

## Vic (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 16 August, 2019 3:31 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3 [External Confidential]

### Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

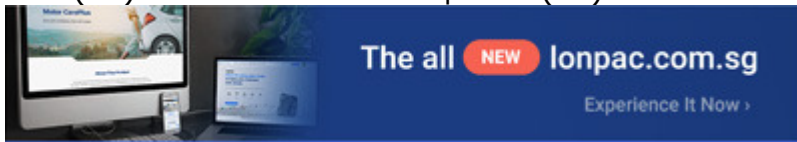
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 13 August, 2019 8:58 AM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; Vic (LKKAUTO); MT\_Claim\_SG  
**Subject:** <SEEK MANDATE> LPC REF 18/18/18/VP05/020959 RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY LKK REF CC4/LPC18017751/Ghb3

**Your Ref:** 18/18/18/VP05/020959

**Our Ref:** CC4/LPC18017751/Ghb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJJ 1583G(OI) AND SLG 2881G (TP) ON 27/09/2018

We refer to the subject matter and to the assignment dated 1<sup>st</sup> October 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "COMFORTDELGRO ENGINEERING PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,780.15	\$ 2,403.67

Loss of Use (\$120 x 7 days)	\$ 840.00	\$ 500.00 (\$100 x 5 days)
Loss of Income (\$180 x 7 days) - GRAB	\$ 1,260.00	\$ 250.00 (\$50 x 5 days)
Driver/Hirer Medical Bills	\$ 121.00	\$ 121.00
Passenger Medical Bills	\$ 221.00	\$ 221.00
Driver/Hirer Transport Expenses	\$ 29.25	\$ 29.25
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 8,253.40</b>	<b>\$ 3,526.92</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	3 days
Downtime/Weekends	2 days
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 3 October 2018 4:10 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 2 October, 2018 5:36 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Joy Irene (LKKAuto)

**Subject:** RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLG 2881G at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 1 October 2018 10:14 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 1 October 2018 10:02 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Our Ref : 18/18/18/VP05/020959

Dear Catherine/Nivitha,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** CDGE Braddell Private Cars Crash Repair Operation [[mailto:braddell\\_operation@sparkcarcare.com](mailto:braddell_operation@sparkcarcare.com)]

**Sent:** Friday, 28 September, 2018 5:11 PM

**To:** GERALD POH WEE BIN

**Cc:** CDGE Braddell Private Cars Crash Repair Counter; Patrick Chung Chan Kim; Denis Teo Chin Chye

**Subject:** SLG2881G CLAIMING AGAINST SJJ1583G DOA27092018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Madam,

Kindly assist to check liability for this case and arrange survey at CDGE braddell.

Your insured vehicle number is SJJ1583G

Please see attached and reply as soon as possible.

Thanks

William Wang

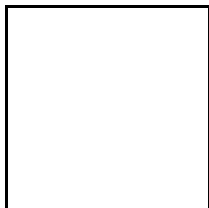
Best Regards

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767

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