

INSURANCE

INS. CASE OWNER

Cynthia

CC 4 / AXA 1801 7877, 12, 103

LKK

IDAC

Surveyor:

Tim Tikh

DOI:

ASSIGNMENT

8/10/18

Date / Time:

11/06/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJB 2000H

Name of Insured:

VINCE LEASING AND RENTAL PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

70/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

88000X22 / 71692

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHB 80816



INSRS:
WSP:
Tel:
Liability:
RMKS:

premier



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

2/10/18
709

SHB 80816-X

972000H-X

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

** Ground Claim*

- OIR SENT OUT 2ST LETTER

PENDING OI GIA & TP LOD

REMINDER TO OI BY EMAIL

13-3-19

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

/

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

/

days)

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

250

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18017833/jb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 02-10-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJB 2000H	Veh. Inspected	SHB 8089L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/09/2018	Inspection Date		
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

1-Oct-18

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHB 8089 L

1 pc	Rear bumper	\$	811.11	de
1 pc	Rear bumper reinforcement centre	\$	79.20	X 1/11
2 pcs	Rear bumper n/s & o/s side bracket @ \$52.20	n/s - x 2 \$	104.40	o/s rec -
1 pc	Rear bumper o/s reflector	\$	107.50	? 1/11
		\$	1,102.21	
		Less 20%	\$	220.44
			\$	881.77
S/NETT				
1 set	Rear bumper clips	\$	48.00	de
1 set	Reverse sensor	\$	280.00	X 1/11
	Sundry	\$	50.00	200
	To dismantle and refit reverse sensor and test system	\$	80.00	300
	To labour charge for dismantle and renew the accident damaged parts. Including to knock-out, straighten, repair, reshape of the end panel etc	\$	550.00	200
	To putty and spray painting on the rear bumper	\$	250.00	200
		Total	\$	2,139.77

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97493744
WP
8/10/18 @ 1125
02 days
Resurvey before paint
sure lkkauto.com

Enquire Vehicle Registration Details**Owner Particulars**

NRIC/Passport/Company Cert No.: 200304975H
 Owner ID Type: Company
 Owner Name: PREMIER TAXIS PTE. LTD.
 Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443
 Mailing Address: -
 Birth Date: -

Vehicle Particulars

Vehicle No.: SHB8089L
 Previous Vehicle No.: -
 Effective Date of Ownership: 12 Oct 2016
 Original Regn Date: 12 Oct 2016
 Registration Date: 12 Oct 2016
 Year of Manufacture: 2016
 Vehicle Type: Public Transport Taxi (Motor Car)
 Vehicle Scheme: Taxi (Company)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HYUNDAI
 Vehicle Model: i30 GDH 1.6 TCI SDR DCT
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: TMAD2B1UV6UJ124410
 Engine No.: D4FBGZ114423
 Engine Capacity/Power Rating: 1582 cc / -
 Maximum Power Output: 100.0 kW (134 bhp)
 Propellant: Diesel
 Max Unladen Weight: 1496 kg
 Maximum Laden Weight: 1940 kg
 Open Market Value: \$20,110.00
 PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 11 Oct 2024
 Minimum PARF Benefit: \$7,592.00
 No. of Transfers: 0
 IU Label No.: -
 COE No.: 2016101201004076Z
 COE Expiry Date: 11 Oct 2024
 COE Category: A - Car (up to 1600cc & 97kW (130bhp))
 COE Registration Category: A - Car (up to 1600cc & 97kW (130bhp))
 Quota Premium (QP) / Prevailing Quota Premium: - / \$52,108.00
 PQP Paid: \$41,587.00
 QP (Regn Cat): -
 OPC Cash Rebate Eligibility: No

<< Service Request Details

Claim

S8M00XJ1

Reference

None 

Loss Date

September 30, 2018

Request Date

October 1, 2018

01.10.2018 @ 2:29pm
Gang veh not in.

Due Date

October 8, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration

SHB8089L

Make

TPVD HYUNDAI

Model

130 (FD)-1.6 DOHC (A)

Service Address

...

Primary Contact/Insured

VINCAR LEASING AND RENTAL PTE. LTD.

NO.1 CHANG CHARN ROAD, #05-02 OC BUILDING, 159630, Singapore
64741119

insurance@vincar.com.sg

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



Axiata
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 Oct 2018

**VINCAR LEASING AND RENTAL PTE. LTD.
NO.1 CHANG CHARN ROAD, #05-02 OC BUILDING,
Singapore 159630**

Dear Sir,

**OUR REF : CC4/ASM18017833/jb3
YOUR REF : SJB 2000H**

**ACCIDENT INVOLVING SJB 2000H & SHB 8089L ALONG DEVONSHIRE ROAD
ON 30/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to Joylrene@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2409 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Joy Irene (LKKAUTO)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Thursday, 9 May 2019 1:36 PM
To: Joy Irene (LKKAUTO)
Cc: Goh Wee Dek; Admin A
Subject: RE: ACCIDENT INVOLVING SJB 2000H & SHB 8089L ALONG DEVONSHIRE ROAD ON 30.09.2018

WITHOUT PREJUDICE

Dear Joy,

We write to confirm that the case has been resolved on 03.12.18 by your insured driver.

Hope the above clarifies.


Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, 9 May, 2019 12:01 PM
To: Shafawati
Cc: Goh Wee Dek; Admin A
Subject: ACCIDENT INVOLVING SJB 2000H & SHB 8089L ALONG DEVONSHIRE ROAD ON 30.09.2018

WITHOUT PREJUDICE

Dear Ms. Shaf,

We refer to our tele-con earlier.

As confirmed, your claim was settled privately by SJB 2000H and has been paid.

In view of this, we shall proceed to close your claim file from our end.

Thank you.



INSURED DRIVER SETTLED PRIVATELY WITH TP

Type

🔗 Question

Message

CONFIRMED WITH PREMIER. THEY WERE PAID BY INSURED DRIVER AND HAVE CLOSED FILE. WE WILL PROCEED TO SUBMIT WP REPORT.THANK YOU. -JOYLKK

Reply

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017833/T1jb3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 28-05-2019



ATTN:CYNTHIA LOH

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJB 2000H	Veh. Inspected	SHB 8089L
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00XJ1	Excess (\$)	0.00
Assign From		Assign Date	02/10/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I30	c.c	1582
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	TMAD281UVHJ124410	Colour	SILVER
Odometer	255408	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MAXXIS	6 mm
L/H Front Tyre	195/65 R15	MAXXIS	6 mm
R/H Rear Tyre	195/65 R15	MAXXIS	6 mm
L/H Rear Tyre	195/65 R15	MAXXIS	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	30/09/2018	Inspection Date	08/10/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 8089L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	811.11	811.11
1	REAR BUMPER REINFORCEMENT CENTRE (CONSISTENT)	NOT NECESSARY	79.20	-
2	REAR BUMPER N/S & O/S SIDE BRACKET @\$52.20 (CONSISTENT)	N/S NOT NECESSARY/ O/S NECESSARY	104.40	52.20
1	REAR BUMPER O/S REFLECTOR (CONSISTENT)	NOT NECESSARY	107.50	-
	LESS 20% DISCOUNT		-220.44	-172.66
			881.77	690.65
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	48.00	48.00
1	SET REVERSE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	280.00	-
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	50.00	20.00
			378.00	68.00
LABOUR				
	TO DISMANTLE AND REFIT REVERSE SENSOR AND TEST SYSTEM.		80.00	30.00
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING TO KNOCK-OUT ,STRAIGHTEN ,REPAIR,RESHAPE OF THE END PANEL ETC.		550.00	200.00
	TO PUTTY AND SPRAY PAINTING ON THE REAR BUMPER.		250.00	200.00
			880.00	430.00
GRAND TOTAL			2,139.77	1,188.65
RECOMMENDED COST OF REPAIRS				1,188.65

Report Ref No. CC4/ASM18017833/T1jb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SG-000XJ1
Reference	CCA/ASM18017033/TT1p3a2
Loss Date	30 September 2018
Report Date	1 Oct 2018 2:15:47 PM
Request Date	1 October 2018
Due Date	
Vendor Name	LK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approval Invoice

Full Profile

Vehicle Information	
Incident Vehicle Registration #	SHB8089L
Make	TPVD HYUNDAI
Model	130 (FD)-1.6 DOHC (A)
Service Address	

Primary Contact/Insured

VINCAR LEASING AND RENTAL PTE. LTD,
NO.1 CHANG CHARM ROAD, #05-02 OC
BUILDING, 159630, Singapore
64741119
insurance@vincar.com.sg

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@aaa.com.sg

Additional Instructions INSD GIA NOT REPORTED










Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LK AUTO CONSULTANTS PTE LTD (TP)	6 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInspection (2).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	6 June 2019
 LKXAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	6 June 2019
 EMAIL CORRESPONDENCE WITH TP.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 SURVEY PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	13 March 2019
 IA - SH480091.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	13 March 2019
 P1621752_RN_00004_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	14 November 2018
 P1621752_CL_00004_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	14 November 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	17 October 2018
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	3 October 2018
 TP PRELIM WORKSHOP WITH GAA REPORT.ing	Letters and Correspondence	Workshop	DHAKAL Raghav	1 October 2018