Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 4 October, 2018 1:12 PM **To:** 'claimsdept@sg.cntaiping.com'

Cc: Elaine Cheong; 'Lucas Lee'; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Hsiao Tong

(LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBB7958G (OI : CAI - SNM18D04738C02)

and SJR7338S (TP: LKK REF - CC6/CTI18017763/Uea3) on 30/09/2018

Attachments: Preliminary Advice.pdf; TP ESTIMATE + TOWING.pdf; LKK SURVEY PHOTO.pdf

Categories: HMK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

CTI REF: SNM18D04738C02

LKK REF: CC6/CTI18017763/Uea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJR 7338S

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com> Sent: Wednesday, 3 October, 2018 2:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> **Cc:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBB7958G (OI: CAI - SNM18D04738C02) and

SJR7338S (TP: LKK REF - CC6/CTI18017763/Uea3) on 30/09/2018

Dear Sirs.

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478 Email: <u>lucas.lee@sg.cntaiping.com</u> Website: <u>www.sg.cntaiping.com</u>



Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 2 October, 2018 6:16 PM

To: Claims Dept of CTI

Cc: Elaine Cheong; Lucas Lee; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Hsiao Tong (LKKAuto);

Admin A

Subject: Direct Settlement - Accident Involving GBB7958G (OI: CAI - TBA) and SJR7338S (TP: LKK

REF - CC6/CTI18017763/Uea3) on 30/09/2018

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir /Madam,

We refer to the above matter.

Please be informed that inspection had been done on a WP basis. TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com