

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Saturday, 23 February 2019 12:50 PM
To: Veron Chen (LKKAUTO); 'Claims Dept'; SUR
Subject: LOD - OD claim for SMC 9899 U-DOA: 28/9/2018
Attachments: SAftersales19022312432.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 4 October 2018 12:55 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE : OD claim for SMC 9899 U-DOA: 28/9/2018

Dear Mr Phua,

As instructed by our client , please proceed to repair the **insured vehicle SMC 9899U (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 1 October 2018 6:18 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE : OD claim for SMC 9899 U

Good evening all ,

Here are the attached GIA and estimate for your kind reference .

Note : Kindly assist for survey @ 10.30am tomorrow,owner waiting.

Thank you .

Best Regards,

Phua

Claims Advisor

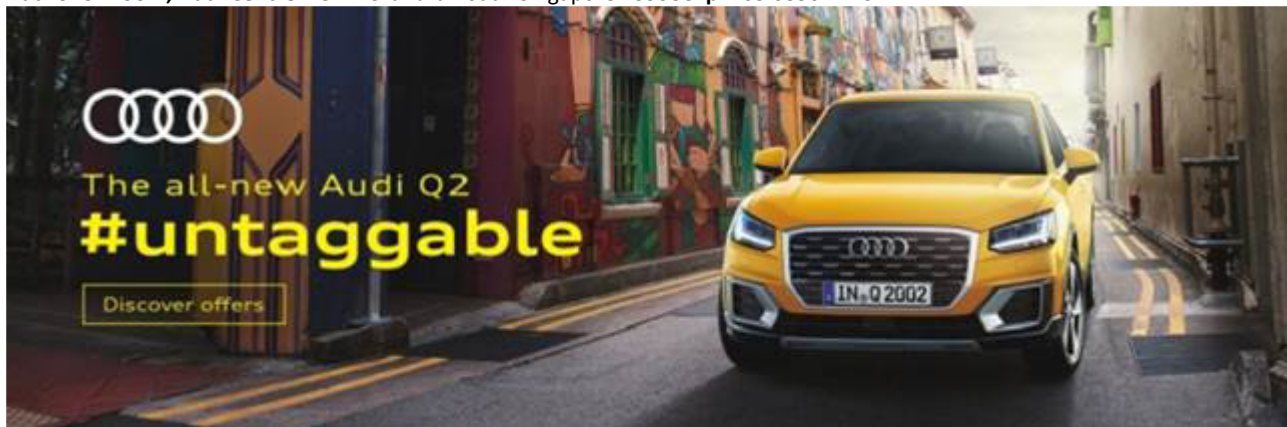
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