NATIONAL Assessment Centre	Services -	et randej	MNA 1181272	51		
Date In 11:0118 16:39.	Job description		Date & Time Comp	100	Don	e by
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Velilla SLN 94485	E-mail pentar sto	(\$,741C 2h(\$)				25
DOM 1110118 09:50.	i-Motor Claim	Form	4			
	i-Motor W/O (	Within, OD 2hr	, TP 4brs)			
(11) Pepoting Only	1-Photo Upload	led	1			
	Assessment/Surv	cy Report				
FP Instite:	Ass't Report by 1	Fax/Handt	Owner/Wksp			
Preferred Wksp / INC Assign Wksp / QW: {			Tol:	Fax		
TP Particulars: Veh No:	SLT 8181 K.	INC (	)/Non-INC (	)		
Owner / Driver (			Tel:		)	
Policy No. ( ) Peri	od: (	)	Cover Type: (		)	
Confirmed by : (		Date:	Time:		)	
Insured/Driver Liability: ( %) [N	ote-Est. Status (WC	): N: 0-20	%; P: 21-79%. F:	80-100	/e]	
Year of Registration ( ) W	arranty: YES (	)/NO(	)	0		
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General Remarks;	San Cartago			dance	2 37	
( ) Walk-In Customer's Informatic Customer's Informatic	nation strictly Confid	Jential & Str	ctly NO refer of repa	irer.		
( ) Total Loss Case : to e-mail Insurer			<u> </u>	La collection and design		
Drive-In ( ) / Towed-In ( ); Invoice:		( ); To	owing Co: (			)
Remarks: (INC hotline: 6788 6616)			Date & Time Comple	5d 7	Done	by
1) Apply for Transport Allowance ( )/Co		THE CONTRACT TO THE CONTRACT OF THE CONTRACT O	, C			
2) QC Check / Post Repair Inspection	( )					
3) Upload Resurvey Photo [Repair Cost > \$30	00] ( )		-			
Injury :			1, 1			
		CONTRACTOR STATE	00580500000000000000000000000000000000	THE STATE		
Date/Time   Actions   4   10   10   10   10   10   10   10		The Sylvenia		147500	Thomas	E
		d-1-12				
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	4	J15/15/2007				
1.1		voice Prep	aration Checklist		Anit (\$)	Amt(1)
	M 180676+	AR: Accident F	STOPPESSY MADDIEAU.		30 - 90	Addibitt
Laimant's Particulars :-		DA : Damage A FF : Towing Fee	the state of the s	IC (\$80) \$40/\$45	V - 16	
Oriver/Owner:	4)	FT : Follow-The	ough Survey	\$120		
Contact No:			ough Survey (Resurvey) just INC Only (wef 10 Jan	\$30 (2005)		
Damäged Portion:	6).	FR : Re-inspect	on	\$75 \$160		
	8)1	NI : Idao DA + NTUC Addition		2100		
OC Checked by (Engr-In-Charge):	100	DD* . NS: Combay C	ar/Tpt Allowance	\$5		
TTT DOWN TO THE PROPERTY OF TH		146; Repair Co-	ordination	510		
Anditors' Comments :		NS: DV / Colle	Inspection et Excess Coordination	\$25 \$3		
af1.	2	TP (N11) : TP (I	Sun INC) against INC	\$20 30		-1
01.273.		oles dated	Fee Cha	gai		HINTE API
	Juvi	sice dated	Fee Chai	ged	隐僚社员	

#### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

THE WAR THE WA	ACCIDENT STATEMENT
Date Of Report	01/10/2018 16:39
Date Of Accident	01/10/2018 09:50
Exact Location Of Accident	PIE (CHANGI) AFTER ENG NEO EXIT
Country/State of Loss	SINGAPORE
The state of the s	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLN9448S
Insured/Policyholder	
Name Of Registered Owner	YUNNI ARDIANA SUSILO
NRIC No	S7784287Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91991776
Alternative Phone No	OFFICE-91991776
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	OUTLANDER
exact Purpose for which vehicle was being used at ime of accident	PRIVATE USE
Are you claiming under your own insurance policy or repair to your vehicle?	NO
f No, Please state action to be taken	THIRD PARTY
/ehicle Category	PRIVATE CAR
nsurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
ype Of Coverage	COMPREHENSIVE
leet Policy	NO
Policy Number	1700006408-01
Cover Note Number	*
Driver	
lame of Driver	YUNNI ARDIANA SUSILO
IRIC No	S7784287Z

 NRIC No
 \$7784287Z

 Date Of Birth
 11/06/1977

 Occupation
 INDOOR

 Date Of Driving Pass
 24/07/2012

Driving Experience 6 YEARS AND 2 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-91991776

Fax Number

Contact Number OFFICE-91991776

EMail Address NOEMAIL

Address 343 UPPER BUKIT TIMAH RD #01-03

Postcode 588196

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

\*

General Information of the Accident

Type Of Accident CHAIN COLLISION

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? YES

Foreign Vehicle Registration Number JSP1138 (PRIVATE CAR)

Number of vehicles involved in the accident

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name TRAFFIC POLICE DIVISION HQ

Police Station Address ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY:

NO

1

SINGAPORE

NO

Police Station Contact TEL NO: 65470000 - FAX NO:

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number SLT8181K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

## **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

SJW3095S

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## **DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number

JSP1138

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### **DETAILS OF INJURED PERSON 1**

Name YUNNI ARDIANA SUSILO

Approximate Age

Injuries Sustain BODY

Injured person in which vehicle? SLN9448S
Were seat belts worn? YES

Was this injured conveyed to hospital by

ambulance?

NO

Address Postcode

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

SKETCH PLAN		
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trans on the order		
8		
1 1	106. A = SI	LN 94485
1 1	Λ.	
ž , 1	164. B = SL	18181K
	1 B Vah. ( = ST	W 3095S
		v 30 (33
	C Voh.D = IS	P 1138
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41 41		
1 1 1		
SCRIBE CIRCUMSTAN	CES OF THE ACCIDENT	
	1 2 1	
seter	to police report.	
LARATION		
	ticulare are true in	1 1
t / reference par	ticulars are true in every respect.	
		+1
		June
holder		
holder Signature & Time:	Driver's Signature	Reporting Centre Personnel's Signature
a time.	(If driver is not the policyholder)	Name:
	Date & Time:	NRIC/FIN No.:

## **ACCIDENT STATEMENT**

16.74	ACCIDENT DATE: 01 / 10 / 2018 (DD/MM/YYYY), TIME: 09 : 50 (HH:MM)
	LOCATION: PIE (day i) after Eas New Exit
	T. DETAILS OF LEWIS
-	1. DETAILS OF VEHICLE  a) VEHICLE NUMBER: SLN 94485
	b)INSURANCE COMPANY: A(G)
	c]POLICY NUMBER: 170006408-01
	GIPOLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE &THEFT)
	elMAKE & MODEL: Mitsubishi ogtladel
	F)TYPE: (SALOON / COUPE / MPV /V AN / LORRY / MOTORCYCLE / OTHERS)
	g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
	h) PURPOSE OF USING AT ACCIDENT TIME: PRESONAL
	I) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
	IF NO, PLEASE STATE (THIRD PARTY CLAIM)/ REPORTING ONLY)
	2. INSURED / POLICY HOLDER
	A)NAME: YUNG AVDIAND SURILO [MALE / FEMALE]
	b) NRIC/FIN/PASSPORT: 577842872 CONJACT: 9/99/776
	CIADDRESS: 343 Upp. BUILD Tringy not
	#01-03 5(588/96)
Λ	* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER
-No of passan	g.3. DRIVER
Including driv	a)NAME:(MALE / FEMALE)
(01)	DJNRIC/FIN/PASSPORT:CONTACT:
7-1	c)ADDRESS:
	"COLDATE OF BIRTH! ! // , D.C. MATHER
	*d) DATE OF BIRTH: (// / 06/ 977) (DD/MM/YYYY)
	e)OCCUPATION: (INDOOR / OUTDOOR)  f)YEARS OF DRIVING EXPRERIENCE:
	4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO) IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED:
	5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
	b)ROAD SURFACE: (DRY / WET / OTHERS
	6. WAS ANYBODY INJURED (YES / NO)
	7 -1000000000000000000000000000000000000
	IF YES, PLEASE STATE WHICH POLICE STATION: THE FIC POLICE DIVISION H
112	8. THIRD PARTY VEHICLE
i of passenger	a) VEHICLE NUMBER: SLT 8 (8/2 MODEL:
nduding driver	b) DRIVER'S NAME:
1	c) NRIC/FIN/PASSPORT:CONTACT:
9	7. THIRD PARTY VEHICLE
(a - d	CT/N 722-C
to of passenge	A DRIVER'S NAME.
neluding drive	27) 81 - 1010 (5110 1000 000
( )	NRIC/FIN/PASSPORT:CONTACT:
	02 JSP1138 (P)
	07 1081130

email = ricoboautosurvices egmail. com fax = 6286 7060





1 of 4 Report No. T/20181001/7003

Police Station Of Origin: Traffic Police Division HQ 10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

#### REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 01/10/2018 13:09		Vide Report No.:	Station Diary No.:			
Informan	t's Partic	ulars				
	Informant: RDIANA S		Address: 343 UPPER BUKIT TIN 588196	MAH ROAD #01-03 SINGAPORE		
ID Type / NRIC NO	ID No.: / S77842	87Z	Contact No.: Home/Office:	Mobile: 91991776		
Nationality INDONES			Email: yunniyunni0611@yahoo.com			
Sex: Female	Age: 41	Date of Birth: 11/06/1977				
Race: Javanese		Language: English	Institution / School Name:			
Occupation: project manager		Driving Licence Information: Class: Date of Expiry:				

Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 01/10/2018 09:50	Type of Location Straight Road	
Location: PAN ISLAND Weather: Clear	EXPRESSWAY	Road Surface:		Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate	
	ion:	***************************************		Anyone conveyed by	

Details of Vehicle Involved							
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenge	
JSP1138	Car					0	
SJW3095S	Car					0	
SLN9448S	Car	MITSUBISHI	OUTLANDE R 2.4 CVT 4WD SR	Blue		0	
SLT8181K	Car					0	





2 of 4 Report No. T/20181001/7003

Police Station Of Origin: Traffic Police Division HQ 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

#### CONTINUATION OF REPORT

Details of Vo	ehicle Insurance			
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLN9448S	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700006408-01	23/05/2018	22/05/2019
Details of Po	erson Involved	Party and the same of the same		
	an Involved: No			

Details of Perso	on Involved		NEW YORK THE REAL PROPERTY.	20000		
Any Pedestrian I						
No. of Pedestria	ns Injured: NIL		Use of Ped	lestriar	Cross	sing: NA
Driver		STATE OF THE PARTY OF		COUNTAI	1 01000	Sing. 1471
Name	YUNNI ARDIANA	SUSILO		ID No		S7784287Z
Related Vehicle	SLN9448S (Car)			Conta	ct No.	91991776
Hospital/Clinic	NIL			Class of Driving Licence & Expiry Date		Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disch		NIL	
No. of Days gran	ted Medical Leave	NIL	Degree of			
Driver					DESCRIPTION OF THE PERSON OF T	
Name	Lim Hwee Kian, Eileen			ID No.		S7903426F
Related Vehicle	NIL			Contact No.		81810811
Hospital/Clinic	NIL			Class Drivin Licend Expiry	g ce &	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disch		NIL	
No. of Days gran	ted Medical Leave	NIL	Degree of		NIL	
Driver					WELC.	
Name	NG Jie Purng			ID No.		A32148555
Related Vehicle	NIL			Contact No.		NIL
Hospital/Clinic	NIL			Class Driving Licence Expiry	g e &	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disch		NIL	
THE RESERVE OF THE PARTY OF THE	ed Medical Leave	NIL	Degree of I		NIL	
3.00.0		1115	Degree of I	rijury	INIL	





Report No. T/20181001/7003

Police Station Of Origin: Traffic Police Division HQ 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

#### CONTINUATION OF REPORT

Driver	REAL PROPERTY.				200	
Name	Wong Peng Chung			ID No		S7412748G
Related Vehicle	NIL				ict No.	NIL
Hospital/Clinic	NIL			Class Drivin Licens Expiry	g	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	375-3-	Date Disc	harge	NIL	
No. of Days gran	ted Medical Leave	NIL	Degree of		_	

#### Brief Details.

this morning around 9:50, I was driving my vehicle A (SLN 9448S) along PIE towards Changi (before lornie road exit 20B) in lane 1. Vehicle D foreign vehicle (JSP1138) which was in front of me, stopped and I follow suit. While stationary for about 2 secs, I felt an great impact from the rear which caused my card to surge forward and collided onto the rear of vehicle D. I alighted and realize its a chain collision of 4 vehicles. vehicle B (SLT8181K) being directly behind my car and vehicle C (SJW3095S) being the last vehicle. I left discomfort and I will seek medical treatment.

## REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$7784287Z





YUNNI ARDIANA SUSILO

JAVANESE

11-06-1977

INDONESIA

177842072





INDONESIAN

23-04-2011

343 UPPER BUKIT TIMAH ROAD #01-03 SINGAPORE 588196

NRIG No. \$7784287Z

Date: 15/11/2016 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

9125698

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive 24 Jul 2012 of the driver; and other motor vehicles =< 2500kg

NP 428A





# CERTIFICATE OF INSURANCE

#### CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : YUNNI ARDIANA SUSILO

: 23 May 2018 To 22 May 2019 Period of Insurance

Engine No. Chassis No.

: 4B12SA0911 : JMYXTGF3WHJ000383 Vehicle No.

: SLN9448S : 1700006408-01

Policy No. Endorsement No.

Issued Date

: 04 Apr 2018

#### ABOUT THE COVER

Driver Restriction

Make/Model

MITSUBISHI OUTLANDER 2.4 CVT

Engine Capacity/Tonnage : 2,360.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Insuring with COE/PARF Yes

#### Person or Classes of Persons Entitled to Drive":

b) I Amy other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inespendenced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Off Peak Car : No

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving fution, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Thert-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

#### **EXCESS**

Section 1 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

YUNNI ARDIANA SUSILO - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Cycle & Carriage Customer Service Centres (For windscreen claim only) Add. 20 Leng Kee Rd Singapore 159094 64708688
 Cycle & Carriage Customer Service Centre (For windscreen claim only). Add: 330 Ubi Rd 3 Singapore 408650 67461000

in claim only) Add: 330 Ubi

3 Cycle & Camage Body & Paint Centre Add, 209 Fundan Gardens Singapore 609339 65684501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Attematively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from (Tunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Ripks) Rules, 1959 (Malaysia) and Motor Vehicles (Third Party Ripks) Rules, 1959 (Malaysia)

0500720790

CYCLE & CARRIAGE - VINCE 239 ALEXANDRA ROAD SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE