

INS CASE OWNER

CL CC 4, Asm 18017878, 11 eoz y

IDAC

172864

Surveyor:

MTH

DOI:

ASSIGNMENT

3-10-18

Date/Time:

2/10/18

Registered to Meritax:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKG 4044R

Name of Insured:

Lim Swee HIA

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

30/09/18

Claim No.:

58mooXmx

Policy No.:

6AN7409/1

Make / Model:

V. TIGUAN

Place of Accident:

Lot Payon msc

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Choo Wei Kiatan mercury

Driver Tel No.:

83287808 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SJT 6566P



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SJT 6566P - X: SKG 4044R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

26.12.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GEA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

S\$

100

(Assessed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

4475.02

O/D REVERSED - M.T.P.

Loss of Rental (LOR):

S\$

-

(days)

Loss of Use (LOU):

S\$

3w-w

(31w x 5 days)

Loss of Income (LOI):

S\$

-

(x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

4777.02

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4777.02

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

gud@illanto.com

PDI TUAS

Phone No.

Fax No. _____

E-Mail

VAT Registration No. M20098505-2

Tax No. 199101494Z

PDI TUAS

LEE QUANG LOONG
23 JALAN RAJA UDANG
#19-09

Singapore 329216
Singapore

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Make/Model:	Model Description
Volkswagen Passeng	Passat 2.0 TSI Excline 9S8
License No.	VIN
SJZ6566P	WVWZZZ3CZHE053331
Engine Code	Labor Type
	1P

Mileage

10

Initial Registration

28/06/18

Engine No.

CHH 164508

Service Advisor

Kong Charmaine

Sales Advisor

Shawn Lim

Model Code

3G24MY

Service Quote

Customer No. CV002216
Quote No. SER/QUO/1801629
QuoteDate 01/10/18
Salesperson Shawn Lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				5,760.00
P 3G0807049	BUMPER BRACKET LH	1	Pieces		46.54
P 3G0807050	BUMPER BRACKET RH	1	Pieces		45.91
P 3G0807109F	BUMPER REINFORCEMENT	1	Pieces		565.69
P 3G0807177	BUMPER GUIDE LH	1	Pieces		79.69
P 3G0807178	BUMPER GUIDE RH	1	Pieces		79.69
P 3G0807217K GRU	FRT BUMPER COVER	1	Pieces		1,445.73
P 3G0807251	FOAM INSER	1	Pieces		132.32
P 3G0807287 9B9	NUMBER PLATE BASE BRACKET	1	Pieces		116.49
P 3G0807651B	MEMBER	1	Pieces		152.95
P 3G0807889	BUMPER CENTER BRACKET	1	Pieces		101.43
	Sum Item				2,766.44

R-1562-72

7 - 1204.22

L = 7480

Supp	Pension	Bracket	net	76.02	✓
	n	n	net	76.02	✓

Payments to: - BBN - Acc.-No. :

PDI TUAS

PDI TUAS

LEE QUANG LOONG
23 JALAN RAJA UDANG
#19-09
Singapore, 329216
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV002216
Quote No. SER/QUO/1801629
QuoteDate 01/10/18
Salesperson Shawn Lim
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 2.0 TSi Excline 9S8	10	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SJZ6566P	WVWZZZ3CZHE053331	28/06/18	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	1P	CHH 164508	3G24MY

Sum Labor	5,760.00
Sum Item	2,766.44
Total SGD	8,526.44
7% GST	8,526.44 596.85
Total SGD Incl. GST	9,123.29

Explanations

P = Proportionately Charged

Payment Terms No Credit


Payments to: - BBN: - Acc.-No.:

◀ Service Request Details

Claim

S8M00XXMX

Reference

None 

Loss Date

September 30, 2018

Request Date

October 2, 2018

Due Date

October 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

02.10.2018 @ 9:24am
Charmaine via not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJZ6566P

Make

TPVD VOLKSWAGEN

Model

PASSAT 2.0 TSI EXCLINE 958

Service Address

Primary Contact/Insured

LIM SWEE HIA

22 ST MICHAEL'S ROAD, #03-06, 327981, Singapore
83283808

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Hsiao Tong (LKKAuto)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 19 July 2019 8:03 PM
To: Mei Kwan (LKKAuto); Taufikh (LKKAuto); Asher Sng (LKKAuto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 -- LOD

Dear All,

Could I have the offer or DV for this settlement.
Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Wong Meiy (VGS - SG/Singapore)
Sent: Tuesday, 11 June 2019 4:33 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; 'Kong, Charmaine (VWG Singapore)'

<charmaine.kong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 --LOD

Dear Asher,

Could I have the offer or DV for this settlement.

Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Wong, Meiy (VWG Singapore)

Sent: Saturday, 23 February 2019 1:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore)

<charmaine.kong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 --LOD

Dear Asher,

Could I have the offer or DV for this settlement.

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Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



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From: Kong, Charmaine (VWG Singapore)
Sent: Thursday, November 15, 2018 7:18 PM
To: Mei Kwan (LKKAUTO); Foo, John (VWG Singapore); Taufikh (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Wong, Meiy (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAUTO); SUR
Subject: RE: FINALISE SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 --LOD

Hi Asher,

LOD attached FYA please.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 31 October, 2018 8:10 AM
To: Foo, John (VWG Singapore); Taufikh (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAUTO); SUR
Subject: RE: FINALISE SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18017808/T1ea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Sent: Tuesday, 30 October, 2018 8:00 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG

Singapore) <Pearlyn.cheong@vw.com.sg>; Oh, Alk Seong (VWG Singapore) <Alkseong.Oh@vw.com.sg>
Subject: FINALISE SJZ6566P DS

Dear all,

Please help to finalise the above-mentioned claims

The cost of repair is \$4182.26 before 7%GST

No of repair working day is 3 working day.

Hope to hear from you soon.

Best Regards,

John Foo
Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg
<http://www.vw.com.sg>



Work on the go. Think soft copies.

Volkswagen Centre Singapore



Bus Reg. No. S3103069E
GST No. M20098505-2

DISCHARGE VOUCHER

I / We LEE QUANG LOONH (Passport No. S7678848J) the
owner of vehicle number SJZ 686P hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SJZ 686P & SELE404R along Block 177 Toa Payoh Central
on 30/04/2012 CARPARK.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 01/11/2012 (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : Lee Quang Loong

NRIC No.: S7678848J

Date : 1/11/2018

<<

<TP - Mandate IA> - S8M00XMX [ACCIDENT INVOLVING SKE 4044R(OI) & SJZ 6566P(TP) ON 30/09/2018]

Type
🔗 Question

Message
Liability: 100%. Insured driver reversed and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,777.02(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 20 July 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/7/2019

Survey Details:

Date of loss	30-Sep-18
Date of appointment	2-Oct-18
Date of survey	3-Oct-18
Location of survey	Volkswagen Centre Singapore - Alexandra

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJZ6566P
Make and Model	VOLKSWAGEN PASSAT B8 2.0 TFSI AT SR 3G24MY
Date of registration	28-Jun-18
Excess	
Market Value	\$ 170,000.00
Part Rebate	\$ 57,444.00
Nett Loss	\$ 112,556.00

Repair details:

Initial Estimate	8,526.44
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,562.22
Check items (estimate)	NIL
Labour	\$ 2,480.00
Supplementary	\$ 140.04
Total	\$ 4,182.26
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

81 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	4,475.02
Loss of use	\$	300.00 (3days x \$100.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	2.00
Others		NIL
Proposed Total	\$	4,777.02

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 22 July 2019 10:56 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 72864, vehicle number SJZ6566P

22/7/19 10:32 AM *** Approve - LOH Cynthia

-----Original Message-----

From: cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]
Sent: Monday, 22 July, 2019 10:32 AM
To: admin-d@lkkauto.com
Subject: New message for service request 72864, vehicle number SJZ6566P

AXA Insurance has sent you a message for claim number S8M00XMX.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Monday, 29 July 2019 3:39 PM
To: Hsiao Tong (LKKAuto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: RE: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1pa3 -- LOD

Dear Hsiao Tong,

Offer accepted. Please forward us DV, if any, and kindly process payment. Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 28 July 2019 10:40 AM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-

a@lkkauto.com>

Subject: RE: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1pa3 --LOD

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,475.02
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,777.02

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 22 July 2019 9:11 AM

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 --LOD

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

From: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 19 July 2019 8:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
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Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Wong Mei (VGS - SG/Singapore)
Sent: Tuesday, 11 June 2019 4:33 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

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Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Wong, Meiy (VWG Singapore)
Sent: Saturday, 23 February 2019 1:07 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: OFFER + DV REQUEST- SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 --LOD

Dear Asher,

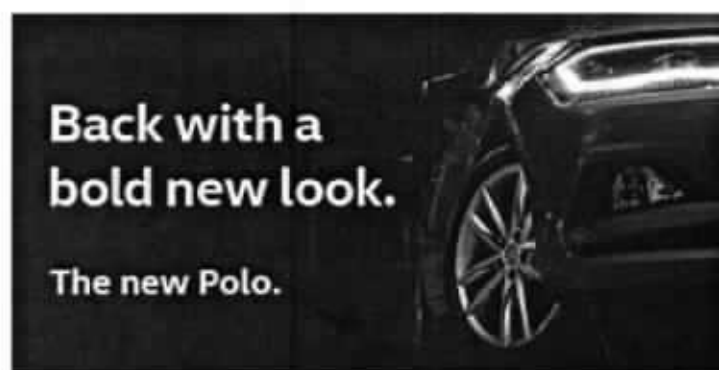
Could I have the offer or DV for this settlement.
Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Kong, Charmaine (VWG Singapore)
Sent: Thursday, November 15, 2018 7:18 PM
To: Mei Kwan (LKKAUTO); Foo, John (VWG Singapore); Taufikh (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Wong, Meiy (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAUTO); SUR
Subject: RE: FINALISE SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3 --LOD

Hi Asher,

LOD attached FYA please.

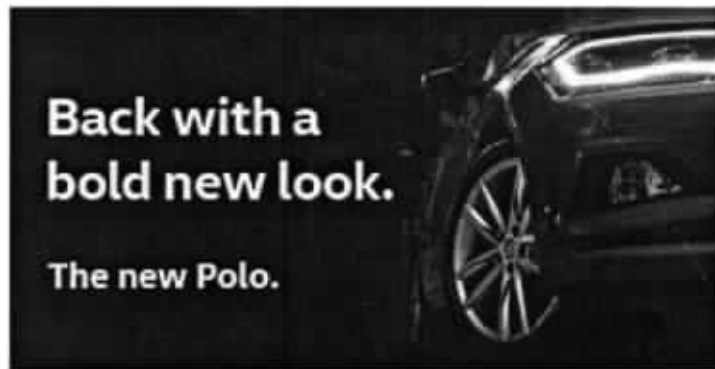
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 31 October, 2018 8:10 AM
To: Foo, John (VWG Singapore); Taufikh (LKKAuto); Asher Sng (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Oh, Aik Seong (VWG Singapore); Admin A; Admin-D (LKKAuto); SUR
Subject: RE: FINALISE SJZ6566P DS *** LKK REF: CC4/ASM18017808/T1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18017808/T1ea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Sent: Tuesday, 30 October, 2018 8:00 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG

Singapore) <Pearlyn.cheong@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Subject: FINALISE SJZ6566P DS

Dear all,

Please help to finalise the above-mentioned claims

The cost of repair is \$4182.26 before 7%GST

No of repair working day is 3 working day.

Hope to hear from you soon.

Best Regards,

John Foo
Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg
<http://www.vw.com.sg>



Work on the go. Think soft copies.

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4/ASH/8017802/293

Our Ref: SJZ 6566P

To: AXA INSURANCE PTG LTD

Dear Sirs,

ACCIDENT INVOLVING SJZ 6566P & SKE 4044R ON 30-9-18

We are claiming on behalf of our client LES QUANG HOANG owner of

vehicle number SJZ 6566P involved in accident on 30-9-18

with vehicle SKE 4044R along/at BLK 177 TPJ CENTRAL CAR PARK

Description of claims:

Cost of Repairs \$ 4475.02 (Incl 7% GST)

Loss of Use/Rental \$ 120 X 3 Days = \$ 360

Medical Fee \$ _____ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 4837.02

We are claiming in full and final settlement of \$ 4837.02 payable to Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 15 NOV 2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 DEC 2018

LIM SWEE HIA
22 SAINT MICHAEL'S ROAD
#03-06
SINGAPORE 327981

Dear Sir/ Mdm

OUR REF : CC4/ASM18017808/T1ea3
YOUR REF : SKE 4044R
ACCIDENT INVOLVING SKE 4044R AND SJZ 6566P ALONG TOA PAYOH MULTI-STOREY CARPARK BLK 191 DECK 4 ON 21/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VOLKSWAGEN CENTRE SINGAPORE acting on behalf of the owner of SJZ 6566P against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had reversed and collided Third Party vehicle SJZ 6566P. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



LETTER OF AUTHORITY

ACCIDENT INVOLVING S32 6566 P and SKE4044R on 30/09/2018
Own vehicle's number Other vehicle's number Date of accident
along Block 177 Toa Payoh Central Carpark
Accident location

BY THE LETTER OF AUTHORITY, I/we, LEE GUANH LOON
Name of Policy Holder & IC / Passport number
of S7678842J owner of Vehicle Registration

Number S32 6566 P hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.


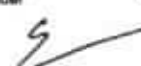
*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 01 of the month

Nov Year 2018

Signed & Delivered By:


Policy Holder
Witness By: 



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKE 4044R (Insd veh)	Model: Volkswagen Passat (1984cc)
	SJZ 6586P (TP veh)	
Date of Accident/ Time:	30/09/2018	

Repair Estimate	-\$	9,173.15	
Final Repair Cost (w/GST)	-\$	4,475.02	
Loss of Use	-\$	300.00	3 days at \$100.00 per day
Rental (if any)	-\$	-	days at \$ per day
LTA / GIA Search Fee	-\$	2.00	
Others:	-\$	-	
Final Settlement Sum	-\$	4,777.02	

Payee Name : VOLKSWAGEN CENTRE SINGAPORE

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Mely Wong</u> Date: <u>7/10/19</u> Email: <u>mely.wong@vw.com.sg</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>M7H</u> Date: <u>7/10/19</u> <u>81030001</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>7/10/19</u>	

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P48504



Blr Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2706

SERVICE CUSTOMER NO.: CV000060

SERVICE CUSTOMER NAME.: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 069811

VEH NO.: SJZ6566P

DATE: 31/10/18

Pickup:

VIN NO.: WVVZZZ3CZHE053331

KM: 5,279

GEARBOX CODE:

Engine No.:

MODEL: Passat 2.0 TSI Excline 958

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT WITH AXA INSURANCE					
DATE OF ACCIDENT: 30/09/2018					
SURVEYED BY :TAUFGH LKK					
3RD PARTY VEHICLE: SKE4044R					
NO OF REPAIR WORKING DAY :3 DAYS					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	FRT BUMPER COVER	1.00	PCS	1,445.73	1,445.73
9	NUMBER PLATE BASE BRACKET	1.00	PCS	116.48	116.48
10	SENSOR BRACKET	1.00	PCS	70.02	70.02
11	SENSOR BRACKET	1.00	PCS	70.02	70.02

GST (7%) AMOUNT: 292.76

TOTAL AMOUNT: 4,475.02

For: Volkswagen Centre Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-150974

Date of Request: 01/10/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 01/10/2018

Enquiry By: Edmund Goh Hui Huang

TP Vehicle No.: SKE4044R

Accident Date: 30/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE4044R	AXA Insurance Pte Ltd	01/09/2018-31/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-150974
Date of Request: 01/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/10/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SKE4044R
Accident Date 30/09/2018 ✓

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18017808/T1pa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH		Date : 19-08-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 4044R	Veh. Inspected	SJZ 6566P	
Policy No.	GA257409/1	Coverage (\$)	0.00	
Claim No.	S8M00XXMX	Excess (\$)	0.00	
Assign From		Assign Date	02/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN PASSAT	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	VWZZZ3CZHE053331	Colour	BRONZE	
Odometer	4357	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/45 R18	CONTINENTAL	6 mm	
L/H Front Tyre	235/45 R18	CONTINENTAL	6 mm	
R/H Rear Tyre	235/45 R18	CONTINENTAL	6 mm	
L/H Rear Tyre	235/45 R18	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION, DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/09/2018	Inspection Date	03/10/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJZ 6566P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER BRACKET LH (SN) (CONSISTENT)	NOT NECESSARY	46.54	-
1	BUMPER BRACKET RH (SN) (CONSISTENT)	NOT NECESSARY	45.91	-
1	BUMPER REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	565.69	-
1	BUMPER GUIDE LH (SN) (CONSISTENT)	NOT NECESSARY	79.69	-
1	BUMPER GUIDE RH (SN) (CONSISTENT)	NOT NECESSARY	79.69	-
1	FRT BUMPER COVER (SN) (CONSISTENT)	DEFORMED	1,445.73	1,445.73
1	FOAM INSER (SN) (CONSISTENT)	NOT NECESSARY	132.32	-
1	NUMBER PLATE BASE BRACKET (SN) (CONSISTENT)	DEFORMED	116.49	116.49
1	MEMBER (SN) (CONSISTENT)	NOT NECESSARY	152.95	-
1	BUMPER CENTER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	101.43	-
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	70.02	70.02
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	70.02	70.02
1	B&P NUMBER PLATE (SN) (CONSISTENT)	BENT	80.00	80.00
			2,986.48	1,782.26
LABOUR				
	LABOUR.		2,520.00	840.00
	SPRAY PAINT.		2,400.00	800.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS ,ECU,S .		280.00	280.00
			5,680.00	2,400.00
GRAND TOTAL			8,666.48	4,182.26

RECOMMENDED COST OF REPAIRS			4,182.26
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Report Ref No. CC4/ASM18017808/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58600046				
Reference	CC4/ASM18017908/71ea3u2				
Loss Date	30 September 2018				
Report Date	1 Oct 2018 5:01:00 PM				
Request Date	2 October 2018				
Due Date					
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)				
Type of Loss	Third Party Vehicle Damage				
Services	Pending verification - Direct Settlement				

Vehicle Information	
Incident Vehicle Registration #	5JZB564P
Make	TPVO VOLKSWAGEN
Model	PASSAT 2.0 TSI EXCLINE 95B
Service Address	

Primary Contact/Insured	
LIM SWEE HIA	
22 ST MICHAEL'S ROAD, #03-06, 3279B1,	
Singapore	
83263808	
Claim Handler	
LOH Cynthia	
6548804843	
cynthia.loh@axa.com.sg	

Actions

Wait for Approve Invoice

Next Step

Send Invoice

Additional Instructions

Messages	Involved	History	Documents	Assessment	Metrics	Notes
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Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
		 Upload Document(s)				
		 LUKInvoice1 (1).pdf	Invoice	Surveyor/ Assistant expense	LUK AUTO CONSULTANTS PTE LTD (ITP)	20 August 2019

