

15/02/01

INS. CASE OWNER:

CC 4 ASM AXA1801

LKK:
IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GMB 706m



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMKT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

7/10/18

77K

14/10/18

10/12/18

10/12/18

20/12/18

GMB 706m - 4

GMB 1877P - 4

- MURDER

- 4 GMB 706m - 4

- OIKR. SENT OUT 251 6710K.

- CAN DO DO

- TO LOO IN BY BUILT

- PLUS REPAIRS. OI WAS REPORTED TO BE EXTRA FROM MINOR REPAIR. 9600 LATER IN BUILT TO OI TO NOTIFY

- TO CALL IN NEW ISSUES.

- UPGRADE WAREHOUSE 14 IN 20.

- TP VIDEO IN. V ORIGIN / VIC / SHS 3000 -

- UPGRADE IN 20.

- 4X4 APPROVED WAREHOUSE.

- SEND 1ST OFFER TO TP.

- TP COUNTER PROPOSED \$1,870.00 (4X4).

- ACCEPTED OFFER. ALL DONE IN ORDER

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

950.00 (3 days) Reduction: 77 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

950.00

Loss of Rental (LOR):

SS

648.42 (6 days) X \$108.07

Loss of Use (LOU):

SS

300.00 x 5 da:

Loss of Income (LOI):

SS

- (S x days)

LOR only

LOU only

LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search

SS

700

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

1,905.42

Global Sum SS:

1,870.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,870.00

Name 1:

SHUT TAXIS FTS LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$300.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017741/Nub3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 01-10-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKG 1833P	Veh. Inspected	SHB 306M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/10/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

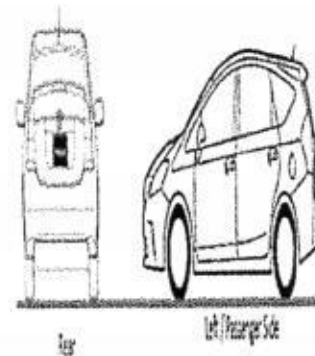
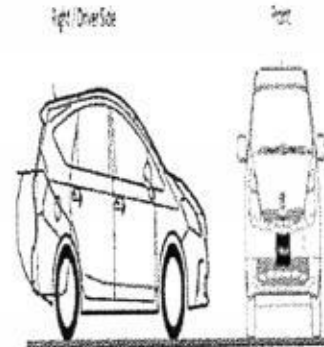
Accident Date	25/09/2018	Inspection Date	01/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Section A - Accident Details

Registration Number	SHB306M
Case Reference Number	TAX/09/18/2121
Registration Date	20/08/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	GOH SHEW PENG
Type of Accident	Head To Side
Accident Date and Time	25/09/18 2:46 PM
Accident Reported Date and Time	25/09/18 4:38 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098065
Special Instruction to ARC, if any	
Prepared Date and Time	27/09/18 8:37 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Top/End

DONE

- NA2



SMRT Accident Vehicle Repair Estimates



SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 767706
FAX Number : 6365592
Estimator Telephone Number : 68652823
Accident Reporting Number : 68652672

Date Generated : 22/10/2018

User ID : PohSuan

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$756.00	\$400.00
Total Spare Part Cost	\$1,869.18	\$119.52
Total Other Cost	\$705.00	\$40.00
TOTAL COST	\$4,175.18	\$959.40
Lump Sum Total	\$4,200.00	\$950.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / AXA
ARC / Surveyor Sign Off Date	03/10/2018 7:54 AM	02/10/2018 12:38 PM
Signature		
Remarks		LUMP SUM REPAIR 3 DAYS AFTER REPAIR PHOTOS

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0402	Invoice Number	
Quotation Date	21.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$756.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET) <i>NN</i>	\$125.00	\$0.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
Total Other Costs	\$705.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	100.00	\$0.00	Replace	Repair <i>XR</i>
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check <i>X</i>
		61604-47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair <i>XR</i>
		62710-47130	QUARTER GLASS RR/RH	0.00	\$846.50	0.00	\$0.00	Replace	Not Given <i>X</i>
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given <i>X</i>
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace <i>/</i>
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace <i>/</i>
		52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given <i>X</i>
		81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given <i>X</i>
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace <i>/</i>
Total					\$2,881.60		\$149.40		

repair
SVC
repair
NN
NN
NEC
NEC
SVC
SVC
NEC

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

FINALIZED LUMP SUM REPAIR
\$950.00 / 3 DAYS

71

3/11/18

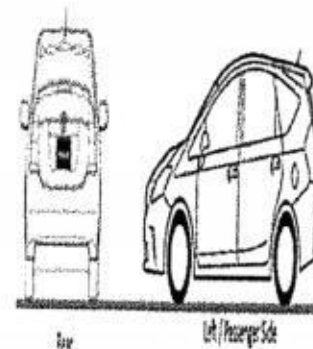
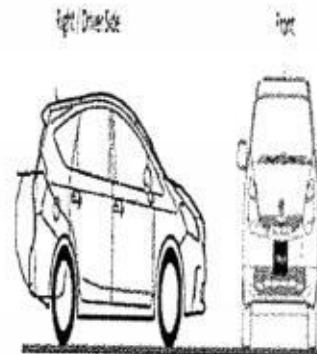
149.40
- 20%

119.52
+ 400.00
+ 440.00
959.52

4/5 \$950/-

Section A - Accident Details



Registration Number	SHB306M
Case Reference Number	TAX/09/18/2121
Registration Date	20/08/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	GOH SHEW PENG
Type of Accident	Head To Side
Accident Date and Time	25/09/18 2:46 PM
Accident Reported Date and Time	25/09/18 4:38 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098065
Special Instruction to ARC, if any	
Prepared Date and Time	27/09/18 8:37 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota Prius

Section B - Summary of Repair Estimates

Summary of Repair Estimates

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Total Labour Cost	\$845.00	\$400.00
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Total Other Cost	\$705.00	\$40.00
TOTAL COST	\$4,175.18	\$959.40
Lump Sum Total	\$4,200.00	\$950.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / AXA
ARC / Surveyor Sign Off Date	03/10/2018 7:54 AM	02/10/2018 12:38 PM
Signature		
Remarks		LUMP SUM REPAIR 3 DAYS AFTER REPAIR PHOTOS

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0402	Invoice Number	
Quotation Date	21.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

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Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$400.00 ✓
Total Labour	\$845.00	\$400.00 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00 ✓
Total Spray Painting & Panel Beating	\$756.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$0.00
TQ PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
Total Other Costs	\$705.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	100.00	\$0.00	Replace	Repair R
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
		61604-47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair R
		62710-47130	QUARTER GLASS RR/RH	0.00	\$846.50	0.00	\$0.00	Replace	Not Given X
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given X
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace
		52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given X
		81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given X
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
Total					\$2,881.60		\$149.40		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

149.40
- 20%
119.52
+ 400.00
+ 440.00
959.52

HS \$950/-



Case Details

Case Reference Number : TAX/09/18/2121
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB306M

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-3888-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AXA Insurance Singapore Pte Ltd
 Accident Date and Time : 25/09/2018 06:46 AM
 Vehicle Age(In Months) : 49

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Surveyor Approval		
BOM Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	0	Repair ▼
One Time Key In			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check ▼
One Time Key In			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair ▼
One Time Key In			QUARTER GLASS RR/RH	1	846.50	846.50	25.00	634.88	Replace	0	0	Not Given ▼
One Time Key In			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Given ▼
One Time Key In			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace ▼
One Time Key In			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace ▼
One Time Key In			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Not Given ▼
One Time Key In			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	0	0	Not Given ▼
One Time Key In			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace ▼
Total Spare Part Cost								2,336.47		Surveyor Total	149.40	
Lump Sum Discount (%)								20.00		Lump Sum Dis (%)	0	
Final Spare Part Cost								1,869.18		Final Sur Total	149.40	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
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10/2/2018

https://vacsweb.smrt.com.sg/Estimation.aspx

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH PORTION	845.00	400	
Total:		845.00	400.00	

Spray Cost Detail



S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY REAR FENDER RH	378.00	200	
Total:		756.00	400.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NN
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	
3	TO WASH AND VACUUM	60.00	0	NN
4	TO REPLACE SUNDRY PARTS	100.00	0	NN
5	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0	NN
6	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0	NN
7	TO REMOVE / REFIT SEAT	120.00	0	NN
Total:		705.00	40.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	1,869.18	149.40
Total Labour Cost	845.00	400.00
Total Spray Painting	756.00	400.00
Other	705.00	40.00
Overall Total	4,175.18	989.40
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Lump Sum Total	4,200.00	1,000.00
Surveyor Approved Amount		1,000.00
No of Repair Days*	5	3
Remarks	-	LUMP SUM REPAIR 3 DAYS AFTER REPAIR PHOTOS
Surveyor Name		Naz
Signature		
Survey Date	02/10/2018	<input type="button" value="Save"/> <input type="button" value="Clear"/>




Service Request Details

Claim

S8M00X0J

Reference

None 

Loss Date

September 25, 2018

NK2

Request Date

October 1, 2018

Due Date

October 8, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB306M

Make

TPVD TOYOTA



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 Oct 2018

LOW EE CHIN
BLK 5000N MARINE PARADE ROAD #03-59,
Singapore 449295

Dear Sir,

OUR REF : CC4/ASM18017741/Nub3
YOUR REF : SKG 1833P

**ACCIDENT INVOLVING SKG 1833P & SHB 306M ALONG DRAYCOTT DRIVE
TOWARDS CLAYMORE HILL ON 25/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to thinthin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2360 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 20 December, 2018 12:01 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Returned of DV Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3
Attachments: img-Z20114733-0001.pdf

Dear Vic,

We accept your global offer of \$1,870.00 and return the duly signed DV and ATA and also our hirer's Letter of Authorisation for your necessary action.

Please let us have AXA's cheque for the said sum payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 20/12/2018 09:44
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement, we are prepared to accept your offer of global sum **\$1,870.00** (all in).

Please find attached DV and ATA for your further action.


Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."



**Re:<MANDATE IA> S8M00X0J ACCIDENT INVOLVING
VEHICLES SKG 1833P(OI) AND SHB 306M(Tp) ON
25/09/2018 TOTAL: \$1,965.42**

Type

 Question

Message

MANDATE APPROVED

Reply

1 of 1 100% Find | Next

Select a format Export



14 December 2018

SMRT TAXIS PTE

Woodlands Industrial Park
Singapore
Tel : 65 647
Fax : 65 636
www.smrt.

Vehicle Attachment History of GOH SHEW PENG (S6920885A)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB306M	TOYOTA	PRIUS	MAIN	13/01/2015 12:10 PM		
SHC4401P	TOYOTA	PRIUS	COURTESY	05/12/2015 10:30 AM	12/12/2015 10:45 AM	
SHC4376D	TOYOTA	PRIUS	COURTESY	07/08/2017 01:21 PM	12/08/2017 11:44 AM	
SHC4098G	TOYOTA	PRIUS	COURTESY	26/09/2018 02:30 PM	05/10/2018 03:22 PM	

Pag

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 14 December, 2018 2:10 PM
To: Thin Thin (LKKAUTO); Vic (LKKAUTO)
Subject: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured)
Our Ref: TAX/09/18/2121/lg
Attachments: 09 18 2121.pdf, vehicle attachment history.pdf

Dear Thin Thin / Vic,

Our hirer informed us that his lawyer did not claim for his loss of income. As such, we re-quantify our claim including same as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$1080.70 (10 days x \$108.07)
Loss of Income	\$60.00 (**1 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2097.70

Our hirer took a replacement taxi SHC 4098G on 26/9/2018 at 2.30pm. We attach the vehicle attachment history for your perusal. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: 26/11/2018 13:52
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: CS A Team; Admin A
Subject: FW: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18017741/Nub3	Thin Thin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Monday, 26 November 2018 10:22 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$1080.70 (10 days x \$108.07)
LTA Search Fee	\$7.00
Total	\$2037.70

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

We have notified AXA of PRS on 26/9/2018 at 3.03pm and our taxi was surveyed on 02/10/2018 at 12.38pm. We attach our email for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 DECEMBER 2018

LOW EE CHIN
BLOCK 5000N MARINE PARADE ROAD
#03-59
SINGAPORE 449295

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18017741/Nhb3
YOUR REF : SKG 1833P
ACCIDENT INVOLVING SKG 1833P AND SHB 306M ALONG DRAYCOTT DRIVE
TOWARDS CLAYMORE HILL ON 25.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHB 306M against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SHB 306M. As such, liability is down against us unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

loweechin@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 14 December, 2018 4:03 PM
To: loweechin@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKG 1833P_ACCIDENT INVOLVING SKG 1833P AND SHB 306M ALONG DRAYCOTT DRIVE TOWARDS CLAYMORE HILL ON 25.09.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 DECEMBER 2018

LOW EE CHIN
BLOCK 5000N MARINE PARADE ROAD
#03-59
SINGAPORE 449295

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18017741/Nhb3

YOUR REF : SKG 1833P

ACCIDENT INVOLVING SKG 1833P AND SHB 306M ALONG DRAYCOTT DRIVE TOWARDS CLAYMORE HILL ON 25.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHB 306M against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SHB 306M. As such, liability is down against us unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/We, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHB 306M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 306M that was damaged pursuant to the accident which occurred on 25/09/2018 (date) along DRAYCOTT DRIVE (location) involving vehicle no/s SKG 1833P ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of Dec (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 25/9/2018


Our Ref. No.:

Letter of Authorisation

I, GOH SHEW PENG (NRIC No.: S6920885A) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB 306M hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SKG 1833P happened on 25th SEPT @ 1446 along Blk 303

(the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : GOH SHEW PENG Signature: 
NRIC No. : S6920885A
Tel No. : 81631838
Address : Blk 303 #02-1117 ANG MO KIO AVE 1



redefining / insurance

CLAIM REF : S8M00X0J
INSURED : LOW EE CHIN

DISCHARGE VOUCHER

We, **SMRT AUTOMOTIVE SERVICES PTE LTD** confirm that by letter of authorisation dated 25/9/18, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS PTE LTD** and the Hirer, **GOH SHEW PENG** of vehicle no. **SHB 306M**.

Now we **SMRT AUTOMOTIVE SERVICES PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **One Thousand Eight Hundred Seventy Only** (S\$1,870.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SKG 1833P** arising out of an accident with **SHB 306M** on **25/09/2018**.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKG 1833P** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SKG 1833P**.

Dated this 20 day of Dec 2018

Signed by

(AUTHORISED SIGNATORY)

Company Stamp

Witness :

Name :

I/C No :

Address :

60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6462 3668 Fax: 65 6338 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181100068
Date : 04.11.2018
Vehicle No. : SHB306M
Your Ref No. : TAX/09/18/2121
Our Ref No. : 24098065
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 950.00

GRAND TOTAL \$ 950.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 25.09.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/09/18/2121
Date: 5/10/2018

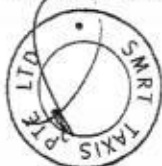
**ACCIDENT INVOLVING SHB 306M AND SKG 1833P ON 25/09/2018 ALONG
DRAYCOTT DRIVE TOWARDS CLAYMORE HILL**

This is to confirm that the daily rental rate for SHB 306M is \$108.07 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 23/11/2018
User Name : LeeGek

Accident Start Date : 19/09/2018
Accident End Date : 01/11/2018

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident/Repair)	Date and Time (Repair Completed)
TAX/09/18/2121	SHB306M	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24098065	25/09/2018 4:38 PM	06/10/2018 8:30 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	26 Sep 2018 / 12:22:00	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKG1833P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
	ESASBAHO - BALQISH BINTE ABDUL	Business Transaction	20180926122200765043
User ID:	HALIL	Reference No.:	

Search Date / Time: 25 Sep 2018 14:46:00
Insurance Company: AXA INSURANCE PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKG 1833P (Insd veh)	Model:	TOYOTA PRIUS
	SHB 306M (TP veh)		
Date of Accident:	25/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		5,247.60
Final Repair Cost	:	\$		950.00
Loss of Token Sum	:	\$		300.00
				5days at \$60.00 per day
Rental (if any)	:	\$		648.42
				6 days
LTA / GIA Search Fee	:	\$		7.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,870.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 1,870.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

26/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18017741/Nhb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH			Date : 26-12-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKG 1833P	Veh. Inspected	SHB 306M	
Policy No.	GA314387/1	Coverage (\$)	0.00	
Claim No.	S8M00X0J	Excess (\$)	0.00	
Assign From		Assign Date	01/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36UX05747663	Colour	MAROON	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/09/2018	Inspection Date	01/10/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 306M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	STICKER SMRT LOGO (SN) (CONSISTENT)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN) (CONSISTENT)	NECESSARY	21.60	21.60
2	PIXEL STICKER @\$60.00 (SN)(CONSISTENT)	NECESSARY	120.00	120.00
1	SOLAR FILM (CONSISTENT)	NOT NECESSARY	125.00	-
1	QUARTER GLASS RR/RH (CONSISTENT)	NOT NECESSARY	846.50	-
1	SEALANT W/SCREEN (CONSISTENT)	NOT NECESSARY	37.00	-
1	BUMPER RETAINER RR/RH (CONSISTENT)	SERVICEABLE	94.80	-
1	TAIL LAMP BRACKET ,RH (CONSISTENT)	SERVICEABLE	30.70	-
1	TAIL LAMP RH (CONSISTENT)	SERVICEABLE	557.80	-
1	BUMPER REAR (CONSISTENT)	TO REPAIR SEE LABOUR	458.60	-
1	FENDER RR/RH (CONSISTENT)	TO REPAIR SEE LABOUR	766.80	-
			3,066.60	149.40
LABOUR				
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF BUMPER REAR AND FENDER RR/RH .		845.00	400.00
	SPRAY PAINT.		756.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	40.00
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO REMOVE & REFIT QUARTER GLASS RH .	NOT NECESSARY	120.00	-
	TO REMOVE/REFIT SEAT .	NOT NECESSARY	120.00	-
			-	-
			-	-
			-	-
			2,181.00	840.00
GRAND TOTAL			5,247.60	989.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				950.00

Report Ref No. CC4/ASM18017741/Nhb3q2



Report Ref No. CC4/ASM18017741/Nhb3q2

MUHAMMAD NAZRIL BIN ABDULLAH
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S8M00X0J
Reference	CC4/ASM18017741/Nhb3q2
Loss Date	25 September 2018
Request Date	1 October 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	SHB306M
Make	TPVD TOYOTA
Model	PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

LOW EE CHIN
BLK 5000N MARINE PARADE ROAD, #03-59,
449295, Singapore
96945919
LOWEECHIN@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

NON REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME TYPE SUB-TYPE AUTHOR DATE UPLOADED

Accident Statement

Reports & Statement

Merimen

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
Email from TP dd 201218.pdf	Letters and Correspondence	Workshop	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
Email from TP dd 201218.pdf	Letters and Correspondence	Workshop	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018
Email Acceptance from TP dd 201218.pdf	Letters and Correspondence	Offer Response	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2018

LETTER TO OI.pdf

Policy Holders / Insured

LKK AUTO CONSULTANTS PTE LTD (TP)

18 December 2018

Letters and Correspondence

Email to OI dd 141218.pdf

Policy Holders / Insured

LKK AUTO CONSULTANTS PTE LTD (TP)

18 December 2018

Letters and Correspondence

OI Status of Driving Licence.pdf

Driver's License / IDP

LKK AUTO CONSULTANTS PTE LTD (TP)

18 December 2018

Forms / Claim Documents

TP VIDEO - SHB 306M 250918.mp4

Videos

LKK AUTO CONSULTANTS PTE LTD (TP)

18 December 2018

Evidence

MANDATE IA.pdf

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

14 December 2018

Reports & Statement

TP vehicle attachment history.pdf

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

14 December 2018

Reports & Statement

TP LOD.pdf

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

14 December 2018

Reports & Statement

LKK REINSPECTION PHOTOS.pdf

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

14 December 2018

Reports & Statement

Email from TP LOD dd 141218.pdf

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

14 December 2018

Reports & Statement

LKK INSPECTION PHOTOS.pdf

Others

LKK AUTO CONSULTANTS PTE LTD (TP)

14 December 2018

Reports & Statement

TP ESTIMATE- MARKED.pdf

Estimate / Quotation

LKK AUTO CONSULTANTS PTE LTD (TP)

3 October 2018

Reports & Statement

EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT.msg

Workshop

RATAN BHOSALE Pragati

1 October 2018

Letters and Correspondence

Non reporting letter.pdf

Policy Holders / Insured

LKK AUTO CONSULTANTS PTE LTD (TP)

1 October 2018

Letters and Correspondence