briesur: Kalvin	REF: NS/ZN	1C18017759 / Klybnz	
3		ASSIGNMENT	
raeun	*		le,
rom: StimatedCost	Date:		7_
DD (FP) NS ITP RES / OD RES / E	EVA (partier)	Type: M.Car / M.Cycle / Bus / Van / Lorry / Toll Prime Mover /	
o Inspect Vehicle Not	Action of the Control	Make: - Hyundar Z40 c.c 168	14
et Workstep m/s		Make: _ Myundar Z40 0.0 1680 Colour Rhe A/C: Insufficial MITA	-
1	1 % .		
nsured: SMD GIONH			A
	10000 . 0.0	Eng/No:	022
Policy Na BIB69579	1001		51)
Claims No. MT (Gen. Cond: Good For Poor Burnt	
(Client's Record)	Excess:	Steering: Inorder I Jammed / Leaked / Burnt or Brake: Inorder T Jammed / Leaked / Burnt or	
Make of Veh:			
		Modi: Nil / S/Rim / STDG/Rim or Tyre Size; F: 205/6. Re6	-
(Policy Condition)			
Remark: The veh had commence	ed its N/S	O/S RS (DUN / FYNOVA / GY / FS / L / TA (-MIC / DHTSU / PIR / SUM) /	
repair at the time of Ins		TOYO I YOKO OF WELL A THE TOTAL OF THE SUM I	
			-
Bal, or Market Value: IDAC Accident Rport:	Consistent? : Yes or No	R/Bal 7 mm R/Bal. 3	CO DO
HERV NOWANA	Consistent? : Yes or No	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	mm . mm
	ys Res.: Yes or No	D.O.A. 29/9/8 D.O.L. 1/co/cs	30811
Lum Sum: %		11/1/1	
Cum some 76	5 val., res of No		-
CA' / . REV / REP. / 24 H		Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or	
Date:Person C		The U/C / Chassis frame / Body Structure affected due to co	llision.
Date / Time Action / Instru	ction		
	m - (s/F(1700	01501 / Agh3 n2 Da: 30.122016 INC	
SHD HALS	1 - Y	45	
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SHD HALS			
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3/10/18 Con from	RECEIVED 0	Days Of Repair: Resurvey No. of Trip: Transportation: Transportation:	ط بیده -
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SHO HAGS SMD GIDH 3/10/18 Confirm Barrier File Fass to?	RECEIVED 0	2 43. CRed 1013.40, 5410 4 001 2018 Days Of Repair: Resurvey No. of Trip: Add Fee: Survey Fee: Transportation: S+RS_SI Interview (\$\frac{1}{2}\$) Photos	
SHO HAGS SMD GID H 3/10/18 Con France Date(Time, File Pass to? 1) Date(Time, File Return to?	RECEIVED 0	Days Of Repair: Resurvey No. of Trip: Add Fee: Site Insp (\$	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NTU	ITUC INCOME INSURANCE CO-OPERATIVE LTD		Ref:	NS/INC18017759/K1vb		
		D UNION HOUSESINGAPORE	Date:	01-10-2018 INC4		
١.		Policy Particulars	:- THIR	PARTY CLAIM	EVENTURES TO BE	
	Insured Veh.	SMD 6902H	Veh. Ir	spected	SHD 4969M	
	Policy No.	5103699579	Cover	age (\$)	0.00	
	Claim No.		Exces	s (\$)	0.00	
	Assign From		Assign	n Date	01/10/2018	
2.		Vehicle Parti	culars 8	Condition		
	Make & Model	<u> </u>	c.c		0	
	Engine No.	HIDDEN	Year o	f Reg.		
	Chassis No.		Colour			
	Odometer		Steering			
1100	Brakes		Modification			
	General					
3.		Condit	ons of	Tyres		
		Size	Make		Balance	
	R/H Front Tyre				mm	
	L/H Front Tyre				mm	
	R/H Rear Tyre				mm	
	L/H Rear Tyre				mm	
١.		Descripti	on of Da	mages		
j.		Genera	Inform	ation		
	Accident Date	22/09/2018	A CONTRACTOR OF THE PARTY OF TH	tion Date	01/10/2018	
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	ELTD		
		59 LOYANG DRIVE SINGAPORE 508969				
5a.	General	R	emarks			
		ON WAS CONDUCTED ON A"WITCE TO YOUR INSTRUCTIONS, W				

Denise Tay (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Thursday, 4 October 2018 9:58 AM

To:

Denise Tay (LKKAuto)

Subject:

FW: REQUEST CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth. Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.

Please forward all motor claims related correspondences to mtcl@income.com.sa so that we can attend to it accordingly.'

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, October 03, 2018 5:40 PM

To: mtreg <mtreg@income.com.sg> Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request for claim number

			Claim
S/No	Income Reference	Claimant (Owner / Taxi Company)	
1	MT/1014132-002	CITYCAB PTE LTD	SH
2	MT/1014000-002	COMFORT TRANSPORTATION PTE LTD	SHI
3	MT/1014263-001	COMFORT TRANSPORTATION PTE LTD	SF

Claim received from LKK Auto

Best Regards,

Denise Tay | Case Handler

eBao Tech										Gener	alClaim
Hello, NAC_PAYA_UBI_80	0601				THE RESERVE THE PARTY OF THE PA) Chan	ge Langua	e · Char	ge Password	SECTION AND DESIGNATION.
My Desictop Notice of Loss	Poli	cy Query						58 6	8.111		Log out
	Policy 1	No.				Date	of Accident		29/09/2018	17:49	
	Vehicle	No.(For Motor)	SMD69	902H		Certi	ficate Numbe	r			
						Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5103699579		KH LEASING PTE, LTD,	201611813C	GPC	Third Party	SMD6902H		10/09/2018	10/09/2019
					1	Continue					

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACC	DEN	TOTA	TEM	III N	1
ACC	DEN	ISIA	U-U		ш

Date Of Report

29/09/2018 11:32

Date Of Accident

29/09/2018 05:05

Exact Location Of Accident

WOODLANDS CENTRE RD X WOODLANDS AVE 3

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SHD4969M

Insured/Policyholder

Name Of Registered Owner

COMFORT TRANSPORTATION PTE LTD

Co Reg No

199303821R

Email Address

FLEETSAFETY@CDGTAXI,COM.SG

Mobile Phone No

Alternative Phone No

OFFICE-65508768

Vehicle Particulars

Manufacturer

HYUNDAI

Model

140

Exact Purpose for which vehicle was being used at

Are you claiming under your own insurance policy

time of accident

...

for repair to your vehicle?

THIRD PARTY

If No, Please state action to be taken Vehicle Category

TAXI

Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY FIRE AND/OR THEFT

Fleet Policy

YES

Policy Number

D-18088936MFSH

Cover Note Number

Driver

Name of Driver

ANDY TAN HAN FEI

NRIC No

S8203457I

Date Of Birth

22/01/1982

Occupation

OUTDOOR

Date Of Driving Pass

03/03/2003

Driving Experience

15 YEARS AND 6 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-88583113

Fax Number

Contact Number

EMail Address

DYAN.TAN@GMAIL.COM

· . 'Address'

BLK 311C CLEMENTI AVENUE 4 #20-197

Postcode

123311

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : HEAD TO SIDE

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SMD6902H

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

TAN TOCK PENG

NRIC/Passport Number

S1350693J

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

LEFT FRT

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD CO REG. NO: 192203321R

> Policyholder's Signature Date & Time:

Oriver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name:

Loke Wei Yleng

NRIC/FIN No.:

GIARMC SketchPlanForm_V3

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back

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GIARMC StetchPlanForm_V3

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHD 4969M

MAKE

MODEL · HVIINDALi40 NTUC-HS DATE 1/10/2018 LKK-KALVIN

Qty	Parts Description/ Labour	Type	Unit Price	1	Amount	
	Front Fender (RH) × / 400			\$	566.30	
	Front Fender Retainer X 544			s	24.60	
	Front Fender Retainer X Front Wheel Hub Cap (RH)			\$	107.10	
	From Pour (RH) × reget SUB TOTAL LESS 20%			\$	698.00	+
	Frent Pour (ICH) X MARCH			S	139.60	1
	DISCOUNTED TOTAL			\$	558.40	-
	Front Door Comfort Logo (RH)			\$	75.00	ľ
					7.60	
	Labour Charge				300	
	Panel Beating			S	440.00	10
	Spray Painting Charge-Bumper/Fender/Door Tuff Kote			S	660.00	4,
	FRT Wheel Alignment			S	50.00 80.00	ť
	TOTAL LABOUR			\$	1,230.00	
	ESTIMATE TOTAL			•	1 962 40	
	37774467-7007700 00000000000000000000000000000			\$	1,863.40	1
	Kalph 1 CICIE		nsultants hence notified the following:	y .		
	/ 1/10/18 1130h.	the Repaire	afore latter spray patients	Ney	hasis	
	2 Pops	- Third party	mages paralling separation and paralling subject to confirmation survey as on a 32 confirmation and produced and produced separation and the results of the produced from this separation and the produced from this separation and the produced separation an	1	ompany	
	Kalini 1 CKK) A 1/10/18 1130h. 2 Doju L/S Aller Report photo	12 5001	ged by Repairer			
	Ano	Date:				

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 05 8383 9280 Pactimite + 65 8280 9755

Date/Time: 01.10.2018 08:09

Page : 1

JOB CARD JC NO.: 305219497 Team: ARC Repair TP(CLSO)1 Sales Order: MILEAGE OMER REGN NO .: SHD4969M COMFORT TRANSPORTATION PTE LTD MAKE: FUEL 7010045 HYUNDAI OMERNO. 383 SIN MING DRIVE E.....1/2. DATE/TIME IN 29.09.2018 10:00 MODEL Singapore SINGAPORE 575717 I-40 65508755 YR OF MANU. 09.2014 TARGET DATE CHASSIS CODE KMHLB41UMEU057833 COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 29.09.2018

NATURE: 3P 29.09.18

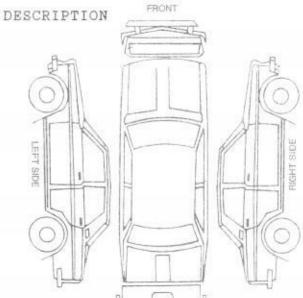
S/NO

f Service Advisor

turned to Sarvice Reception upon collection

DUNT CARD NO.

LABOR CODE



Date

		REAR		
		<u> </u>		
KED & PASSED OUT BY:				
SERVICE ADVISOR	-	GUS	STOMER'S SIGNATURE	
ledgement Silp	X Exit Pass			
No.: SHD4969M LIMTS	Vehicle No.:	SHD4969M		

Name of Service Advisor

To be kept by Security Guard

Signature/Date

COMFORTDELGRO ENGINEERING

305219497 Our Job Ref No : ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 Date 03/10/18 FINALIZATION FORM Fax: KALVIN ANG Attn : Vehicle Reg No. : SHD4969M Date of Accident: 29-Sep-18 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-NTUC SMD6902H The repair job shall bill to: 2. The finalized amount shall be: Spare Parts after List discount (a) (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% \$850.00 Final Lumpsum Repair cost \$850.00 2 working days. 3. Estimated normal period for repairs: 4 We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature : Signature KALVIN Name : LIMTS Name 62148398 Tel Date 65468156 Fax For Official Use Only Document Confirm By Attached Item Amount Remarks (Signature) Yes or No Rental Rate P/Day YES Loss of Income Paid NO Survey Fees -----LTA Search Fee \$7.49

Remarks:	

Medical Fees (on behalf of driver, if applicable)

Overrun



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NTUC INCOME INSU	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1801775	59/K1vbn2
73 BRAS BASAH ROA #05-01 NTUC TRADE 189556	AD UNION HOUSESINGAPORE	Date:	15-10-2018 INC4	
1.	Policy Particulars	:- THIR	D PARTY CLAIM	
Insured Veh.	SMD 6902H	Veh. I	nspected	SHD 4969M
Policy No.	5103699579	Cover	age (\$)	0.00
Claim No.	MT/1014000-002	Exces	s (\$)	0.00
Assign From		Assig	n Date	01/10/2018
2.	Vehicle Parti	culars &	Condition	
Make & Model	HYUNDAI I40	c.c		1685
Engine No.	HIDDEN	Year o	f Reg.	2014
Chassis No.	KMHLB41UMEU057833	Colou	r	BLUE
Odometer	751603	Steeri	ng	IN ORDER
Brakes	IN ORDER	Modifi	cation	STANDARD ALLOY RIM
General	FAIR			
3.	Condit	ions of	Tyres	
	Size	Make		Balance
R/H Front Tyre	205/60 R16	WEST	LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST	LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST	LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST	LAKE	7 mm
4.	Descripti	on of Da	mages	
THE VEHICLE SU	STAINED DAMAGES AT THE O/S	S FRONT	PORTION.	
5.	Genera	Inform	ation	
Accident Date	22/09/2018	Inspec	tion Date	01/10/2018
Survey held at	COMFORTDELGRO ENGINEER	RING PT	ELTD	
	59 LOYANG DRIVE SINGAPORE 508969			
5a.	R	emarks		
	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W			
5b.	Estimate	Days of	Repair	NEW YORK STREET
ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4969M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT FENDER (RH)	TO REPAIR SEE LABOUR	566.30	
1	FRONT FENDER RETAINER	SERVICEABLE	24.60	
1	FRONT WHEEL HUB CAP (RH)	GRAZED	107.10	107.10
1	FRONT BUMPER (NPA)	TO REPAIR SEE LABOUR	154	-
1	FRONT DOOR (RH)(NPA)	TO REPAIR SEE LABOUR		62
	LESS 20% DISCOUNT		-139.60	-21.42
			558.40	85.68
	SPECIAL NETT ITEMS			5-350-00
1	FRONT DOOR COMFORT LOGO (RH)(SN)	NECESSARY	75.00	75.00
			75.00	75.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT FENDER (RH), FRONT BUMPER AND FRONT DOOR (RH).		440.00	300.00
	SPRAY PAINTING CHARGE-BUMPER/FENDER/DOOR.		660.00	600.00
	TUFF KOTE.	NOT NECESSARY	50.00	25-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	
			1,230.00	900.00
	GRAND TOTAL		1,863.40	1,060.68
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			850.00

Report Ref No. NS/INC18017759/K1vbn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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