

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMC 9899 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1333/2018/MAS

23 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMC 9899 U, Audi Q7 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SMC 9899 U**, claimant, **Ms. Gao Fengmin**, please find the related document per attached.

1. A copy of the Original invoice no. 85013457 – S\$14,247.05
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMC 9899 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2223
Telefax 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg

6366 2323
9828 1233

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INS TAX INVOICE
Company Reg. No. N68411185
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013457
Date : 15/02/2019
Order : SMC9899U
Term : 30

Account: A0006 (T Q)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SMC9899U (V 37846)

Regn Date: 31/05/2018

Mileage: 6014

WIP No.: 26777

Model: Q7 2.0 TFSI DU (252 bhp) 4MB01

Chassis: WAUZZZ4M8JD042339

Engine: CYR 063477

Dept: U

USB No.:

You have been assisted by :- UB-Jiayee

(33)

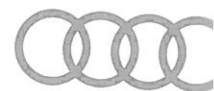
		Details	Qty	Unit Price	Amount
X	A4M0853651J MX3	(V) (SK) GRILLE (17/10/			
X	A4M0941774D	(A) (SK) HEADLIGHT	Less 020%	1.00	2027.00
X	A4M0853717 4W3	(A) (SK) COVER	Less 020%	1.00	8849.00
X	A4M0853718 4W3	(A) (SK) COVER	Less 020%	1.00	290.00
X	A4M0807081	(V) (SK) COVER (17/10/1	Less 020%	1.00	290.00
X	A4M0807733D KA8	(A) (SK) UNDERRUN	Less 020%	1.00	112.00
X	A4M0807550D	(V) (SK) FOAM INSER (17	Less 020%	1.00	699.50
X	A4M0807065B GRU	COVER	Less 020%	1.00	147.00
X	A4M0807241B 4W3	(A) (SK) COVER	Less 020%	1.00	2132.00
X	A4M0807682T 4W3	(A) (SK) GRILL	Less 020%	1.00	33.10
X	A4M0804750	RIVET	Less 020%	1.00	260.00
X	A4M0853037C	(V) (SK) COVER (17/10/1	Less 020%	5.00	2.30
			1.00	59.40	47.52
Parts 12,118.00					Sub-Total
Labour 0.00					13,315.00
Sublet 2,197.00					7% GST
Menus 0.00					932.05
Lubricant 0.00					Grand Total
					14,247.05

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
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Customer Service
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6366 2323
9828 1233

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INS TAX INVOICE
Company Reg No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013457
Date : 15/02/2019
Order : SMC9899U
Term : 30

Account: A0006 (T @)
AIG ASIA PACIFIC INSURANCE PTE LTD
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78 SHENTON WAY
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SINGAPORE 079120

Regn No.: SMC9899U (V 37846)

Regn Date: 31/05/2018

Mileage: 6014

WIP No.: 26777

Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I

Chassis: WAUZZZ4MBJD042339

Engine: CYR 063477

Dept: U

USB No.:

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888			
S	BODYWORK	Insurance Excess/Liability	-1000.00	1.00	-1,000.00
		M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	900.00	1.00	900.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK PLATE	192.00	1.00	192.00
X	A4M0807233C	Less 020%	1.00	237.00	189.60
Sub-Total					
7% GST					
Grand Total					

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SMC9899U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1333/2018/TF
20 Oct 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

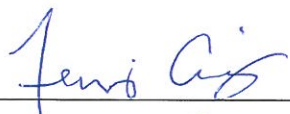
Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4M8JD042339
Vehicle Regn No. : SMC9899U
Vehicle Mileage : 4676Km
Vehicle Owner : Ms. Gao Fengmin
Certificate No : 1800058947
Policy Excess : S\$1,070.00 (Inclusive GST)
Accident Date : 28 September 2018
Place : Jurong West Central 3
Repair Cost : \$ 14,247.05
WIP No. : 26777
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

13:45

Date :

22 Oct. 2018

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7083180E



Name
GAO FENGMIN

高 凤 敏

Race

CHINESE

Date of Birth

27-02-1970

Sex

F

Country of Birth

CHINA

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7083180E

Name

GAO FENGMIN

Birth Date 27 Feb 1970

Issue Date 06 Mar 2008



001578145C



8356176

NRIC No S7083180E



Nationality

CHINESE

Blood Group

AB+

Date of issue

17-07-2000

25A HILLVIEW AVENUE #08-11
SINGAPORE 669617

NRIC No: S7083180E

Date: 07/07/2010

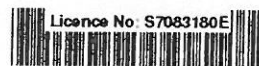
No: 6492232

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg
with =< 7 passengers, exclusive of the driver, and
other motor vehicles without clutch pedals =< 2500kg

06 Mar 2008



Licence No: S7083180E

NP 428A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : GAO FENGMIN
 Period of Insurance : 31 May 2018 To 30 May 2019
 Engine No. : CYR063477
 Chassis No. : WAUZZZ4M8JD042339

Vehicle No. : SMC9899U
 Policy No. : 1800058947
 Endorsement No. : 000000000214778
 Issued Date : 18 Jul 2018

ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

GAO FENGMIN - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

SSCFKJ

Janile

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.