

1/5/2011

INS. CASE OWNER:

CC 4/LPC1801

7753, 624632

LKK:

IDAC:

Surveyor:

Kaluin

DOI:

ASSIGNMENT

1/10/18

Date / Time:

1/10/18

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJT 57994

Name of Insured:

VEEPOK MEMPH PRINCE

Insured Tel No.:

HP: 967760

Excess Sec II :SS

D.O.A: 26/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

18/18/18/UP05/020962

Policy No.:

818UP15017615

Make / Model:

VOLKSWAGEN

Place of Accident:

zone of transport PRINCE RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJB 2887P

INSRS:
WSP:
Tel:
Liability:
RMKS:WSP:
WSP:
WSP:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

8/10/18
TH

SJB WSP-X

SJT 57994-X

- ORIGINAL TO LOD IN

10/1/19 - FILE PASS TO TYPE MANDATE

2/12/19 - FILE PASS TO WP TO CLOSE

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days/Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 16/10/19

Confirm with: K221

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28. Ass. Lia:

Repair Cost: (w/631)

S\$ 2621.50

Loss of Rental (LOR):

S\$ 549.85

(3.5 days) x \$157.10

Loss of Use (LOU):

S\$ -

(5 a days)

Loss of Income (LOI):

S\$ 175.00

(550 x 3.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

S\$ 7.49

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 3353.84

Global Sum S\$ 3300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 3300.00

Name 1:

Lundberg Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate/Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 2887 P Yr Regn: 31 Aug 2012

Type: M.Csr / M.Cycle / Bus / Van / Lorry / T 6 / Prima Mover /

Truck / Trailer or

Make: Mercedes Benz E220 cc 2141

Colour: White A/C: Ins: Ad / Std / NI / NA

Sp. Reading: 1133 660 T/Radio: Ins: Ad / Std / NI / NA

Eng/No: _____

C/No: LDP2120022A678279

Gen. Cond: Good / P Poor / Burnt

Steering: Inord G Jammed / Leaked / Burnt or

Brakes: Inord G Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / P A/Rim or

Tyre Size: F: 205/60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PR / SUMI /

TOYO / YOKO or Verble

Front: _____ Rear: _____

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A. 28/9/12 D.O.I. 1/10/12

Survey held at (DHE (Layang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$2450 (Red \$3916 (62%))

Lampac 4

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS \$ _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18017753/K1ub3

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 01-10-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 5799Y	Veh. Inspected	SHB 2887P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	28/09/2018	Inspection Date	01/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408953 TEL : (065) 62563561 FAX : (065) 62564313

Your ref: To Be Advised
Our ref: CC4/LPC18017753/K1ub3

Date: 02.10.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB2887P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,366.00
Revised Estimate Amount	: S\$	2,126.00
"Check" Items Amount	: S\$	920.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 2887P

MAKE :

MODEL : MERCEDES BENZ

LONPAL

DATE 1/10/2018 10:15

DOA: 28-09-18

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Reinforcement ?			\$ 1,150.00
	Front Head Rest, LH/RH <i>x repair</i>		\$ 1,850.00	\$ 3,700.00
		</		

Larry Ng

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 2887P

MAKE :

MODEL : MERCEDES BENZ

LON PAC

DATE 1/10/2018 10:15

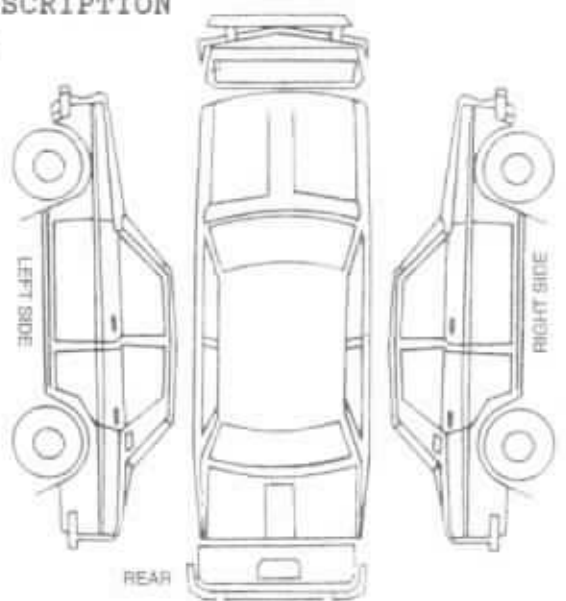
DOT: 28.09.18

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>Internal</i>			\$ 1,510.00	
	Rear Bumper Reinforcement <i>Body</i>			\$ 1,150.00	
	Front Head Rest, LH/RH <i>x repair</i>		\$ 1,850.00	\$ 3,700.00	

Larry Ng

Team: CK ARC Repair TP(CFSO)1		JOB CARD		Sales Order:		JC NO.: 305219177	
TOMER		VARS		REGN NO.: SHB2887P		MILEAGE	
VIS CITYCAB PTE LTD				MAKE : MERCEDES BENZ		FUEL	
TOMER NO. 7010070				MODEL E220CDI (E5)		DATE/TIME IN 29.09.2018 08:20	
RESS 383 SIN MING DRIVE				YR OF MANU. 31.08.2012		TARGET DATE	
Singapore SINGAPORE 575717				CHASSIS CODE WDD2120022A678279		COMPLETION DATE/TIME:	
65551188 (P) (Q)		(B)					
JOINT CARD NO.							

Accident Date: 28.09.2018
NATURE: 3P 28.09.2018

S/NO	LABOR CODE	DESCRIPTION	FRONT
	LON PAC - taxi	Rear damage	
			

CHECKED & PASSED OUT BY: _____		CUSTOMER'S SIGNATURE _____	
SERVICE ADVISOR _____			
w/edgement Slip		Exit Pass	
Vehicle No.: SHB2887P		Vehicle No.: SHB2887P	
Signature/Date _____		Name of Service Advisor _____	
To be kept by Security Guard		Date _____	

COMFORTDELGRO ENGINEERING

Our Job Ref No. : 305219177

Date : 3. Oct. 2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB2887P

Date of Accident: 28. Sep. 2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: LONPAC SJT5799Y

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: \$2,450.00

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : Kalvin

Name : Kalvin

Date : 3/10/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Our Ref: 18/18/1/VP05/020962 TP vehicle no. SHB2887P

ONG LI LI <llong@lonpac.com>

Mon 1/10/2018 11:44 AM

To: Ng Nyuk Phin <ngnp@cdge.com.sg>; assignments@lkkauto.com <assignments@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>;

Cc: MT_Claim_SG <mt_claim@lonpac.com>;

6 attachments (2 MB)

DSCN6550.JPG; DSCN6551.JPG; DSCN6559.JPG; DSCN6560.JPG; SHB2887P Revised Estimate.pdf; 01102018113956.pdf;

Without Prejudice

Dear Larry

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

Fya -see attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ng Nyuk Phin [mailto:ngnp@cdge.com.sg]

Sent: Monday, 1 October, 2018 11:34 AM

To: MT_Claim_SG

Subject: SHB2887P Photos

Dear Officer,

As requested, please see attached photos.

Also attached is the revised repair estimate as the front headrests were activated during the accident impact.

Regards,

Larry Ng

ComfortDelgro Engineering Pte Ltd

Loyang Taxi Crash Repairs

6214 8316

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 1 October 2018 11:44 AM
To: ngnp@cdge.com.sg; assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: Our Ref: 18/18/1/VP05/020962 TP vehicle no. SHB2887P
Attachments: DSCN6550.JPG; DSCN6551.JPG; DSCN6559.JPG; DSCN6560.JPG; SHB2887P Revised Estimate.pdf; 01102018113956.pdf

12.17pm @ 01/10/18
vehicle In
SUR @ Calvin

Without Prejudice

Dear Larry

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

Fya -see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ng Nyuk Phin [mailto:ngnp@cdge.com.sg]
Sent: Monday, 1 October, 2018 11:34 AM
To: MT_Claim_SG
Subject: SHB2887P Photos

Dear Officer,

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Also attached is the revised repair estimate as the front headrests were activated during the accident impact.

Regards,
Larry Ng
ComfortDelGro Engineering Pte Ltd
Loyang Taxi Crash Repairs
6214 8316

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written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199506048W)

Shu Pei (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 3 October 2018 10:58 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAUTO)
Subject: RE: Our Ref: 18/18/1/VP05/020962 TP vehicle no. SHB2887P
Attachments: SJT5799Y 280918.PDF

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 2 October, 2018 5:29 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAUTO)
Subject: RE: Our Ref: 18/18/1/VP05/020962 TP vehicle no. SHB2887P

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 2887P at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 1 October 2018 12:16 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/1/VP05/020962 TP vehicle no. SHB2887P

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 1 October 2018 11:44 AM
To: ngnp@cdge.com.sg; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our Ref: 18/18/1/VP05/020962 TP vehicle no. SHB2887P

Without Prejudice

Dear Larry

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

Fya -see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ng Nyuk Phin [<mailto:ngnp@cdge.com.sg>]
Sent: Monday, 1 October, 2018 11:34 AM
To: MT_Claim_SG
Subject: SHB2887P Photos

Dear Officer,

As requested, please see attached photos.

Also attached is the revised repair estimate as the front headrests were activated during the accident impact.

Regards,

Larry Ng

ComfortDelGro Engineering Pte Ltd

Loyang Taxi Crash Repairs

6214 8316

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199506048W)



This email has been checked for viruses by AVG antivirus software.
www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18017753/K1db3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 04-12-2019		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SJT 5799Y	Veh. Inspected	SHB 2887P
	Policy No.	Z18VP05017615	Coverage (\$)	0.00
	Claim No.	18/18/18/VP05/020962	Excess (\$)	0.00
	Assign From	ONG LI LI	Assign Date	01/10/2018
2. Vehicle Particulars & Condition				
	Make & Model	MERCEDES BENZ E220	c.c	2143
	Engine No.	HIDDEN	Year of Reg.	2012
	Chassis No.	WDD2120022A678279	Colour	WHITE
	Odometer	1133660	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
	L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
	R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
	L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
	Accident Date	28/09/2018	Inspection Date	01/10/2018
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 2887P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMENT	BENT	1,150.00	1,150.00
2	FRONT HEAD REST,LH/RH @\$1850.00	TO REPAIR SEE LABOUR	3,700.00	-
	LESS 20% DISCOUNT		-1,272.00	-532.00
			5,088.00	2,128.00
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER SENSOR (SN)	SHORTED	388.00	388.00
			388.00	388.00
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT HEAD REST,LH/RH.		520.00	300.00
	SPRAY PAINTING CHARGE.		220.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	40.00
			890.00	540.00
	GRAND TOTAL		6,366.00	3,056.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,450.00

Report Ref No. CC4/LPC18017753/K1db3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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