

INS. CASE OWNER: CCU AXA 1801 7777, T. 11/11/18 LKK IDAC: 9

Surveyor: Taukhen DOI: 3/11/18 Date / Time: 11/10/18 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: 57C 8013B
 Name of Insured: U THONHITHENG
 Insured Tel No.: 91500918
 Excess Sec II : \$ 25/11/18
 Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: 88000007 / 7777
 Policy No.: 8A NUCAL 1
 Make / Model: TOYOTA
 Place of Accident: UPP THOMSON RD & MARY MOUNT
LANE THREE

If NO, Driver Name / Age: OI GIA REPORT: (YES / NO) TP GIA REPORT: (YES / NO)
 Driver Tel No.: (V/L: (YES / NO)) Insured Liability: % Final? Yes / No:

GLB4447B



INSRS: motor image
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date / Time		STAGE	DATE / PIC
<u>11/10/18</u>	<u>GLB4447B</u>	Non-Reporting 1st	
<u>11/11</u>	<u>57C 8013B - 8A NUCAL 1801 / 7777</u>	Non-Reporting 1st (2nd)	
<u>16/10</u>	<u>* 9 min 4 min</u>	Non-Reporting 1st (Final)	
<u>19/11</u>	<u>Email LOI</u>	Notification 1st (if non-pickup)	
<u>21/12</u>	<u>REL LOR to TP (PRIVATE LOR)</u>	Call OI	
<u>21/12</u>	<u>LOD IN, to seek mandate</u>	After call 1st to OI	
<u>21/12</u>	<u>ending mandate approval</u>	Documentation Check List: Handler Typist	
<u>21/12</u>	<u>SETTLE AS PER TP LOD, REL PMS</u>	Notification 1st (if non-pickup)	
<u>21/12</u>	<u>See send PV</u>	After call 1st to OI	
		Authorisation To Act	
		Release Voucher	
		Final Repair Bill	
		Car Rental Invoice	
		Towing Invoice	
		LTA / GIA	
		Medical Bill	
		PIR	
		Mandate/Reject Instruction	
		LOD	
		Payment Breakdown Form	
		Post-Repair Photos	
		Others	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: TAUKHEN
 Repair Cost: 818 \$52540.56 1 4 days Reduction: 818 \$52540.56 Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 11/11/18 Confirm with: 11/11/18 Email ☐ Call ☐
 Final Liability: \$100 (Agreed / Assessed) BOLA S/N No.: 28
 Repair Cost: (WATER) \$52540.56
 Loss of Rental (LOR): \$52540.56 1 3 days x \$17513.52 (WATER)
 Loss of Use (LOU): \$52540.56 (5 x days)
 Loss of Income (LOI): \$52540.56 (5 x days)
 LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]
 GLA/LTA Search: \$52540.56
 Medical: \$52540.56
 Disbursement: \$52540.56 (e.g. Tow/ Independent)
 Legal Cost: \$52540.56
 Total: \$52540.56 Global Sum \$5:
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐
 Payee 1: \$52540.56 Name 1: motor image enterprises pte ltd
 Payee 2: (Strike if N.A.) \$52540.56 Name 2:
 Payee 3: (Strike if N.A.) \$52540.56 Name 3:

✓ GHA

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop no: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.
 Bal. or Market Value: 972K-
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res: Yes or No
 Lum Sum: 1-b-1 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S
	XX

Veh No: SLB 4443B Yr Regn: 20/6 Apr 1.
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Subaru Forester. C.C. (1995)
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 46849 T. Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 5F15J5K1C594067711
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/60R17
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: _____ mm
 L/Bal: 6 mm L/Bal: _____ mm
 D.O.A: _____ D.O.I: 03/18 @ 10.5
 Survey held at: Motor / large / large
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear o/s
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P/P \$2590.50 / - (Ld = \$9629.68 / 58.1.)

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

11

Date/Time: File Return to?

12

Report Format:

Lump Sum / I.B.I. / \$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Insp (\$)
☐ Workshop (\$)

Survey Fee

Transportation

1. \$400.00

2. Photo

3. Other

4. Total

Total



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017737/ub3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 01-10-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJC 8013B	Veh. Inspected	SLB 4443B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/10/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	25/09/2018	Inspection Date
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLB4443B

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	REVERSE2	TO SUPPLY AND INSTALL 2-POINT REVERSE SENSOR	450.00	350.00 ✓
2	ZZ/001	TO SUPPLY AND REPLACE REAR BUMPER ASSY AND REAR BUMPER BEAM	2240.00	560.
3	ZZ/002	TO RESPRAY REAR BUMPER ASSY AND REAR BUMPER BEAM	1320.00	440.
4	ZZ/003	SUNDRIES <i>None</i>	80.00	20.
5	ZZ/004	REMOVE AND REFIX EXHAUST TO FACILITATE REPAIR AND CHECKING	300.00	250.
TOTAL LABOUR CHARGES			4390.00	

MOTORIMAGE ENTERPRISES PTE. LTD.
 5 LENG KEE ROAD
 SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLB44438

I/NO PARTS DESCRIPTION		PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
1	GASKET	(SUPP) 44011SG000	7.20	Xnn		
2	EXH PIPE ASSY R	(SUPP) 44200SG011	720.00	Xnn		
3	MUFFLER ASSY RH NA	(SUPP) 44300SG010	601.20	bt		
4	R EXH CUTTER RH/LH	GE3/SH 44370FG002	72.00	bt		
5	BUMPER FACE R	57704SG012	540.00	an		
6	BRKT CORNER R RH	57707SG060	18.00	?	} nnX	
7	BRKT SD R RH	57707SG060	14.40	?		
8	BEAM COMPL R EU	57711SG0219P	288.00	?		
9	COVER HOOK R	57731SG010NN	12.60	X		
10	COVER BMPR R (SUPP)	57731SG060	14.40	X		
SUB TOTAL			2287.80	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			457.56	0.00	0.00	0.00
GRAND TOTAL			1830.24	0.00	0.00	0.00
OVERALL TOTAL			1830.24			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
 5 LENG KEE ROAD
 SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLB44438

TOTAL LABOUR CHARGES	4390.00
TOTAL SPARE PARTS CHARGES	1830.24

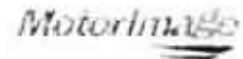
GRAND TOTAL	6220.24 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

DISCLAIMER NOTE : This estimate is based on visual inspection of the
 affected vehicle. Should we require further labour
 charges & spare parts in the process of repairs, we
 shall inform you accordingly.



Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
Tel : (65) 6417 0333
Fax : (65) 6479 3811
BRN 198702032R

BREAKDOWN OF PAYMENT

VEHICLE NO : SLB 4443B

ACCIDENT ON 25-09-2018 AT Junction of Marymount
Lane & Upper Thomson Road

INVOLVING VEHICLE / S SJC 8013B

1) Repair cost \$ 2,771.90 Payable to Motor Image Enterprises Pte Ltd

2) ~~GIA or LTA~~
Search fees \$ 2.00 Payable to Motor Image Enterprises Pte Ltd

3) Medical fees \$ Payable to

4) ~~Loss Of Use or~~
Rental Car \$ 353.10 Payable to Motor Image Enterprises Pte Ltd

5) Total Claim Amount \$ 3,127.00

***KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES**

***Contact Person :**



www.tanchong.com



Motor Image Enterprises Pte Ltd
10 Luning 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: CHONG SEOW HACK
Address of Insured: 98 HUA GUAN AVENUE SINGAPORE 589195
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO.25 LENG KEE ROAD SINGAPORE 159097
Place of Accident: JUNCTION OF MARYMOUNT LANE & UPPER THOMSON ROAD
Date of Accident: 25-09-2018 Vehicle No: SLB4443B
Policy No: 2100460170-02 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AXA INSURANCE PTE LTD settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.
I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:



Company's Chop & Signature

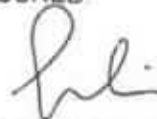
JEFF TEH

Name

14/11/2018

Date

INSURED



S0213484E
IC No. & Signature/Company's Chop

CHONG SEOW HACK

Name

14/11/2018

Date

40TORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO :
REFERENCE : INS/IC/LHI/064/2018
DATE : 27-SEP-2018

AIG ASIA PACIFIC INSURANCE PTE LTD
8 SHENTON WAY
07-16 AIG BUILDING
(079120)
EL : 91007211
AX :
OTOR CLAIM DEPT

OWNER'S NAME : CHONG SEOW HOCK
ADDRESS : 9B HUA GUAN AVENUE
S(589195)
TELEPHONE NO : 9666 0045 MR KUA

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100460170-02
VEHICLE NO : SLB4443B
MODEL CODE : SJ50K7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FB20Y205351
CHASSIS NO : JF1SJ5KCSGG067711
MILEAGE : 1 KM
DATE IN : 27/09/2018
CAPABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : JEFF TEH TENG CHUEN
ACCIDENT DATE : 27/09/2018

Print Date : 24/07/2019
Print Time : 13:55:05

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLB4443B

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	REVERSE2	TO SUPPLY AND INSTALL 2-POINT REVERSE SENSOR	450.00	350.00
2	ZZ/001	TO SUPPLY AND REPLACE REAR BUMPER ASSY AND REAR BUMPER BEAM	2240.00	560.00
3	ZZ/002	TO RESPRAY REAR BUMPER ASSY AND REAR BUMPER BEAM	1320.00	440.00
4	ZZ/003	SUNDRIES	80.00	20.00
5	ZZ/004	REMOVE AND REFIX EXHAUST TO FACILITATE REPAIR AND CHECKING	300.00	250.00
TOTAL LABOUR CHARGES			4390.00	1620.00 ✓

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLB4443B

I/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			
			NETT	LIST	S/NETT	S/LIST REMARKS
1	GASKET (SUPP)	44011SG000	7.20			X
2	EXH PIPE ASSY R (SUPP)	44200SG011	720.00			X
3	MUFFLER ASSY RH NA (SUPP)	44300SG010	601.20			OK
4	R EXH CUTTER RH/LH GE3/SH	44370FG002	72.00			OK
5	BUMPER FACE R	57704SG012	540.00			OK
6	BRKT CORNER R RH	57707SG060	18.00			X
7	BRKT SD R RH	57707SG080	14.40			X
8	BEAM COMPL R EU	57711SG0219P	288.00			X
9	COVER HOOK R	57731SG010NN	12.60			X
10	COVER BMPR R (SUPP)	57731SG060	14.40			X
SUB TOTAL			1213.20	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 X)			242.64	0.00	0.00	0.00
GRAND TOTAL			970.56	0.00	0.00	0.00
OVERALL TOTAL			970.56			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLB4443B

NETT ITEM	1213.20
LESS 20 %	-242.64
NETT AMOUNT	970.56
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
W/OUT LIST ITEM	0.00
LESS 30 %	0.00
W/OUT LIST AMOUNT	0.00
TOTAL LABOUR CHARGES	1620.00
TOTAL SPARE PARTS CHARGES	970.56

TOTAL CHARGES	2590.56 ✕
ADD 7 % GST	181.34

GROSS TOTAL	2771.90

MOTORIMAGE ENTERPRISES PTE. LTD.
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO :
REFERENCE : INS/IC/LHI/064/2018
DATE : 27-SEP-2018

AIG ASIA PACIFIC INSURANCE PTE LTD
7B SHENTON WAY
#07-16 AIG BUILDING
S(079120)
TEL : 91007211
FAX :

OWNER'S NAME : CHONG SEOW HACK
ADDRESS : 9B HUA GUAN AVENUE
S(589195)
TELEPHONE NO : 9666 0045 MR. KUA

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100460170-02
VEHICLE NO : SLB44438
MODEL CODE : SJ50K7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FB20Y205351
CHASSIS NO : JF1SJ5KC5GG067711
MILEAGE : 1 KM
DATE IN : 27/09/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : JEFF TEH TENG CHUEN
ACCIDENT DATE : 27/09/2018

Print Date : 27/09/2018
Print Time : 19:37:08

Tanpin 97495749
'wp'
3/10/18 @ 1015
Resurvey before paint.
sur@lkkauto.com.
4 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before subletting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary items must be received
is subject to final approval from insurance company

Acknowledged by Repairer
Signature:
Date:

Service Request Details

Claim

S8M00WUZ

Reference

None 

Loss Date

September 25, 2018

Request Date

September 28, 2018

Due Date

October 5, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

28092018 @ 2:46pm
9073 7232
Jeff veh not in
motor image
5 Long Kee Rd

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration

SLB4443B

Make

TPVD SUBARU

Model

FORESTER-2.0 I-L (SJ) (A)

Service Address

Primary Contact/Insured

LI ZHONGCHENG

311B CLEMENTI AVENUE 4, #21-177, 122311, Singapore

91500918

james.zhongcheng.li@gmail.com

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

9/28/18 11:10 AM

FROM

CHAN Kian Chuan

SUBJECT

LIAB CLEAR

BODY

PLS PROCEED FOR DS WITH QUANTUM TO BE AGREED





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/12/2018

Survey Details:

Date of loss	3-Oct-18
Date of appointment	3-Oct-18
Date of survey	3-Oct-18
Location of survey	MOTOR IMAGE ENTERPRISES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLB 4443B
Make and Model	SUBARU FORESTER 2.0I-L CVT AWD SR
Date of registration	8/4/2016
Excess	
Market Value	\$72,000
Parf Rebate	\$47,378
Nett Loss	\$24,622

Repair details:

Initial Estimate	\$ 6,220.24
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 970.56
Check items (estimate)	\$ -
Labour	\$ 1,620.00
Total	\$ 2,590.56
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408953 TEL.: (065) 62563561 FAX.: (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,771.90	W/GST
Loss of use	\$ -	
Loss of rental (W/GST)	\$ 353.10	3days x \$117.70
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,127.00	



<MANDATE IA> -S8M00WUZ {ACCIDENT INVOLVING SJC 8013B & SLB 4443B ON 25/09/2018}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27- INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3,127.00 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



Re:<MANDATE IA> -S8M00WUZ {ACCIDENT INVOLVING SJC 8013B & SLB 4443B ON 25/09/2018}

Type

🔔 Question

Message

Pls proceed as per your recommendation.

Reply

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No: M192276****For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.****DATE REC'D: 12-Nov-2018****SERVICE ADVISOR: JEFF TEH****JOB No.: M180557****MILEAGE: 49190****ID:****NAME: AXA INSURANCE PTE LTD****ADDRESS: 8 SHENTON WAY**

#27-01 AXA TOWER. S(068811)

TELEPHONE: 63387288**MODEL: FORESTER 2.0I-L AWD CVT****ENGINE No.: FB20Y205351****CHASSIS No.: JF1SJ5KC5GG067711****REGISTRATION No.: SLB4443B**

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	REVERS TO SUPPLY AND INSTALL 2-POINT REVERSE SENSOR	350.00
2	REMARK TO SUPPLY AND REPLACE REAR BUMPER ASSY AND REAR BUMPER BEAM	560.00
3	REMARK TO RESPRAY REAR BUMPER ASSY AND REAR BUMPER BEAM	440.00
4	REMARK SUNDRIES	20.00
5	REMARK REMOVE AND REFIX EXHAUST TO FACILITATE REPAIR AND CHECKING	250.00
6	TPCLAI CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
7	INS01 FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
8	INS02 IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
9	INS03 STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
10	INS04 SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
11	INS05 INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
12	INS06 THE OWNER IS REQUIRED.	
13	INS07 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
14	INS08 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
15	REMARK TO CONDUCT THIRD PARTY CLAIM - AXA	
16	REMARK ACCIDET DATE: 25/09/2018 TIME:0825HRS	
17	REMARK LOCATION : TRAFFIC LIGHT AT JUNCTION OF MARYMOUNT LANE AND UPPER THOMSON ROAD	
	* VEHICLE B : SJC8013B *	
TOTAL(LABOUR)		1,620.00



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M192276

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

DATE REC'D: 12-Nov-2018

SERVICE ADVISOR: JEFF TEH

JOB No.: M180557

MILEAGE: 49190

ID:

NAME: AXA INSURANCE PTE LTD
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER, S(068811)
TELEPHONE: 63387288
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y205351
CHASSIS No.: JF1SJ5KC5GG067711
REGISTRATION No.: SLB4443B

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	MUFFLER ASSY RH NA 44300SG010(Qty : 1 @ 601.20 each(Discount 20.00%))	480.96
2	R EXH CUTTER RH/LH GE3/SH 44370FG002(Qty : 1 @ 72.00 each(Discount 20.00%))	57.60
3	BUMPER FACE R 57704SG012(Qty : 1 @ 540.00 each(Discount 20.00%))	432.00
	TOTAL(SPARE PARTS)	970.56

Subtotal	2,590.56
GST(7%)	181.34
TOTAL	\$2,771.90

DATE : 18-Nov-2019

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Date:

M/s:

Singapore

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SLB443B and SJC8013B on 25-09-2018

I am the owner of vehicle no SLB443B which was involved in an accident with your insured vehicle no SJC8013B

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 2,771.90
b)	Loss of Use/ Rental of vehicles for <u>3</u> day(s) @ S\$ <u>110</u> per day	S\$ 353.10
c)	<u>LTA</u> LTA/GIA Search Fees	S\$ 2.00
d)	Administrative Charges	S\$
e)	Others	S\$
TOTAL		S\$ 3,127.00

I enclose herewith copy of the following: (please tick the appropriate boxes)

☒	Repair Invoice
☐	Policy Excess Invoice
☒	Rental Invoice
☒	Certificate of Insurance

☒	LTA/GIA Search Receipt
☒	NRIC/ Driving License
☒	GIA Report
☐	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

My Contact Details are as follow;

Tel: _____

HP No: _____

Address: _____

E-mail Address: _____

Sincerely



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017737/T1gb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 13-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJC 8013B	Veh. Inspected	SLB 4443B
Policy No.	GA324949/1	Coverage (\$)	0.00
Claim No.	S8M00WUZ	Excess (\$)	0.00
Assign From		Assign Date	01/10/2018

2. Vehicle Particulars & Condition

Make & Model	SUBARU FORESTER	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JF1SJ5KC5GG067711	Colour	WHITE
Odometer	46849	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/60 R17	YOKOHAMA	6 mm
L/H Front Tyre	225/60 R17	YOKOHAMA	6 mm
R/H Rear Tyre	225/60 R17	YOKOHAMA	6 mm
L/H Rear Tyre	225/60 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	25/09/2018	Inspection Date	03/10/2018
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 4443B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	GASKET (N) (CONSISTENT)	NOT NECESSARY	7.20	-
1	EXH PIPE ASSY R (N) (CONSISTENT)	NOT NECESSARY	720.00	-
1	MUFFLER ASSY RH NA (N) (CONSISTENT)	BENT	601.20	601.20
2	R EXH CUTTER RH/LH (N) (CONSISTENT)	BENT	72.00	72.00
1	BUMPER FACE R (N) (CONSISTENT)	CRACKED	540.00	540.00
1	BRKT CORNER R RH (N) (CONSISTENT)	NOT NECESSARY	18.00	-
1	BRKT SD R RH (N) (CONSISTENT)	NOT NECESSARY	14.40	-
1	BEAM COMPL R EU (N) (CONSISTENT)	NOT NECESSARY	288.00	-
1	COVER HOOK R (N) (CONSISTENT)	NOT NECESSARY	12.60	-
1	COVER BMPR R (N) (CONSISTENT)	NOT NECESSARY	14.40	-
	LESS 20% DISCOUNT		-457.56	-242.64
			1,830.24	970.56
SPECIAL NETT ITEMS				
2	POINT REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	450.00	350.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	80.00	20.00
			530.00	370.00
LABOUR				
	TO SUPPLY AND REPLACE REAR BUMPER ASSY AND REAR BUMPER BEAM.		2,240.00	560.00
	TO RESPRAY REAR BUMPER ASSY AND REAR BUMPER BEAM.		1,320.00	440.00
	REMOVE AND REFIX EXHAUST TO FACILITATE REPAIR AND CHECKING.		300.00	250.00
			3,860.00	1,250.00
GRAND TOTAL			6,220.24	2,590.56
RECOMMENDED COST OF REPAIRS				2,590.56

Report Ref No. CC4/ASM18017737/T1gb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM00WUZ
Reference	CC4UASM18017737/TLgB3q2
Loss Date	25 September 2018
Report Date	25 Sep 2018 3:01:00 PM
Request Date	30 May 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLB4443B
Make	TPVD SUBARU
Model	FORESTER-2.0 I-L (L) (A)
Service Address	

...

Primary Contact/Insured
LI ZHONGCHENG
311B CLEMENTI AVENUE 4, #21-177, 122311, Singapore
91500918
james.zhongcheng.l@gmail.com

Claim Handler
KHOR Saw Theng
6568804754
sawtheng.khor@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
----------	----------	---------	-----------	------------	---------	-------

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)	18 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKK Adjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 MANDATE IA DO 03122019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LOO AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 PAIRF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 SUCR0138 INSD GIA PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	28 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EMAIL RECEIVED FROM WORKSHOP WITH TP CIA REPORT & ESTIMATE.msig	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	28 September 2018