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Pre-assign / CCI	CII CV DZ V			
Insured Vehicle N	SH 8503 X	Claim No.		
Name of insured	O M			
U_U		Policy No.		V-1
Insured Tel No.	HP:	Make / Model		
Excess Sec II :S5	and the second s	Place of Accider	st:	
Is driver the owns	r? (YES (NO)) Nature of Accident			
If NO, Driver No	me / Age :	OI GIA REPOR	TO NO TP GIAT	EPORT VES MO
Driver Te	I No.: (V/L YES) NOW	Insured Liability	0	? Yes / No
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RELIMINARY ADVICE	Date/Time: Sent By:		Post-Repair Photos:	
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HA/LTA Search			1) Claim status: Normal/	chot/Private Settle
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Main Office: No. 22, Jalan Kliang, Singapore 159419 Tel: 6476 3333 Fax: 6271 5891

Service Centre: Block 1008, Bukit Mersh Lane 3, #01-04/06/08/115, Singapore 159722 Tet: (65) 6476 3333 (8 Lines) Fix: (65) 6270 8314 www.mova.com.sg GST Reg. No: M2-0088864-2

Mova Spray Centre 2K Oven Sprey Painting System

Power-M Automotive Pte Ltd Specialise in Car Air-con Services, Car Audio & HI-FI System.



Hilton Car Rental Centre Hilton Auto Treding Dealing In New/Used Cars, Hire Purchase & Insurance.

TP INSURER: UNKNOWN

India International Insurance Pte Ltd (HQ)

Singapore

Claimant Insurer:

Vehicle Reg. No.:

PARTICULARS OF CLAIM

**AXA Insurance Pte Ltd** 

Ref. No:

Date of Loss:

Driveable?

Chassis No:

Party At Fault: Driver (TP):

Claim Type:

Policy No:

UNKNOWN SIT JUAN PING FINTAN

THIRD PARTY

Make/Model: Vehicle Colour: BMW X1, 1.5 SDRIVE 18 (A)

SLS584P

WHITE

Engine No:

F126H484B38A15A

Odometer:

0 KM

Paint Type:

List Item Discount:

Total Loss?

Est. Duration of Repair (day)

Description of Accident/Loss

Present Location:

5.00 %

NO 5

REFER TO THE SKETCH PLAN.

MOVA AUTOMOTIVE PTE LTD (FAN YOONG )

Vehicle Reg. Date: 04/09/2017

WBAHS120X05J97193

22/09/2018

COST OF CLAIMS		Amount
Parts		4,522.00
Miscellaneous Items		10.00
Labour		1,380.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (S\$)	5,912.00
	+ GST 7.00% (S\$)	413.84
	Nett Amount (S\$)	6,325.84

This claim is handled by: ALAN

Generated using Merimen e-Claims internet Estimation & Adjusting System

### LICK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey.
- · Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed.
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Admowledged by Repairer

Signature:

Date:

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 28 Sep 2018)

Parts: M1-SUV

BMW X1 1.5 SDRIVE 18I (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLS584P)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END CF ESTIMATES

marker on the last estimate page

Further Info: items/values not in reference catalogue are prefixed with an asterisk \*.

Estimates on Parts

No.	Qty Par	irt No.	Particulars		%Disc	%Depr	Amount
1	1		*FRONT BUMPER		5,00	0.00	de -710.00 F
2	1		*FRONT BUMPER SIDE BRACKET RH		5.00		NM 2 40,00 FI
3	1		*FRONT BUMPER OUTER PARKING SENSOR RH		5,00	0.00	NY 385,00 F
4	4		*FRONT PARKING SENSOR HOLDER		5,00	0.00	140,00 FI
5	10		*FRONT BUMPER CLIPS		5.00	0.00	14 *50.00 FI
6	1		FRONT BUMPER RH JEROGE		5.00	0.00	152 1845.00 FE
7	1		*FRONT FENDER SIDE PROTECTOR RH		5.00	0.00	160,00 FI
5	10		*FRONT FENDER RIVET		5.00	0.00	A44 *50.00 FE
9	1		*FRONT HEADLAMP RH M-14 (144.		5.00	0.00	/× 2,680,00 FI
10	1		*RH FRONT TYRE - TBA ///		5.00	0.00	
F=Fta	nchise part.	L=ListitemDi	nc.	55		-	
				Sub Total (S\$)			4,760.00
				- List Item Discount on L Items (S\$)			238.00
				Total Parts (S\$)			4,522,00

Report was unsubmitted during this print-out. Generated using Marimen e-Claims IEAS

# Estimates on Miscellaneous Items

No Oty Particulars		Amount
Miscellaneous items 1 1 OD/TP Case (Insurer)		10.00
	Sub Total (SS)	10,00
Estimates on Labour		

No	Particulars	Lab.Type		Amount
Lat	GUI Hems		_	
1	TO STRAIGHTEN FRONT AFFECTED AREA AND RENEW DAMAGES PARTS	New	300	500,00
2	TO CHECK WHEELS ALIGNMENT	New	/	80.00
3	TO SPRAY PAINT ON REPLACED, REPAIRED AREAS	New	400	600,00
4	TO REPROGRAMMING HEADLAMP & PARKING SENSOR AFTER REPAIR	New	100	200.00
		Gross Labour Cost (S\$)		1,380.00

Report was unsubmitted during this print-out. Generated using Marimen e-Claims IEAS < END OF ESTIMATES >

### > Back to OneMotoring

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Foreign Identification Number

Owner ID: 0003W

Vehicle Details Vehicle No.:

Vehicle to be Exported: Yes

Intended Deregistration Date: 27 Sep 2018 Vehicle Make: B.M.W. Vehicle Model:

X1 SDRIVE18I AT LED NAV Primary Colour: White

Manufacturing Year: 2017

Engine No.: F126H484B38A15A Chassis No.: WBAH5120X05J97193 Maximum Power Output: 100.0 kW (134 bhp)

Open Market Value: \$31.267.00 Original Registration Date: 04 Sep 2017 First Registration Date: 04 Sep 2017

Transfer Count: 0

Actual ARF Paid: \$30,774.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 03 Sep 2027 PARF Rebate Amount: \$23,080.00

Intended COE Rebate Details

COE Expiry Date: 03 Sep 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10 QP Paid: \$53,711.00 COE Rebate Amount: \$42,968.00 Total Rebate Amount: \$66,048.00

The information contained herein is correct as at 27 Sep 2018

OK

SLS584P

# Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Tuesday, 23 October 2018 4:15 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: finalization for veh no:SLS584P

Attachments:

16102018132813-0001.pdf; finalization for veh no:SLS584P

### CC4/III18017715/T1pa3

----Original Message----

From: Alan Chng <tuckmeng@mova.com.sg> Sent: Tuesday, 23 October, 2018 3:21 PM To: Taufikh (LKKAuto) <Taufikh@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com> Subject: FW: finalization for veh no:SLS584P

#### Reminder

Dear Taufikh.

Please confirm the COR & working days by ASAP, Sorry! My Boss was chasing. Thanks!

Best Regards
Alan Chng
Claims Estimator
Mova Automotive Pte Ltd
H/P 9686 9276
Office No:6262 3377
Fax No:6264 3151

----Original Message----

From: Alan Chng [mailto:tuckmeng@mova.com.sg]

Sent: Tuesday, 16 October 2018 1:52 PM

To: 'Taufikh (LKKAuto)'

Cc: 'Admin A'

Subject: finalization for veh no:SLS584P

### Dear Taufikh.

Please refer the attach to confirm the COR & working days.

Repair cost lump sum \$3950 & 4 working days, please confirm & reply by email.

Thanks!

Best Regards
Alan Chng
Claims Estimator
Mova Automotive Pte Ltd
H/P 9686 9276
Office No:6262 3377
Fax No:6264 3151

Estimate Report





Main Office: No. 22, Joan Klang, Singapore 189419 Tel: 5476 3333 Fax: 0271 5831

Service Centre i Block 1008, Bukit Merah Lame 3, #01-04/06/08/115, Singapore 159722 Tut: (85) 8476 3333 (8 Lives) Fax: (65) 6270 8314 v/www.move.com.eg GST Reg. No: M2-0088864-2

Mova Spray Centre 2K Oven Spray Painting System

Power-M Automotive Pte Ltd Specialise in Car Air-con Services. Car Audio & Hi-Fi System. Hilton Car Rental Centre Hilton Auto Treding Desling in New/Used Cars, Hirs Purchase & Insurance.

TP INSURER:

India International Insurance Pte Ltd (HQ)

UNKNOWN

Singapore

Claimant Insurer:

AXA Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type: Policy No:

THIRD PARTY

Ref. No:

Date of Loss:

22/09/2018

Vehicle Reg. No.:

SLS584P

Driveable?

Party At Fault: Driver (TP):

UNKNOWN

SIT JUAN PING FINTAN

Make/Model:

BMW X1, 1.5 SDRIVE 18! (A)

Vehicle Reg. Date:

04/09/2017

Vehicle Colour:

WHITE

WBAHS120X05J97193

Engine No: Odometer:

F126H484B38A15A 0 KM

Chassis No:

Paint Type:

List Item Discount:

5.00 %

Total Loss?

Est. Duration of Repair (day)

NO 5

REFER TO THE SKETCH PLAN.

Present Location:

Description of Accident/Loss

MOVA AUTOMOTIVE PTE LTD (FAN YOONG )

COST OF CLAIMS		Amount
Parts		4,522.00
Miscellaneous Items		10.00
Labour		1,380.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (S\$)	5,912.00
	+ GST 7.00% (S\$)	413.84
	Nett Amount (S\$)	6,325.84

This claim is handled by: ALAN

Generalization Aleximen e-Claims internet Extinuation ≤ Adjusting System

特别的自然的。1870年,他们也是他们的的对象。 1970年,1970年,1970年

### REPAIR DETAILS

#### Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 28 Sep 2018)

Parts: M1-SUV

BMW X1 1,5 SDRIVE 18I (A) (Catalogue Merimen Singapore 1.0)

Labour Repairer's

(Price-denominated Standard List) Print Code: (Unsubmitted, no print-code for SLSS84P)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES

marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Estimates on Parts

No.	Qty Part No.	Particulars	%Disc	%Depr	Amount
1	1	*FRONT BUMPER	5.00	0.00	JE 710,00 FL
2	1	*FRONT BUMPER SIDE BRACKET-RH	5.00	0.00	7 40.00 FL
3	1	*FRONT BUMPER OUTER PARKING SENSOR RH	5.00	0.00	7 1385.00 FL
4	4	*FRONT PARKING SENSOR HOLDER	5.00	0.00	40,00 FL
5	10	*FRONT BUMPER CLIPS	5.00	0.00	*50.00FL
6	1	*FRONT-BUMPER RH SPICES	5.00	0.00	85/2 "645.00 FL
7	1	*FRONT FENDER SIDE PROTECTOR RH	5.00	0.00	180.00 FL
ë	10	*FRONT FENDER RIVET	5.00	0.00	A44 *50.00 FL
9	1	FRONT HEADLAMP RH JOUD CRICLE	5.00	0.00	2,680.00 FL
10	1	"RH FRONT TYRE - TBA	5.00	0.00	0.0000000000000000000000000000000000000
FoFia	motivisia paint, L. K.E. to brain C	No.			
		Sub Total (SS)			4,760.00
		- List (tem Discount on L Items (\$5)			238.00
		Total Parts (S\$)			4,522,00

Report was unsubmitted during this print-out, Generated using Merlmen e-Claims IEAS

P-4118.25 M-10.00 LC-800

#### Estimates on Miscellaneous Items No Qty Particulars Amount Miscellaneous items 1 OD/TP Case (Insurer) 10.00 Sub Total (S\$) 10.00 Estimates on Labour No Particulars Lab.Type Amount Labour Items 300,00 TO STRAIGHTEN FRONT AFFECTED AREA AND RENEW DAMAGES PARTS New 2 TO CHECK WHEELS ALIGNMENT 80,00 New 3 TO SPRAY PAINT ON REPLACED, REPAIRED AREAS New 400 600,00 TO REPROGRAMMING HEADLAMP & PARKING SENSOR AFTER REPAIR New 200,00 100 Gross Labour Cost (S\$) 1,380.00

# Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Friday, 28 September 2018 2:01 PM

To:

Olivia Lau (olivialau@lkkauto.com); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Sundari Nagarajan - III; tuckmeng@mova.com.sg; Mekavathanan Sarangapani;

Subject:

FW: MCT18090621/01/sn; TP CLAIMS - SLS584P AGAINTS SH8503X DOA

22/09/2018 AT MOULMEIM ROAD

Attachments:

RPT.PDF; EST.pdf

2.21pm@ 28/9/18 vehicle not In

person @ Nither

arrange on 01/10/18

Fun Yorg

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLS584P and let us have your report urgently.

This claim will be handled by Ms sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

### Joel Nah

Motor Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Motor Claim - III

Sent: Friday, 28 September, 2018 1:48 PM

To: 'nitha' <nitha@mova.com.sg>; 'Suann' <suann@mova.com.sg>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>; tuckmeng@mova.com.sg; Mekavathanan Sarangapani

<mekavathanan@iii.com.sg>

Subject: RE: MCT18090621/01/sn; TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

### Joel Nah

Motor Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Suann [mailto:suann@mova.com.sg]
Sent: Friday, 28 September, 2018 1:55 PM

To: Sundari Nagarajan - III < <a href="mailto:sundari@iii.com.sg">sundari@iii.com.sg</a>; <a href="mailto:tuckmeng@mova.com.sg">tuckmeng@mova.com.sg</a></a> (Cc: 'nitha' < <a href="mailto:nitha@mova.com.sg">nitha@mova.com.sg</a>; <a href="mailto:Motorclaim@iii.com.sg">Motor Claim - III < <a href="mailto:motorclaim@iii.com.sg">motorclaim@iii.com.sg</a></a>

Subject: RE: MCT18090621/01/sn; TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sundari

Please assign surveyor to survey my client's vehicle on Monday.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892

Fax: +65 6272 3892



Connect with us on

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From: Sundari Nagarajan - III [mailto:sundari@iii.com.sg]

Sent: Friday, 28 September 2018 11:06

To: 'tuckmeng@mova.com.sg'; 'suann@mova.com.sg'

Subject: MCT18090621/01/sn; TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Without Prejudice save as to cost

Dear Sir

The liability is not clear.

Regards,

Sundari Nagarajan DID: 63476071 From: Motor Claim - III

Sent: Friday, 28 September, 2018 10:31 AM To: Sundari Nagarajan - III <<u>sundari@iii.com.sg</u>>

Subject: FW: TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sundari.

Kindly assist on the email below please.

Thank you.

Joel.

From: nitha [mailto:nitha@mova.com.sg]

Sent: Friday, 28 September, 2018 10:49 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: 'Alan Chng' < tuckmeng@mova.com.sg>; 'Suann' < suann@mova.com.sg>

Subject: TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sir/Mdm, Good Day,

Ref : 5H8503X

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards.

Niffna

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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Fax: +65 6270 8314





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From: Sundari Nagarajan - III [mailto:sundari@iii.com.sq]

Sent: Friday, 28 September 2018 11:06

To: 'tuckmeng@mova.com.sg'; 'suann@mova.com.sg'

Subject: MCT18090621/01/sn; TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Without Prejudice save as to cost

Dear Sir

The liability is not clear.

Regards,

Sundari Nagarajan DID: 63476071

From: Motor Claim - III

Sent: Friday, 28 September, 2018 10:31 AM

To: Sundari Nagarajan - III < sundari@iii.com.sg>

Subject: FW: TP CLAIMS - SLSS84P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sundari,

Kindly assist on the email below please.

Thank you.

Joel.

From: nitha [mailto:nitha@mova.com.sg]

Sent: Friday, 28 September, 2018 10:49 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: 'Alan Chng' <tuckmeng@mova.com.sg>; 'Suann' <suann@mova.com.sg>

Subject: TP CLAIMS - SLSS84P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sir/Mdm, Good Day,

Ref : 5H8503X

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards, Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

# Sundari Nagarajan - III

From:

Sundari Nagarajan - III

Sent:

Friday, 28 September, 2018 11:06 AM

To:

'tuckmeng@mova.com.sg'; 'suann@mova.com.sg'

Subject:

MCT18090621/01/sn; TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018

AT MOULMEIM ROAD

### Without Prejudice save as to cost

Dear Sir

The liability is not clear.

Regards,

# Sundari Nagarajan

DID: 63476071

From: Motor Claim - III

Sent: Friday, 28 September, 2018 10:31 AM To: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: FW: TP CLAIMS - SLSS84P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sundari,

Kindly assist on the email below please.

Thank you.

Joel.

From: nitha [mailto:nitha@mova.com.sg]

Sent: Friday, 28 September, 2018 10:49 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: 'Alan Chng' <tuckmeng@mova.com.sg>; 'Suann' <suann@mova.com.sg>

Subject: TP CLAIMS - SLS584P AGAINTS SH8503X DOA 22/09/2018 AT MOULMEIM ROAD

Dear Sir/Mdm, Good Day,

December 1981

Ref: SH8503X

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



۷o.	1011	Audit	Remarks	By
1	28 Sep 2018 09:32	Clm Veh Model Changed	(205228) BMW X1 1.5 SDRIVE 18I (A).	[R] Monitha Gunasekarar
	28 Sep 2018 09:32	Clm Created	Reg No: SLS584P, Acct Date: 2018/09/22, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV18123559	[R] Monitha Gunasekara
	28 Sep 2018 10:20	Clm Submitted	5912.00.	[R] Monitha Gunasekara
4	28 Sep 2018 11:00	Clm Registration Modified	Pol No:->MCOM0015.	<ol> <li>Sundar Nagarajan</li> </ol>
5	01 Oct 2018 11:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: III- Auto Assignment TO MCOM. Su ggested Adj.: VICOM Ltd.	[I] Joel Nat Shern Em
	01 Oct 2018 11:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/10	[I] Joel Nat Shern Em
	01 Oct 2018 11:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Joel Na Shern Em
8	01 Oct 2018 11:51	Assignment 1st Accessed		[A] HOW MEI KWAN
9	01 Oct 2018 11:51	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
	01 Oct 2018 11:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	01 Oct 2018 11:51	Clm Dtl Modified	Insured Name: UNKNOWN -> COMFORT TRANSPORTATION PTE LTD.	(A) HOW MEI KWAN
	01 Oct 2018 11:51	Clm Dtl Modified	Claimant's Name: UNKNOWN -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: 0 -> 199303821R.	[A] HOW MEI KWAN
	30 Oct 2018 18:40	Adj Mandate Request	Cur.Req: 0.00: PODS Liability: TBA Remarks: Kindly assist to upload insured video in Merimen for our viewing.	[A] CHEW HSIAO TON

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1929499	28/09/2018 09:32	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	5L5584P	xx.xx

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1	28 Sep 2018 09:32	Clm Veh Model Changed	(205228) BMW X1 1.5 SDRIVE 18I (A).	[R] Monitha Gunasekarar
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3	28 Sep 2018 10:20	Clm Submitted	5912.00.	[R] Monitha Gunasekarar
4	28 Sep 2018 11:00	Clm Registration Modified	Pol No:->MCOM0015.	[I] Sundari Nagarajan
5	01 Oct 2018 11:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: III- Auto Assignment TO MCDM, Su ggested Adj.: VICOM Ltd.	[I] Joel Nah Shern Em
	01 Oct 2018 11:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/10	[1] Joel Nah Shern Em
	01 Oct 2018 11:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Joel Nat Shern Em
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12	01 Oct 2018 11:51	Clm Dtl Modified	Claimant's Name: UNKNOWN -> COMFORT TRANSPORTATION PTE LTD. Claimaint's ID: 0 -> 199303821R.	(A) HOW MEI KWAN
13	18:40	Adj Mandate Request	Cur,Req:0,00:PODS Liability: TBA Remarks: Kindly assist to upload insured video in Merimen for our viewing.	[A] CHEW HSIAO TONG
	31 Oct 2018 12:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/10. Mandate Remarks: uploaded in merimen	<ol> <li>Sundari Nagarajan</li> </ol>
15	31 Oct 2018 12:58	Adj Mandate Set	Approved:0.00:uploaded in merimen	[T] Sundari Nagarajan

### ACTIVITY

100 107 107		Act Type					
1929499	28/09/2018 09:32	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SLS584P		жжж
1961450	31/10/2018 12:57	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLS584P	Sundari Nagarajan	xx.xx

BO.	On	Audit	Remarks	70 Y
1	28 Sep 2018 09:32	Clm Veh Model Changed	(205228) BMW X1 1.5 SDRIVE 18I (A).	[R] Monitha Gunasekarar
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	28 Sep 2018 11:00	Clm Registration Modified	Pol No:->MCDM0015.	[I] Sundari Nagarajan
	01 Oct 2018 11:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: III- Auto Assignment TO MCOM. Su ggested Adj.: VICOM Ltd.	[1] Joel Nah Shern Em
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14	31 Oct 2018 12:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/10, Mandate Remarks: uploaded in merimen	[1] Sundari Nagarajan
15	31 Oct 2018 12:58	Adj Mandate Set	Approved:0.00:uploaded in merimen	[1] Sundari Nagarajan
16	07 Nov 2018 09:16	Adj Mandate Request	Cur.Req: 0.00: PODS Liability: 0% Remarks: From insured video footage, third party was turning out from minor road and collided with our taxi who was on main road. Third party should exercise greater caution. Our driver has the right of way.	[A] CHEW HSIAO TONG

ACTIVITY

		Acc Type	Acc Name	CHANGEDO	Major A		
1929499	28/09/2018 09:32	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SL5584P		300,300
1961450	31/10/2018 12:57	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLS584P	Sundari Nagarajan	xx.xx

Bet.	OH.	Austra	Remarks	IDI Monitho
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17	07 Nov 2018 15:33	Adj Next Rpt Changed	Cur Rpt: Final Rpt., Cur Due Date: 2018/10/10. Mandate Remarks: Agree to reject TP claim	[I] Sundar Nagarajan
18	07 Nov 2018 15:33	Adj Mandate Set	Approved:0.00:Agree to reject TP claim	[1] Sundar Nagarajan

**Date From** 

■ ▶ Date To

Audit Type None

# ACTIVITY

				En Historia			
1929499	28/09/2018 09:32	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SLS584P		xx.xx
1961450	31/10/2018 12:57	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	5LS584P	Sundari Nagarajan	XX,XX

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Sunday, 18 November 2018 10:11 AM

To:

'suann@mova.com.sg'

Cc:

'Alan Chng' (tuckmeng@mova.com.sg)

Subject:

<REJECTION> Your ref: SLS584P Our Ref: CC4/III18017715/T1pa3 [ACCIDENT

INVOLVING SH 8503X(III) & SLS 584P ON 22/09/2018]

Attachments:

SLS 584P vs SH 8503X - OI VIDEO.MP4

Your ref: SLS584P

WITHOUT PREJUDICE

Our Ref; CC4/III18017715/T1pa3

Dear Sir/Madam,

### ACCIDENT INVOLVING SH 8503X(III) & SLS 584P ON 22/09/2018

We refer to the above matter.

Attached here with a copy of our insured accident video footage for your easy reference. Our video shows that your client was turning out from minor road, changed lane and collided with our taxi who was on main road and resulted the accident. We are of the view that your client should exercise greater caution while he came out from minor road. Our driver has the right of way.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Hsiao Tong (LKKAuto)

From:

Suann <suann@mova.com.sg>

Sent:

Tuesday, 20 November 2018 5:38 PM

To:

Hsiao Tong (LKKAuto)

Cc:

"Alan Chng"

Subject:

RE: <REJECTION> Your ref: SLS584P Our Ref: CC4/III18017715/T1pa3 [ACCIDENT

INVOLVING SH 8503X(III) & SLS 584P ON 22/09/2018]

Dear Hsiao Tong

Noted, please close case.

Thank you.

Best Regards Suanne Chiu Claims Asst.Manager MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314



Connect with us on fin



Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless. otherwise indicated by an authorized representative independent of this message:

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, 18 November 2018 10:11

To: 'suann@mova.com.sg'

Cc: 'Alan Chng' (tuckmeng@mova.com.sg)

Subject: <REJECTION> Your ref: SLS584P Our Ref: CC4/III18017715/T1pa3 [ACCIDENT INVOLVING SH 8503X(III)

& SLS 584P ON 22/09/2018]

Your ref: \$L\$584P

WITHOUT PREJUDICE

Our Ref: CC4/III18017715/T1pa3

Dear Sir/Madam,

### ACCIDENT INVOLVING SH 8503X(III) & SLS 584P ON 22/09/2018

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In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Page 1 of 1 Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	Status	
Main	28 Sep 2018 Sendback Est	28 Sep 2018 10:20 5\$5,912.00	01 Oct 2018 11:51 Edit Adj Rpt	\$\$3,95		\$\$3,950.00 View Rpt	172 (1810 53	10.000.000	for Survey
	Main	Refe	erence	C	aim Details		Documents	$\neg$	Show All
CLAIM SU	BFOLDER DET	AILS							
Insured:	COMFORT	TRANSPORTATIO	N PTE LTD, Co.	Reg. No.: 1	199303821A				
Main Claimant:	SIT JUAN F	PING FINTAN, I	D: G5840003W						
Vehicle Reg No.:	SLS584P				Date of Loss		14:00 - :59 and 18 Days From	LTA Reg Date	(Man Yr))
Claim Type	TP / MCT	18090621			Policy/Cove Note No.:	MCOM0015	MCOM0015		
Vehicle Reg No. (Insured):	SH8503X	SH8503X			Policy No. (Claimant):	VPA/P1987528			
					Excess:				
Repairer:	Mova Autor 62723892/6		lukit Merah) Blk	1008, #01-	04/05/08/94	, Bukit Merah i	Jane 3, 159722 Buk	it Merah - Tel	+
Handling Insurer:	India Inter	national Insuran	ce Pte Ltd (HQ)	Tel: 6347	6100 [Ha	ndled by Sunda	ari Nagarajan - 634	47 6071]	
Claimant's Insurer:	AXA Insura	ince Pte Ltd (HQ)	- Tel: 6338 7288						
Adjuster:	10/10/201		d (HQ) - Tel: 625	6-3561	[Handled by	MOHD TAUFI	KH BIN HAMID]	[Final Rp	t due
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Due Dat No results.	e Priority	Type Task G	roup Subject	Handl	er Assi	gned By	Completed On	Created O	n Done

### Claim Documents

SLS584P (MCT18090621)

[SH8503X]

TP

SIT JUAN PING FINTAN

Sep 22 2018 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Mova Automotive Pte Ltd

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I	31/10/18 12:57	Video - Accident	■ Load N	P4
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1	28/09/18 10:20	Repairer Estimates	■ Load H	
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3	08/12/18 13:43	General View	O Load 3	1000
4	08/12/18 13:43	General View	O Load 3	
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6	08/12/18 13:43	General View	1 Load 3	
7	08/12/18 13:43	General View	1 Load 3	-
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16	08/12/18 13:43	General View	8 Load 3	es 😯
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19	08/12/18 13:43	General View	● Load 3	- American
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28	08/12/18 13:43	General View	① Load J	-
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Merimen e-Claims Page 2 of 3

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37	08/12/18 13:45	Reinspection Photo	0	Load JPG	Z
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39	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
40	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
41	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
42	08/12/18 13:45	Reinspection Photo	0	Load JPG	2
43	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
44	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
45	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
46	08/12/18 13:45	Reinspection Photo	0	Load JPG	V
47	06/12/18 13:45	Reinspection Photo	0	Load JPG	V
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Dog	cumentation		1 per	page V	V
No:	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	28/09/18 09:46	Driver's Driving License	0	Load PDF	
2	28/09/18 09:46	Certificate of Insurance	0	Load PDF	
3	28/09/18 09:46	E-filed GIA report	0	Load PDF	
No.	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/09/18 11:03	SH8503X	0	Load PDF	
2	28/09/18 11:05	Informed MOVA liability not clear.	0	Load PDF	
3	28/09/18 11:37	ID's acccident description and sketch plan forwarded to MOVA	0	Load PDF	
4	28/09/18 13:48	Singapore Accident Statement-IV	0	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/10/18 12:59	ACKNOWLEDGEMENT EMAIL TO III DD 28.09.2018	0	Load PDF	
2	04/10/18 12:02	TP ESTIMATE - MARKED	0	Load PDF	
3	18/11/18 10:12	Email to TP_reject dd 181118	0	Load PDF	

# **Linked Accident Report Documents**

1 per s	Thumbnail	<b>☑</b>
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0		France
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	Thumbnail	Print
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	Thumbnail	Print
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Merimen e-Claims Page 3 of 3

Ass	essment Reports		1 per page 🔍	
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbna	il Print
2	24/09/18 13:38	Sketch Plan #2	■ Load JPG	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Repairer Handling Insurer Note: Ramarks are private unless you show it to other parties.			

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18017715/T1PA3Q2

Date:

12/12/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle

SLS584P

Insured Vehicle No:

SH8503X

No: Date of Loss:

22/09/2018

Nature of Claim:

TP

Claim No: MCT18090621

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Colour:

SLS584P

Make & Model:

BMW X1, 1.5 SDRIVE 18I (A) 04/09/2017 (Man. Year: 2017) Engine No:

F126H484B38A15A

Reg. Date:

Chassis No:

WBAHS120X05J97193

Engine Capacity:

Odometer:

17085 km

Market Value/New Car Price: N/A

1499 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/50 R18

Rear Tyre Size:

225/50 R18

Front Left Side: Front Right Side: Bridgestone 6 mm Bridgestone 6 mm

Rear Left Side: Rear Right Side: Bridgestone 6 mm Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,522.00	4,118.25	403.75	8.93
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	1,380.00	880.00	500.00	36.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,912.00	5,008.25	903.75	15.29
Approved Total (Overridden) (S\$)		3,950.00		
(S\$)	5,912.00	3,950.00	1,962.00	33.19
+ GST 7.00/7.00% (S\$)	413.84	276.50	137.34	33,19
Nett Amount (S\$)	6,325.84	4,226.50	2,099.34	33.19
Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment: Date Inspected:

01/10/2018 Present Location:

Mova Automotive Pte Ltd (Bukit Merah)

01/10/2018 Inspected At:

15 FAN YONG ROAD SINGAPORE

629792

Repairer: Mova Automotive Pte Ltd (Bukit

Merah)

Estimated Period of Repair:

4.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD TAUFIKH BIN HAMID Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

### REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 12 Dec 2018)

Parts: M1-SUV BMW X1 1.5 SDRIVE 18I (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLS584P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	710.00 FL	*710.00 FL
2	1		*FRONT BUMPER SIDE BRACKET RH	Not Necessary	40.00 FL	*-FL
3	1		*FRONT BUMPER OUTER PARKING SENSOR RH	Not Necessary	385.00 FL	*-FL
4	4		*FRONT PARKING SENSOR HOLDER	Necessary	40.00 FL	*40.00 FL
5	10		*FRONT BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
6	1		*FRONT BUMPER RH	Bent	645.00 FL	*645.00 FL
7	1		*FRONT FENDER SIDE PROTECTOR RH	Cut	160.00 FL	*160.00 FL
8	10		*FRONT FENDER RIVET	Necessary	50.00 FL	*50.00 FL
9	1		*FRONT HEADLAMP RH	Mtg Cracked	2,680.00 FL	*2,680.00 FL
10	1		*RH FRONT TYRE - TBA (NPA)	Not Necessary		*-FL
F=Fr	enchise	part. L=ListI	temDisc.			
				Sub Total (S\$)	4,760.00	4,335.00
			- List Item Discount on L Iter	ns 5.00/5.00% (S\$)	238.00	216.75
				Total Parts (S\$)	4,522.00	4,118.25
				rotal Paris (54)	4,022.00	4,110.

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AFTER REPAIR

400.00

100.00

880.00

Recommen	hah	Miscoll	annouse	Itome
Recommen	aea	Miscell	aneous	nems

TO SPRAY PAINT ON REPLACED, REPAIRED AREAS

TO REPROGRAMMING HEADLAMP & PARKING SENSOR

No	Qty	Particulars		Repairer's	Amount
Mis	cellan	neous Items			
1 1	OD/TP Case (Insurer)		10.00	10.00	
			Sub Total (S\$)	10.00	10.00
Re	con	nmended Labour			
No	Par	ticulars	Lab.Type	Repairer's	Amount
Lab	our It	ems .			
1		STRAIGHTEN FRONT AFFECTED AREA AND RENEW	New	500.00	300.00
	607	MAGES PARTS			

Report was unsubmitted during this print-out.

New

New

Gross Labour Cost (S\$)

600.00

200.00

1,380.00

< END OF ESTIMATES >