

## Joy Irene (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 20 March 2019 4:24 PM  
**To:** Joy Irene (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team  
**Subject:** RE: 18/18/18/VC05/020890 ACCIDENT INVOLVING GBD1811A&GBB7479Y ON 07/09/2018-ARRANGE SURVEY [External General]

### Lonpac External - General

Dear Joy

Pls proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, 14 March, 2019 2:43 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team  
**Subject:** Ref: 18/18/18/VC05/020890 RE: ACCIDENT INVOLVING GBD1811A&GBB7479Y ON 07/09/2018-ARRANGE SURVEY

Ref: 18/18/18/VC05/020890

Dear Li Li,

This is front-to-rear scenario where our insured driver hit third-party from the rear.

BOLA 27-100%.Liability is not in our favour.

Summary to offer to repairer M/s **DING AUTO PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 20,981.50 (per estimate)	\$ 5,350.00 (with GST)
Loss of Use	\$ 750.00 (\$150 x 5 days)	\$ 500.00 (\$100 x 5 days)
GIA/LTA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 21,733.50</b>	<b>\$ 5,852.00</b>

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Friday, 5 October 2018 2:48 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/18/VC05/020890 RE: ACCIDENT INVOLVING GBD1811A&GBB7479Y ON 07/09/2018-ARRANGE SURVEY

Hi Shu Pei

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 4 October, 2018 7:25 PM

**To:** ONG LI LI

**Cc:** Admin A; MT\_Claim\_SG; Thin Thin (LKKAuto)

**Subject:** RE: Our Ref: 18/18/18/VC05/020890 RE: ACCIDENT INVOLVING GBD1811A&GBB7479Y ON 07/09/2018-ARRANGE SURVEY

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBD 1811A at M/s DING AUTO PTE LTD on a WP basis and TP repairer purposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

DING AUTO PTE LTD  
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645  
Tel : 6452 1208 Fax : 6452 0614

**FINAL BILL**

M/S: LONPAC INSURANCE

OUR REF : GBD1811A

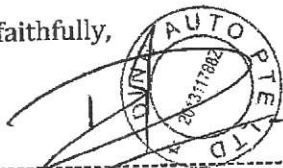
ACCIDENT DATE : 07/09/2018

DATE : 2/3/2019

OIC/REF:MS JOY LKK

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Repair Cost	\$ 5,000.00	\$ 5,000.00
2	LTA Search Fee	\$ 1.87	\$ 1.87
3	Loss of Use/Rental (w/o GST) [150X5]	\$ 750.00	\$ 750.00
4	Loss of Income (w/o GST) [0.00X0]	\$ -	\$ -
5	Towing Fee	\$ -	\$ -
6	Surveyor fee	\$ -	\$ -
REMARKS :		SUB TOTAL :	\$ 5,001.87
		7% GST	\$ 350.13
		GRAND TOTAL :	\$ 6,102.00

Yours faithfully,



Authorise Signature of Ding Auto Pte Lte

**DING AUTO PTE LTD****OUR REF : TP/GBD1811A/AD/07/09/2018/ DD HASHIM****CLAIMANT NAME: JOLLY-B BOX EXPRESS PTE LTD****CLAIMANT ADDRESS: 41 DUXTON ROAD****YOUR REF : GBB7479Y/--****2 March 2019**

**Motor Claims Department  
LONPAC INSURANCE  
300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE 199555**

**ACCIDENT INVOLVING: GBD1811A AND GBB7479Y on 07/09/2018  
LOCATION ALONG: CTE TOWARDS ANG MO KIO**

**We refer to the above matter.**

	Rate per day	Repair days	AMOUNT BEFORE GST	GST 7%	AMOUNT AFTER GST
Cost of Repair	\$ -	5	\$ 5,000.00	\$ 350.00	\$ 5,350.00
Loss of Use /Rental	\$ 150.00	5	\$ 750.00	\$ -	\$ 750.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Medical Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 150.00	5	\$ 5,751.87	\$ 350.13	\$ 6,102.00

**The accident was caused solely by the negligence of your insured and as a result, We had incurred the following costs of repair and losses of our insurer:**

**Enclosed are copies of the following documents for your perusal:**

☺	Repair Estimate	☺	Letter Of Authority
☺	GIA/Police Accident Report	☺	Discharge Voucher
☺	LTA/GIA 3 <sup>rd</sup> Party Search Fee	☺	Final Bill & Letter Of Demand
☺	Rental Invoice (if require)	☺	Cofirmation Finalize & Liability Email Copy

**Our insurer has authorized DING AUTO PTE LTD to deal with the repair and accept payment in relation to the claim for repairs or loss of use and execute documents on behalf of insurer.**

**Please look into our client's claim soonest possible.**

**Yours sincerely  
DING AUTO PTE LTD  
DD HASHIM  
HP: 81160811  
Office: 6452 1208  
Fax: 6452 0614**

## LETTER OF AUTHORIZATION

To: Ding Auto Pte Ltd  
Blk 10 #01-20  
Sin Ming Industrial Estate Sector C  
Singapore 575645

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLE NO: GBD1811A and 6BB7479Y ON  
07/9/2018 AT/ALONG CTE towards Amk

In consideration of my motor accident claim against the third party resulting from the above accident, I  
JOLLY-B BOX EXPRESS PTE LTD ("the third party claimant"), of  
(address), owner of GBD1811A (vehicle no.)

hereby authorize **Ding Auto Pte Ltd** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim").

I further authorize the workshops to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

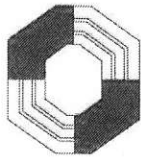
I further understand the Ding Auto's does not guarantee and never represented that the Insurer/Third Party will fully indemnify me for the Damage and/or the Repair's cost **AND**, that I shall be and continued to be liable to **Ding Auto Pte Ltd** for the whole of Repair's cost if the claim is unsuccessful.

Date this 3 day of 10 (month) 20 18 (year)

Signed by "the third party claimant"



Signed by "the workshop"



## LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/020890

DATE : 04 APRIL 2019

### DISCHARGE VOUCHER

I/We, **JOLLY-B BOX EXPRESS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBB 7479Y** the sum of Singapore Dollars **Five Thousand Eight Hundred Only (\$5,800.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **GBD 1811A** on **07 SEPTEMBER 2018** along **CTE**

I/We hereby agree to indemnify and keep indemnify (**GREEN STAR PRODUCTS (S) PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S DING AUTO PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

05.04.2019

Signature of vehicle owner/Date

Jolly B Box Express Pte Ltd

Name of vehicle owner/Date



**DING AUTO PTE LTD**

Business Reg. No : 201311788Z

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

(24 hrs towing services)

**TAX INVOICE****LONPAC INSURANCE BHD**

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

ATTN : MOTOR CLAIMS DEPT

TEL : 6250 7388

FAX :

INVOICE : I-001237

DATE : 05/04/2019

GST REG NO : 201311788Z

TERMS : C.O.D.

PO NO :

OUR REF : GBD1811A

PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	COST OF CLAIM-ALL IN	1	5,420.56	5,420.56
<b>REMARKS :</b> YOUR REF: 18/18/18/VC05/020890 (GBB7479Y) OIC: MS JOR IRENE (LKK) DOA: 07/09/2018		<b>SUB TOTAL</b>	:	5,420.56
		<b>GST</b>	:	379.44
		<b>TOTAL SGD</b>	:	<b>5,800.00</b>
		<b>DEPOSIT</b>	:	
		<b>O/S BALANCE</b>	:	

FOR DING AUTO PTE LTD

Authorised Signature



Customer Signature

I have inspected and hereby confirmed that  
the job done and the amount due herein  
are entire to my satisfaction



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-138744  
Date of Request: 08/09/2018

Your Ref No: Online Purchase

Ding Auto Pte Ltd  
Blk 10, #01-20  
Sin Ming Industrial Estate Sector C  
Singapore 575645

Dear Sir/Madam,

Enquiry Date 08/09/2018  
Enquiry By Noor Hediana Hereini Binti Hashim  
Vehicle No. GBB7479Y  
Accident Date 07/09/2018

#### Enquiry Result

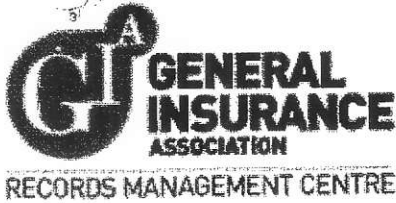
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB7479Y	Lonpac Insurance Bhd	11/08/2018-10/08/2019	+65 62507388

Thank You.

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-138744  
Date of Request: 08/09/2018

Your Ref No: Online Purchase

Ding Auto Pte Ltd  
Blk 10, #01-20  
Sin Ming Industrial Estate Sector C  
Singapore 575645

Dear Sir/Madam,

Enquiry Date 08/09/2018  
Enquiry By Noor Hadiana Hereini Binti Hashim  
Vehicle No. GBB7479Y  
Accident Date 07/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque