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- Pre repair inspection request - FC4759G VS GZ3600D (OI) DOA: 20/09/2018

From: Azlan, Syazairdina  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur  
Sent: 10/1/2018 10:51:56 AM  
Attachments:  28092018173631.pdf

Hi,

Please refer to the enclosed request from **Roy & Partners**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign Marcus Chua as Single Joint Expert as requested.*

Thanks and regards,

**Syaza Irdina Azlan**  
**AIG**

Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

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**From:** jiarong@roypartners.com.sg [mailto:jiarong@roypartners.com.sg]

**Sent:** Monday, October 01, 2018 10:42 AM

**To:** Azlan, Syazairdina

**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; jiarong@roypartners.com.sg

**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GZ3600D AND FC4759G ON 20/09/2018

Dear Syazairdina,

We refer to your email below,

Our client selects Marcus Chua (LKK Auto Consultants) as the SJE for pre-repair survey.

Kindly get the appointed surveyor to contact our client's repairer to arrange for the survey asap

With regards,

***Chia Jia Rong***

M/s Roy & Partners

101 Cecil Street

#11-09 Tong Eng Building

Singapore 069533

Tel : 6536 8466 Fax : 6536 1963

Email: [jiarong@roypartners.com.sg](mailto:jiarong@roypartners.com.sg)

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**From:** Azlan, Syazairdina

**Sent:** Mon, 1 Oct 2018 01:19:57 +0000

**To:** jiarong@roypartners.com.sg

**Cc:** Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur

**Subject:** - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GZ3600D AND FC4759G ON 20/09/2018

Without Prejudice

10/1/2018

- Pre repair inspection request - FC4759G VS GZ3600D (OI) DOA: 20/09/2018

Your Reference : MKR/103/8273/2018/as,jr  
Our Reference : GZ3600D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

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**From:** Mithoosingh, Aashweenjeetkaur  
**Sent:** Monday, October 01, 2018 8:00 AM  
**To:** Azlan, Syazairdina  
**Cc:** Abu Kassim, Noor Mariesa  
**Subject:** FW: PRI

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**From:** Chia Jia Rong [mailto:jiarong@roypartners.com.sg]  
**Sent:** Friday, September 28, 2018 5:38 PM  
**To:** Fong, Andy-SY; Mithoosingh, Aashweenjeetkaur; Mithoosingh, Aashweenjeetkaur; Abu Kassim, Noor Mariesa  
**Subject:** PRI

Dear Sir/Ma'am

Your Ref: Your insured GZ 3600D  
Our Ref: MKR/103/8273/2018/as,jr

**CLAIMANT: MATTHEW ANDREW NELSON SMITH (OWNER OF FC 4759G)**  
**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FC 4759G AND GZ 3600D AT 225 OUTRAM ROAD #01-01 BUILDERSMART ON 20.09.2018**

We refer to the above matter.

We act for MATTHEW ANDREW NELSON SMITH, the owner of the motor vehicle No. **FC 4759G**.

We are instructed by our client to notify you of a road traffic accident on 20.09.2018 at **225 OUTRAM ROAD #01-01 BUILDERSMART** involving our client's motor vehicle registration number **FC 4759G** and motor vehicle registration number **GZ 3600D** driven by your insured at the material time. A copy of the Singapore police report and General Insurance report is enclosed.

As a result of the accident, our client's motor vehicle **FC 4759G** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **FC 4759G** at our client's repairer workshop, M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 AUTO BAY @ KAKI BUKIT #02-62 SINGAPORE 417883, Your said surveyor may contact Mr Teo at 6752 7740. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

With regards,

**Chia Jia Rong**  
M/s Roy & Partners

10/1/2018

- Pre repair inspection request - FC4759G VS GZ3600D (OI) DOA: 20/09/2018

101 Cecil Street  
#11-09 Tong Eng Building  
Singapore 069533  
Tel : 6536 8466 Fax : 6536 1963  
Email: [jiarong@roypartners.com.sg](mailto:jiarong@roypartners.com.sg)

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