

INSURANCE

INS. CASE OWNER:

CC 3/EQ1801

LKK-  
IDAC:

Surveyor:

Enlin

DOI:

ASSIGNMENT

11/10/18

Date / Time:

11/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 33805

Name of Insured:

DELEK GUM LION

Insured Tel No.:

HP: 83337575

Excess Sec II :\$5

D.O.A: 11/11/18

Is driver the owner?

(YES) / NO

Nature of Accident:

Claim No.:

UM/80002640-309

Policy No.:

UMPPNACB-001503

Make / Model:

WILVERMET

Place of Accident:

BEDIE SOUTH AVE LINDS  
B EDEK LONTAKU JANA

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

0005 W



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

11/10/18  
CHT

SLN 33805-4

SLN 33805-4

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

CELIA 12/14

After call 1st to OI: 11/10/18 15/14

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVIC. Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost: (w/557)

\$5

1070.00

Loss of Rental (LOR):

\$5

431.52

( 4 days)

x \$107.88

Loss of Use (LOU):

\$5

( 5 days)

x

\$107.88

Loss of Income (LOI):

\$5

200

( 50 x 4 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

\$5

7.49

Medical:

\$5

Disbursement:

\$5

(e.g. Time/Independent)

Legal Cost:

\$5

Total:

\$5

1704.01

Global Sum \$5:

1705.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5

1705.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Furnish:

3) Survey fee:

\$400.00

Email

Call

OK  
8/5/18  
CHT

COPY SENT  
3/5/19

CH 3/5/19

Surveyor: Kalvin

REF:

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp'd Vehicle No: \_\_\_\_\_

 at Workshop m/s EDGE

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

 Est. Repair: 2 days Res.: Yes or No

 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

 Veh No: SHC 2423P Yr Regn: 20 Jun 2013

 Type: M. Car / M. Cycle / Bus / Van / Lorry / 7 / Prime Mover /

Truck / Trailer or

 Make: Honda cc 1991

 Colour: Blue A/C: Insured / Std / Nil / NA

 Sp. Reading: 79265 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

 C/No: KMHET416MDA 834788

 Gen. Cond: Good / F / Poor / Burnt

 Steering: Inord G / Jammed / Leaked / Burnt or

 Brake: Inord G / Jammed / Leaked / Burnt or

Mod: Nil / SIRim. / STD A/T or

 Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUH / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

 TOYO / YOKO or Hankook

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

 R/Bal: 7 mm R/Bal: 7 mm

 L/Bal: 7 mm L/Bal: 7 mm

 D.O.A. 28/9/12 D.O.I. 1/12/12

 Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Front.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

EQ  
4s
L/S = \$1000 with 2 repair days
(Red = \$1190.64 / 54%)
\* 2 repair days + 2 PRS = 4 days

Date/Time, File Path to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Path to?

2)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

 Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18017799/K1pb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 02-10-2018	
		Code : EQ1	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLN 3380S	Veh. Inspected	SHC 2423P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/10/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	28/09/2018	Inspection Date	01/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Date/Time: 29.09.2018 12:19

Page : 1

Team: ARC Repair TP(CLS0)1

### JOB CARD

Sales Order:

JC NO.: 305219179

TOMER

AS COMFORT TRANSPORTATION PTE LTD  
 TOMER NO. 7010045  
 ADDRESS 383 SIN MING DRIVE  
 Singapore SINGAPORE 575717  
 (P) 65508755 (C)

QUINT CARD NO.

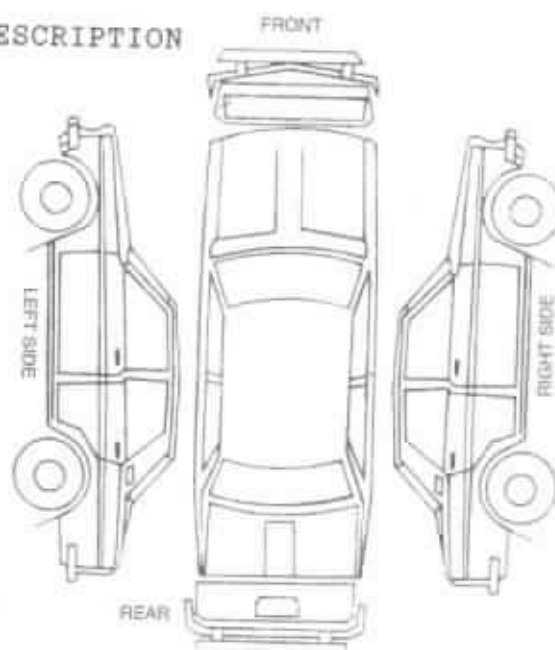
REGN NO.: SHC2423P	MILEAGE
MAKE: HYUNDAI	FUEL E 1/2 F
MODEL SONATA	DATE/TIME IN 28.09.2018 20:40
YR OF MANU 20.06.2013	TARGET DATE
CHASSIS CODE KMHET41VMDA834788	COMPLETION DATE/TIME:

Accident Date: 28.09.2018  
 NATURE: 3P 28.09.2018

### JOB DESCRIPTION

S/NO LABOR CODE

DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

gement Slip

Exit Pass

SHC2423P

CHIANG

Vehicle No.:

SHC2423P

Service Advisor

Signature/Date

Name of Service Advisor

Date

ted to Service Reception upon collection

To be kept by Security Guard



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Your ref: To Be Advised  
Our ref: CC3/EQH18017799/K1pb3

Date: 02.10.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC2423P**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,190.64
Revised Estimate Amount	: S\$	1,358.32
"Check" Items Amount	: S\$	17.92
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear N/S portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 2423P

DATE 1/10/2018 9:54

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover <i>X repair</i>			\$ 538.80	
	Front Bumper Bracket Top (RH) <i>X see</i>			\$ 22.40	
	Front Bumper Protector (RH) <i>X repair</i>			\$ 29.20	
	Headlamp (RH) <i>hatched</i>			\$ 797.90	
	<i>Front Fender (RH) X repair</i>				
	SUB TOTAL			\$ 1,388.30	
	LESS 20%			\$ 277.66	
	DISCOUNTED TOTAL			\$ 1,110.64	
	Front Fender Advertisement Logo (RH) <i>see</i>			\$ 100.00	Nett
				\$ 100.00	
	Labour Charge				
	Panel Beating-Repair Fender			\$ <del>440.00</del> <i>200</i>	
	Spray Painting Charge			\$ <del>440.00</del> <i>400</i>	
	Wiring Charge			\$ <del>50.00</del> <i>20</i>	
	Tuff Kote			\$ <del>50.00</del> <i>X 0.5</i>	
	TOTAL LABOUR			\$ 980.00	
	ESTIMATE TOTAL			\$ 2,190.64	

1/10/18 (LKK)

1/10/18 10 45 hrs.

2 Days

L/S

After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "No Input / No Price" basis
- No illegal modification allowed
- Supplementary work is the responsibility of the insured and is subject to the terms of the Insurance Company

Acknowledged by Repairer

Signature

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 2423P

DATE 1/10/2018 9:54

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover <i>X repair</i>			\$ 538.80	
	Front Bumper Bracket Top (RH) ?			\$ 22.40	
	Front Bumper Protector (RH) <i>X repair</i>			\$ 29.20	
	Headlamp (RH) ✓			\$ 797.90	
	<i>Front Fender (RH) X repair</i>				
	SUB TOTAL			\$ 1,388.30	
	LESS 20%			\$ 277.66	
	DISCOUNTED TOTAL			\$ 1,110.64	
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00	Nett
				\$ 100.00	
	Labour Charge				
	Panel Beating-Repair Fender			\$ <del>440.00</del> <i>200</i>	
	Spray Painting Charge			\$ <del>440.00</del> <i>400</i>	
	Wiring Charge			\$ <del>50.00</del> <i>20</i>	
	Tuff Kote			\$ <del>50.00</del> <i>X</i>	
	TOTAL LABOUR			\$ 980.00	
	ESTIMATE TOTAL			\$ 2,190.64	
<p><i>1 Car/hk (LKK)</i></p> <p><i>1/10/18 10 45 hrs.</i></p> <p><i>2 Dgs</i></p> <p><i>L/S</i></p> <p><i>After Repair photo</i></p>					
<p>LKK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To reserve before any spray painting</li> <li>• To display damaged parts during survey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "no bind no deduct" basis</li> <li>• No illegal modification is allowed</li> <li>• Supplementary work must be reviewed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 2 May 2019 2:10 PM  
**To:** Jim Wong See Pah  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Your ref: SHC 2423P (Our ref: CC3/EQ18017799/K1gb3) \*\*\* ACCIDENT INVOLVING SLN 3380S & SHC 2423P ON 28/09/2018 \*\*\*

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please note that NO DV is required.  
Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Jim Wong See Pah [mailto:[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)]  
**Sent:** Thursday, 2 May 2019 10:36 AM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: Your ref: SHC 2423P (Our ref: CC3/EQ18017799/K1gb3) \*\*\* ACCIDENT INVOLVING SLN 3380S & SHC 2423P ON 28/09/2018 \*\*\*

Dear Ms Chong

Please process settlement in sum \$ 1705.00 for resolving our property damage claim amicably.

Thank you.



Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Sent:** Tuesday, 30 April 2019 4:30 PM  
**To:** Jim Wong See Pah  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** Your ref: SHC 2423P (Our ref: CC3/EQI18017799/K1gb3) \*\*\* ACCIDENT INVOLVING SLN 3380S & SHC 2423P ON 28/09/2018 \*\*\*

Your Ref: **SHC 2423P** Without Prejudice  
Our Ref: CC3/EQI18017799/K1gb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLN 3380S & SHC 2423P ON 28/09/2018**

We refer to the above matter.

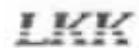
We propose settlement of **\$1,705.00(all-in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary



# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305219179  
Date : 03/10/18

## FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No. : SHC2423P 28/09/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: EQ SLN3380S
  - The finalized amount shall be:
    - Spare Parts after List discount
    - Labour Charges

**Total for Part-By-Part Repair Cost**

    - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \$1000.00  
**Final Lumpsum Repair cost**
  - Estimated normal period for repairs: 2 working days.
  - We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
  - Thank you for your assistance. We confirm the estimates and finalized amount
- Signature : [Signature] Signature : [Signature]  
Name : CHIANG Name : K9/K  
Tel : 62148314 Date : 3/10/18  
Fax : 65468156

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## Shu Pei (LKKAuto)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 21 November 2018 5:26 PM  
**To:** Shu Pei (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SLN3380S (OI : EQI - DM18HO02640-JG) AND SHC2423P (TP : LKK REF -CC3/EQI18017799/K1pb3) on 28.09.2018  
**Attachments:** SLN3380S - AMENDED.pdf

Dear Shu Pei

Attached accident report for your attention.

Best Regards,

Joel Goh

Executive / Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Tuesday, November 20, 2018 7:48 PM

**To:** Joel Goh

**Subject:** RE: Direct Settlement - Accident Involving SLN3380S (OI : EQI - TBA) AND SHC2423P (TP : LKK REF - CC3/EQI18017799/K1pb3) on 28.09.2018

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Wednesday, 3 October 2018 4:15 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLN3380S (OI : EQI - TBA) AND SHC2423P (TP : LKK REF - CC3/EQI18017799/K1pb3) on 28.09.2018

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive (Claims)



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6506 5777 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

A Member of Crystalline

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, October 2, 2018 5:45 PM

**To:** Joel Goh

**Cc:** Admin A; Hsiao Tong (LKKAuto)

**Subject:** Direct Settlement - Accident Involving SLN3380S (OI : EQI - TBA) AND SHC2423P (TP : LKK REF - CC3/EQI18017799/K1pb3) on 28.09.2018

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 2423P at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeit@lkkauto.com](mailto:shupeit@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0918 / SHC2423P / JW(st)

Your ref :

Date : 08-Oct-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 8280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198902008

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
353 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758158

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
401 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

## ACCIDENT INVOLVING OUR TAXI SHC2423P YOUR INSURED SLN3380S AND OTHER ON 28.09.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC2423P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLN3380S we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,070.00
2	4.5 days Loss of Rental @ \$ 107.88 per day	\$ 485.46
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
<b>Sub Total :</b>		<b>\$ 1,562.95</b>

### HIRER'S CLAIM

7	4.5 days Loss of Income @ \$ 80.00 per day	\$ 360.00
<b>Total Claims:</b>		<b>\$ 1,922.95</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SLN3380S
- c) GIA / Police report/s of : SHC2423P
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Jim Wong*

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI18017799/K1gb3

15 April 2019

**QUEK GIM SIEW**  
137 SIMEI STREET 1  
#05-100  
SINGAPORE 520137

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 3380S AND SHC 2423P ON 28/09/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CECILIA CHONG**  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****SONATA SHC2423P , SLN3380S****ON 28-Sep-18 15:30****BEDOK SOUTH AVE 1 TOWARDS BEDOK CENTRAL JUNCTION**

I / We

**MOK FOOK CHIN**(Hirer) NRIC No.: **S0163277I**

and/or

**A KARIM BIN ABDULLAH**(Relief) NRIC No.: **S2163627D**

Taxi Number

**SHC2423P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**29-Sep-2018**

Name of Hirer

**MOK FOOK CHIN**

Hirer NRIC

**S0163277I**

Signature :



Address

**402 BEDOK NORTH AVENUE 3 #08-...  
460402**

Contact No.

**97871820**

Name of Relief

**A KARIM BIN ABDULLAH**

Relief NRIC

**S2163627D**

Signature :



Address

**416 BEDOK NORTH AVE 2 #09-19  
460416**

Contact No.

**96734418**

## TAX INVOICE

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO  
SHC2423P

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
20.06.2013

CHASSIS CODE  
KMHET41VMDA834788

NO/DATE  
91399659 04.10.2018

JOB NO.  
305219179

ODOMETER READING

JOB TYPE

Description : 3P 28.09.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,000.00
Add GST @ 7.000 %	70.00
<b>Total Invoice amount</b>	<b>1,070.00</b>

Issued by : KATHERINE TAN 04.10.2018 15:44:11  
Repair Type : CISO/57/57  
Payment Type/Term : /Credit 30 days

WE warrant that all reasonable preparations against fire, theft or accidental damage, the COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE UNLESS REPORTED IMMEDIATELY TO CUSTOMERS AND VENDORS AND WITHIN 24 HOURS OF THE LOSS OR DAMAGE.

CUSTOMERS SHOULD INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN OFF WITHIN 24 HOURS FROM DATE OF DELIVERY OR NOTIFY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND EXPIRES TO THE COMPANY BY THE CUSTOMER WHO NOT PAID ON THE DUE DATE OR PAYMENT IS MADE WITHIN 30 DAYS FROM THE DUE DATE FOR THE RETURN OF CASH.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IF ANY ERRORS OR DISCREPANCIES ARE NOTED IN DAYS OR RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS A CORRECT ONE AND PROCEED.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18090811

Date: 04 October 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 28/09/2018 @ 15:30 hrs  
ALONG BEDOK SOUTH AVE 1 TOWARDS BEDOK CENTRAL  
JUNCTION  
INVOLVING SLN3380S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2423P** (the "Taxi"). The Taxi was hired to **MOK FOOK CHIN IC NO S0163277I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$107.88** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
4	246.4	1800	0545
6	314.1	6.15	6.00
4	312.3	1800	0545
5	194.1	6.15	5.30
2	294.3	1900	0550
3	284.1	6.15	5.30
4	419.7	1915	0930
48	233.4	1845	0540
7	200.1	6.15	6.00
1	277.1	6.00	6.00
2	208.8	1800	0515

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		79	17	25		FROM	TO
26/09/18	Car	79	17	25	190.1	6.15	5.30
26/09/18	Mokas	79	17	33	207.9	1910	0570
27/09/18	Car	79	21	06	249.1	6.00	5.45
27/09/18	Mokas	79	27	23	235.5	1930	0615
28/09/18	Car	79	26	51	229.1	6.20	7.20
28/09	Accident				In	2040	-
29/09	repair				Out	-	1200

SHC 24-23P

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLN33805	28 Sep 2018 / 15:30:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHC2423P



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/05/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SLN 3380S (Insd Veh)	Your Ref. No. : DM18HO02640-JG
	SHC 2423P (TP Veh)	Our Ref. No. : CC3/EQI18017799/K1gb3q2
Date of Accident	28/9/2018	

Liability	100%	
Final Repair Cost	: \$ 1,070.00	
Loss of Income	: \$ 200.00	4 days
Rental (If any)	: \$ 431.52	4 days
Others:	: \$ 7.49	
	: \$	
	1,709.01	
Final Settlement Sum	: \$ 1,705.00	GLOBAL SUM
Remarks	:	

<b><u>Payment Instruction: Payee's Breakdown</u></b>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,705.00
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ18017799/K1gb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 17-05-2019	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLN 3380S	Veh. Inspected	SHC 2423P	
Policy No.	DMPPHQ18-002537	Coverage (\$)	0.00	
Claim No.	DM18HO02640-JG	Excess (\$)	0.00	
Assign From		Assign Date	01/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	KMHET41VMDA834788	Colour	BLUE	
Odometer	792665	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	HANKOOK	7 mm	
L/H Front Tyre	215/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	28/09/2018	Inspection Date	01/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2423P**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	538.80	-
1	FRONT BUMPER BRACKET TOP (RH)	SERVICEABLE	22.40	-
1	FRONT BUMPER PROTECTOR (RH)	TO REPAIR SEE LABOUR	29.20	-
1	HEADLAMP (RH)	GRAZED	797.90	797.90
1	FRONT FENDER (RH) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-277.66	-159.58
			1,110.64	638.32
<b>SPECIAL NETT ITEMS</b>				
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
<b>LABOUR</b>				
	PANEL BEATING -REPAIR FENDER .INCLUSIVE OF THE REPAIR OF FRONT FENDER (RH) AND FRONT BUMPER COVER .		440.00	200.00
	SPRAY PAINTING CHARGE.		440.00	400.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
			980.00	620.00
<b>GRAND TOTAL</b>			<b>2,190.64</b>	<b>1,358.32</b>

<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,000.00</b>
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Report Ref No. CC3/EQ18017799/K1gb3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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