



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Ng Hsing mei Linda
NRIC S78272127 insured of vehicle SLJ6060S against
your insured vehicle number SLE9350L. (AIG)
On the accident dated on 28/9/18 (ddmmYYYY) along
Shan Road.

Dated this 2 (day) of 10 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

NG HSING MEI, LINDA
(WENG XINMEI)
6 LILAC DRIVE
Singapore, 808196
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV037215
Quote No. SER/QUO/1801640
QuoteDate 02/10/18
Salesperson Bryan Toh Pee Tian
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.2 TL 81 (DSG)	10,320	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLJ6060S	WVWZZZAUZGW222497	11/05/17	Bryan Toh Pee Tian
Engine Code	Labor Type	Engine No.	Model Code
	1T	CYV 103999	5G12BZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				5,760.00
P 5G0805915 9B9	SPOILER	1	Pieces		201.01
P 5G0807217BNGRU	FRT BUMPER	1	Pieces		1,041.59
P 5G0853211D 9B9	LHF FOG GRILLE	1	Pieces		29.45
P 5G0853212D 9B9	RHF FOG GRILLE	1	Pieces		29.45
P 5G0853651G ZLL	RADIATOR GRILLE	1	Pieces		441.45
P 5G0853665 9B9	LHF VENT GRILLE	1	Pieces		98.24
P 5G0853666 9B9	RHF VENT GRILLE	1	Pieces		98.24
P 5G0853677 9B9	VENT GRILLE	1	Pieces		139.54
	Sum Item				2,078.96

Payments to: - BBN: - Acc.-No...

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(WENG XINMEI)
6 LILAC DRIVE
Singapore, 808196
Singapore

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SLJ6060S	WVWZZZAUZGW222497
Engine Code	Labor Type
	1T

Mileage
10,320
Initial Registration
11/05/17
Engine No.
CYV 103999

Service Advisor
Tang Shu Shi
Sales Advisor
Bryan Toh Pee Tian
Model Code
5G12BZ

Sum Labor	5,760.00
Sum Item	2,078.96
Total SGD	7,838.96
7% GST	548.74
Total SGD Incl. GST	8,387.70

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/09/2018 12:51
Date Of Accident	28/09/2018 15:00
Exact Location Of Accident	ALONG SHAN RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ6060S
Insured/Policyholder	
Name Of Registered Owner	NG HSING MEI LINDA
NRIC No	S7827212J
Email Address	ONGBRIAN@YMAIL.COM
Mobile Phone No	(LOCAL) +65-97606060
Alternative Phone No	OFFICE-97606060

mv brian: 88224343

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF 1.2 TSI AT 5G12BZ
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10822158
Cover Note Number	

Driver

Name of Driver	NG HSING MEI LINDA
NRIC No	S7827212J
Date Of Birth	07/09/1978
Occupation	INDOOR
Date Of Driving Pass	16/06/1997
Driving Experience	21 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97606060
Fax Number	
Contact Number	OFFICE-97606060
Email Address	ONGBRIAN@YMAIL.COM

Address	6 LILAC DRIVE SINGAPORE 808196
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

My car SLJ6060S was parked/stationary along SHAN RD when suddenly car SLE9359L in front of me reverse & hit onto my car SLJ6060S. No injuries involved. (Refer as in video footage)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO UPLOADED INTO FILEZILLA
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE9350L
Vehicle Make/Model/Colour	TOYOTA/SENTA HYBRID 1.5X
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CALVIN
NRIC/Passport Number	
Contact Number	98753279
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

[Signature]

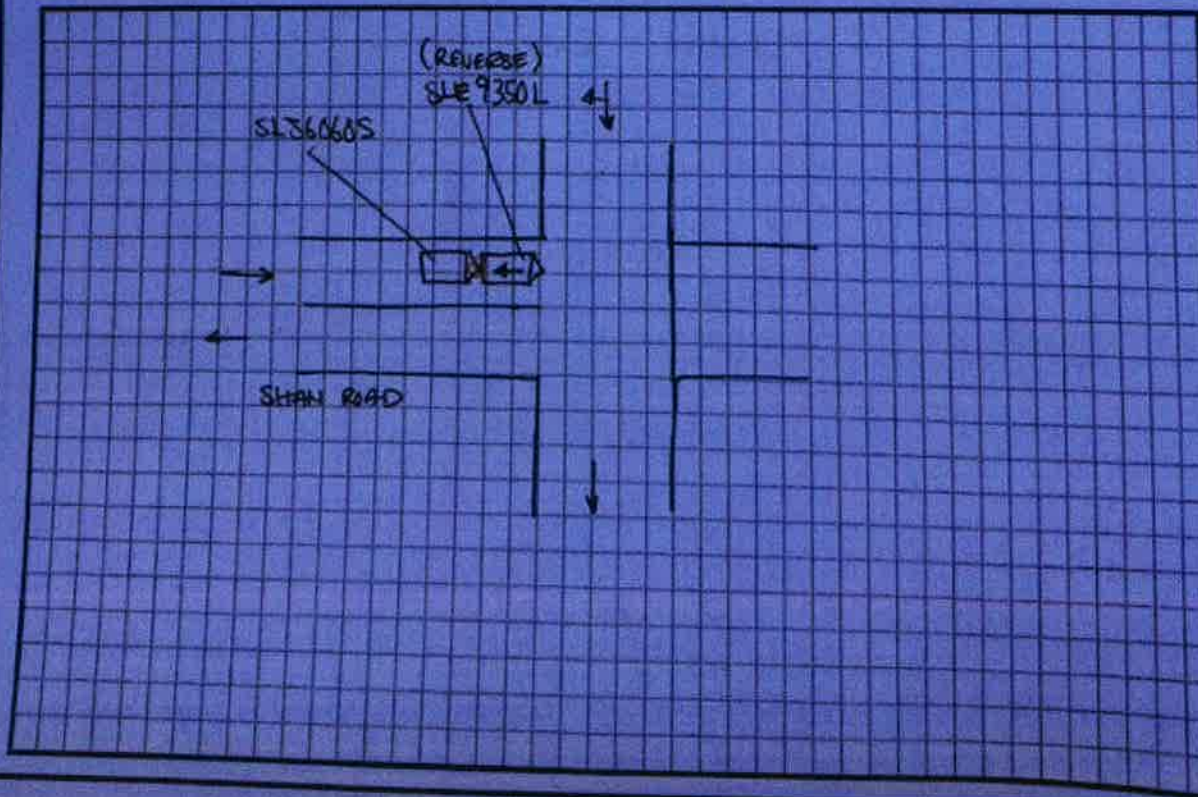
**VERIFIED BY AJAX MARS
REPORTING OFFICER
MOHD FADZLY BIN ISMAIL**

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement

ACCIDENT STATEMENT (2000 characters)

My car SLJ6060S was parked/stationary along SHAN RD when suddenly car SLE9359L in front of me reverse & hit onto my car SLJ6060S. No injuries involved.

(Refer as in video footage)

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MOHD FADZLY BIN ISMAIL

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

29 September 2018 10:00 am

Date/Time:

29 September 2018 10:00 am



Name

NG HSING MEI, LINDA
(WENG XINMEI)

翁 心 美

Race

CHINESE

Date of birth

07-09-1978

Sex

F

Country of birth

SINGAPORE

S7827212J

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: S7827212J

Name

NG HSING MEI, LINDA
(WENG XINMEI, LINDA)

Birth Date: 07 Sep 1978

Issue Date: 13 May 2003



1000458267J



4-291471

NRIC No: S7827212J



Date of issue

13-10-2008

6 LILAC DRIVE
SINGAPORE 808196

NRIC No: S7827212J

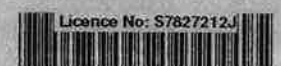
Date: 12/04/2014

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

16 Jun 1997



License No: S7827212J

NP 428A



Aviva Ltd., 4 Shenton Way, #01-01 SGX Centre 2, Singapore 068807 Tel: (65) 6827 9966 www.aviva.com.sg

CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION
(REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

CERTIFICATE NUMBER. 10822158

1) VEHICLE REGISTRATION NO.

SLJ6060S

2) NAME OF INSURED

FAMILY NAME
GIVEN NAME

NG
HSING MEI LINDA

3) EFFECTIVE DATE OF COMMENCEMENT OF INSURANCE FOR THE PURPOSE OF THE ACT

11-May-2018 00:00hours

4) DATE OF EXPIRY OF INSURANCE

10-May-2019 23:59hours

5) PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE

Any driver aged 30 or over

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been canceled at the time of accident or loss.

Please refer to the policy document for full terms and conditions.

6) LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

NAMED DRIVER

7) FINANCE COMPANY

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), or any amendment, act or acts passed in substitution thereof.

Issued in Singapore: 28-Mar-2018 at 17:05hours

Aviva Ltd.

IMPORTANT NOTE:

- If you want to cancel your policy at any time, you will need to return the certificate to us.
- You MUST report all accidents to Us within 24 hours of the occurrence regardless of whether You intend to claim on Your own policy or not, or whether Your car is damaged or not. Should You fail to do so, Your No Claims Discount could be affected and Your claim may be prejudiced.

Nishit Majmudar
Chief Executive Officer

In case of vehicle breakdown, accident or windscreen damage, please call 6333 2222 (24 hours) immediately.

ORIGINAL