

## Poh Kin (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 13 November 2018 9:41 AM  
**To:** Poh Kin (LKKAuto); Admin A  
**Cc:** Catherine Thia; Hsiao Tong (LKKAuto); Alfred Toh; KKLau; Chee So Chow  
**Subject:** Direct Settlement - Accident Involving GBB 4679G (OI : CTI - SNM18D04718C02/9) and SJV 6080U (TP : LKK REF - CC6/CTII18017747/Ufa3) on 28/09/2018

**Categories:** clear

**LKK REF - CC6/CTII18017747/Ufa3**  
**CTI REF - SNM18D04718C02/9 (GBB4679G)**

Dear Poh Kin

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,702.00.

We await your payment advice to enable Catherine to act accordingly.

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Monday, November 12, 2018 1:06 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao

## Poh Kin (LKKAUTO)

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 31 October 2018 6:14 PM  
**To:** 'Catherine Thia'  
**Cc:** 'claimsdept@sg.cntaiping.com'; Hsiao Tong (LKKAUTO); Admin A  
**Subject:** <Seek Mandate> Direct Settlement - Accident Involving GBB 4679G (OI : CTI - SNM18D04718/C01/9) and SJV 6080U (TP : LKK REF - CC6/CTII18017747/Ufa3) on 28/09/2018  
**Attachments:** LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION REPORT.pdf; LKK RESURVEY PHOTO- AFTER REPAIR.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf  
**Importance:** High

Your ref : **SNM18D04718/C01/9**  
Our ref : CC6/CTII18017747/Ufa3

Dear Catherine,

### **ROAD TRAFFIC ACCIDENT INVOLVING GBB 4679G(OI), SJV 6080U (TP) and Others ON 28/09/2018**

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.

We did clarify with Insured (PIC-Ms Zhung) the nature of the accident and they agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Hup Motor Trading & Service**" at **\$ 6,702.00(all-in).**

The summary is as follows: -

	<b>Amount Claimed</b>	<b>Amount Revised</b>
1. Cost of Repair (L/S)	\$13,866.02	\$ 6,000.00
2. Loss of Rental	\$ 700.00 (7 days x \$100)	\$ 700.00 (7 days x \$100)
3. GIA search fee	\$ 2.00	\$ 2.00
Total	\$14,568.02	<b><u>\$ 6,702.00</u></b>

**\*\*06 days recommendation for repair.**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Your prompt reply will be very much appreciate.

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 2925/10/18

Your Ref:

Date: 8th October 2018

The Claim's Manager  
Motor Claims Dept.  
CHINA TAIPING INSURANCE (S) PTE. LTD.  
3, Anson Rd, #16-00, Springleaf Tower,  
Singapore 079909

Dear Sirs,

RE : ACCIDENT ON 28/09/18 ALONG SLIP RD OF T.P.E. INTO LOYANG  
INVOLVING : SJV 6080 U & YOUR INSURED : GBB 4679 G

We act for Ms Lim May Ling Yvonne., (S7539273G)  
Who is the registered owner of Veh. No : SJV 6080 U Which was involved  
in the above accident with Veh. No : GBB 4679 G Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 6,000.00
Car rental for 7 days ( 1 day X \$ 100.00 )	700.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

\$ 6,702.00  
=====

We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation  
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18017747/Ufa3**

12<sup>th</sup> October 2018

**YLF MARKETING (S) PTE LTD**

2 Woodlands Sector 1,  
#01-06 Woodlands Spectrum 1,  
Singapore 738068.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBB 4679G AND  
SJV 6080U ALONG SLIP ROAD OF TPE TOWARDS LOYANG AVENUE ON  
28.09.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

TO : CHINA TAIPING INSURANCE (S) PTE. LTD.

## AUTHORIZATION TO ACT

I, Lim May Ling Yvonne, (S7539273G) ("the third party claimant")

of 96, Flora Road, S (507007) (address),

owner of SJV 6080 U (vehicle no.) hereby authorize

Hup Motor Trading & Service,

("The workshop") to act for me with respect to my claim for

repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SJV 6080 U that was damaged pursuant to the

accident which occurred on 28/09/18 (date) along Slip Road

Of T.P.E. into Loyang Avenue (location)

involving Vehicle No/s GBB 4679 G

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8th day of October (month) 20 18 (year)

Yvonne Lim  
Owner of SJV 6080 U  
Signed by "the third party claimant"

HUP MOTOR TRADING & SERVICE

[Signature]  
Signed by "the workshop"

## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN9008251809

Claim No : SNM18D04718/C02/9

Claimant : Lim May Ling Yvonne

Amount : S\$6,702.00

DOLLARS SIX THOUSAND SEVEN HUNDRED TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving :

Claimant Vehicle No. : SJV 60800

Insured Vehicle No. : GBB 4679G

Date of Loss : 28/09/2018

Place of Accident : SLIP ROAD OF TPE TOWARDS LOYANG AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YLF MARKETING (S) PTE LTD

Driver Name : LEE TEE WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	-
(2) Cost of Repair/Excess	S\$	6,000.00
(3) Loss of Use/Rental/Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	-
(6) Survey Fees/P.T. Fees	S\$	-
(7) Cost including Disbursement	S\$	-
TOTAL . . . . .	S\$	6,702.00

Claimant Name : LIM MAY LING YVONNE

NRIC No : S75392734

Signature : 

Date : 13/11/18

哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2925/10/18 Your Ref: \_\_\_\_\_ Date: 8th October 2018

MS LIM MAY LING YVONNE  
96, Flora Road,  
Singapore 507007

### Cost of repair to TOYOTA HARRIER 2.0 (A) Premium 5door - SJV 6080 U

To supply rear bumper, clips, side retainer, top retainer, lower garnish, reflector, damper, reverse sensor, tail gate door, inner trim board clips, emblem, weatherstrip, stopper, rear windscreen moulding seal, damper seal, sealant, reflector, tail lamp assy, rear number plate, rear end panel, garnish clips, rear exhaust mounting & necessary parts.

To transfer tail gate door inner lock, trim board, wiper motor, shock absorber shaft, hinge, garnish, third brake light, sensor rear windscreen glass & necessary parts into new door.

To remove & refix rear cushion seat, carpet, floor mat, garnish, floor board cover, spare tyre, tool set & necessary parts, including wiring check up.

To remove, refix & pump sealant for tail gate door top & lower spoiler & seal.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out rear floor board panel, rear end panel, tail lamp panel, rear exhaust muffler tail pipe & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected parts.

Lump Sum Repair : \$ 6,000.00  
=====

Dollars : Six Thousand Only.

HUP MOTOR TRADING & SERVICE

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國家汽車服務  
NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2 #01-279  
Singapore 569536. Tel: 6482 5577 (3 Lines) Fax: 6482 5000

正式收據  
OFFICIAL RECEIPT

DATE: 10/10/18

茲收到

RECEIVED FROM:

Lim May Yvonne Ling Yvonne

銀額

AMOUNT:

Seven Hundred Only

BEING PAYMENT OF: 係對還

(SUBJECT TO CHEQUE CLEARANCE)

rental of SLK S130A

此收據必須俟支票過賬之後始屬有效。

from 1/10/18 to 8/10/18

\$

CASH/CHEQUE

現銀/支票

NATIONAL AUTOMOBILE SERVICE





專營達善必甲出租  
汽車修理  
汽車保險賠償服務  
嘉實多授權服務中心

國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279  
(off Ang Mo Kio Avenue 3) Singapore 569536  
TEL: 6482 5577 (3 Lines) FAX: 6482 5000  
TOWING SERVICE: 6858 4067 (After 10.30pm)  
Reg. No: 062389/00M



TRUCK RENTAL  
MOTOR REPAIR  
INSURANCE CLAIMS  
AGENCY  
AUTHORISED CASTROL  
SERVICE CENTRE

車輛出租合同  
VEHICLE RENTAL AGREEMENT

Date: 1st OCT 2018

Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")

Hirer: MS LIM MAY LING YVONNE (Owner Of SJV 6080 U)

Address: 96, FLORA ROAD, S (507007)

NRIC / Co. Reg. No: S7539273G

Tel: Fax: H/P: 97978347

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLK 5130 A TOYOTA ALTIS 1.6 (A) SALOON		Agreement No.: 56620-F	
Driver's Particulars		Odometer: 22617 (full tank fuel)	
Name: MS LIM MAY LING, YVONNE		Date & Time Out: 01/10/18 (11:00hrs)	
Address: AS ABOVE		Date & Time In: 08/10/18 (10:30hrs)	
I/C No: S7539273G	Dr/Licence No: S7539273G	Hour @\$	
Date of Issue: 11/11/2014 YOD : 03/08/2002	Occupation: Manager	7 Days @\$ 100-00	\$ 700-00
Date of Birth: 25/12/75	Tools: One Set Spare Tyre: One	Wks @\$	
		Mths @\$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3,500/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3,000/- excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

NIL

Sub-Total:

\$ 700-00

Balance To Pay:

\$ 700-00

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

Authorised Signature

Hirer's Signature