

INSURANCE

INS. CASE OWNER:

Richard

CC 4 ASM AXA1801 7240, T. 11/10/18

LKK
IDAC

Surveyor:

THANKH

DOI:

ASSIGNMENT

01/10/18

Date / Time:

1/10/18

Registered in Merimen

Pre-assign / CCU / FTE

SBC 444M

88M00040 / 7240



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP: 90676883

Make / Model:

ANDI

Excess Sec II :SS

D.O.A: 26/1/18

Place of Accident:

119 BT MERAH LTL Am31

Is driver the owner?

(YES / NO)

Nature of Accident:

MULTI STOREY UP 12

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability: %

Final? Yes / No

SGA 948NR



INSRS:
WSP:
Tel:
Liability:
RMKS:

Falcon Air



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SGA 948NR - 4

SBC 444M - 4

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

11/10/18
11/10/18

948NR claim

korat kurt e 45.5K.

STOLE TO OI. CONFIRMED ACCIDENT
DURING. INFORMED TP CLAIM. AGREED
TO SETTLE & AVOID NO LOSS.
SEND LETTER W EMAIL TO OI.

MINAUGED.

TP LOD IN BY EMAIL

03/10/18 e
3:25PM

19/6/19

Seet mandati via SMART

21/6/19

Mandati approve via SMART

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,500.00

(6 days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

9

If NO or B 28. Ass. Lia:

Repair Cost:

SS 3745.00

COI return (18 days)

Loss of Rental (LOR):

SS 749.00

(7 days) X 107.00

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS 3.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost

SS -

Total:

SS 4496.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS 4496.00

Name 1:

Falcon-Air Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Tanji

REF:

AXA

h

ASSIGNMENT

CGE: 2020 Oct.

From: Date: 01/10/2018

Estimated Cost:

OD TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGA 9983R
at Workshop no: Falcon - Air Auto
at: Benden loop (Blk K/Blk I)

Insured:

Policy No:

Claims No:

Sum Insured: Excess

(Client's Record)

Make of Veh: Andy

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Sal. or Market Value: 9/6K

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1up

Date: Person Contacted:

Vehicle: IN / OUT

Andy

Veh No: SGA 9983R Yr Regn: 2005 Oct.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi L/H Plus cc 1499

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 144455 T/Radio: Insured / Std / NI / NA

Eng No:

C/No: JMYLT223W5-Z 00 717

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/55R15

R: u u

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or 16in ho

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: D.O.I: 9/6/18 3pm

Survey held at: Falcon Air Rader

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt O/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Inform Andy repair limit \$3500 thru e-mail

MI: \$16,000.00 (cost)

LTA: \$11,893.00 (cost)

NETT: \$4,107.00 (cost)

Date/Time: File Pass to?

☐ : Prel. Report

Days Of Repair:

1) Date/Time: File Return to?

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

2)

Add Fee: ☐ Site Insp (\$

Transportation:

☐ Interview (\$

) Photos

☐ Tech. Invs (\$

) Other:

☐ Weekend (\$

)

Report Format:

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017740/hb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 01-10-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBC 444M	Veh. Inspected	SGA 9983R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	26/09/2018	Inspection Date
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



FALCON-AIR

CHUNG SU-ANNE CLAIRE

Estimate : ES003286

Attention : Motor Claim Department

Contact : 92252926

Date : 27/09/2018
 Vehicle Num. : SGA9983R
 Make/Model : MITSUBISHI COLT PLUS-30 OCT 2021
 Chassis/Eng# : JMYLTZ23W5Z000717
 Accident Date : 26/09/2018
 Claim No. :
 Reference : TP AVIVA VS AXA
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	BONNET		585.00 <i>Ry</i>
2.	1	RH HEADLAMP		553.00 <i>no</i>
3.	1	RH FRONT FENDER		386.00 <i>bt</i>
4.	1	RH FRONT FENDER UNDERCOVER		104.00 <i>de</i>
5.	1	RH FRONT FENDER LAMP		35.00 <i>no</i>
6.	1	FRONT BUMPER		653.00 <i>de</i>
7.	1	FRONT BUMPER FOG GARNISH		55.00 <i>miz</i>
8.	1	FOG LAMP		280.00 <i>cut</i>
9.	1	FRONT BUMPER SIDE RETAINER		15.00 <i>he</i>
10.	1	RH FRONT DOOR		830.00 <i>bt</i>
List Total S\$:				3,496.00
10.00% Discount S\$:				349.60
				3,146.40
				400
1.	1	SPECIAL NETT ITEMS : SPORTS RIM		600.00 <i>at</i>
Special Nett Total S\$:				600.00
LABOUR :				
TO FOCUS HEADLAMP / CHECK LIGHT SYSTEM				30.00

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

VIC 12412na1



FALCON-AIR

CHUNG SU-ANNE CLAIRE

Estimate : ES003286

Attention : Motor Claim Department

Contact : 92252926

Date : 27/09/2018
 Vehicle Num : SGA9983R
 Make/Model : MITSUBISHI COLT PLUS-30 OCT 2021
 Chassis/Eng# : JMYLTZ23W5Z000717
 Accident Date : 26/09/2018
 Claim No :
 Reference : TP AVIVA VS AXA
 Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO TRANSFER DOOR PARTS/MECHANISMS		50.00
		TO PERFORM COMPUTERISED WHEEL ALIGNMENT		120.00
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		1,200.00
		LABOUR TO REPAIR INNER PANEL, HEADLAMP PANEL		
		INCLUDES KNOCKING & REPLACEMENT OF PARTS		650.00
		Labour Total S\$:		2,050.00

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$: 5,796.40



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

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Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1069Z

Vehicle Details

Vehicle No.: SGA9983R
Vehicle to be Exported: Yes
Intended Deregistration Date: 26 Sep 2018
Vehicle Make: MITSUBISHI
Vehicle Model: COLTPLUS 1.5
Primary Colour: Black
Manufacturing Year: 2005
Engine No.: 4A910016137
Chassis No.: JMYLTZ23W5Z000717
Maximum Power Output: 77.0 kW (103 bhp)
Open Market Value: \$17,301.00
Original Registration Date: 31 Oct 2005
First Registration Date: 31 Oct 2005
Transfer Count: 1
Actual ARF Paid: \$19,032.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Oct 2020
COE Category: A - Car (1600cc & below)
COE Period(Years): 5
PQP Paid: \$28,399.00
COE Rebate Amount: \$11,893.00
Total Rebate Amount: \$11,893.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 26 Sep 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 OCTOBER 2018

TEOH HUAT SUAH
BLOCK 238 BUKIT PANJANG RING ROAD
#08-93
SINGAPORE 670238

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18017740/hb3

YOUR REF : SBC 444M

ACCIDENT INVOLVING SBC 444M AND SGA 9983R ALONG 119 BUKIT MERAH
CENTRAL MSCP ON 26.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s FALCON-AIR AUTO SERVICES PTE LTD, acting on behalf of the owner of SGA 9983R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SGA 9983R while exiting the car park. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Hsteoh83@yahoo.com
(Email)

◀ Service Request Details

Claim

S8M00X40

Reference

None ✎

Loss Date

September 26, 2018

Request Date

September 27, 2018

Due Date

October 4, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

28/09/2018 @ 238pm
Andy veh in.

Falcon - Air
Blk 8 Pandan Loop

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SGA9983R

Make

MITSUBISHI

Model

COLTPLUS 1.5

Service Address

...

Primary Contact/Insured

TEOH HUAT SUA

BLK 238 BUKIT PANJANG RING RD, #08-93, 670238, Singapore

HSTEOH83@YAHOO.COM

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Re:TP MANDATE IA-S8M00X40

Type

🔔 Question

Message

Hi, pls proceed as per mandate.

Reply

Vic (LKKAUTO)

From: ANDY <andy@falconair.com.sg>
Sent: Tuesday, 30 October, 2018 10:00 AM
To: Vic (LKKAUTO)
Cc: Admin A; Taufikh (LKKAUTO); 'Falcon-Air Pandan '
Subject: RE: FINALIZATION SGA 9983R LKK REF CC4/ASM18017740/T1hb3
Attachments: documents & invoices.pdf; DSCN4615.JPG; DSCN4616.JPG; DSCN4617.JPG; DSCN4618.JPG

Dear Sir,

We are pleased to have a direct settlement with you based on the following

1) COR	3745.00
2) RENTAL @100X 7 DAYS (include weekend)	749.00
3) SEARCH FEE	2.00

Total : \$4496.00

Attached invoices for your reference.

Kindly send the discharge voucher @ our Pandan Branch.

Thanks & best regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779 5665 Fax No : +65 67791110

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, October 15, 2018 2:30 PM
To: ANDY <andy@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; 'Falcon-Air Pandan '
<pandan@falconair.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: FINALIZATION SGA 9983R LKK REF CC4/ASM18017740/T1hb3

WITHOUT PREJUDICE

Dear Andy,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 4 October, 2018 3:33 PM
To: Hsteoh83@yahoo.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SBC 444M_ACCIDENT INVOLVING SBC 444M AND SGA 9983R ALONG 119 BUKIT MERAH CENTRAL MSCP ON 26.09.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 OCTOBER 2018

TEOH HUAT SUAH
BLOCK 238 BUKIT PANJANG RING ROAD
#08-93
SINGAPORE 670238

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18017740/hb3

YOUR REF : SBC 444M

ACCIDENT INVOLVING SBC 444M AND SGA 9983R ALONG 119 BUKIT MERAH CENTRAL MSCP ON 26.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s FALCON-AIR AUTO SERVICES PTE LTD, acting on behalf of the owner of SGA 9983R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SGA 9983R while exiting the car park. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at yicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: yicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT


I, CHUNG SU-ANNE CLAIRE ("the third party claimant")
of 95 BUKIT DRIVE # 06-32 (S) 587843 (address),
owner of SGA 9983R (vehicle no.) hereby authorize
FALCON-AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SGA 9983R that was damaged pursuant to the
accident which occurred on 26/09/18 (date) along 119 BUKIT
MERAH CENTRAL MSCP LEVEL 1 (location)
involving vehicle no/s SBC 444M
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 23 day of OCTOBER (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"
(with chop)





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SGA 9983R (Insd veh)	Model: mitsubishi L100plus 1.5
	BBC 444M (TP veh)	
Date of Accident/ Time:	26/08/2018	

Repair Estimate	: \$	6,202.15	
Final Repair Cost	: \$	3,745.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	740.00	07 days at \$ 100.00 per day
LTAA / GIA Search Fee	: \$		
Others:	: \$	2.00	
	: \$		
Final Settlement Sum	: \$	4,486.00	
Payee Name : FALCON-AIR AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*) _____ (%)	
* Assessed Liability to be filled only for claim collisions and for cases where BOLA does not apply.			
Remarks:			



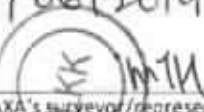
NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Esperviza Fernando Date: 21/06/2019	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: FRANCIS NG Date: 21/6/19
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date:	



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LT

CO. REG. NO.: 1995-01140

GST REG. NO.: 19-9501140

AXA INSURANCE SINGAPORE PTE LTD
NO. 8 SHENTON WAY,
#24-01 AXA TOWER, 068811
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : TI101019

Date : 25/10/2018

Vehicle Num. : SGA9983R

Make/Model : MITSUBISHI COLT PLUS-30 OCT 2020 CC

Chassis/Eng# : JMYLTZ23W5Z000717

Accident Date : 26/09/2018

Claim No. :

Reference : TP AVIVA VS AXA L/S \$3500.00

Policy No. :

Amount S\$

LUMP SUM REPAIR
INCLUSIVE OF PARTS , LABOUR & PAINT

3,500.00

E. & O.E.

Total S\$:

3,500.00

7% GST S\$:

245.00

Amount Due S\$:

3,745.00



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR
VS AYA

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : **PDL 07199**

Please quote full invoice number when making payment

V. A. Nr: SGA 1983 R		Vehicle Reg. Nr. SJQ 7498 M		Model Type		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$ 100 Per Day \$ Per Week		KM IN		Time/Date In		08/30/23/10/2018	
\$ Per Month \$		KM OUT		Time/Date Out		13/20/16/10/2018	
Plus First Km Free Per thereafter,		KM DRVN					
Chargeable at \$ Per Km							
Hirer's Name CHUNG SU-ANNE CLARE				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address 95 BUKIT DRIVE #06-32 (587843)				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co. Reg. No. Tel. No (Res/HP/Pgr) Fax. No. 92252426				Personal Accident Insurance		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Reference Contact Tel. No. (Ofc)				\$ Per Day \$ Per Mth		Dollars Cents	
Driver's Name D.O.B. 24/01/83				Rental Charge Computation			
Driver's Address				Vehicle Hire		1 days 700 00	
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country 583016642				CDER			
Driving Licence Nr. Expiry / Pass Date Issued By 14/01/2003				PAI			
Additional Driver's Name D.O.B.				Delivery / Collection Fee			
Additional Driver's Address				Petrol			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Misc			
Driving Licence Nr. Expiry / Pass Date Issued By				Sub-Total			
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Net <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Add GST @ %		49 00	
Details of Payment Amount \$ Date Rec'd by				Total Net Charges (incl. GST)		749 00	
* Total Payment Received				* Less Total Prepayment/Deposit Rec'd			
Hirer is responsible for the first \$ 1,506.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Balance Amount Due/Refundable			
				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card/Net			
				Received \$ By Hirer X			
				Out By In By			
				Check In Station Computed By			
				Extension 1. 2. 3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
				6BARS			
				E 1/4 1/2 3/4 F		↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned	

FA RENTAL AGREEMENT NO. : **PDL 07199**

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862



TAX INVOICE

FA INVOICE : PDL 07199

Please quote full invoice number when making payment.

FALCON-AIR

V. A. Nr: SGH 4453 A	Vehicle Reg. Nr. SJ 47445 M	Model Type	Co. Reg. No.: 198B-04415-W GST Reg. No.: M2-0084125-5
Rates/Remarks	<input type="checkbox"/> Inc. GST <input type="checkbox"/> Exc. GST	Rental Period	Agreed Return Date
\$ 100 Per Day	\$ Per Week	KM IN	Time/Date In: 05/30/23/10/2018
\$ Per Month	\$	KM OUT	Time/Date Out: 11/10/16/10/2018
Plus First Km Free Per	thereafter,	KM DRVN	
Chargeable at \$	Per Km		

Hirer's Name CHUNG SU-ANNIE CLARE	Collision Damage Excess Reduction	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
Hirer's Address 15 BURIT DRIVE #06-32 (1557803)	\$ Per Day \$ Per Mth	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
Co. Reg. No.	Personal Accident Insurance	<input type="checkbox"/> Accept <input type="checkbox"/> Decline
Tel. No. (Res/HP/Pgr) 4225 2426	\$ Per Day \$ Per Mth	Dollars Cents
Fax No.	Rental Charge Computation	
Reference Contact	Vehicle Hire	
Driver's Name	7 days	700 00
D.O.B. 29/01/83		
Driver's Address	CDER	
Tel. No. (Res/HP/Pgr)	PAI	
Passport/L.C. Nr./Country 58301069Z	Delivery / Collection Fee	
Driving Licence Nr.	Petrol	
Expiry / Pass Date 14/01/2003	Misc	
Issued By		
Additional Driver's Name	Sub-Total	
D.O.B.	Add GST @ %	49 00
Additional Driver's Address	Total Net Charges (Incl. GST)	749 00
Tel. No. (Res/HP/Pgr)	*Less Total Prepayment/Deposit Rec'd	
Passport/L.C. Nr./Country	Balance Amount Due/Refundable	
Driving Licence Nr.	Refund Acknowledgement	<input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card/Net
Expiry / Pass Date	Received \$	By Hirer X
Issued By	Out By	In By
Method Of Payment	Check In Station	Computed By
<input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Net <input type="checkbox"/> Card <input type="checkbox"/> Bill Co	Extension	1. 2. 3.
Details of Payment	Remarks: Vehicle Out	Remarks: Vehicle In
Amount \$ Date Rec'd by		
* Total Payment Received		

Hirer is responsible for the first \$ 1,500.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,500.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

X
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

E 1/2 1/4 1/8 F
Indicate petrol level when vehicle is checked out
Indicate petrol level when vehicle is returned

FA RENTAL AGREEMENT NO. : PDL 07199

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6789-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

CHUNG SU-ANNE CLAIRE

Contact : 92252926

FALCON-AIR AUTO SERVICES PTE LT

CO. REG. NO.: 1995-01140

GST REG. NO.: 19-9501140

Tax Invoice : PL114141

Invoice Date : 25/10/2018

Vehicle Num. : SGA9983R

Make/Model : MITSUBISHI COLT PLUS

Mileage(Km)

POWVO/RO#

Ref./Remark : SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1		BEING SEARCH FEE FOR VEHICLE DOA 26/09/2018 AXA	1.87	1.87

SingDollars : Two Only

E. & O.E.

Total S\$: 1.87
7% GST S\$: 0.13
Amount Due S\$: 2.00



Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

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Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-148910

Date of Request: 26/09/2018

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 26/09/2018

Enquiry By Francis Ng

TP Vehicle No. SBC444M

Accident Date 26/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBC444M	AXA Insurance Pte Ltd	08/11/2017-07/11/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18017740/T1wb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD ANG			Date : 09-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBC 444M	Veh. Inspected	SGA 9983R	
Policy No.	VA1/GA067313	Coverage (\$)	0.00	
Claim No.	S8M00X40	Excess (\$)	0.00	
Assign From		Assign Date	01/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI COLTPLUS	c.c	1499	
Engine No.	HIDDEN	Year of Reg.	2005	
Chassis No.	JMYLTZ23W5Z000717	Colour	BLACK	
Odometer	144455	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/55 R15	KUMHO	6 mm	
L/H Front Tyre	185/55 R15	KUMHO	6 mm	
R/H Rear Tyre	185/55 R15	KUMHO	6 mm	
L/H Rear Tyre	185/55 R15	KUMHO	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/09/2018	Inspection Date	01/10/2018	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGA 9983R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BONNET (CONSISTENT)	TO REPAIR SEE LABOUR	585.00	-
1	RH HEADLAMP (CONSISTENT)	CRACKED	553.00	553.00
1	RH FRONT FENDER (CONSISTENT)	BENT	386.00	386.00
1	RH FRONT FENDER UNDERCOVER (CONSISTENT)	DEFORMED	104.00	104.00
1	RH FRONT FENDER LAMP (CONSISTENT)	CRACKED	35.00	35.00
1	FRONT BUMPER (CONSISTENT)	DEFORMED	653.00	653.00
1	FRONT BUMPER FOG GARNISH (CONSISTENT)	MISSING	55.00	55.00
1	FOG LAMP (CONSISTENT)	CUT	280.00	280.00
1	FRONT BUMPER SIDE RETAINER (CONSISTENT)	NECESSARY	15.00	15.00
1	RH FRONT DOOR (CONSISTENT)	BENT	830.00	830.00
	LESS 10% DISCOUNT		-349.60	-291.10
			3,146.40	2,619.90
SPECIAL NETT ITEMS				
1	SPORT RIM (SN) (CONSISTENT)	CUT	600.00	400.00
			600.00	400.00
LABOUR				
	TO FOCUS HEADLAMP /CHECK LIGHT SYSTEM.		30.00	30.00
	TO TRANSFER DOOR PARTS /MECHANISMS .		50.00	40.00
	TO PERFORM COMPUTERISED WHEELALIGNMENT.		120.00	80.00
	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER /OUTER.		1,200.00	850.00
	LABOUR TO REPAIR INNER PANEL ,HEADLAMP PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS.INCLUSIVE OF THE REPAIR OF BONNET.		650.00	450.00
			-	-
			-	-
			-	-
			2,050.00	1,450.00
GRAND TOTAL			5,796.40	4,469.90

Report Ref No. CC4/ASM18017740/T1wb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,500.00
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Report Ref No. CC4/ASM18017740/T1wb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58M00640
Reference	CCA/ASM18017740/T1wb0u2
Loss Date	26 September 2018
Report Date	27 Sep 2018 11:40:52 AM
Request Date	27 September 2018
Due Date	
Vendor Name	LOK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	Incident Vehicle Registration #	SCA9983R
	Make	MITSUBISHI
	Model	COLTRUIS 1.8
	Service Address	
	Primary Contact/Insured	TEOH HUI SUAH BLK 238 BUKIT PANJANG RING 670238, Singapore HSTECHB3@YAHOO.COM
	Claim Handler	
	AAC Richard	richard.am@bi-iso.com.sg

Actions

Next Step

Wait for Aggressive Invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LUK Invoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019

