

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 3 June 2019 10:07 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Lonpac Ref: 18/18/18/VC05/020958 PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B [External General]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$18,650.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 24 May 2019 4:23 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> Lonpac Ref: 18/18/18/VC05/020958 PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

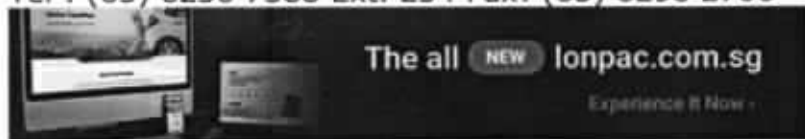
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 17 May, 2019 8:06 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: <SEEK MANDATE> Lonpac Ref: 18/18/18/VC05/020958 RE: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

Lonpac Ref: **18/18/18/VC05/020958**

LKK Ref: CC4/LPC18017812/T1pa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN2139B(OI) AND SHD2844C(TP) ON 28/09/2018

We refer to the above matter.

We have highlighted to your good office on 03/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver was making a right turn and collided with third party who was making a left turn on the opposite direction. Third party had submitted a copy of police investigation result to show that our driver was being charged for Inconsiderate driving.

Summary to offer to third party repairer, "**PRIME AUTO CLAIMS SERVICE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$30,527.50	\$ 16,906.00
2. Loss of Rental (20days x \$102.90)	\$ 2,058.00	\$ 1,955.10 (19days x \$102.90)
Total	\$32,585.50	\$ 18,861.10

**15days recommendation for repair + 3Sunday + 1PRS = 19days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 3 October, 2018 2:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/020958 RE: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

Hi Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 3 October, 2018 2:27 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: Our Ref: 18/18/18/VC05/020958 RE: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/18/VC05/020958
LKK REF: CC4/LPC18017812/T1ua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 1 October, 2018 2:41 PM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VC05/020958 RE: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 1 October 2018 2:34 PM

To: peiye@primeautoclaims.com; assignments@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/18/VC05/020958 RE: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

Dear Nivitha/Catherine

Please arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Monday, 1 October, 2018 1:57 PM

To: ONG LI LI

Subject: FW: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

Importance: High

Dear Li Li,

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Pei Yee [<mailto:peiye@primeautoclaims.com>]

Sent: Monday, 1 October, 2018 9:38 AM

To: GERALD POH WEE BIN

Cc: aliceleong@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1230-1330pm lunch hour.

***We select LKK Auto Consultants Pte. Ltd.**

***Please arrange PRI soonest possible due to loss of income and loss of rental per day count.**

Thank you.

Thank you & Best regards,

Pei Yee
Prime Auto Claims Service Pte. Ltd.
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 27.05.2018

Our Ref: SHD2844C
Your Ref:

Lonpac Insurance Berhad
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Without prejudice
By fax only
Fax: 6296 2706

Attn: Motor Claims Dept

Dear Sir,

ACCIDENT ON 28.09.2018 INVOLVING VEHICLE NO. SHD2844C & YN2139B

On behalf of our client M/S Prime Car Rental & Taxi Services Pte Ltd owner of vehicle No. SHD2844C in the above accident.

We are instructed that the negligence of your insured's driver and/or management of vehicle YN2139B caused the accident.

Appended below our client's claim:-

Cost of repair	\$ 16,906.00
Loss of rental @\$102.90 x 17 days (Incl. 2 Sun)	\$ 1,749.30
GIA search fee	\$ 2.00
	<hr/>
Grand Total	\$ 18,657.30

Enclosed please find copy of our Invoice 3639, GIA search receipt, Letter of Authority & Letter of certification for your retention. Please acknowledge receipt. For amicable settlement, please let us have your offer

Regards

Yours faithfully,


.....
Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

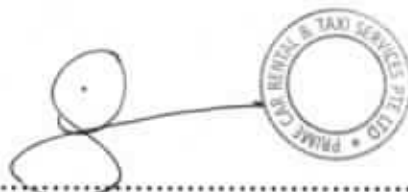
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 28.09.2018 INVOLVING SHD2844C & YN2139B
ALONG CHANCERY LANE & DUNEARN ROAD CROSS JUNCTION

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2844C in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name: PRIME CAR RENTAL & TAXI SERVICES PTE LTD

NRIC: 1996062932



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/020958
DATE : 03 JUNE 2019

DISCHARGE VOUCHER

I/We, Prime Car Rental & Taxi Services Pte Ltd confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YN2139B the sum of Singapore Dollar Eighteen Thousand Six Hundred Fifty Only (\$18,650.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD2844C and YN2139B on 28 September 2018 along Chancery Lane & Dunearn Road Cross Junction.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ANTARA LOGISTICS PTE LTD AND/OR THANGAVELU MURUGANANDHAM**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PRIME AUTO CLAIMS SERVICE PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner /Date 11/6/2019

876301081
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 129925

Name of vehicle owner /Date 11/6/2019

"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

TAX INVOICE

NO. : 3639

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948
GST Reg. No: 201606560M
Reg No. 201606560M

MESSRS LONPAC INSURANCE BHD

100 Beach Road
#19-00 Shaw Tower
SINGAPORE 189702

DATE : 27/05/2019

WORKS ORDER NO : 2606

VEHICLE NO : SHD2844C

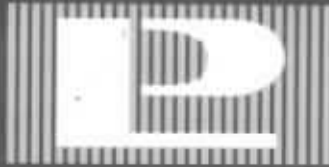
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
Make/ Model : TOYOTA PRIUS			
Repair Date : 28/09/2018			
Terms of Payment : COD			
<u>THIRD PARTY CLAIMS</u>			
1	BEING LUMP SUM REPAIR TO THE ABOVE VEHICLE.	\$	15800.00

* Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL	\$	15,800.00
GST 7%	\$	1,106.00
ROUNDING ADJ	\$	0.00
TOTAL	\$	16,906.00

PREPARED BY

PRIME AUTO CLAIMS SERVICE
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 1996062932

Gst Reg. No: 19-9606293-2

Your Ref : Please advise

Our Ref: SHD2844C

Date : 18.10.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. TAY CHEE KEONG

This letter serves to confirm that Mr. Tay Chee Keong, Nric Number S1472366H is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2844C for Singapore Dollar One Hundred and Two and Cents Ninety (\$102.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



.....
Mr Chan Kong Loong
Workshop Manager



CHAN KONG LOONG
S75301051
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/ 55653/2018
Date : 20 November, 2018

TAY CHEE KEONG
BLK 205 CHOA CHU KANG CENTRAL
#08-56
SINGAPORE 680205


Sir/Madam

**ACCIDENT INVOLVING SHD2844C / YN2139B ON 28/09/2018 AT ABOUT 1258 HRS
ALONG CHANCERY LANE / BALMORAL ROAD / DUNEARN ROAD**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **YN2139B** has committed an offence of Inconsiderate Driving under Section 65(b) Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.
3. If you have any queries, please contact the Investigation Officer **DANIEL YAN MINGSHENG** at telephone number 6547 6252.

Yours faithfully


Roslan Ahmad, Stn Insp
For Head Investigation
Traffic Police
Singapore Police Force



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-150237
 Date of Request: 28/09/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
 6 Benoi Place
 Singapore 629927

Dear Sir/Madam,

Enquiry Date: 28/09/2018
 Enquiry By: Liu Pei Yee
 TP Vehicle No.: YN2139B
 Incident Date: 28/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN2139B	Lonpac Insurance Bhd	05/06/2018-04/06/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GST Registration No: M400017735