

INSURANCE

INS. CASE OWNER:

CC 11AIG1801

9770, U wbb⁵²

LKK:

IDAC:

Surveyor:

marcus

DOI:

ASSIGNMENT

1/10/18

Date / Time:

1/10/18

Registered in Merimen:

1/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GT 7600D

Name of Insured:

BOON TECK SCAFFOLD TRADING

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

WATER

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

74577777656

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

FC47599

INSRS:
WSP:
Tel:
Liability:
RMKS:

motix

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

7/10/18
marcus

FC47599 - X

GT 7600D - X

NO OI GIA, SENT OUT USE LETTER.

10/10

11/10/18

23/10/18

1st AR letter

1st AR -> \$2-54

Confirm accident details, inform TP claim.
Card rolled back, letter sent out

RECEIVED 02 NOV 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ETA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed)

BOLA S/N No.:

Nil

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1100.00

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

120.00

(\$20 x 6 days)

Loss of Income (LOI):

S\$

(S

x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

1220.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1220.00

Name 1:

Erofia Motor Trading Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

ASS. REC. BY: *Morales*

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: FC 47596

at Workshop m/s 5.0

of

Insured: _____

Policy No. _____

Claims No. _____


Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

	
N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT _____

Date / Time	Action / Instruction
	279 242

Action / Instruction 479 JFZ
coe until 30-4-2023 Yyos. 7th.

30/11/18 Confirm LIS \$1100.00 with 4 working days.

(Red = \$204.40
67%)

Date/Time, File Pass to?

☐: Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$

☐ Interview (\$

Tech. Invs (\$

☐: Weekend (\$

Survey Fee:

Transportation:

Photos

Others AR

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18017730/Uwb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 01-10-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 3600D	Veh. Inspected	FC 4759G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/09/2018	Inspection Date	01/10/2018	
Survey held at	EROFIA MOTOR TRADING PTE LTD 1 KAKI BUKIT AVENUE 6 #02-62 SINGAPORE 417883			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 / 97761091 Fax : 67528669

Co. Reg No. 201202259N

AIG

Owner : Matthew Andrew Nelson Smith

Accident Date : 20-Sep-18

Vehicle No : FC 4759 G

Vehicle Model : Vespa PX20

Estimated Repair Costs

Qty	Description	Amount S(\$)
List Items		
1	Front fender	\$ 85.00 X
1	Front fork assy	\$ 580.00 X
1	Front fork cover	\$ 42.00
1	Front panel chrome moulding	\$ 110.00 X
1	Side mirror -R/H	\$ 60.00
1	Handle bar	\$ 185.00
1	Hand grip (1 set)	\$ 95.00
1	Brake lever	\$ 26.00
1	Engine cover	\$ 155.00 X
1	Engine cover moulding	\$ 50.00 X
1	Kick starter	\$ 90.00
1	Gear selector	\$ 98.00
		\$ 1,576.00
Less 10%		\$ 157.60
		\$ 1,418.40

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

not approved
2hr
r/s \$1100.
4 day.
1/10/18
take photo after repair

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 / 97761091 Fax : 67528669

Co. Reg No. 201202259N

Owner : Matthew Andrew Nelson Smith

Accident Date : 20-Sep-18

Vehicle No : FC 4759 G

Vehicle Model : Vespa PX20

Estimated Repair Costs

c/f: \$ 1,418.40

Special Nett Items

1	Number plate (1 set)	\$ 34 28.00 / 0
1	Steering cone (1 set)	\$ 17 85.00 X
1	Front panel chrome guard	\$ 17 118.00 ✓
1	Rear chrome bracket	\$ 2 180.00 X
		<u>\$ 411.00</u>

S/No.

Labour

1	To provide towing service.	\$ 35 50.00
2	To provide labour.	\$ 280 380.00
3	To spray painting.	\$ 400 1,000.00
4	To repair body frame.	\$ 11 45.00 X
		<u>\$ 1,475.00</u>

Grand Total

\$ 3,304.40

Dollars: Three Thousand Three Hundred Four And Forty Cents Only.



EROFIA MOTOR TRADING PTE LTD

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 / 97761091 Fax : 67528669

Co. Reg No. 201202259N

AIG

Owner : Matthew Andrew Nelson Smith

Accident Date : 20-Sep-18

Vehicle No : FC 4759 G

Vehicle Model : Vespa PX20

Estimated Repair Costs

Qty	Description	Amount S(\$)
<u>List Items</u>		
1	Front fender	\$ 12 85.00 X
1	Front fork assy	\$ 500 580.00 X
1	Front fork cover	\$ 300 42.00 ✓
1	Front panel chrome moulding	\$ 11 110.00 X
1	Side mirror -R/H	\$ 20 60.00 ✓
1	Handle bar	\$ 200 185.00 ✓
1	Hand grip (1 set)	\$ 100 95.00 ✓
1	Brake lever	\$ 100 26.00 ✓
1	Engine cover	\$ 12 155.00 X
1	Engine cover moulding	\$ 11 50.00 X
1	Kick starter	\$ 100 90.00 ✓
1	Gear selector	\$ 100 98.00 ✓
		\$ 1,576.00
Less 10%		\$ 157.60
		\$ 1,418.40

P-596

not allowed

200

1/5/18

4/2/18

1/10/18
take photo of the repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 / 97761091 Fax : 67528669

Co. Reg No. 201202259N

Owner : Matthew Andrew Nelson Smith

Accident Date : 20-Sep-18

Vehicle No : FC 4759 G

Vehicle Model : Vespa PX20

Estimated Repair Costs

c/f: \$ 1,418.40

Special Nett Items

1	Number plate (1 set)	\$ 34 28.00	10
1	Steering cone (1 set)	\$ 17 85.00	X
1	Front panel chrome guard	\$ 13 118.00	✓
1	Rear chrome bracket	\$ 2 180.00	X
		\$	411.00

S/No.

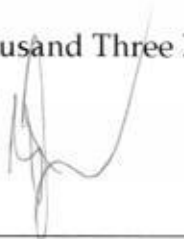
Labour

1	To provide towing service.	\$ 35 50.00
2	To provide labour.	\$ 280 380.00
3	To spray painting.	\$ 400 1,000.00
4	To repair body frame.	\$ 11 45.00
		\$ 1,475.00

Grand Total

\$ 3,304.40

Dollars: Three Thousand Three Hundred Four And Forty Cents Only.



EROFIA MOTOR TRADING PTE LTD

- Pre repair inspection request - FC4759G VS GZ3600D (OI) DOA: 20/09/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur
Sent: Monday, 1 October, 2018 10:51:56 AM
Attachments: 28092018173631.pdf

Hi,

Please refer to the enclosed request from **Roy & Partners**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

01-10-2018 @ 11:20am
Mr Teo veh in
marcus.

From: jiarong@roypartners.com.sg [mailto:jiarong@roypartners.com.sg]

Sent: Monday, October 01, 2018 10:42 AM

To: Azlan, Syazairdina

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; jiarong@roypartners.com.sg

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GZ3600D AND FC4759G ON 20/09/2018

Dear Syazairdina,

We refer to your email below,

Our client selects Marcus Chua (LKK Auto Consultants) as the SJE for pre-repair survey.

Kindly get the appointed surveyor to contact our client's repairer to arrange for the survey asap

With regards,

Chia Jia Rong

M/s Roy & Partners

101 Cecil Street

#11-09 Tong Eng Building

Singapore 069533

Tel : 6536 8466 Fax : 6536 1963

Email: jiarong@roypartners.com.sg

From: Azlan, Syazairdina

Sent: Mon, 1 Oct 2018 01:19:57 +0000

To: jiarong@roypartners.com.sg

Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GZ3600D AND FC4759G ON 20/09/2018

Without Prejudice

Your Reference : MKR/103/8273/2018/as_jr
Our Reference : GZ3600D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Mithoosingh, Aashweenjeetkaur
Sent: Monday, October 01, 2018 8:00 AM
To: Azlan, Syazairdina
Cc: Abu Kassim, Noor Mariesa
Subject: FW: PRI

From: Chia Jia Rong [mailto:jjarong@roypartners.com.sg]
Sent: Friday, September 28, 2018 5:38 PM
To: Fong, Andy-SY; Mithoosingh, Aashweenjeetkaur; Mithoosingh, Aashweenjeetkaur; Abu Kassim, Noor Mariesa
Subject: PRI

Dear Sir/Ma'am

Your Ref: Your insured GZ 3600D
Our Ref: MKR/103/8273/2018/as jr

CLAIMANT: MATTHEW ANDREW NELSON SMITH (OWNER OF FC 4759G)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FC 4759G AND GZ 3600D AT 225 OUTRAM ROAD #01-01 BUILDERSMART ON 20.09.2018

We refer to the above matter.

We act for MATTHEW ANDREW NELSON SMITH, the owner of the motor vehicle No. **FC 4759G**.

We are instructed by our client to notify you of a road traffic accident on 20.09.2018 at **225 OUTRAM ROAD #01-01 BUILDERSMART** involving our client's motor vehicle registration number **FC 4759G** and motor vehicle registration number **GZ 3600D** driven by your insured at the material time. A copy of the Singapore police report and General Insurance report is enclosed.

As a result of the accident, our client's motor vehicle **FC 4759G** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **FC 4759G** at our client's repairer workshop, **M/s EROFIA MOTOR TRADING PTE LTD NO. 1 KAKI BUKIT AVENUE 6 AUTO BAY @ KAKI BUKIT #02-62 SINGAPORE 417883**. Your said surveyor may contact Mr Teo at 6752 7740. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

With regards,

Chia Jia Rong
M/s Roy & Partners
101 Cecil Street
#11-09 Tong Eng Building
Singapore 069533
Tel : 6536 8466 Fax : 6536 1963
Email: jjarong@roypartners.com.sg

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View Received Message

This mail is associated with :

***FC4759G (7457717776SG)**
[GZ3600D]

TP

MATTHEW ANDREW NELSON SMITH

Sep 20 2018 3:00PM

[Boon Teck Seafood Trading]

Erofia Motor Trading Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 02/10/2018 10:06 AM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : BOON TECK SEAFOOD TRADING

Address :
24 WOODLANDS DRIVE 16 FORESTVILLE #11-09
SINGAPORE 737881

Mobile No: 96172435

Thanks & regards,
Yin Rul, Hor (Viviane)

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18017730/Uwb3

03 October, 2018

BOON TECK SEAFOOD TRADING
24 WOODLANDS DRIVE 16 FORESTVILLE #11-09
SINGAPORE 737881

Dear Sirs,

**ACCIDENT INVOLVING FC 4759G AND GZ 3600D ON 20/09/2018 ALONG /AT
OUTRAM ROAD (PARKED AT ROADSIDE)**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vivian Lau
Claims
Tel : 6841 8625
Fax: 6741 4108
Email : vivianlau@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18017730/Uwb3

10 October 2018

Boon Teck Seafood Trading
24 Woodlands Drive
#11-09 16 Forest Village
Singapore 737881

By Registered Mail

Dear Sirs,

ACCIDENT INVOLVING GZ 3600D AND FC 4759G ON 20/09/2018 ALONG OUTRAM ROAD

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **AIG Asia Pacific Insurance Pte Ltd** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from our office dated 03 October 2018

To enable us to look into the matter immediately, please let us hear from you within **fourteen (14)** days from date of this letter (by 26/10/2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **AIG Asia Pacific Insurance Pte Ltd** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Singapore Post Limited
(Reg. No. 199201623M)
10 Eunos Road 8
#06-30 Singapore Post Centre
Singapore 408600

Tel: 1605
Fax: 6842 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

- NOTES:
- Separate forms are to be used for Insured and Non-Insured Registered Article.
 - Please provide all information required and produce this receipt for all enquiries.
 - * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
 - Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
 - Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Downtown Travel Services 911 Bukit Timah Road S 589622		AR* () Y () N () AIR () SUR ()		For Official Use Only (Item numbers are printed in order of posting at counter)	
Insured* () Y SS () N				RA TSH Ref: 1924/284/00056	
Contents:				Date: 11 Oct 2018	
2. Name & Address of Addressee Boon Teat Seafood Trading 24 Woodlands Drive #109 S 737891		AR* () Y () N () AIR () SUR ()		RA No: RC11012167256	
Insured* () Y SS () N				RC11012168656	
Contents:					

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited items.

P116

09/2014

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No: M2-0105651-9
Date: 11 Oct 2018
Time: 09:58:32
Description Amount(\$\$) GST@7%
Ref. No: PSL01/1924/284/0046
Postage Label
LOCAL 2.54
8 X 20.32 1.33
SUB TOTAL 20.32 1.33
TOTAL AMOUNT 20.32 1.33
GST COLLECTED BY SINGPOST 20.32 1.33
MOP: CASH : \$20.32
Enjoy up to 3% cashback on eligible online
Card. No minimum spend required. T&Cs apply.
Sign up now at singpost.com/spreecard
Pay any bills on SAM and earn LinkPoints
now! Terms & conditions apply
Thank you for visiting Singapore Post
#Zero-rated for GST
*Exempt
*Out of Scope
*Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is
visually good, functional & performed within
expectation.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/10/2018 14:38
Date Of Accident	20/09/2018 15:30
Exact Location Of Accident	IN FRONT OF 249 OUTRAM ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GZ3600D
Insured/Policyholder	
Name Of Registered Owner	BOON TECK SEAFOOD TRADING
Co Reg No	48626000C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	Office-96172435

Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA 150 MANUAL 3SEATER-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100429476-02
Cover Note Number	

Driver

Name of Driver	CHUA KIA KIM
NRIC No	S0213749F
Date Of Birth	14/01/1954
Occupation	OUTDOOR
Date Of Driving Pass	09/05/1973
Driving Experience	45 YEARS AND 4 MONTHS

Gender	MALE
Mobile Number	(LOCAL) +65-96306802
Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	BLK 410 PANDAN GARDENS #13-83
Postcode	600410
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

KINDLY REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FC4759G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	

Address
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Chen Kian

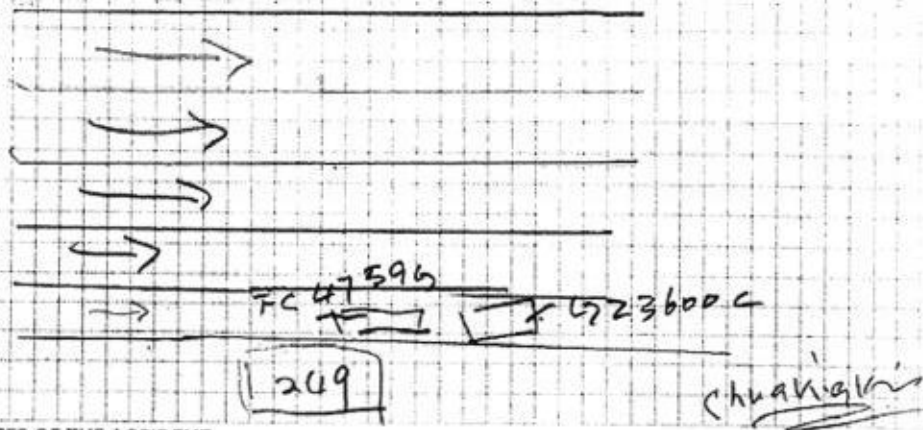
Driver's Signature
(if driver is not the policyholder)
Date & Time:

Chen Kian

Reporting Centre Personnel's Signature
Name:
NRIC/TIN No.:

[Signature]

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer To attach Statement -

Important:

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

<input checked="" type="checkbox"/>	- Reporting Only
<input type="checkbox"/>	- Claim OD
<input type="checkbox"/>	- Claim TP
<input type="checkbox"/>	- Claim OD/ TP at other workshop

DECLARATION

I/WE declare the foregoing particulars are true in every respect.



Chuanhian

Policyholder's signature
Date & Time

Chuanhian

Driver's Signature 17/10/2018
(if driver not the policyholder)
Date & Time

[Signature]

Reporting Centre Personnel's Signature
Name:
Nric/Fin No.

On 20/09/2018 about 3:30 pm, my company lorry (GZ3600D) which I drove was parked outside 249 Outtram road to unload goods. After I had finished unloaded the goods, I turned slight left out to check for on coming traffic before I could turn out to Outtram Road. At the point of time my lorry was in neutral gear and I was not aware that my lorry rolled backward and contact onto one motor cycle (FC4759G) which was parked behind me and caused the motor cycle fell. No injury involved.

Chua Kian
17/10/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Oct 2018 Edit Reg		01 Oct 2018 00:00 Edit Adj Rpt	S\$1,100.00 Edit Estimates	S\$1,100.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	BOON TECK SEAFOOD TRADING , Co. Reg. No.: 48626000C, Tel: +6596172435		
Main Claimant:	MATTHEW ANDREW NELSON SMITH , ID: S7864491E		
Vehicle Reg. No.:	FC4759G	Date of Loss:	20/09/2018 15:00 - :59 [414 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7457717776SG	Policy/Cover Note No.:	2100429476 (Comprehensive)
Vehicle Reg. No. (Insured):	GZ3600D	Policy No. (Claimant):	5073305946-02
		Excess:	
Repairer:	Erofia Motor Trading Pte Ltd (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-62, 417883 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 10/10/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (02/10/2018): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Claim Documents

***FC4759G (7457717776SG)
[GZ3600D]**

TP











MATTHEW ANDREW NELSON SMITH

Sep 20 2018 3:00PM

[BOON TECK SEAFOOD TRADING]

Erofia Motor Trading Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Letters/Correspondences			1 per page ▼	✓
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75	01/10/18 18:03	General View	Load JPG	✓
76	01/10/18 18:03	General View	Load JPG	✓
Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	01/10/18 15:10	TP GIA REPORT	 Load PDF	

Letters/Correspondences			1 per page ▾	<input checked="" type="checkbox"/>
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6	26/11/18 15:53	LETTER TO OI		Load PDF
7	26/11/18 15:53	RELEASE VOUCHER		Load PDF
8	26/11/18 15:53	WORKSHOP INVOICE		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	18/10/18 11:29	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GZ3600D (Insd veh)	Model:	VESPA PX20 200CC
	FC4759G (TP veh)		
Date of Accident:	20/09/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		3,304.40
Final Repair Cost	:	\$		1,100.00
Loss of Use	:	\$		120.00
Rental (if any)	:	\$		6.00 days at \$20.00 per day
LTA / GIA Search Fee	:	\$		days
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		1,220.00

Is Third Party Workshop GIA Registered?	[] YES	[X] NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Erofia Motor Trading Pte Ltd	: \$	1,220.00
2)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

26 Nov
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18017730/UWB3S2
 Date: 26/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100429476
 Claimant Vehicle No: FC4759G Insured Vehicle No: GZ3600D
 Date of Loss: 20/09/2018 Nature of Claim: TP Claim No: 7457717776SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **FC4759G**
 Make & Model: VESPA PX20, 200cc Engine No: VSE1M0213702
 Reg. Date: 09/03/1984 (Man. Year: 1984) Chassis No: VSX1T185712
 Colour: White Odometer: 0 km
 Engine Capacity: 200 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 3.50-10 Rear Tyre Size: 3.50-10
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,829.40	664.40	1,165.00	63.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,475.00	715.00	760.00	51.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,304.40	1,379.40	1,925.00	58.26
Approved Total (Overridden) (S\$)		1,100.00		
Nett Amount (S\$)	3,304.40	1,100.00	2,204.40	66.71
+ Loss of Use (6.0 x S\$20.00/day) (S\$)		120.00		
Nett Liability (S\$)		1,220.00		

INSPECTION

Date of Assignment: 01/10/2018
 Date Inspected: 01/10/2018 Inspected At: Erofia Motor Trading Pte Ltd (KAKI BUKIT)
 1 KAKI BUKIT AVE 6 #02-62
 Singapore 417883
 Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: VIVIAN LAU PEI FENG

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Repair	85.00 FL	*- FL
2	1		*FRONT FORK ASSY	Serviceable	580.00 FL	*- FL
3	1		*FRONT FORK COVER	Scratched	42.00 FL	*42.00 FL
4	1		*FRONT PANEL CHROME MOULDING	Not Necessary	110.00 FL	*- FL
5	1		*SIDE MIRROR - R/H	Dented	60.00 FL	*60.00 FL
6	1		*HANDLE BAR	Bent	185.00 FL	*185.00 FL
7	1		*SET HAND GRIP	Necessary	95.00 FL	*95.00 FL
8	1		*BRAKE LEVER	Cracked	26.00 FL	*26.00 FL
9	1		*ENGINE COVER	Repair	155.00 FL	*- FL
10	1		*ENGINE COVER MOULDING	Not Necessary	50.00 FL	*- FL
11	1		*KICK STARTER	Cut	90.00 FL	*90.00 FL
12	1		*GEAR SELECTOR	Cut	98.00 FL	*98.00 FL
13	1		*SET NUMBER PLATE	Bent	28.00 FS	*10.00 FS
14	1		*SET STEERING CONE	Not Necessary	85.00 FS	*- FS
15	1		*FRONT PANEL CHROME GUARD	Dented	118.00 FS	*118.00 FS
16	1		*REAR CHROME BRACKET	Repair	180.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	1,987.00	724.00
- List Item Discount on L Items 10.00/10.00% (S\$)	157.60	59.60
Total Parts (S\$)	1,829.40	664.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PROVIDE TOWING SERVICE.	New	50.00	35.00
2	TO PROVIDE LABOUR.	New	380.00	280.00
3	TO SPRAY PAINTING.	New	1,000.00	400.00
4	TO REPAIR BODY FRAME.	New	45.00	0.00
Gross Labour Cost (S\$)			1,475.00	715.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >