

INSURANCE

INS. CASE OWNER:

Norstad

CC /AIG1801

7824, 11/10/18

LKK
IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT

7/10/18

Date / Time:

2/10/18

Registered in Merimen:

7/10/18

Pre-assign / CCU / FTE



Insured Vehicle Iva:

SLX 9461A

Name of Insured

POPULAR RENT A CAR PUL

Insured Tel No.

HP:

78/9/18

Excess Sec II :\$5

D.O.A:

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

TAK KWANA YAP

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.:

462461652756

Policy No.:

Make / Model:

MERIDA

Place of Accident:

9461A PASIR RIS WRE 6 UPON CP

OI GIA REPORT:

☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:

had motor



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

Date/ Time

8/10/18
LHT
8/11/18

782461652756

SLX 9461A

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

26/8/18

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 03 DEC 2018

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
Repair Cost: \$5		(days) Reduction: %		Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability: % 100		(Agreed / Assessed) BOLA S/N No. : NIL		If NO or B 28. Ass. Lia:	
Repair Cost: \$5					
Loss of Rental (LOR): \$5		(days)			
Loss of Use (LOU): \$5		(5 x days)			
Loss of Income (LOI): \$5		(5 x days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>				[Tick only one]	
GIA/LTA Search: \$5					
Medical: \$5					
Disbursement: \$5		(e.g. Tow/ Independent)			
Legal Cost: \$5					
Total: \$5		Global Sum \$5:			
FINAL PAYMENT Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1: \$5		Name 1:			
Payee 2: (Strike if N.A.) \$5		Name 2:			
Payee 3: (Strike if N.A.) \$5		Name 3:			

COPY SENT 7/11/18

(up)

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$750.00

(08/11/13) * wef

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 5J13347Jat Workshop m/s choo mhu

of _____

Insured: SLX 946(A)

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 28k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or NoCA / REV / REP. / 24 HRS 405311

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time Action / Instruction

47917809 31-7-202330/10/18/546000 confirmed with Alar.(Recd # 11406.50/66%)Veh No: 5J13347J Yr Regn: 9, 08Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: Honda stream c.c. 1799Colour: brown A/C: Insured / Std / NI / NASp. Reading: 11192 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JHMRN 684085205296Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 205/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mmR/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 28/9/18 D.O.I. 2/10/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

2/5 304

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Preli. Report

1) _____

☐

Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18017824/Upb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 02-10-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLX 9461A	Veh. Inspected	SJJ 3347J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	28/09/2018	Inspection Date	02/10/2018
Survey held at	CHOO MOTOR SPRAY PAINTER 1 KAKI BUKIT AVENUE 6 #01-39 AUTOBAY@KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CHOO MOTOR SPRAY PAINTER

1 KAKI BUKIT AVENUE 6

#01-39

SINGAPORE 417883

VEHICLE NO: SJJ 3347J

QTY	PARTICULAR		
1 PCS	FRONT DOOR O/S	960.70	20
1 SET	FRONT DOOR FRAME BLACK STICKER O/S	65.00	rec
1 PCS	FRONT DOOR INNER RUBBER O/S	102.20	rec
1 PCS	FRONT DOOR INNER LOCK O/S		11
1 PCS	CENTRE PILLAR O/S		2
1 PCS	REAR DOOR O/S	896.20	Boly 20
2 PCS	REAR DOOR HINGES O/S \$115.00	88.50 x 2 = 177	Surf/w
1 PCS	REAR DOOR GLASS OUTER MOULDING O/S		Surf
1 PCS	REAR DOOR GLASS REGULATOR O/S		Surf
1 PCS	REAR DOOR GLASS REGULATOR MOTOR O/S	437.50	Surf
1 PCS	REAR DOOR INNER RUBBER O/S	102.20	rec
1 PCS	REAR DOOR INNER TRIM BOARD O/S	566.05	Defero
1 PCS	REAR DOOR INNER LOCK O/S	385.40	sheld
1 SET	REAR DOOR FRAME BLACK STICKER O/S	65	rec
1 PCS	REAR DOOR OUTER HANDLE O/S		11
1 PCS	REAR FENDER O/S	925.10	Boly 20
1 PCS	REAR FENDER GLASS	moulding o/s 82.00	rec
1 PCS	REAR FENDER INNER TRIM BOARD O/S		11
1 PCS	REAR BUMPER	665.40	rec
1 PCS	REAR BUMPER SIDE HOLDER O/S	38.50	rec
1 SET	REAR BUMPER CLIPS		11
1 PCS	REAR SHOCK ABSORBER O/S		11
1 PCS	REAR KNUCKLE ARM BEARING O/S		11
1 PCS	REAR TRAINING ARM O/S		2
1 PCS	ROCKER PANEL O/S		
			\$12,096.50
	S.NETT		
1 PCS	FRONT DOOR OUTER PROTECTOR O/S		cur/rec
1 PCS	REAR DOOR OUTER PROTECTOR O/S		cur/rec
1 SET	O/S DOOR VISOR		rec
1 PCS	REAR SPORT RIM O/S		2
1 PCS	REAR TYRE O/S		11
1 PCS	REAR FENDER GLASS SEALANT O/S		rec

LABOUR CHRAGES:

TO CHECK WIRING	\$80.00	20
TO DISMANTLE & REFIX REVERSE SENSOR	\$80.00	50
TO DISMANTLE & REFIX SEAT, CUSHION UPHOLSTREY	\$150.00	80
TO DISMANTLE & REPLACING REAR FENDER GLASS O/S	\$150.00	100

5900.75

4720.60

2600

not Authorized
date
2/10/18
1/5 \$6000
bdy.
2/10/18

TO DISMANTLE & REFIX O/S DOOR COMPONENTS
TO CONDUCT WHEEL ALIGNMENT
TO DISMANTLE & REFIX REAR UNDERCARRIAGE
TO DISMANTLE & REFIX PETROL TANK
TO SPRAY RUSF PROOFING
LABOUR FOR PANEL BEATING, CUT & REPLACING PARTS
TO PUTTY & SPRAY PAINTING

	\$180.00	120
	\$100.00	60
11	\$180.00	X
11	\$100.00	X
	\$180.00	100
	\$1,380.00	900
	\$1,500.00	1100
TOTAL	\$17,406.50	



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18017824/Upb3

09 OCT 2018

POPULAR RENT A CAR PTE LTD

501 GUILLEMARD ROAD

SINGAPORE 399840

ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 9461A & SJJ 3347J ALONG/AT BLK 446 PASIR
RIS DR 6 OPEN CARPARK ON 28/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJJ 3347J against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c: *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

- Pre repair inspection request - SJJ3347J VS SLX9461A (OI) DOA 28/09/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim; Noor Mariesa; Md Ishak; Mohd Imran; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur; Chan, Yoke Shi
Sent: 10/2/2018 4:42:03 PM
Attachments:  tms578A.TIF

Hi,

Please refer to the enclosed request from **MAHADI ABU BAKAR & PARTNERS**.

Claim no : 1220302227SG003
Case Owner : SHAWN WUI KAI J'YE

If you have any queries/concerns, please let us know.
Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Mahadi Abu Bakar [mailto:mab_law06@yahoo.com.sg]
Sent: Tuesday, October 02, 2018 4:28 PM
To: Azlan, Syazairdina
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim; Noor Mariesa; Md Ishak; Mohd Imran; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur; Chan, Yoke Shi
Subject: Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX9461A AND SJJ3347J ON 28/09/2018

Dear Sir

**CLAIMANT: MS NORSURIA BINTE NORHAN
ACCIDENT INVOLVING SLX 9461 A & SJJ 3347 J AT OPEN CARPARK BETWEEN BLK 446 PASIR RIS DRIVE 6 & PENTHECOST METHODIST CHURCH ON 28/09/2018 AT ABOUT 7.40 PM**

We refer to the above matter and to your email dated 02/10/2018.

Please note that we have our client's instructions to proceed to appoint **Mr Marcus Chua (LKK Auto Consultants Pte Ltd)** as a Single Joint Expert to conduct the survey on our client's motorcar no. **SJJ 3347 J**.

Kindly contact **Mr Allan Tang / Mr Spencer** of motor-workshop **M/s Choo Motor Spray & Painter** at office no. **6746 5405 (Fax: 6745 8520 Email: spencer@fastechauto.com.sg)** to arrange for the pre-repair survey and your requests accordingly.

Please let us have a copy of the inspection report upon receiving it.

Kind regards

Mr Mahadi Abu Bakar

MAHADI ABU BAKAR & PARTNERS
(UEN No. 53179837/B)
Advocates & Solicitors
#14-01 Tong Eng Building
101 Cecil Street
Singapore 069533

Telephone: (65) 6225 2355 (3 lines)
Facsimile: (65) 6227 9913

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On Tuesday, 2 October 2018, 10:58:16 AM SGT, Azlan, Syazairdina <Syazairdina.Azlan@aig.com> wrote:



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这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-10-09 10:58 +08 to read your message. After that, open the attachment.

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From: Syazairina Azlan@aig.com

To: mab_jaw06@yahoo.com.sg

Cc: Lily.Tan@aig.com, Andy-SY.Fong@aig.com, BaiJit.Kaur@aig.com, Lee-Ying.Chin@aig.com, NoorMariess.AbuKassim@aig.com, Imran.Ishak@aig.com, ShengYang.Lim@aig.com, Aashweenjeet.Kaur.Mithoosingh@aig.com, yokeshi.chan@aig.com

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX9461A AND SJJ3347J ON 28/09/2018

Date: Tue, 2 Oct 2018 02:58:08 +0000

Without Prejudice

Your Reference : MAB/10716/18/ana

Our Reference : 1220302227SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

11/28/2018

- Pre repair inspection request - SJJ3347J VS SLX9461A (OI) DOA 28/09/2018

• SG Claims Operations | AIG Shared Services

MAHADI ABU BAKAR & PARTNERS

ADVOCATES & SOLICITORS

#14-01, TONG ENG BUILDING, 101 CECIL STREET SINGAPORE 069533

TEL: 62252355 FAX: 62279913

YOUR REF: SLX 9461 A

1 October 2018

OUR REF: MAB/10716/18/ana

POPULAR RENT A CAR PTE LTD

501 Guillemard Road

Singapore 399840

URGENT

Dear Sir/Madam

**ACCIDENT INVOLVING SLX 9461 A & SJJ 3347 J AT OPEN CARPARK BETWEEN
BLK 446 PASIR RIS DR. 6 & PENTHECOST METHODIST CHURCH ON THE
28/09/2018 AT ABOUT 7.40 PM**

We are instructed by *Madam Norsuria Binte Norhan*, the owner of motorcar no. SJJ 3347 J, to notify you of a road traffic accident on the 28/09/2018 at about 7.40 pm involving our client's vehicle registration no. SJJ 3347 J and vehicle registration no. SLX 9461 A driven by your driver, Mr Tai Kwang Yap at the material time. A copy of the Traffic Police Report lodged by our client is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you or your insurer within the stipulated timeline, our client shall proceed to repair the vehicle further reference to you.

Yours faithfully

Enc

cc. 1) Client

2) Claims Department

AIG Asia Pacific Insurance Pte Ltd

#09-16, AIG Building

78 Shenton Way, S'pore 079120

Your Ref: SLX 9461 A

FAX & MAIL

6835 7416

3) Choo Motor Spray & Painter

1 Kaki Bukit Ave 6 #01-48

Autobay S'pore 417883

Your Ref: SJJ 3347 J

FAX & MAIL

6745 8520

Hsiao Tong (LKKAUTO)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Wednesday, 28 November 2018 2:39 PM
To: Hsiao Tong (LKKAUTO)
Cc: Vivian Lau (LKKAUTO)
Subject: FW: Accident Involving SLX9461A and SJJ3347J on 28 September 2018 *LKK REF: CC6/AIG18017824/Upb3
Attachments: TP ESTIMATE_MARKED.pdf

Hi Hsiao Tong,

Thank you for the update and confirmation.

We have received the LOD from the third party law firm and the amount claimed is as per your law firm recommendation.

Kindly submit your survey fees for this case via Merimen so that we can close the case accordingly.

Khoo Kay Eng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, November 28, 2018 1:55 PM
To: Khoo, Kay-Eng
Cc: Vivian Lau (LKKAUTO); Admin A
Subject: RE: Accident Involving SLX9461A and SJJ3347J on 28 September 2018 *LKK REF: CC6/AIG18017824/Upb3

Hi Mr Khoo,

Attached is a copy of marked estimate for your easy reference.

Recommended repair cost: \$6,000.00
* Recommended repair days: 6days

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Wednesday, 28 November 2018 11:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Accident Involving SLX9461A and SJJ3347J on 28 September 2018

Importance: High

Our Ref: 4629616529SG003/004

Dear Hsiao Tong/Vivian,

Noted this is an agreed SJE case.

Can you advise what was the eventual repair cost amount and number of days recommended for repairs for this case at Choo Motor?

Thank you.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI






































CLAIM SUBFOLDER TRACKING

































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Oct 2018 Edit Reg		02 Oct 2018 00:00 Edit Adj Rpt	S\$6,000.00 Edit Estimates	S\$6,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	POPULAR RENT A CAR PTE LTD, Co. Reg. No.: 199608195Z								
Main Claimant:	NORSURIA BINTE NORHAN, ID: S8024053H								
Vehicle Reg. No.:	SJJ3347J	Date of Loss:	28/09/2018 19:00 - :59 [120 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4629616529SG	Policy/Cover Note No.:	0999994427 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLX9461A	Policy No. (Claimant):	MT104249						
		Excess:							
Repairer:	Choo Motor Spray Painter (HQ) 1 Kaki Bukit Avenue 6, #01-39 AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 67453897								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (03/10/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJJ3347J (4629616529SG)
[SLX9461A]
TP
NORSURIA BINTE NORHAN
Sep 28 2018 7:00PM
[POPULAR RENT A CAR PTE LTD]
Choo Motor Spray Painter

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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64	28/11/18 13:51	General View	 Load JPG	<input checked="" type="checkbox"/>
65	28/11/18 13:51	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/10/18 18:41	TP GIA REPORT	 Load PDF	
2	28/11/18 13:52	TP ESTIMATE_MARKED	 Load PDF	
3	28/11/18 15:14	EMAIL FROM AIG DD 02102018	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/10/18 11:54	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18017824/UPB3Q2

Date: 04/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994427
 Claimant Vehicle No: SJJ3347J Insured Vehicle No: SLX9461A
 Date of Loss: 28/09/2018 Nature of Claim: TP Claim No: 4629616529SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJJ3347J
 Make & Model: HONDA STREAM, 1.8 L (A) Engine No: R18A12805248
 Reg. Date: 09/09/2008 (Man. Year: 2008) Chassis No: JHMRN68408S205296
 Colour: Brown Odometer: 111192 km
 Engine Capacity: 1799 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/65 R15 Rear Tyre Size: 205/65 R15
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,326.50	4,990.60	8,335.90	62.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,080.00	2,530.00	1,550.00	37.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,406.50	7,520.60	9,885.90	56.79
Approved Total (Overridden) (S\$)		6,000.00		
Nett Amount (S\$)	17,406.50	6,000.00	11,406.50	65.53
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 02/10/2018
 Date Inspected: 02/10/2018 Inspected At: Choo Motor Spray Painter (HQ)
 1 Kaki Bukit Avenue 6, #01-39 AutoBay @
 Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 6.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR O/S	Dented	1,245.30 F	*960.70 FL
2	1		*FRONT DOOR FRAME BLACK STICKER O/S (1SET)	Necessary	85.00 F	*65.00 FL
3	1		*FRONT DOOR INNER RUBBER O/S	Necessary	205.00 F	*102.20 FL
4	1		*FRONT DOOR INNER LOCK O/S	Not Necessary	409.30 F	*- FL
5	1		*CENTRE PILLAR O/S	Repair	892.20 F	*- FL
6	1		*REAR DOOR O/S	Badly Dented	1,048.20 F	*896.20 FL
7	2		*REAR DOOR HINGES O/S	Bent / Twisted	230.00 F	*177.00 FL
8	1		*REAR DOOR GLASS OUTER MOULDING O/S	Bent	98.20 F	*98.20 FL
9	1		*REAR DOOR GLASS REGULATOR O/S	Bent	299.30 F	*299.30 FL
10	1		*REAR DOOR GLASS REGULATOR MOTOR O/S	Jammed	450.50 F	*437.50 FL
11	1		*REAR DOOR INNER RUBBER O/S	Necessary	205.00 F	*102.20 FL
12	1		*REAR DOOR INNER TRIM BOARD O/S	Deformed / Cracked	766.20 F	*566.05 FL
13	1		*REAR DOOR INNER LOCK O/S	Shorted	405.30 F	*385.40 FL
14	1		*SET REAR DOOR FRAME BLACK STICKER O/S	Necessary	85.00 F	*65.00 FL
15	1		*REAR DOOR OUTER HANDLE O/S	Not Necessary	205.30 F	*- FL
16	1		*REAR FENDER O/S	Badly Dented	1,095.30 F	*925.10 FL
17	1		*REAR FENDER GLASS MOULDING O/S	Necessary	820.00 F	*82.00 FL
18	1		*REAR FENDER INNER TRIM BOARD O/S	Not Necessary	395.40 F	*- FL
19	1		*REAR BUMPER	Deep Cut	795.00 F	*665.40 FL
20	1		*REAR BUMPER SIDE HOLDER O/S	Bent	65.50 F	*38.50 FL
21	1		*SET REAR BUMPER CLIPS	Necessary	35.00 F	*35.00 FL
22	1		*REAR SHOCK ABSORBER O/S	Not Necessary	425.00 F	*- FL
23	1		*REAR KNUCKLE ARM BEARING O/S	Not Necessary	350.00 F	*- FL
24	1		*REAR TRAILING ARM O/S	Not Necessary	665.30 F	*- FL
25	1		*ROCKER PANEL O/S	Repair	820.20 F	*- FL
26	1		*FRONT DOOR OUTER PROTECTOR O/S	Cut / Necessary	65.00 FS	*65.00 FS
27	1		*REAR DOOR OUTER PROTECTOR O/S	Cut / Necessary	65.00 FS	*65.00 FS
28	1		*SET O/S DOOR VISOR	Necessary	120.00 FS	*100.00 FS
29	1		*REAR SPORT RIM O/S	Repair	680.00 FS	*- FS
30	1		*REAR TYRE O/S	Not Necessary	250.00 FS	*- FS
31	1		*REAR FENDER GLASS SEALANT O/S	Necessary	50.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	13,326.50	6,170.75
- List Item Discount on L Items 0.00/20.00% (\$\$)	0.00	1,180.15
Total Parts (\$\$)	13,326.50	4,990.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	80.00	20.00
2	TO DISMANTLE & REFIX REVERSE SENSOR	New	80.00	50.00
3	TO DISMANTLE & REFIX SEAT ,CUSHION UPHOLSTERY	New	150.00	80.00
4	TO DISMANTLE & REPLACING REAR FENDER GLASS O/S	New	150.00	100.00
5	TO DISMANTLE & REFIX O/S DOOR COMPONENTS	New	180.00	120.00
6	TO CONDUCT WHEEL ALIGNMENT	New	100.00	60.00
7	TO DISMANTLE & REFIX REAR UNDERCARRIAGE	New	180.00	0.00
8	TO DISMANTLE & REFIX PETROL TANK	New	100.00	0.00
9	TO SPRAY RUST PROOFING	New	180.00	100.00
10	LABOUR FOR PANEL BEATING ,CUT & REPLACING PARTS	New	1,380.00	900.00
11	TO PUTTY & SPRAY PAINTING	New	1,500.00	1,100.00
Gross Labour Cost (S\$)			4,080.00	2,530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >