	36.15
1	TAIL LAMP LOWER BRACKET LH (SN) (CONSISTENT)	CRACKED	23.31	23.31
1	TAIL LAMP LOWER BRACKET RH (SN) (CONSISTENT)	CRACKED	23.31	23.31
1	REINFORCEMENT (SN) (CONSISTENT)	BENT	486.90	486.90
4	SENSOR REAR (SN) (CONSISTENT)	NECESSARY 3PCS ONLY	519.84	389.88
1	SENSOR HARNESS (SN) (CONSISTENT)	SERVICEABLE	190.98	-
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	49.87	49.87
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	42.25	42.25
1	REAR END PANEL OUTER (SN) (CONSISTENT)	BENT	671.36	671.36
1	REAR END PANEL INNER (SN) (CONSISTENT)	BENT	371.47	371.47
8	BOLT (SN) (CONSISTENT)	NECESSARY	7.78	7.78
1	INOXSPRAY (SN) (CONSISTENT)	NECESSARY	61.18	61.18
1	2KADHESIV (SN) (CONSISTENT)	NECESSARY	257.59	257.59
1	SEALANT (SN) (CONSISTENT)	NECESSARY	69.65	69.65
1	TAIL LAMP INNER LH (SN) (CONSISTENT)	SERVICEABLE	456.56	-
1	TAIL LAMP INNER RH (SN) (CONSISTENT)	SERVICEABLE	478.65	-
1	TAIL LIGHT OUTER LH (SN) (CONSISTENT)	CUT	524.48	524.48

Report Ref No. CC4/ASM18017875/R1ga3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL LIGHT OUTER RH (SN) (CONSISTENT)	CRACKED	524.48	524.48
1	END PANEL COVER (SN) (CONSISTENT)	CRACKED	170.44	170.44
1	LUGGAGE FLOOR TRIM (SN) (CONSISTENT)	SERVICEABLE	585.46	-
1	REAR FENDER INNER LINING LH (SN) (CONSISTENT)	DEFORMED	281.33	281.33
1	REAR FENDER INNER LINING RH (SN) (CONSISTENT)	CUT	277.17	277.17
1	LID HINGE COVER LH (SN) (CONSISTENT)	CRACKED	17.59	17.59
1	LID HINGE COVER RH (SN) (CONSISTENT)	CRACKED	17.59	17.59
1	RHS REAR FENDER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	994.76	-
1	TAIL LAMP PANEL RH (SN) (CONSISTENT)	BENT	143.92	143.92
2	2K FOAM (SN) (CONSISTENT)	SERVICEABLE	284.33	-
2	SEALANT (SN) (CONSISTENT)	NOT NECESSARY	139.30	-
2	INOXSPRAY (SN) (CONSISTENT)	NOT NECESSARY	122.36	-
2	2KADHESIV (SN) (CONSISTENT)	NOT NECESSARY	515.18	-
1	REAR FENDER LH (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1,042.82	-
1	TAIL LAMP PANEL LH (SN) (CONSISTENT)	SERVICEABLE	146.09	-
1	REAR W/SCREEN (SN) (CONSISTENT)	BROKEN	957.20	638.14
1	2K GLUE (SN) (CONSISTENT)	NECESSARY	143.42	95.61
1	CLEANER (SN) (CONSISTENT)	NECESSARY	116.81	77.87
1	PRIMER (SN) (CONSISTENT)	NECESSARY	26.16	17.44
2	APPLICATOR (SN) (CONSISTENT)	NECESSARY	19.10	12.73
1	ACTIVATOR (SN) (CONSISTENT)	NECESSARY	23.87	15.91
2	B&P NUMBER PLATE (SN) (CONSISTENT)	BENT	144.00	144.00
1	REAR W/SCREEN SOLAR FILM (SN) (CONSISTENT)	NOT NECESSARY	360.00	-
2	REAR LICENCE PLATE WIRE HOUSING (SN) (CONSISTENT) (ADDITIONAL)	CRACKED	9.13	9.13
1	TAILGATE OPENING SENSOR LINE (SN) (CONSISTENT) (ADDITIONAL)	CUT	182.62	182.62
3	CLIP (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	24.79	24.79
4	NUT (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	1.76	1.76
			23,192.94	13,013.93
	LABOUR			
	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET.		252.00	252.00

Report Ref No. CC4/ASM18017875/R1ga3s2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PROGRAMMING & CALIBRATION.		432.00	432.00
	TOW SVC - QUALITY RECOVERY SERVICES. (NPA)	NOT NECESSARY	-	-
	LABOUR FRT.		1,512.00	756.00
	SPRAY PAINT FRT.		2,160.00	720.00
	VEHICLE ON BENCH.	NOT NECESSARY	1,350.00	-
	LABOUR REAR. INCLUSIVE OF THE REPAIR OF RHS REAR FENDER AND REAR FENDER LH.		11,340.00	6,804.00
	SPRAY PAINT REAR.		7,920.00	4,680.00
	R&R REAR CARPET & SEAT.		756.00	378.00
	REAR LUGGAGE TRIM.		756.00	378.00
	TRANSFER BOOT LID MECHANISM.		756.00	378.00
	R&R REAR WINDSCREEN.		756.00	504.00
	CLEAN UP INTERIOR CARPET GLASS CHIP.	NOT NECESSARY	756.00	-
			28,746.00	15,282.00
	GRAND TOTAL		51,938.94	28,295.93
RECOMMENDED COST OF REPAIRS				28,295.93

Report Ref No. CC4/ASM18017875/R1ga3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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