

Surveyor:

Admin

DOI:

ASSIGNMENT

5/10/2018

Date / Time:

1/10/18

Registered in Merimen:

1/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SM9 875H

Name of Insured:

LHAN KING FEN, EMPLOYEE

Insured Tel No.:

HP: 9783388

Excess Sec II :\$S

D.O.A: 21/9/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

67866111 6756

Policy No.:

1800064901

Make / Model:

MITSUBISHI

Place of Accident:

FARRER RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO, TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SM 393AH

INSRS:
WSP:
Tel:
Liability:
RMKS:

Premium

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

2/10/18
Admin

SM 393AH - X

SM 875H - Y

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI

After call Itr to OI

9/10/18

9/10/18

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/5/19 10:30PM

Confirm with:

MAHUYA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

\$S

8178.69

Loss of Rental (LOR):

\$S

(days)

Loss of Use (LOU):

\$S

250

(\$ 50 x 5 days)

Loss of Income (LOI):

\$S

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$S

2.00

Medical:

\$S

122.40

Disbursement:

\$S

-

(e.g. Tow/ Independent)

Legal Cost

\$S

-

Total:

\$S

8553.09

Global Sum \$S:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

8150.69

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

\$S

122.40

Name 2:

Chiu Kia Hing

Payee 3: (Strike if N.A.)

\$S

2500.00

Name 3:

Chiu Kiat Hing

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4350.00

24/5/19

REF:

W

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 885 days Res.: Yes or NoLum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFM393PH Yr Regn: 2018 / SeptType: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2c.c. 1385Colour: White

A/C: Insured / Std / NI / NA

Sp.Reading: 692

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ6AGJA108714Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R18R: 225/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mmR/Bal: 06 mmL/Bal: 06 mmL/Bal: 06 mm

D.O.A: _____

D.O.I: 04/10/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

TP AIG.

PIP \$ 7643.64 (Reel \$ 7504.36/54%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) \$ + RE \$

) Photos

) Other

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18017770/wb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 01-10-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMA 875H	Veh. Inspected	SFM 3939H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/09/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1138/2018/GW
Date : 2-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle is : **SMA 875 H**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chiu Soon Huat
Address : 15 Bedok Lane
Singapore 469774
Telephone : (HP) 93213939
Type of Claim : Third Party Claim
Policy No. : 1800109086
Vehicle No : **SFM 3939 H**
Model Code : Q2 1.4 TFSI COD S Tr
Model / Year : Sep-18
Engine No : CZE 814993
Chassis No : WAUZZZGA6JA108714
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Sep-18
Place of Accident : Along Farrer Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFM 3939 H

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid.check function.	S/N \$ 280.00 ✓	✓
2	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N \$ 480.00 ✓	✓
3	To renew rear windscreen.	S/N \$ 480.00 ✓	✓
4	To dismantle and renew rear bumper and rear lid. Re-organize rear crash mannagement components reinstall all parts removed.	S/N \$ 2,100.00 ✓ 1000-	✓
5	To respray rear bumper, rear spoiler, rear lid and both rear wheel arch covers.	\$ 3,000.00 ✓ 1100	✓
6	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES - FRONT		: \$ 6,532.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFM 3939 H .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Delid</i>	\$ 1,016.00	✓ 812.80
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 66.00	+
3	REAR BUMPER SEALING PLATE <i>new</i>	4 \$ 9.00	+
4	REAR BUMPER SPOILER <i>Delid</i>	\$ 247.00	✓ 197.20
5	REAR BUMPER TOW COVER <i>new</i>	\$ 20.00	+
6	REAR LIGHT REFLECTOR-LH/RH <i>new</i>	2 \$ 52.00	+
7	REAR BUMPER CARRIER <i>new</i>	\$ 480.00	+
8	REAR BUMPER HOLDNG STRAP-LH/RH <i>new</i>	2 \$ 22.00	+
9	REAR BUMPER GUIDE SECTION-LH/RH <i>new</i>	2 \$ 92.00	+
10	REAR BUMPER SENSOR <i>new</i>	2 \$ 421.00	+
11	REAR BUMPER SENSOR SEAL RING <i>new</i>	4 \$ 14.00	+
12	REAR LID <i>dated</i>	\$ 2,106.00	✓ 1684.80
13	REAR LID ATTACHMENT PARTS <i>Not Nec.</i>	\$ 103.00	X
14	REAR LID HINGE <i>new</i>	2 \$ 271.00	+
15	REAR LID LOCK STRIKER <i>new</i>	\$ 254.00	+
16	REAR LID LOCK <i>new</i>	\$ 217.00	+
17	<i>for lid.</i> BONNET LOCK COVER <i>new</i>	\$ 10.00	+
18	REAR LID PUSH BUTTON FOR ELECTRIC LIC LOCK <i>new</i>	\$ 159.00	+
19	REAR LID BRACKET-LH/RH <i>new</i>	2 \$ 170.00	+
20	LICENCE PLATE TRIM <i>new</i>	\$ 204.00	✓ 163.20
SUB-TOTAL SPARE PARTS CHARGES		\$ 5,933.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFM 3939 H .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR LID AUDI EMBLEM	\$ 108.00 ✓	86.00
22	INSCRIPTION "Q2 "	\$ 83.00 ✓	66.16
23	INSCRIPTION "TFSI"	\$ 83.00 ✓	66.16
24	REAR WINDOW <i>Rec</i>	\$ 679.00 ?	542.80
25	PRIMER <i>Rec</i>	2 \$ 37.00 ?	29.12
26	REAR LID SPOILER <i>Rec</i>	\$ 117.00 ✓	
27	REAR CROSS PANEL TRIM <i>Rec Rec</i>	\$ 135.00 ?	
28	LUGGAGE COMPARTMENT FLOOR COVERING <i>Rec</i>	\$ 618.00 ✓	238.40
29	REAR WHEEL COVER-LH/RH <i>Rec</i>	2 \$ 298.00 ✓	25.00
30	REAR CAR PLATE NO. <i>Best</i>	S/N \$ 25.00 ✓	200
31	REAR WINDSCREEN SEALNT <i>Rec</i>	S/N \$ 200.00 ✓	
32	SUNDRIES <i>Rec</i>	\$ 300.00 ✓	
TOTAL SPARE PARTS CHARGES		: \$ 8,616.00	
TOTAL LABOUR CHARGES		: \$ 6,532.00	
GRAND TOTAL		: <u>\$ 15,148.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 05/10/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1138/2018/GW
Date : 2-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle is : **SMA 875 H**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days of repairs - ok - jb 3 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chiu Soon Huat
Address : 15 Bedok Lane
Singapore 469774
Telephone : (HP) 93213939
Type of Claim : Third Party Claim
Policy No. : 1800109086
Vehicle No : **SFM 3939 H**
Model Code : Q2 1.4 TFSI COD S Tr
Model / Year : Sep-18
Engine No : CZE 814993
Chassis No : WAUZZZGA6JA108714
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Sep-18
Place of Accident : Along Farrer Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFM 3939 H

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid.check function.	S/N	\$ 280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N	\$ 480.00	\$ 480.00
3	To renew rear windscreen.	S/N	\$ 480.00	\$ 480.00
4	To dismantle and renew rear bumper and rear lid. Re-organize rear crash mannagement components reinstall all parts removed.	S/N	\$ 2,100.00	\$ 1,000.00
5	To respray rear bumper, rear spoiler, rear lid and both rear wheel arch covers.		\$ 3,000.00	\$ 1,100.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES - FRONT		:	<u>\$ 6,532.00</u>	<u>\$ 3,532.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFM 3939 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,016.00	\$ 812.80
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SEALING PLATE	4 \$ 9.00	
4	REAR BUMPER SPOILER	\$ 247.00	\$ 197.20
5	REAR BUMPER TOW COVER	\$ 20.00	
6	REAR LIGHT REFLECTOR-LH/RH	2 \$ 52.00	
7	REAR BUMPER CARRIER	\$ 480.00	
8	REAR BUMPER HOLDING STRAP-LH/RH	2 \$ 22.00	
9	REAR BUMPER GUIDE SECTION-LH/RH	2 \$ 92.00	
10	REAR BUMPER SENSOR	2 \$ 421.00	
11	REAR BUMPER SENSOR SEAL RING	4 \$ 14.00	
12	REAR LID	\$ 2,106.00	\$ 1,684.80
13	REAR LID ATTACHMENT PARTS	\$ 103.00	
14	REAR LID HINGE	2 \$ 271.00	
15	REAR LID LOCK STRIKER	\$ 254.00	
16	REAR LID LOCK	\$ 217.00	
17	BONNET LOCK COVER	\$ 10.00	
18	REAR LID PUSH BUTTON FOR ELECTRIC LIC LOCK	\$ 159.00	
19	REAR LID BRACKET-LH/RH	2 \$ 170.00	
20	LICENCE PLATE TRIM	\$ 204.00	\$ 163.20
SUB-TOTAL SPARE PARTS CHARGES		\$ 5,933.00	\$ 2,858.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Net.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFM 3939 H .

S/N	Parts Description		Damage Pa	
			S/NETT	RI
		c/f		
21	REAR LID AUDI EMBLEM		\$	108.00
22	INSCRIPTION "Q2 "		\$	83.00
23	INSCRIPTION "TFSI"		\$	83.00
24	REAR WINDOW		\$	679.00
25	PRIMER	2	\$	37.00
26	REAR LID SPOILER		\$	117.00
27	REAR CROSS PANEL TRIM		\$	135.00
28	LUGGAGE COMPARTMENT FLOOR COVERING		\$	618.00
29	REAR WHEEL COVER-LH/RH	2	\$	298.00
30	REAR CAR PLATE NO.	S/N	\$	25.00
31	REAR WINDSCREEN SEALNT	S/N	\$	200.00
32	SUNDRIES		\$	300.00
TOTAL SPARE PARTS CHARGES			:	\$ 8,616.00
TOTAL LABOUR CHARGES			:	\$ 6,532.00
GRAND TOTAL			:	\$ 15,148.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Costs & Prices

EXPENSES

\$ 2,858.00

\$ 86.00

\$ 66.16

\$ 66.16

\$ 542.80

\$ 29.12

\$ 238.40

\$ 25.00

\$ 200.00

\$ 4,111.64

\$ 3,532.00

\$ 7,643.64

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 3 April 2019 9:37 AM
To: 'Nora Khai'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Your ref: SFM 3939H (OUR REF: CC3/AIG18017770/Awb3q2) *** ACCIDENT INVOLVING SMA 875H & SFM 3939H ON 29/09/2018 ***

Your Ref: **SFM 3939H** Without Prejudice
Our Ref: CC3/AIG18017770/Awb3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMA 875H(AIG) & SFM 3939H ON 29/09/2018

We refer to the above matter.

We propose settlement as follow:

Cost of Repair (w/GST)	\$ 8,178.69
Loss of Use (\$50 x 5 days)	\$ 250.00
LTA / GIA search	\$ 2.00
Medical:	\$ 122.40
Total	\$ 8,553.09

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 24 May 2019 12:17 PM
To: Cecilia Chong (LKK Auto)
Cc: 'Claims Dept'
Subject: RE: Your ref: SFM 3939H (OUR REF: CC3/AIG18017770/Awb3q2) *** ACCIDENT INVOLVING SMA 875H & SFM 3939H ON 29/09/2018 ***

Importance: High

Dear Cecilia,

Thank you for your email.

We accept your total offer: **\$8,553.09**

Please process and expedite for submission of payment.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 10 May 2019 12:52 PM
To: Claims <claims@premiumauto.com.sg>

Subject: FW: Your ref: SFM 3939H (OUR REF: CC3/AIG18017770/Awb3q2) *** ACCIDENT INVOLVING SMA 875H & SFM 3939H ON 29/09/2018 ***

Your Ref: **SFM 3939H** Without Prejudice
Our Ref: CC3/AIG18017770/Awb3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMA 875H(AIG) & SFM 3939H ON 29/09/2018

We refer to the above matter.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

View Received Message

This mail is associated with :

***SFM3939H (6286611167SG)
[SMA875H]**

TP

CHIU SOON HUAT

Sep 29 2018 2:00PM

[CHAN QING FEN, KAYLEIGH (CHEN QINGFEN)]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 01/04/2019 09:23 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8553.09) - SFM3939H - Claim Handler: Loh, Chee-Heng

Approved:8553.09.

DOCUMENTS SUMMARY

There are no documents.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18017770/wb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1138/2018/MAS

19 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFM 3939 H, Audi Q2 1.4 TFSI COD S-Tro

With reference to the above-mentioned vehicle, no. **SFM 3939 H**, claimant, **Mr. Chiu Soon Huat**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013368 – S\$8,178.69
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$250.00 (S\$50.00 x 5 working day)
6. Medical bill – Chiu Kia Hng – S\$ 122.40
7. GIA Search Fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SFM 3939 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

N

BREAKDOWN OF PAYMENT

Vehicle No: SFM3939H

Accident on 29/09/2018 at ALONG FARRER ROAD

Involving vehicle/s SMA875H

1) Repair cost \$ 8,178.69 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 250.00 Payable to: CHIU SOON HUAT

4) Medical fees \$ 122.40 Payable to: CHIU KIA HNG

5) Others \$ _____ Payable to: _____

Your Ref: CC3/AIG18017770/wb3

Authorization letter

PA/TP/1138/2018/TF

2 November 2018

Mr. Chiu Kia Hng
15 Bedok Lane
Singapore 469774

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SFM3939H/ SMA875H
AT ALONG FARRER ROAD ON 29 SEPTEMBER 2018.**

I am the authorized Driver of SFM3939H, Chiu Kia Hng.

I confirmed that I will be claiming for Medical Bill and hereby authorized your esteemed company to settle the Medical Bill directly with Premium Automobiles Pte Ltd.

My Passengers will submit claims separately.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Chiu Kia Hng

Copy to Norah Khai, Premium Automobiles Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18017770/wb3

10 October 2018

Chan Qing Fen, Kayleigh
34 Serenada Walk
Singapore 575783

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 875H AND SFM 3939H ON 29/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

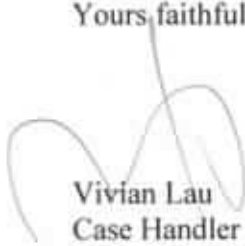
Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, CHIU SOON HUAT (the third party claimant) of 15 BEDOK LANE
SINGAPORE 469774 (address), owner of SFM3939H (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SFM3939H that was damaged pursuant to the accident which occurred on 29/09/2018
(date) along ALONG FARRER ROAD (location) involving vehicle no/s
SMA875H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 2 (day) of Nov (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 878.19 (Repair Cost), S\$ 270.00 (Loss of rental/use), S\$ 124.40 (Disbursement), for vehicle no. SFM3939H that was damaged pursuant to the accident which occurred on 29/09/2018 (date) along ALONG FARRER ROAD (location) involving vehicle no/s SMA875H. This is pursuant to the inspection conducted on 5/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIU SOON HUAT ("the third party claimant") of vehicle no. SFM3939H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFM 3939H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of May (month) 2019 (year)

LWP 

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6396 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6396 2222
Telefax: 6475 1033

UBI Service Centre
55 Ubi Road 1
Singapore 408899
Telephone: 6391 1188
Telefax: 6391 1188

Customer Service
Service Appointment: 6396 2222
24-Hour Breakdown Service: 9628 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 1 10:49

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013368
Date: 09/01/2019
Order: SFM3939H
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SFM3939H (V 38989) Regn Date: 12/09/2018 Mileage: 1697 WIP No.: 26878

Model: Q2 1.4 TFSI COD S TRONIC GABAC Chassis: WAUZZZ86AJA108714 Engine: CZE 814993 Dept: U

VS8 No.:

You have been assisted by :- UA-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHT AND REAR WIPER ASSY	480.00	1.00	480.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID	1100.00	1.00	1,100.00
S	BODYWORK	M:	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119956
Main Telephone: 6396 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119956
Telephone: 6396 2222
Telefax: 6471 1023

UBI Service Centre
35 Ubi Road 1
Singapore 408609
Telephone: 6341 1000
Telefax: 6341 1000

Customer Service
Service Appointment
24-hour Breakdown Service
call customer care@premiumautocare.com.sg

6396 2222
6471 1023

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 10:49

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013368 Date: 09/01/2019 Order: SFM3939H Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SFM3939H (V 38989) Regn Dates: 12/09/2018 Mileage: 1697 WIP No.: 26878

Model: Q2 1.4 TFSI COD 5 TRONIC GABAC Chassis: WAUZZZ2GA6JA108714 Engine: CZE B14993 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M: TO SUPPLY REAR WINDSCREEN SEALANT	200.00	1.00	200.00
X	A81A807521C 4W3	(V) (GER) SPOILER	Less 020%	1.00	246.50
X	A81A827025E	(A) (SK) LTD	Less 020%	1.00	2106.00
X	A81A853818 4W3	COVER	Less 020%	1.00	149.00
X	A81A853817 4W3	COVER	Less 020%	1.00	149.00
X	A81A845501B NWB	REAR WINDOW	Less 020%	1.00	678.50
X	A81A807067A 6RU	COVER	Less 020%	1.00	1016.00
X	A8V0853742 222	AUDI SIGN	Less 020%	1.00	107.50
X	A4W0853737D 222	INSCRIPTION 'TFSI'	Less 020%	1.00	82.70
X	A81A827113C 989	(A) (SK) TRIM	Less 020%	1.00	204.00
X	A81A853741A 222	INSCRIPTION 'Q2'	Less 020%	1.00	82.70
X	AD 00920002	PRIMER (DG)	Less 020%	2.00	18.20

Parts 3,886.64
Labour 0.00
Sublet 3,757.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,643.64
7% GST 535.85
Grand Total 8,178.69

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-150666
Date of Request: 01/10/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 01/10/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SMA875H
Accident Date 29/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMA875H	AIG Asia Pacific Insurance Pte. Ltd.	24/05/2018-23/05/2020	65-6419-3000
SMA875H	AIG Asia Pacific Insurance Pte. Ltd.	28/05/2018-27/05/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-150666

Date of Request: 01/10/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 01/10/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SMA875H
Accident Date 29/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



GST Registration No.: M2-0088821-9

ORIGINAL RECEIPT

CAEAJA

01.10.2018 16:29 hrs

Bill To

CHIU KIA HNG
15 BEDOK LANE
SIEW LIM PARK
SINGAPORE 469774

MRN/NRIC : S9441387G
CASE NUMBER : 6918412437G
CUSTOMER : 3022182793
A&E VISIT : 01.10.2018 11:28

Name of Patient CHIU KIA HNG

Service Description

Amount (\$S)

Total Charges Before Govt Grant	Total Amt Payable After Govt Grant
51.00	0.00
2.40	2.40
250.00	120.00
303.40	
181.00-	

X-RAY INVESTIGATIONS
DRUGS / PRESCRIPTIONS / INJECTIONS
A&E ATTENDANCE FEE

TOTAL CHARGES
LESS : GOVERNMENT GRANT

AMOUNT PAYABLE BEFORE TAX
ADD : 7% GST

AMOUNT PAYABLE AFTER TAX
LESS : GST ABSORBED BY THE GOVERNMENT

NET AMOUNT PAYABLE

PAYMENT
CHIU KIA HNG

AMOUNT DUE
CHIU KIA HNG

FOR INFORMATION:
ST: P SN: S9441387G

PAYMENT DETAILS

NAME DATE
CHIU KIA HNG 01.10.2018

AMOUNT PAYMENT TYPE
122.40 NETS

VIEW YOUR MEDISAVE AND/OR MEDISHIELD LIFE CLAIM DETAILS ONLINE: Login to mycpf online services with your SingPass at <http://www.cpf.gov.sg> and proceed to My Statements> Section B> Medisave/MedShield Life/Integrated Shield Plan Claims and Reimbursements. For more information, please visit <http://www.cpf.gov.sg> FAQ> Healthcare. REIMBURSEMENT INFORMATION FOR EMPLOYERS AND INSURERS: Reimbursement should be made to cash outlay first, followed by Medisave, then MedShield Life OR the Integrated Shield Plan. To make reimbursement to Medisave and MedShield Life, submit through internet at <http://www.cpf.gov.sg> and proceed to Employers' Services> Medisave/MedShield Life Reimbursement. To reimburse to an Integrated Shield Plan, please pay directly to the private insurer offering the Integrated Shield Plan. Payment may be made at DBS (Banking, AXS or NETS station), via Visa/MasterCard/NETS (direct debit at <https://services.healthhub.sg/public/payments/singhealth>) or by cheque. Payment may also be made at the Patient Service Centre during office hours or at A&E Registration Counter after office hours.

F/BO/02-003.R12

Please attach this portion to your cheque payment.

Cheque should be crossed and made payable to "Changi General Hospital Pte Ltd".
Please mail to Tampines Central Post Office PO Box 500 Singapore 915217.

Amount Enclosed : \$ Cheque No./Bank :
S9441387G CHIU KIA HNG

01.10.2018 16:29 hrs

MRN/NRIC : S9441387G
CASE NUMBER : 6918412437G
ADMISSION DATE : 01.10.2018



GST Registration No.: M2-008821-9

ORIGINAL RECEIPT

CAEAJA

01.10.2018 16:29 hrs

Bill To

CHIU KIA HNG
15 BEDOK LANE
SIEW LIM PARK
SINGAPORE 469774

MRN/NRIC : S9441387G
CASE NUMBER : 6918412437G
CUSTOMER : 3022182793
A&E VISIT : 01.10.2018 11:28

Name of Patient CHIU KIA HNG

Service Description

Amount (S\$)

THIS IS AN ORIGINAL RECEIPT FOR NETS PAYMENT OF \$122.40 RECEIVED ON 01.10.2018.

TYPE OF SUPPLY: CASH/CREDIT

"VIEW YOUR MEDISAVE AND/OR MEDISHIELD LIFE CLAIM DETAILS ONLINE: Login to mycpf online services with your SingPass at <http://www.cpf.gov.sg> and proceed to My Statement> Section B> Medisave/MediShield Life/Integrated Shield Plan Claims and Reimbursements. For more information, please visit <http://www.cpf.gov.sg> FAQ> Healthcare. REIMBURSEMENT INFORMATION FOR EMPLOYERS AND INSURERS: Reimbursement should be made to cash outlay first, followed by Medisave, then MediShield Life OR the Integrated Shield Plan. To make reimbursement to Medisave and MediShield Life, submit through internet at <http://www.cpf.gov.sg> and proceed to Employers> Services> Medisave/MediShield Life Reimbursement. To reimburse to an Integrated Shield Plan, please pay directly to the private insurer offering the Integrated Shield Plan." Payment may be made at DBS Banking, AXS or NETS station, via Visa/MasterCard/NETS direct debit at <https://services.healthhub.sg/public/payments/singhealth> or by cheque. Payment may also be made at the Patient Service Centre during office hours or at A&E Registration Counter after office hours.

FBO02-003.R11

Please attach this portion to your cheque payment.

Cheque should be crossed and made payable to "Changi General Hospital Pte Ltd".
Please mail to Tampines Central Post Office PO Box 500 Singapore 915217.

Amount Enclosed : S

Cheque No./Bank :

S9441387G CHIU KIA HNG

CGH S9441387G

6918412437G

01.10.2018

16:29 hrs

BALANCE DUE : S\$ 0.00
MRN/NRIC : S9441387G
CASE NUMBER : 6918412437G
ADMISSION DATE : 01.10.2018

0000000000000000



A&E Discharge Summary

Date of Visit : 01-Oct-2018 11:28
Name of patient : CHIU KIA HNG
NRIC : S9441387G Account Number : 6918412437G
Address : Blk 15 #- BEDOK LANE Singapore 469774
Telephone : 66123939, 90301028
Date of Birth : 20-Oct-1994 Sex : Male Race : Chinese

Final Diagnosis : Neck sprain

Triage Information

Time Of Triage : 01-Oct-2018 11:39 Triage Category : P3
Travel History : Yes Travel in the last 21 days? : No
Does patient have Fever or Flu-like Symptoms in the last 21 days? : No

Chief Complaint : pain back of neck with tingling sensation rt scapular region since last night. driver of car hit by another car on the rear x 2 days ago. no LOC. not in distress

Vital Signs

Temperature (°C) :	36.5	Shock Index :	0.51
Pulse Rate (/min) :	69	Adjusted Shock Index	
Respiration (/min) :	18	PEFR :	
Blood Pressure (mmHg) :	134/56	SaO2 :	100
Blood Sugar (mmol/l) :		Level of Consciousness :	0: Alert
Weight (kg) :		MEW Score :	1
GCS		Total GCS :	

Eye Opening :	Verbal Response :	Motor Response :	
Unable to Assess :	☐	Location :	back of neck
Pain Score :	7	Duration :	1 day
		Quality :	cramp

Main Complaints

Historian: Patient

Dhamarathne Athugal A Naleen
Doctor
dr18949i

Accident & Emergency

Attending Doctor's Name

Doctor's Signature



A&E Discharge Summary

Date of Visit : 01-Oct-2018 11:28
Name of patient : CHIU KIA HNG
NRIC : S9441387G Account Number : 6918412437G
Address : Blk 15 #- BEDOK LANE Singapore 469774
Telephone : 66123939, 90301028
Date of Birth : 20-Oct-1994 Sex : Male Race : Chinese

Chief Complaint: 23 YRS MALE
NKDA
PMH - NIL
C/O
CAR DRIVER INVOLVED IN A RTA ON 29/09/18 AROUND 1430 HRS
HIT FROM BEHIND BY ANOTHER CAR
BACK AND FORTH MOVEMENT OF THE HEAD AND NECK WITH THE IMPACT
NO HI
NO DASH BOARD INJURY
PAIN OVER THE RIGHT SIDE OF THE NECK SINCE THEN
WORSENER YESTERDAY
NO NUMBNESS OR WEAKNESS OF THE LIMBS
NO OTHER INJURIES
WAS WEARING SEAT BELTS

Physical Examination

Physical Image Details/Physical Findings 1 :
AFEBRILE
COMFORTABLE
WALKED IN
NECK SUPPLE
LIMITED ROM DUE TO MUSCLE SPASMS ON RIGHT SIDE OF THE NECK AND RIGHT UPPER SCAPULAR REGION
NO BRUISES
NO SCALP HAEMATOMA
NO MIDLINE SPINAL TENDERNESS
B/L ULL - POWER 5/5
NO SENSORY DEFICITS
NO CN DEFICITS
CHEST COMPRESSION - NEGATIVE
PELVIC COMPRESSION - NEGATIVE
HS S1S 2- NO MURMURS
LUNGS - CLEAR
NO OTHER JOINT SWELLING OR TENDERNESS

Diagnostic Imaging Results

Dhamarathne Athugal A Naleen
Doctor
dr18949i

Accident & Emergency

Attending Doctor's Name

Doctor's Signature



A&E Discharge Summary

Date of Visit : 01-Oct-2018 11:28
Name of patient : CHIU KIA HNG
NRIC : S9441387G Account Number : 6918412437G
Address : Blk 15 #- BEDOK LANE Singapore 469774
Telephone : 66123939, 90301028
Date of Birth : 20-Oct-1994 Sex : Male Race : Chinese

Diagnostic Interpretation : Radiology Report
The cervical spine is straightened. The sagittal alignment is maintained.
Vertebral body heights and intervertebral disc spaces are largely preserved.
The prevertebral soft tissue thickness is within normal limits.
Known / Minor

Doctor's Notes

Initial Progress Notes : IMP - NECK SPRAIN
XRAY CERVICAL SPINE - NO FRACTURES
P-
ANALGESIA
ADVISED TO RETURN IF NO IMPROVEMENT

Disposition

Disposition : Disposition By : Doctor Dhamarathne Athugal A
Naleen

Discharge Prescription

Allergy : No Known Allergies

Drug Name	Dosage	Instruction	PRN Instruction	Duration / Quantity
Diclofenac Sodium EC Tablet	50 mg - TDS			5 days
OMEprazole Capsule	20 mg - BD			5 days
ANArex Tablet [Paracetamol 450mg, Orphenadrine 35mg]	2 tablet - TDS		Pain	1 weeks
Ketoprofen 30mg Plaster	1 patch - BD		Pain	

Accident Type

Accident Type : Road Traffic

Dhamarathne Athugal A Naleen
Doctor
dr18949i

Accident & Emergency

Attending Doctor's Name

Doctor's Signature



Changi

General Hospital

SingHealth

Changi General Hospital

Patient Results

Requested By: Dhamarathne Athugal A Naleen (Doctor)

01-Oct-2018 04:13 PM

CHIU KIA HNG

Sex: M Age: 23y DOB: 20-Oct-1994

MRN / Visit No.: S9441387G / 6918412437G

Locn: CGH Accident & Emergency

Visit Status: ADM Primary Provider:

01-Oct-2018 15:53

Cervical Spine X-ray, AP and Lat

CGCR185014829620

Final

Additional Info

Final

Updated

Verified Date/Time : 01/10/2018 15:55 Verified Person : Dr. Kenneth Chin Fu Wen Verified Section : CGH General

Radiography Requesting Person : Dr. Dhamarathne Athugal Arachchige Naleen

Performed at : Department of Radiology, Changi General Hospital

2 Simei Street 3, Singapore 529889

Cervical Spine X-ray, AP
and Lat

Final

2018 04:13 PM

Completed Date Time 1/10/2018 3:53:29 PM Procedure ID CGCR185014829620 Procedure

Description Cervical Spine X-ray, AP and Lateral

DOB: 20-Oct-1994

Clinical Diagnosis : RIGHT SIDED NECK PAIN AFTER RTA

Print Size

01-Oct-20

Final

Updated

General

Radiology Report

The cervical spine is straightened. The sagittal alignment is maintained.

Vertebral body heights and intervertebral disc spaces are largely preserved.

The prevertebral soft tissue thickness is within normal limits.

Known / Minor

Finalised by: Kenneth Chin Fu Wen , Resident , 63290B

Finalised Date/Time: 1-Oct-2018 3:55 PM

This is an electronically signed document

Original in EMR. Printouts for reference/external use only. Not for scanning/filling into CGH notes.

Printed from: CGH A&E Obs Nurse Counter 2

End of Report

Page: 1 of 1



ORIGINAL

MEDICAL CERTIFICATE

EMD2018190778

Name CHIU KIA HNG		NRIC No. S9441387G
This is to certify that the above-named is unfit for duty for a period of <u>2</u> days from <u>01-Oct-2018</u> to <u>02-Oct-2018</u> inclusive.		
Type of medical leave granted : ☐ Hospitalization Leave ☒ Outpatient Sick Leave Admitted on: _____ Discharged on: _____ ☐ Maternity Leave, Delivered on: _____ ☐ Sterilization Leave, Operated on: _____		
This certificate is not valid for absence from court attendance.		
Diagnosis NECK SPRAIN	Surgical Operation (if applicable) C150778	
Fit for light duty from <u>N.A.</u> to <u>N.A.</u> Comments : The above-named patient attended my clinic at <u>N.A.</u> and left at <u>N.A.</u> No medical leave is necessary.		
Hospital/Clinic Emergency Medicine Changi General Hospital	Ward No. CGH Accident & Emergency Date 01-Oct-2018	Signature, Name (In BLOCK LETTERS) and Designation/MCR No. Dr Dhanarathna A A Moleen DHANARATHNE ATHUGAL A NALEEN, 189491

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Oct 2018 Edit Reg		04 Oct 2018 00:00 Edit Adj Rpt	S\$7,643.64 Edit Estimates	S\$7,643.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHAN QING FEN, KAYLEIGH (CHEN QINGFEN), ID: S8418570A								
Main Claimant:	CHIU SOON HUAT, ID: S1737244								
Vehicle Reg. No.:	SFM3939H	Date of Loss:	29/09/2018 14:00 - :59 [17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6286611167SG	Policy/Cover Note No.:	1800060901 (Comprehensive) Coverage: 28/05/2018 - 27/05/2020						
Vehicle Reg. No. (Insured):	SMA875H	Policy No. (Claimant):	1800109086						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (01/04/2019): Alert - Adj Mandate Approved (S\$8553.09) - SFM3939H - Claim Handler: Loh, Chee-H... - AIG_SG (02/10/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFM3939H (6286611167SG)
[SMA875H]
TP
CHIU SOON HUAT
Sep 29 2018 2:00PM
[CHAN QING FEN, KAYLEIGH (CHEN QINGFEN)]
Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/18 19:27	General View		Load JPG
2	18/12/18 19:27	General View		Load JPG
3	18/12/18 19:27	General View		Load JPG
4	18/12/18 19:27	General View		Load JPG
5	18/12/18 19:27	General View		Load JPG
6	18/12/18 19:27	General View		Load JPG
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18	18/12/18 19:27	General View		Load JPG
19	18/12/18 19:27	General View		Load JPG
20	18/12/18 19:27	General View		Load JPG
21	18/12/18 19:27	General View		Load JPG

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/10/18 18:41	TP GIA REPORT		Load PDF
2	09/10/18 11:01	TP ESTIMATE- MARKED		Load PDF
3	21/03/19 13:09	GIA SEARCH		Load PDF
4	21/03/19 13:09	MEDICAL FEE		Load PDF
5	21/03/19 13:09	LETTER TO OI		Load PDF
6	29/03/19 15:30	INSPECTION REPORT		Load PDF
7	29/03/19 15:30	LOD AND OTHER DOCUMENTS		Load PDF
8	10/06/19 11:47	WORKSHOP INVOICE		Load PDF
9	10/06/19 11:47	AUTHORISATION TO ACT FORM		Load PDF
10	10/06/19 11:47	Release Voucher		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	02/10/18 08:48	OI GIA REPORT		Load PDF

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
2	03/10/18 16:50	TP GIA		 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMA875H (Insd veh)	Model:	AUDI Q2 999CC TFSI
	SFM3939H (TP veh)		S-TRONIC (A)
Date of Accident:	29/09/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	16,208.36
Final Repair Cost	:	\$	8,178.69
Loss of Use	:	\$	250.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others: Medical Fee	:	\$	122.40
	:	\$	
Final Settlement Sum	:	\$	8,553.09

5.00 days at \$50.00 per day
days

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 8,180.69
2)	Chiu Soon Huat	:	\$ 250.00
3)	Chiu Kia Hng	:	\$ 122.40
4)		:	\$

JOANNE LEE KHANG MIN

10 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017770/AGB3Q2

Date: 10/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800060901
Claimant Vehicle No : SFM3939H **Insured Vehicle No :** SMA875H
 Date of Loss: 29/09/2018 Nature of Claim: TP Claim No: 6286611167SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFM3939H**
 Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CZE814993
 Reg. Date: 12/09/2018 (Man. Year: 2018) Chassis No: WAUZZZGA6JA108714
 Colour: White Odometer: 692 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R18 Rear Tyre Size: 225/45 R18
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,616.00	4,111.64	4,504.36	52.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,532.00	3,532.00	3,000.00	45.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,148.00	7,643.64	7,504.36	49.54
+ GST 7.00/7.00% (S\$)	1,060.36	535.05	525.31	49.54
Nett Amount (S\$)	16,208.36	8,178.69	8,029.67	49.54
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Medical Costs (S\$)		122.40		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		8,553.09		

INSPECTION

Date of Assignment: 04/10/2018
 Date Inspected: 04/10/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Deformed	1,016.00 FS	*812.80 FS
2	1	*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS
3	4	*REAR BUMPER SEALING PLATE	Not Necessary	9.00 FS	*- FS
4	1	*REAR BUMPER SPOILER	Deformed	247.00 FS	*197.20 FS
5	1	*REAR BUMPER TOW COVER	Not Necessary	20.00 FS	*- FS
6	2	*REAR LIGHT REFLECTOR -LH/RH	Not Necessary	52.00 FS	*- FS
7	1	*REAR BUMPER CARRIER	Not Necessary	480.00 FS	*- FS
8	2	*REAR BUMPER HOLDING STRAP-LH/RH	Not Necessary	22.00 FS	*- FS
9	2	*REAR BUMPER GUIDE SECTION -LH/RH	Not Necessary	92.00 FS	*- FS
10	2	*REAR BUMPER SENSOR	Not Necessary	421.00 FS	*- FS
11	4	*REAR BUMPER SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
12	1	*REAR LID	Dented	2,106.00 FS	*1,684.80 FS
13	1	*REAR LID ATTACHMENT PARTS	Not Necessary	103.00 FS	*- FS
14	2	*REAR LID HINGE	Not Necessary	271.00 FS	*- FS
15	1	*REAR LID LOCK STRIKER	Not Necessary	254.00 FS	*- FS
16	1	*REAR LID LOCK	Not Necessary	217.00 FS	*- FS
17	1	*REAR LID LOCK COVER	Not Necessary	10.00 FS	*- FS
18	1	*REAR LID PUSH BUTTON FOR ELECTRIC LIC LOCK	Not Necessary	159.00 FS	*- FS
19	2	*REAR LID BRACKET -LH/RH	Not Necessary	170.00 FS	*- FS
20	1	*LICENCE PLATE TRIM	Necessary	204.00 FS	*163.20 FS
21	1	*REAR LID AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
22	1	*INSCRIPTION Q2	Necessary	83.00 FS	*66.16 FS
23	1	*INSCRIPTION TFSI	Necessary	83.00 FS	*66.16 FS
24	1	*REAR WINDOW	Necessary	679.00 FS	*542.80 FS
25	2	*PRIMER	Necessary	37.00 FS	*29.12 FS
26	1	*REAR LID SPOILER	Not Necessary	117.00 FS	*- FS
27	1	*REAR CROSS PANEL TRIM	Not Necessary	135.00 FS	*- FS
28	1	*LUGGAGE COMPARTMENT FLOOR COVERING	Not Necessary	618.00 FS	*- FS
29	2	*REAR WHEEL COVER-LH/RH	Necessary	298.00 FS	*238.40 FS
30	1	*REAR CAR PLATE NO	Bent	25.00 FS	*25.00 FS
31	1	*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
32	1	*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 8,616.00 4,111.64

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY	New	480.00	480.00
3	TO RENEW REAR WINDSCREEN	New	480.00	480.00
4	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID .RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
5	TO RESPRAY REAR BUMPER ,REAR SPOILER ,REAR LID AND BOTH REAR WHEEL ARCH COVERS	New	3,000.00	1,100.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			6,532.00	3,532.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >