

ASS. REC. BY:

REF: CS/FCI/8017719/ TlvD3ⁿ² Special Instruction:

Surveyor:

Tautich

ASSIGNMENT (Office)

From (Person):

Sue Ler

of

FCI

Date/Time:

28/9/18 7:33pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD 2999P

Insured:

SHD 4749G

at Workshop m/s

Prime Auto

Tel:

68610908

of

6 Benoi place

Policy No:

Claim No:

D18007135MF5H

Sum Insured:

Excess:

Make of Veh:

D.O.A.

26/09/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS (DS)

H.O.D. Endorsement:

Date/Time:

9:57pm 1/10/18

Person Contacted:

Pei yee

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SHD 2999P-X

SHD 4749G-NS/INC17019353/Klvbn2

DOA: 5/10/17

3/10/18

Email prel: revised to FCI

3/10/18

LS \$1450 confirmed by email (Red 1193.75, 45%)

General

Tanjan

REF:

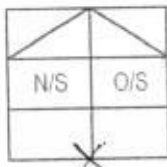
FCI

ASSIGNMENT S

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

DS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD-2999P Yr Regn: 2012 Sep.
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Velfire Hybrid C.C. 2362
 Colour: Real White A/C: Insured / Std / NI / NA
 Sp. Reading: 591236 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ATH 208018687
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / SRim / STD A/Rim or
 Tyre Size: F: 215/65R16
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Goodride

Front 6 mm Rear 6 mm
 R/Bal. 6 mm L/Bal. 0 mm
 D.O.A. _____ D.O.I. 1/10/18 E 1715

Survey held at Prime Auto
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 04 OCT 2018

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

4/10 - typist

Report Format :

CWS

Lump Sum / I.B.I. (\$

1450/-

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:

Transportation

) S + RS, \$

) Photos

) Others

TOTAL

110
50
50
28

238



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18007135MFSH

Our ref: CS/FCI18017719/T1vd3

Date: 3/10/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO SHD 2999P

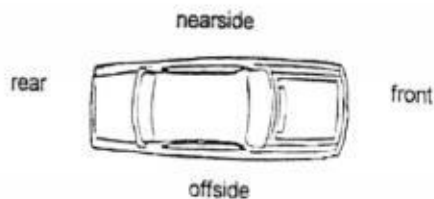
We thank you for your instruction on 28/9/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 1/10/2018 at the premises of M/s PRIME AUTO CLAIMS SERVICE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$2,643.75
Revised Estimate Amount	: S\$1,860.00
"Check" Items Amount	: S\$217.50
Total	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

MOTOR SURVEY ASSIGNMENT

Date	28-09-2018	Our Ref No. D18007135MFSH
Accident Date	26-09-2018	Claim Type. Third Party
Insured Vehicle	SHD4749G	Third Party Vehicle. SHD2999P
Survey Location	6 BENOI PLACE	
Contact Person.	PEI YEE	
Contact No.	68610908/ 0	Fax No. 65152948
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PRIME AUTO CLAIMS SERVICE PTE. LTD.	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 3 October 2018 2:37 PM
To: 'Claim Workflow System'
Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18007135MFSH/1, SHD 2999P
Attachments: SHD 2999P PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHD 2999P
Date of survey: 1/10/2018
Number of days :2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 1 October 2018 10:00 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007135MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 28 September 2018 7:33 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18007135MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 01.10.2018

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2999P TOYOTA VELLFIRE (2012)

To Supply

1) 1pc	Rear bumper	\$ <i>de</i> 1,785.00
2) 1set	Rear bumper clip	\$ <i>res</i> 30.00
3) 1pc	Rear bumper center right parking sensor (Genuine)	\$ <i>nn x</i> 290.00
4) 1pc	Rear bumper center left parking sensor (Genuine)	\$ <i>nn x?</i> 290.00
5) 1pc	Rear bumper center right parking sensor cover (Genuine)	\$ <i>nn x</i> 25.00
6) 1pc	Rear bumper center left parking sensor cover (Genuine)	\$ <i>aut</i> 25.00

Sub total parts	\$ 2,445.00
Less: 25% discount	\$ 611.25
	\$ 1,833.75

L/charges

1) To remove & refit center reverse sensor & sensor, reset reverse sensor light. Check wiring	\$ <i>30</i> 60.00
2) To remove rear bumper. Replace the above parts. Align & adjust rear bumper.	\$ <i>200</i> 350.00
3) To putty, respray painting rear bumper, tow hook cover & reverse sensor cover in pearl white. To polish	\$ <i>250</i> 400.00

Sub total L/charges	\$ 810.00
Estimated Grand total	\$ 2,643.75

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanpin 97495749
wp
01/10/18 17:15
02 days
Resurvey after repair
sure@lkkauto.com
3/10/18



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 01.10.2018

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2999P TOYOTA VELLFIRE (2012)

To Supply

1) 1pc	Rear bumper	\$ de 1,785.00
2) 1set	Rear bumper clip	\$ net 30.00
3) 1pc	Rear bumper center right parking sensor (Genuine)	\$ x 290.00X
4) 1pc	Rear bumper center left parking sensor (Genuine)	\$? 290.00X
5) 1pc	Rear bumper center right parking sensor cover (Genuine)	\$ x 25.00X
6) 1pc	Rear bumper center left parking sensor cover (Genuine)	\$ net 25.00

Sub total parts	\$	2,445.00	1840.00
Less: 25% discount	\$	611.25	- 460.00
	\$	1,833.75	1380.00

L/charges

1)	To remove & refit center reverse sensor & sensor, reset reverse sensor light. Check wiring	\$ 30 60.00
2)	To remove rear bumper. Replace the above parts. Align & adjust rear bumper.	\$ 200 350.00
3)	To putty, respray painting rear bumper, tow hook cover & reverse sensor cover in pearl white. To polish	\$ 250 400.00

Sub total L/charges	\$	810.00	480.00
Estimated Grand total	\$	2,643.75	1860.00

Tanpin 97495749 20% - 572.00
01/10/18 1715 1488.00
02 days
Repair after repair to 1450/-
note: 11/10/18

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 3 October 2018 4:34 PM
To: 'Alice Leong'; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: FINALISE TO SHD2999P

Dear Alice,

WITHOUT PREJUDICE

Finalize at LS \$1,450/- and 2 days

Kindly send Final invoice and all supporting documents to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Wednesday, 3 October 2018 3:37 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FINALISE TO SHD2999P
Importance: High

Hi Taufikh,

We enclosed our after repair photos & our calculation sheet for your retention. Shall we finalize at LS \$1,450/- and 2 days

Please let us have your confirmation within three days from our e-mail.

Regards

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18017719/T1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 05-10-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 4749G	Veh. Inspected	SHD 2999P	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18007135MFSH	Excess (\$)	0.00	
Assign From	SERENE	Assign Date	28/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VELLFIRE HYBRID	c.c	2362	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	ATH208018687	Colour	PEARL WHITE	
Odometer	591236	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/65 R16	GOODRIDE	6 mm	
L/H Front Tyre	215/65 R16	GOODRIDE	6 mm	
R/H Rear Tyre	215/65 R16	GOODRIDE	6 mm	
L/H Rear Tyre	215/65 R16	GOODRIDE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/09/2018	Inspection Date	01/10/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2999P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	1,785.00	1,785.00
1	SET REAR BUMPER CLIP	NECESSARY	30.00	30.00
1	REAR BUMPER CENTER RIGHT PARKING SENSOR (GENUINE)	NOT NECESSARY	290.00	-
1	REAR BUMPER CENTER LEFT PARKING SENSOR (GENUINE)	NOT NECESSARY	290.00	-
1	REAR BUMPER CENTER RIGHT PARKING SENSOR COVER (GENUINE)	NOT NECESSARY	25.00	-
1	REAR BUMPER CENTER LEFT PARKING SENSOR COVER (GENUINE)	CUT	25.00	25.00
	LESS 25% DISCOUNT		-611.25	-460.00
			1,833.75	1,380.00
	LABOUR			
	TO REMOVE & REFIT CENTER REVERSE SENSOR, RESET REVERSE SENSOR LIGHT, CHECK WIRING.		60.00	30.00
	TO REMOVE REAR BUMPER, REPLACE THE ABOVE PARTS. ALIGN & ADJUST REAR BUMPER.		350.00	200.00
	TO PUTTY, RESPRAY PAINTING REAR BUMPER, TOW HOOK COVER & REVERSE SENSOR COVER IN PEARL WHITE. TO POLISH.		400.00	250.00
			810.00	480.00
	GRAND TOTAL		2,643.75	1,860.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,450.00

Report Ref No. CS/FCI18017719/T1vd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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