

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 2 October, 2019 4:02 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3 [External Confidential]

Dear Gerald,

We refer to your below email.

Please find below revised breakdown to offer for your perusal.

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,780.15	\$ 2,403.67
Loss of Use (\$120 x 7 days)	\$ 840.00	\$ 500.00 (\$100 x 5 days)
Loss of Income (\$180 x 7 days) - GRAB	\$ 1,260.00	\$ 800.00 (\$ 160 x 5 days)
Driver/Hirer Medical Bills	\$ 121.00	\$ 121.00
Passenger Medical Bills	\$ 221.00	\$ 221.00
Driver/Hirer Transport Expenses	\$ 29.25	\$ 29.25
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 8,253.40	\$ 4,076.92

Furthermore, TP repairer is asking if Lonpac will do Direct Settlement for Bodily Injury Claim if the Driver/Hirer will claim for Pain and Suffering (aside from the medical bills).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 2 October, 2019 3:46 PM

To: Vic (LKKAUTO)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Please let us have your mandate for the revised offer.

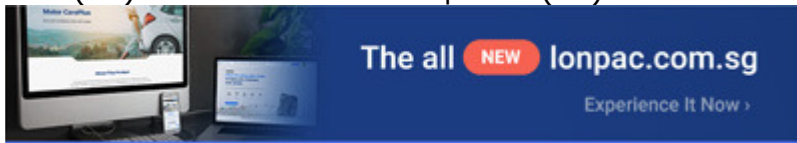
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 2 October, 2019 3:43 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3 [External Confidential]

Dear Gerald,

We refer further to our below email.

Please be informed that the TP Driver rejected our offer for the LOI (attached).

TP repairer attached a copy of their driver's weekly statement for the month of September 2018 which shows an average daily of \$162.03.

Please advise if we improve/maintain offer for LOI.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Monday, 19 August, 2019 10:27 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 SLG2881G CLAIMING AGAINST SJJ1583G

DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3 [External Confidential]

Without Prejudice

Dear Gerald,

We refer to your mandate below.

Please be informed that TP requested if the DV can be separated into 3, for the owner (LCR), Hirer/Driver and the passenger respectively (please see attached email).

Kindly advise.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 16 August, 2019 3:31 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

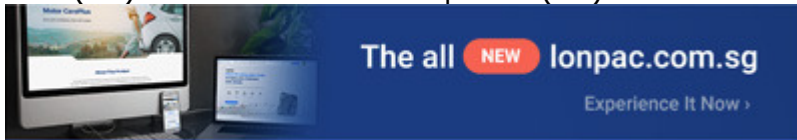
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 13 August, 2019 8:58 AM

To: GERALD POH WEE BIN

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3

Your Ref: 18/18/18/VP05/020959

Our Ref: CC4/LPC18017751/Ghb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJJ 1583G(OI) AND SLG 2881G (TP) ON 27/09/2018

We refer to the subject matter and to the assignment dated 1st October 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "COMFORTDELGRO ENGINEERING PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,780.15	\$ 2,403.67
Loss of Use (\$120 x 7 days)	\$ 840.00	\$ 500.00 (\$100 x 5 days)

Loss of Income (\$180 x 7 days) - GRAB	\$ 1,260.00	\$ 250.00 (\$50 x 5 days)
Driver/Hirer Medical Bills	\$ 121.00	\$ 121.00
Passenger Medical Bills	\$ 221.00	\$ 221.00
Driver/Hirer Transport Expenses	\$ 29.25	\$ 29.25
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 8,253.40	\$ 3,526.92

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Downtime/Weekends	2 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 3 October 2018 4:10 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 2 October, 2018 5:36 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAUTO)

Subject: RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLG 2881G at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Monday, 1 October 2018 10:14 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 1 October 2018 10:02 AM

To: Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Our Ref : 18/18/18/VP05/020959

Dear Catherine/Nivitha,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]

Sent: Friday, 28 September, 2018 5:11 PM

To: GERALD POH WEE BIN

Cc: CDGE Braddell Private Cars Crash Repair Counter; Patrick Chung Chan Kim; Denis Teo Chin Chye

Subject: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Madam,

Kindly assist to check liability for this case and arrange survey at CDGE braddell.

Your insured vehicle number is SJJ1583G

Please see attached and reply as soon as possible.

Thanks

William Wang

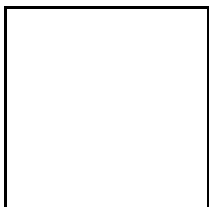
Best Regards

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767

www.SPARKcarcare.com



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