

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 20 December, 2018 12:01 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Returned of DV Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3
Attachments: img-Z20114733-0001.pdf

Dear Vic,

We accept your global offer of \$1,870.00 and return the duly signed DV and ATA and also our hirer's Letter of Authorisation for your necessary action.

Please let us have AXA's cheque for the said sum payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 20/12/2018 09:44
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement, we are prepared to accept your offer of global sum **\$1,870.00** (all in).

Please find attached DV and ATA for your further action.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 20 December, 2018 9:30 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref:

TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3

Dear Vic,

Please note that there is a delay of 5½ days (we have notified AXA of PRS on 26/9/2018 at 3.03pm and our taxi was surveyed on 02/10/2018 at 12.38pm). Hence we are only prepared to accept a global sum of \$1,870.00 (8½ days [3 + 5 ½]) for our own losses.

Please reconsider your offer so that the matter can be amicably resolved. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 18/12/2018 19:18

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref:

TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$1,660.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy together with the ATA duly signed by the Hirer for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 18 December, 2018 9:15 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3

Dear Vic,

We have forwarded the video footage to lkkauto.photos@gmail.com.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: 14/12/2018 14:54
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg LKK REF CC4/ASM18017741/Nhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

We would like to request copy of your client's video footage for our record.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 14 December, 2018 2:10 PM

To: Thin Thin (LKKAuto); Vic (LKKAuto)

Subject: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg

Dear Thin Thin / Vic,

Our hirer informed us that his lawyer did not claim for his loss of income. As such, we re-quantify our claim including same as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$1080.70 (10 days x \$108.07)
Loss of Income	\$60.00 (**1 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2097.70

Our hirer took a replacement taxi SHC 4098G on 26/9/2018 at 2.30pm. We attach the vehicle attachment history for your perusal. Thanks.

Regards



From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: 26/11/2018 13:52
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: CS A Team; Admin A
Subject: FW: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18017741/Nub3	Thin Thin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Monday, 26 November 2018 10:22 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 25/9/2018 involving SHB 306M & SKG 1833P (AXA's insured) Our Ref: TAX/09/18/2121/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$1080.70 (10 days x \$108.07)
LTA Search Fee	\$7.00
Total	\$2037.70

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

We have notified AXA of PRS on 26/9/2018 at 3.03pm and our taxi was surveyed on 02/10/2018 at 12.38pm. We attach our email for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

