

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 3 October 2018 6:29 PM  
**To:** 'Jenny Toh'  
**Cc:** Admin A; Joy Irene (LKKAUTO)  
**Subject:** RE: Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd (Ref: VC011895)  
**Attachments:** Preliminary\_Advice.pdf; TP ESTIMATE- MARKED.PDF; TP GIA REPORT.PDF

### WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

Please be informed that inspection had been done on a WP basis at M/s Goldbell Engineering Pte Ltd. TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 1 October 2018 11:52 AM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd (Ref: VC011895)

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 02.10.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Monday, 1 October, 2018 11:36 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd (Ref: VC011895)

Our ref: VC011895

Dear all

Kindly survey the TP Claim :-

Insured : GZ5270J

TP Vehicle : YP2473A

Date of accident : 24/09/2018

Contact : as below

Kindly acknowledge receipt

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Melody Teoh Man Lin [<mailto:MelodyTeohML@goldbell.com.sg>]

**Sent:** Monday, 1 October, 2018 10:12 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Derek Chow Zhi Da <[DerekChowZD@goldbell.com.sg](mailto:DerekChowZD@goldbell.com.sg)>

**Subject:** RE: Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd (Ref: VC011895)

Dear Jenny,

We will select LKK Auto Consultants Pte Ltd to conduct the joint pre-repair survey.

Please kindly arrange for the vehicle to be surveyed tomorrow, Tuesday 02/10/2018 around 10am.

Venue for survey will be Goldbell Ang Mo Kio - Blk 5035 Ang Mo Kio Industrial Park 2, #01-345 Singapore 569538.

Thanks & Best Regards,



**GOLDBELL**  
ENGINEERING

Industrial Vehicles.  
20,000 Served. And Counting.

**Melody Teoh Man Lin | Goldbell Engineering Pte Ltd**  
Customer Service Advisor, Motor Claims

DID: +65 6484 3683 | Tel: +65 6861 0007 | Fax: +65 6612 7495 |  
Mobile: +65 9736 1300 | Web: <http://www.goldbell.com.sg>  
Address: Goldbell Engineering Pte Ltd (Ang Mo Kio)  
Blk 5035 Ang Mo Kio Industrial Park 2, #01-345  
Singapore 569538

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**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Monday, October 1, 2018 9:26 AM

**To:** Melody Teoh Man Lin <[MelodyTeohML@goldbell.com.sg](mailto:MelodyTeohML@goldbell.com.sg)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd

Our ref: VC011895

Dear Melody

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Syaheeda Nacah Binte Mohamed Othman  
**Sent:** Friday, 28 September, 2018 10:57 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd

Hi Jenny,

Please assist.

Thanks.

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**From:** Shirlene Fernz  
**Sent:** Friday, 28 September 2018 5:20 PM  
**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>  
**Cc:** Benny Loke <[Benny.Loke@qbe.com](mailto:Benny.Loke@qbe.com)>; Aaron Chin <[Aaron.Chin@qbe.com](mailto:Aaron.Chin@qbe.com)>  
**Subject:** Fwd: Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd

Fya pls

Shirlene Carol Fernz  
Manager, Claims Litigation  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay #29-10 South Tower  
Singapore 048583  
Phone: +65 6477 1194  
Mobile: +65 9233 6796  
Email: [shirlene.fernz@qbe.com](mailto:shirlene.fernz@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

Sent from my iPhone

Begin forwarded message:

**From:** Melody Teoh Man Lin <[MelodyTeohML@goldbell.com.sg](mailto:MelodyTeohML@goldbell.com.sg)>  
**Date:** 28 September 2018 at 5:14:24 PM SGT  
**To:** "[shirlene.fernz@qbe.com](mailto:shirlene.fernz@qbe.com)" <[shirlene.fernz@qbe.com](mailto:shirlene.fernz@qbe.com)>, "[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)" <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>, Derek Chow Zhi Da <[DerekChowZD@goldbell.com.sg](mailto:DerekChowZD@goldbell.com.sg)>  
**Subject:** Accident case between YP2473A (AXA) and GZ5270J (QBE) at along Geylang Rd in front of Engku Aman Rd

Without Prejudice

Dear Officer-in-charge,

Enclose herewith the letter for your necessary action.

Please revert within 2 working days.

Thanks & Regards,



**GOLDBELL**  
ENGINEERING

Industrial Vehicles.  
20,000 Served. And Counting.

**Melody Teoh Man Lin | Goldbell Engineering Pte Ltd**  
Customer Service Advisor, Motor Claims

DID: +65 6484 3683 | Tel: +65 6861 0007 | Fax: +65 6612 7495 |  
Mobile: +65 9736 1300 | Web: <http://www.goldbell.com.sg>  
Address: Goldbell Engineering Pte Ltd (Ang Mo Kio)  
Blk 5035 Ang Mo Kio Industrial Park 2, #01-345  
Singapore 569538

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