

INS. REC. BY:

REF: CS/ASM18017710/R1vd34 Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Kitty Teo

of

ASM(CAXA)

Date/Time:

28/09/2018

Estimated Cost:

Bill to:

☒

TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SGF 59S

Insured:

at Workshop m/s

cycle & Carriage Ind.

Tel:

9186 5113

of

188 penden Group

Policy No:

Claim No:

S8M00X54

Sum Insured:

Excess:

\$ 400.00

Make of Veh:

D.O.A.

26/9/18

(Client's Record)

☒

CA/REV/REP./REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:30pm @ 28/9/18

Person Contacted:

Kenlyn

Vehicle

☒ IN ☐ OUT

Date/Time

Action/Instruction

(✓)

Estimate

SGF 59S

1/10/18

Refer IA thru. Smart claim

2/10/18

Refer to message - Kitty query for repair days

According Kenlyn, wear housing no spilt. therefore need extra 2 days

Rasul verified agains. Repair days: 5 days

Pasun

REF:

1817C

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: **SGF 593**
at Workshop m/s **CRC**
of **71, 256, PANDAN Loop**
Insured: **PSM (AFA)**
Policy No. _____
Claims No. _____
Sum Insured _____ Excess: **400**
(Client's Record)
Make of Veh: _____

get letter of authority
(Policy Condition) **Kellyn - 91865113**

Remark: The veh had commenced its
repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: **130K**
IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: _____ days Res: Yes or No
Lum Sum: _____ % 3 Val: Yes or No



REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: **SGF 593** Yr Regn: **2015 / AUG**
Type: **M. Car** / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: **MERCEDES BENZ E200 R17** 1991
Colour: **BLACK** A/C Insured / Std / NI / NA
Sp. Reading: **22959** T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: **WDD 2074342F 315 903**
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: **225/40R 17**
R: _____
BS: **DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /**
TOYO / YOKO or

Front Rear
R/Bal: **6** mm R/Bal: **6** mm
L/Bal: **6** mm L/Bal: **6** mm
D.O.A: **26/09/18** D.O.I: **28/09/18**
Survey held at **CRC (PL)**

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
O/S FR

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction |
|-------------|---|
| 25/11/18 | Submit final report via SMART claim from Kitty |
| 26/11/18 | Final fig \$10,965.96 (Red 27,047.16, 719) confirmed by email |

RECEIVED 26 NOV 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 26/11- typist

Days Of Repair: **5**

Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation

1) S + RS: \$

2) Photos

3) Others

4)

TOTAL

Report Format: **SMART claim**
Lump Sum / L.B.I: (\$ **10,965.96**)

| |
|-----|
| 300 |
| 10 |
| 310 |



Service Request Details

Claim

S8M00X5H

Reference

None 

Loss Date

September 26, 2018

Request Date

September 28, 2018

Due Date

October 5, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

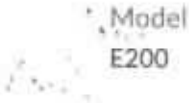
Vehicle Information

Incident Vehicle Registration #

SGF59S

Make

MERCEDES



Service Address

Cycle & Carriage Industries Pt, , ,

Primary Contact/Insured

CHUA SIEW HONG FLORINE
101 MERGUI ROAD, #01-06, 219067, Singapore
91116501

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg
Additional Instructions
EXCESS \$400

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE

?

SENT

9/28/18 2:48 PM

FROM

TEO Kitty

SUBJECT

WP SURVEY

BODY

Hi Please get letter of authority from our insure...



RATAN BHOSALE Pragati

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Thursday, September 27, 2018 3:12 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Chan Hoe Yik
Subject: SGF59S
Attachments: img-927150418-0001.pdf

Categories: Pragati

Dear Officer,

Please arrange to survey this vehicle, car is in our compound.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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Please submit your final report. Thanks.

Type

🔔 Question

Message

*

Reply

Veron Chen (LKKAUTO)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Sunday, 25 November 2018 10:52 PM
To: Kerlyn Ong
Cc: Yik Chan Hoe; SUR; Veron Chen (LKKAUTO)
Subject: OD - SGF59S - DOA 26.09.18

Dear Kerlyn,

Please let us have your repair invoice & dv for payment.

Best Regards

Kitty Teo
Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: kitty.teo@axa.com.sg
Customer Care No. 1800 8804741 Press 3
www.axa.com.sg



#1 GLOBAL INSURANCE
BRAND FOR **10**
CONSECUTIVE **YEARS**

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-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Re:SGF 59S-SUPPLEMENTARY - PLEASE CONFIRM ON REVISED COR

Type

🔗 Question

Message

Hi Please confirm your revised COR include supplementary, is it \$10,965.96(include supplementary) as mentioned in your revised IA dated 19.11.18.

Reply *

Dear Kitty,
Confirm revised COR \$10,965.96 (include supplementary) (before excess) as mentioned in IA dated 19.11.18.
Thanks Veron Chen

Cancel Reply

Reply Now

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 20 November 2018 8:59 AM
To: Kitty Teo Poh Guek
Cc: SUR
Subject: SGF 59S-DOA: 26/9/2018 (AXA REF: S8M00X5H)
Attachments: IA (INCL.SUPPLEMENTARY).pdf; RESURVEY PHOTOS.pdf; SUPPLEMENTARY_0001.pdf

Dear Kitty,

We refer to the above mentioned.

We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair.

Enclosed IA include supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Immediate Advice

To : AXA Insurance Pte Ltd

Date:19/11/2018

Survey details

| | |
|---------------------|-------------------------------------|
| Date of loss | 26/9/2018 |
| Date of appointment | 28/9/2018 |
| Date of survey | 28/9/2018 |
| Location of survey | CYCLE & CARRIAGE INDUSTRIES PTE LTD |

Vehicle Details:

| | |
|----------------------|------------------------|
| Claim Type: | Own Damage |
| Vehicle number | SGF 59S |
| Make and Model | MERCEDES BENZ E200 R17 |
| Date of registration | 120/8/2015 |
| Excess | \$400 |
| Market Value | \$130,000.00 |
| Part Rebate | \$90,925.00 |
| Nett Loss | \$39,075.00 |

Repair details

| | |
|------------------|--|
| Initial Estimate | \$38,013.12 (Incl.supplementary \$2519.96) |
|------------------|--|

Proposed/Revised repair cost:

| | |
|--------------------------|--|
| Parts | \$6,305.96 |
| "Check items (Estimated) | |
| Labour | \$4,660.00 |
| Total | \$10,965.96 (Incl.supplementary \$2519.96) |
| Lump Sum (Estimated) | |

| | |
|--------------------------|--------------|
| Number of days of repair | 5 days (est) |
|--------------------------|--------------|

Remarks:

The vehicle sustained damages at the o/s front portion

Damages Consistent
Repair Cost Economical

English (default) ▾

invalid ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: Re:SGF 59S PRELIMINARY REVISED UPLOADED - PLEASE ADVICE

Type

Question

Message

Dear Kitty, The 3 days is only for the items that are allowed during first survey. It will be adjusted accordingly if the check items and any supplementary items are confirm damaged and require replacement. Thanks. Jannice (on behalf Veron)

[Reply](#)

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (OD) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:SGF 59S PRELIMINARY REVISED UPLOADED - PLEASE ADVISE

Type

Question

Message

Hi Jannice, How come the revised estimate so high and only need 3days of repair.

Reply

D. — only
~~based~~ for
The 3 days is ~~based on the~~ the items
during the first survey.
that are ~~assess~~ allowed. It will be adjusted
Accordingly if the check items and any
supplementary items are confirmed damaged and
require replacement ~~during the~~

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (OD) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:RE: Re:SGF 59S PRELIMINARY REVISED UPLOADED - PLEASE ADVISE

Type

Question

Message

Hi Jannice, Please advise days of repair as insured has loss of use benefits.

[Reply](#)

extended
out 5 days



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 01.10.2018

Survey Details:

| | |
|---------------------|-------------------------------------|
| Date of loss | 26.09.2018 |
| Date of appointment | 28.09.2018 |
| Date of survey | 28.09.2018 |
| Location of survey | CYCLE & CARRIAGE INDUSTRIES PTE LTD |

Vehicle Details:

| | |
|----------------------|--------------------|
| Claim Type: | Own Damage |
| Vehicle number | SGF 595 |
| Make and Model | MERCEDEZ BENZ E200 |
| Date of registration | 20-Aug-15 |
| Excess | \$400.00 |
| Market Value | \$130,000.00 |
| Part Rebate | \$90,925.00 |
| Nett Loss | \$39,075.00 |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$35,493.16 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|-------------------------|-------------|
| Parts | \$6,954.29 |
| Check items (estimate) | \$19,618.87 |
| Labour | \$4,720.00 |
| Total | \$31,293.16 |
| Lump Sum(if applicable) | \$ |

| | |
|---------------------------|---|
| Number of days for repair | 3 |
|---------------------------|---|



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564318

Remarks:

Vehicle sustained damages at a/s front portion. Damages consistent. We have authorise repair.

Mandate:

| Liability(TP) | % | |
|----------------------|----------------|--|
| Proposed repair cost | \$ | |
| Loss of use | \$ no. of days | |
| Loss of rental | \$ no. of days | |
| Loss of income | \$ no. of days | |
| LTA search fees | \$ | |
| Others | \$ | |
| Proposed Total | #VALUE! | |

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------------|--------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 1817C |
| Vehicle Details | |
| Vehicle No.: | SGF59S |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 01 Oct 2018 |
| Vehicle Make: | MERCEDES BENZ |
| Vehicle Model: | E200 CAB (R17) |
| Primary Colour: | Black |
| Manufacturing Year: | 2015 |
| Engine No.: | 27492030420066 |
| Chassis No.: | WDD2074342F315903 |
| Maximum Power Output: | 135.0 kW (181 bhp) |
| Open Market Value: | \$49,381.00 |
| Original Registration Date: | 20 Aug 2015 |
| First Registration Date: | 20 Aug 2015 |
| Transfer Count: | 1 |
| Actual ARF Paid: | \$61,134.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 19 Aug 2025 |
| PARF Rebate Amount: | \$45,850.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 19 Aug 2025 |
| COE Category: | E - Open Category |
| COE Period(Years): | 10 |
| QP Paid: | \$69,001.00 |
| COE Rebate Amount: | \$45,075.00 |
| Total Rebate Amount: | \$90,925.00 |

The information contained herein is correct as at 01 Oct 2018

OK

29 Sep 2018

TO WHOM IT MAY CONCERN

I, Ms Florine Chua Siew Hong, NRIC S1741817C, register owner of vehicle SGF59S, hereby irrevocably authorize my husband, Mr Paul Lim Choon Wui, NRIC S7115090I, to drive the vehicle SGF59S, which is registered under my name for usage by the family. This authorization has retrospective effect from date of my ownership of SGF59S to the day the vehicle is disposed of. For avoidance of doubt, this period includes the year 2018.

A handwritten signature in black ink, appearing to read 'Florine Chua', with a long horizontal flourish extending to the right.

FLORINE CHUA
S1741817C



CHUA SIEW HONG FLORINE
101 MERGUI ROAD
#01-06
SINGAPORE 219067

Renewal

date
13/07/2018

your servicing distributor
SD CONTEGO SERVICES / 13757

your servicing distributor contact
63190588/0589

Policy Schedule

Your SmartDrive Comprehensive Private

Your policy snapshot

| | | | |
|---------------------|--|---------------|----------------|
| Policyholder name | CHUA SIEW HONG FLORINE | Policy number | VA1 / GA256111 |
| Cover | Comprehensive | FIN / NRIC | S1741817C |
| Period of insurance | from 20/08/2018 to 19/08/2019 (both dates inclusive) | | |

Premium breakdown

| | |
|-----------------------------|---------------------|
| Gross Premium after 50% NCD | SGD 1,023.05 |
| 7% GST | SGD 71.61 |
| Final Premium | SGD 1,094.66 |

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Private Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Daily Transport Allowance of \$50 for a maximum of five (5) days
- Medical and dental expenses up to \$500 per person for either you as the driver or your authorised driver and a passenger
- Personal accident benefit of up to \$20,000 for you and your named drivers
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess

Vehicle details

| | | | |
|--------------------------------|---------------|------------------------|-------------------|
| Make & Model of Vehicle | MERCEDES E200 | Year of manufacture | 2015 |
| Vehicle registration number | SGF59S | Type of Use | Private use |
| Body type | SALOON | Engine capacity (c.c.) | 1991 |
| Seating capacity (excl driver) | 3 | Engine number | 27492030420066 |
| Off-Peak car | No | Chassis number | WDD2074342F315903 |

| | |
|----------------------------------|--|
| Insured's Estimated Market Value | Market Value at the time of Loss (including accessories and spare parts) |
| Limitation to use | As per Certificate of Insurance |
| Finance Loan Company | Nil |

Excess applicable (refer to Policy Wording for other applicable Excesses)

| | |
|-------------------------|------------|
| Basic Own Damage Excess | SGD 400.00 |
| Windscreen Excess | SGD 100.00 |

Drivers details

AXA Insurance Pte Ltd (199903512M)
8 Shenton Way, #24-01, AXA Tower,
Singapore 068811
Customer Centre, #B1-01

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S71150901
Name:

LIM CHOON WUI (LIN
CHUNWEI)

Birth Date: 04 May 1971

Issue Date: 16 Dec 2002



000006391E

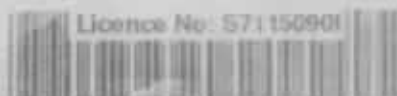
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EXPIRY DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

20 Dec 1991

Licence No: S71150901



NP 428A

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7115090I**



Name

**PAUL LIM CHOON WUI
(PAUL LIN CHUNWEI)**

Race

CHINESE

Date of birth

04-05-1971

Sex

M

S7115090I

Country of birth

SINGAPORE

5808131



NRIC No. **S7115090I**

Date of issue

06-09-2004

**101 MERGUL ROAD #01-06
SINGAPORE 219067**

NRIC No. **S7115090I**

Date: **13/08/2015 (R)**

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1741817C



Name

CHUA SIEW HONG FLORINE



蔡秀鳳

Race

CHINESE

Date of Birth

21-09-1966

Country of Birth

SINGAPORE

Sex

F



0841305



NRIC No. S1741817C



Blood Group Date of issue

A+ 21-03-1993

IU1 MERGUI KUAD #U1-U6
SINGAPORE 219067

S1741817C

13/06/2015 (R)

NRIC No:

Date:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--------------------|
| Date Of Report | 27/09/2018 14:35 |
| Date Of Accident | 26/09/2018 22:35 |
| Exact Location Of Accident | ALONG ORCHARD ROAD |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|------------------------|
| Vehicle Registration Number | SGF59S |
| Insured/Policyholder | |
| Name Of Registered Owner | CHUA SIEW HONG FLORINE |
| NRIC No | S1741817C |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-91116501 |
| Alternative Phone No | OFFICE-91116501 |

Vehicle Particulars

| | |
|--------------|---------------|
| Manufacturer | MERCEDES-BENZ |
| Model | E200 |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

| | |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

Insurance Company

| | |
|---------------------------|-----------------------|
| Name of Insurance Company | AXA INSURANCE PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | VA1/GA256111 |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------------|
| Name of Driver | LIM CHOON WUI (LIN CHUNWEI) |
| NRIC No | S7115090I |
| Date Of Birth | 04/05/1971 |
| Occupation | INDOOR |
| Date Of Driving Pass | 20/12/1991 |
| Driving Experience | 26 YEARS AND 9 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-91116501 |
| Fax Number | |
| Contact Number | |
| EMail Address | NOEMAIL |

| | |
|---|------------------------|
| Address | 101 MERGUI ROAD #01-06 |
| Postcode | 219067 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | SPOUSE |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |

General Information of the Accident

| | |
|--------------------|------------|
| Type Of Accident | SIDE SWIPE |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of Intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

I WAS DRIVING MY CAR ALONG ORCHARD ROAD. I WAS TRAVELLING AT THE EXTREME RIGHT LANE AND WAS TRAVELLING STRAIGHT WHEN CAR B (SKH6943S) CAME FROM THE MINOR ROAD OF THE OPPOSITE ROAD DID NOT STOP AT THE STOP-LINE AND DROVE OUT OF MY LANE AND COLLIDED ONTO MY RIGHT FRONT PORTION.

Attachment(s)

| | |
|---|--------------|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Remarks/ Reasons: | REFER CSE KO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|-------------|
| Vehicle Registration Number | SKH6943S |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | MR ENG |
| NRIC/Passport Number | |
| Contact Number | 85000707 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

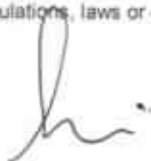
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



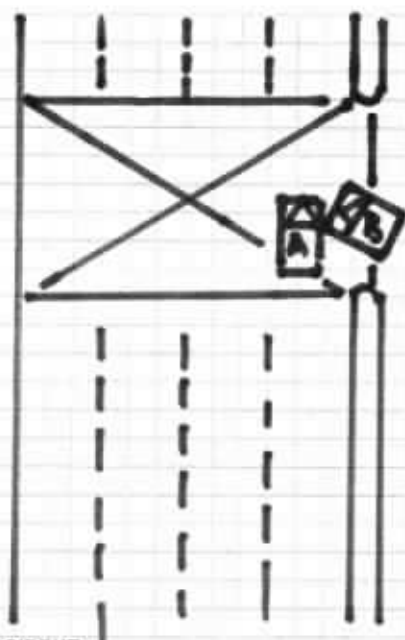
Kerlyn Ong Kal Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarrriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time 27/09/2018 1156

Reporting Centre Personnel's
Name: KERLYN
NRIC/FIN No.:

SKETCH PLAN



A: SGF59S

B: SKH6943S

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING MY CAR (SGF59S) ALONG ORCHARD ROAD. I WAS TRAVELLING AT THE EXTREME RIGHT LANE AND WAS TRAVELLING STRAIGHT WHEN VEHICLE B (SKH6943S) CAME FROM THE MINOR ROAD OF THE OPPOSITE ROAD DID NOT STOP AT THE STOP-LINE AND DROVE OUT OF MY LANE AND COLLIDED ONTO MY RIGHT FRONT PORTION.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

~~Customer Service Centre - Pandan Loop~~

Reporting Centre Personnel's

Name: KERLYN

NRIC/FIN No.:

Policyholder's Signature

Date & Time

Driver's Signature

(If driver is not the policyholder)

Date & Time 27/09/2018 1156



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGF59S

Soverus Group Pte Ltd
400 Orchard Road
#11-08 Orchard Towers
Singapore 238875

Vehicle & Document Information
WIP No 27192
Reg No/Reg Date SGF59S / 20/08/2015
Date In/Mileage / 0
Chassis No WDD2074342F315903
Engine No 27492030420066
Make/Model MB/E 200 2.0 CAB (A207)
Colour/Trim 021 197 Obsidian B1/ 042 267 Leather Cra

| Account No | Terms | Date/Time Printed | CSE | Operator | | | | |
|--|--------|-------------------|-----|------------------|------|------------|-------|-------------|
| WCV20322 | CRDVCH | 27/09/2018/ 15:03 | K0 | 301 / Kerlyn Ong | | | | |
| Description of Goods / Services | | | | | Qty | Unit Price | Disc% | Amount |
| Z REQUEST | | | | | | | | |
| Customer Request | | | | | | | | |
| S BPNTOW | | | | | | | | 140.00 |
| ACCIDENT TOWING FROM PENANG RD TO PLSC | | | | | | | | |
| USING KING DOLLEY | | | | | | | | |
| WO: 153627 | | | | | | | | |
| M BPNSUN | | | | | | | | |
| POLICY NO/ACC DATE : // 26/09/2018 | | | | | | | | |
| TOWED IN/EXCESS : 27/09/2018 // | | | | | | | | |
| DATE IN/DATE SURVEY: | | | | | | | | |
| BY/AUTHORIZED ON : | | | | | | | | |
| A BPILAB | | | | | | | | 960 4880.00 |
| STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT | | | | | | | | |
| DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. | | | | | | | | |
| A BPIRES | | | | | | | | 600 960.00 |
| RESPRAY FRONT BUMPER | | | | | | | | |
| A BPILAB | | | | | 0.10 | | | 380.00 |
| USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO | | | | | | | | |
| IDENTIFICATION STANDARD, NETT | | | | | | | | |
| A BPILAB | | | | | | | | 120.00 |
| TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT | | | | | | | | |
| A BPILAB | | | | | 0.79 | | | 500.00 |
| REMOVE, REPLACE RADIATOR, CONDENSER COOLING SYSTEM & FITTINGS- | | | | | | | | |
| VACUUM AND REGAS . NETT | | | | | | | | |
| A BPILAB | | | | | 0.07 | | | 1000.00 |
| PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. NETT | | | | | | | | |
| A BPILAB | | | | | | | | 1920.00 |
| REMOVE ENGINE ASSY WITH COOLING SYSTEM, ELECTRONIC WIRE SYSTEM- | | | | | | | | |
| FOR NECESSARY REPAIR. | | | | | | | | |
| A BPILAB | | | | | | | | 1920.00 |
| REMOVE FRONT CARRIAGE ASSY FROM FRAME, IMPACT. REPLACE AND ASSEMBLE | | | | | | | | |
| WHEEL BASE & ADJUST TO VEHICLE. | | | | | | | | |
| A BPILAB | | | | | | | | 540.00 |

Confirmed & accepted by

Kerlyn Ong Kai Li
DID: 6771 4420 HP: 9186 5113
Email: kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-850111-X

ESTIMATE FOR SGF59S

Soverus Group Pte Ltd

400 Orchard Road
#11-08 Orchard Towers
Singapore 238875

Vehicle & Document Information

WIP No **27192**
Reg No/Reg Date **SGF59S / 20/08/2015**
Date In/Mileage **1 0**
Chassis No **WDD2074342F315903**
Engine No **27492030420066**
Make/Model **MB/E 200 2.0 CAB (A207)**
Colour/Trim **021 197 Obsidian Bl/ 042 267 Leather Cra**

| Account No | Terms | Date/Time Printed | CSE | Operator |
|------------|--------|-------------------|-----|------------------|
| WCV20322 | CRDVCH | 27/09/2018/ 15:03 | K0 | 301 / Kerlyn Ong |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|--|------|------------|-------|---------|
| TO INSPECT & CONDUCT WHEEL ALIGNMENT, NETT | | | | 60.00 |
| S BPNSUB TRANSFER RIM AND BALANCING TYRE, NETT | | | | 480.00 |
| S BPNSUB SUPPLY 1PC RIGHT FRONT TYRE | | | | 1363.16 |
| M FRONT BUMPER | 1.00 | 1363.16 | 00.00 | 1363.16 |
| M RIGHT FRONT FENDER LINER FR | 1.00 | 163.64 | 00.00 | 163.64 |
| M RIGHT FRONT FENDER LINER RR | 1.00 | 171.27 | 00.00 | 171.27 |
| M RIVET | 4.00 | 4.42 | 00.00 | 17.68 |
| M RIGHT HEADLAMP UNIT | 1.00 | 5402.18 | 00.00 | 5402.18 |
| M RH/HEADLAMP CONTROL UNIT | 1.00 | 891.72 | 00.00 | 891.72 |
| M STEERING ANGLE SENSOR | 1.00 | 1217.16 | 00.00 | 1217.16 |
| M STEERING GEAR | 1.00 | 8235.86 | 00.00 | 8235.86 |
| M HEXAGON NUT | 2.00 | 4.32 | 00.00 | 8.64 |
| M INTEGRAL CARRIER-ENGINE | 1.00 | 2286.48 | 00.00 | 2286.48 |
| M RH/FRONT LOWER ARM | 1.00 | 518.46 | 00.00 | 518.46 |
| M RH/FRONT STRUT ROD | 1.00 | 449.48 | 00.00 | 449.48 |
| M RIGHT STEERING KNUCKLE | 1.00 | 775.72 | 00.00 | 775.72 |
| M RH/FRONT WHEEL HUB | 1.00 | 490.23 | 00.00 | 490.23 |
| M RH/FRONT DISK WHEEL | 1.00 | 597.04 | 00.00 | 597.04 |
| M COOLANT ANTIFREEZE | 2.00 | 42.22 | 00.00 | 84.44 |

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Kerlyn Ong Kai Li

Confirmed & accepted by:

Signature:
Date:

DID: 6771 4420 HP: 9186 5113
Email: kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

38, 013.12

Nett 35,493.16

7% GST on 35493.16 2484.52

Total Payable 37,977.68

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
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CYCLE & CARRIAGE

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Pandan Loop Service Center
185 Pandan Loop
Singapore 128378
Tel: 6777 6388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGF59S

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Mobile: 91116501Paulim

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

27192
SGF59S / 20/08/2015
28/09/2018 / 22959
WDD2074342F315903
27492030420066
MB/E 200 2.0 CAB (A207)
021 197 Obsidian B1/ 042 267 Leather Cra

| Account No | Terms | Date/Time Printed | CSE | Operator | Qty | Unit Price | Disc% | Amount |
|---------------------------------|-------|-------------------|-----|------------------|-----|------------|-------|--------|
| CSI00001 | Cash | 04/10/2018/ 13:29 | KO | 301 / Kerlyn Ong | | | | |
| Description of Goods / Services | | | | | Qty | Unit Price | Disc% | Amount |

7 REQUEST

Customer Request
SABINTON

ACCIDENT TOWING FROM PENANG RD TO PLSC
USING KING DOLLEY
WO: 153627

M BPNSUN

POLICY NO/ACC DATE : // 26/09/2018
TOWED IN/EXCESS : 27/09/2018 // \$400
DATE IN/DATE SURVEY: 28/09/2018 1625 // LKK - TAUFIKH
BY/AUTHORIZED ON : 28/09/2018 1625 // LKK - TAUFIKH

A BPILAB

STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPIRES

RESPRAY FRONT BUMPER

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT

A BPILAB

TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT

A BPILAB

REMOVE FRONT CARRIAGE ASSY FROM FRAME, IMPACT. REPLACE AND ASSEMBLE
WHEEL BASE & ADJUST TO VEHICLE.

A BPILAB

TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT

X BPNEXC

INSURANCE EXCESS

X FRONT BUMPER

X RIGHT FRONT FENDER LINER RR

X RIVET

X RH/FRONT LOWER ARM

X RH/ FRONT STRUT ROD

| Qty | Unit Price | Disc% | Amount |
|------|------------|-------|---------|
| 1.00 | 1363.16 | 00.00 | 1363.16 |
| 1.00 | 171.27 | 00.00 | 171.27 |
| 4.00 | 4.42 | 00.00 | 17.68 |
| 1.00 | 518.46 | 00.00 | 518.46 |
| 1.00 | 449.48 | 00.00 | 449.48 |

Confirmed & accepted by

Finalization

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGF59S

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Mobile: 91116501Paulim

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

27192

SGF59S / 20/08/2015

28/09/2018/ 22859

WDD2074342F315903

27492030420066

MB/E 200 2.0 CAB (A207)

021 197 Obsidian B1/ 042 267 Leather Cra

| Account No | Terms | Date/Time Printed | CSE | Operator |
|------------|-------|-------------------|-----|------------------|
| CSI00001 | Cash | 04/10/2018/ 13:29 | K0 | 301 / Kerlyn Ong |

Description of Goods / Services

| | Qty | Unit Price | Disc% | Amount |
|-------------------------------|------|------------|-------|---------|
| X RH/ FRONT STEERING KNUCKLE | 1.00 | 775.72 | 00.00 | 775.72 |
| X FRONT WHEEL HUB | 1.00 | 490.23 | 00.00 | 490.23 |
| X RH/ FRONT SHOCK ABSORBER | 1.00 | 2512.93 | 00.00 | 2512.93 |
| R RH/ FRONT CONNECTOR HOUSING | 1.00 | 7.03 | 00.00 | 7.03 |

ESTIMATE

Confirmed & accepted by

Finalization

7% GST on **10,565.96** **739.62**
Nett 10,565.96
Total Payable 11,305.58

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
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Industries Pte Limited
Authorized Dealer
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ESTIMATE FOR SGF59S

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Mobile: 91116501Paulim

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

Vehicle & Document Information

27192

SGF59S / 20/08/2015

28/09/2018 / 22959

WDD2074342F315908

27492030420066

MB/E 200 2.0 CAB (A207)

021 197 Obsidian Bl / 042 267 Leather Cra

| Account No | Terms | Date/Time Printed | CSE | Operator |
|------------|-------|-------------------|-----|------------------|
| CSI00001 | Cash | 04/10/2018/ 13:25 | KO | 301 / Kerlyn Ong |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|---------------------------------|------|------------|-------|---------|
| X RH/ FRONT SHOCK ABSORBER | 1.00 | 2512.93 | 00.00 | 2512.93 |
| R RH/ FRONT CONNECTOR BUSHING | 1.00 | 7.03 | 00.00 | 7.03 |

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

SUPPLEMENTARY

Confirmed & accepted by

7% GST on **Nett** 2,519.96
176.40
Total Payable 2,696.36

Authorized signatory and company stamp

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Singapore 128378
Tel: 6777 8388
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www.mercedes-benz.com.sg

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 November 2018 9:24 AM
To: 'Kerlyn Ong'; Rasul (LKKAUTO); SUR
Subject: RE: Authorisation letter - SGF59S-DOA: 26/9/2018

Dear Kerlyn,

Confirmed amount \$10,965.96 before excess \$400 and GST

No of days: 5 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Monday, 19 November 2018 9:49 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Authorisation letter - SGF59S-DOA: 26/9/2018

Dear Rasul,

5 working days.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]
Sent: Monday, 19 November, 2018 9:27 AM
To: Kerlyn Ong
Cc: Veron Chen (LKKAUTO)
Subject: RE: Authorisation letter - SGF59S-DOA: 26/9/2018

Hi Kerlyn,

- Repair how many days?

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Kerlyn Ong [<mailto:kerlyn.ong@cyclecarriage.com.sg>]

Sent: Monday, 19 November, 2018 8:47 AM

To: Veron Chen (LKKAUTO)

Cc: Rasul (LKKAUTO)

Subject: RE: Authorisation letter - SGF59S-DOA: 26/9/2018

Dear Veron,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 12 November, 2018 3:23 PM

To: Kerlyn Ong

Cc: Rasul (LKKAUTO)

Subject: RE: Authorisation letter - SGF59S-DOA: 26/9/2018

Dear Kerlyn,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Monday, 1 October 2018 8:49 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: FW: Authorisation letter - SGF595

Dear All,

Please refer to attachment for your reference

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Paul Lim [<mailto:paul.lim@fideliumgroup.com>]
Sent: Sunday, 30 September, 2018 1:12 PM
To: Kerlyn Ong
Subject: Authorisation letter

Hi Kerlyn

Please find attached the required letter to be sent to AXA. Kindly update me on Monday on status. I would like the job to commence asap. Thanks for your help.

Regards,

Paul Lim
Chairman
Fidelium Group | Singapore . Thailand . Laos . Hong Kong
400 Orchard Road #11-08 Singapore 238875 | Mobile +65 91116501 | www.fideliumgroup.com

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DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|-----------------|------------------------------|---|
| AXA INSURANCE PTE LTD | | | Ref : CS/ASM18017710/R1vd3e2 | |
| 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN : KITTY TEO | | | Date : 06-12-2018 |  |
| | | | Code : ASM | |
| 1. Policy Particulars :- OWN DAMAGE | | | | |
| Insured Veh. | | | Veh. Inspected | SGF 59S |
| Policy No. | VA1/GA256111 | | Coverage (\$) | 0.00 |
| Claim No. | S8M00X5H | | Excess (\$) | 400.00 |
| Assign From | KITTY TEO | | Assign Date | 28/09/2018 |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | MERCEDES BENZ E200 CAB (R17) | c.c | 1991 | |
| Engine No. | HIDDEN | Year of Reg. | 2015 | |
| Chassis No. | WDD2074342F315903 | Colour | BLACK | |
| Odometer | 22959 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | SPORTS RIM | |
| General | FAIR | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 225/40 R17 | BRIDGESTONE | 6 mm | |
| L/H Front Tyre | 225/40 R17 | BRIDGESTONE | 6 mm | |
| R/H Rear Tyre | 225/40 R17 | BRIDGESTONE | 6 mm | |
| L/H Rear Tyre | 225/40 R17 | BRIDGESTONE | 6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 26/09/2018 | Inspection Date | 28/09/2018 | |
| Survey held at | CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ) | | | |
| 5a. Remarks | | | | |
| A)THE MARKET VALUE IS S\$130,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | | 5 Working Days | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGF 59S

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|--|---|---------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | RIGHT FRONT TYRE (SN) (CONSISTENT) | NOT NECESSARY | 480.00 | - |
| 1 | FRONT BUMPER (SN) (CONSISTENT) | SCRATCHED | 1,363.16 | 1,363.16 |
| 1 | RIGHT FRONT FENDER LINER FR (SN) (CONSISTENT) | SERVICEABLE | 163.64 | - |
| 1 | RIGHT FRONT FENDER LINER RR (SN) (CONSISTENT) | SCRATCHED | 171.27 | 171.27 |
| 4 | RIVET (SN) (CONSISTENT) | NECESSARY | 17.68 | 17.68 |
| 1 | RIGHT HEADLAMP UNIT (SN) (CONSISTENT) | SERVICEABLE | 5,402.18 | - |
| 1 | RH/HEADLAMP CONTROL UNIT (SN) (CONSISTENT) | SERVICEABLE | 891.72 | - |
| 1 | STEERING ANGLE SENSOR (SN) (CONSISTENT) | SERVICEABLE | 1,217.16 | - |
| 1 | STEERING GEAR (SN) (CONSISTENT) | SERVICEABLE | 8,235.86 | - |
| 2 | HEXAGON NUT (SN) (CONSISTENT) | SERVICEABLE | 8.64 | - |
| 1 | INTEGRAL CARRIER-ENGINE (SN) (CONSISTENT) | SERVICEABLE | 2,286.48 | - |
| 1 | RH/FRONT CARRIER-ENGINE (SN) (CONSISTENT) | BENT | 518.46 | 518.46 |
| 1 | RH/FRONT STRUT ROD (SN) (CONSISTENT) | BENT | 449.48 | 449.48 |
| 1 | RIGHT STEERING KNUCKLE (SN) (CONSISTENT) | BENT | 775.72 | 775.72 |
| 1 | RH/FRONT WHEEL HUB (SN) (CONSISTENT) | BENT | 490.23 | 490.23 |
| 1 | RH/FRONT DISK WHEEL (SN) (CONSISTENT) | SERVICEABLE | 597.04 | - |
| 2 | COOLANT ANTIFREEZE (SN) (CONSISTENT) | SERVICEABLE | 84.44 | - |
| 1 | RH/ FRONT SHOCK ABSORBER (SN) (CONSISTENT) (ADDITIONAL) | BENT | 2,512.93 | 2,512.93 |
| 1 | RH / FRONT CONNECTOR HOUSING (SN) (CONSISTENT) (ADDITIONAL) | NECESSARY | 7.03 | 7.03 |
| | | | 25,673.12 | 6,305.96 |
| LABOUR | | | | |
| ACCIDENT TOWING FROM PENANG RD TO PLSC. | | | 140.00 | 140.00 |
| STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. | | | 4,800.00 | 960.00 |
| RESPRAY FRONT BUMPER. | | | 960.00 | 600.00 |
| USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. | | | 380.00 | 380.00 |
| TO REMOVE, REPLACE HEADLAMP WITH FOCUS. | | | 120.00 | 120.00 |
| REMOVE, REPLACE RADIATOR, CONDENSER COOLING | | NOT NECESSARY | 500.00 | - |

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Page No.:2 of 2

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|--------------------|---|---------------|---------------------------|-------------------|
| | PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. | NOT NECESSARY | 1,000.00 | - |
| | REMOVE ENGINE ASSY WITH COOLING SYSTEM, ELECTRONIC WIRE SYSTEM - FOR NECESSARY REPAIR. | NOT NECESSARY | 1,920.00 | - |
| | REMOVE FRONT CARRIAGE ASSY FROM FRAME, IMPACT. REPLACE AND ASSEMBLE WHEEL BASE & ADJUST TO VEHICLE. | | 1,920.00 | 1,920.00 |
| | TO INSPECT & CONDUCT WHEEL ALIGNMENT. | | 540.00 | 540.00 |
| | TRANSFER RIM AND BALANCING TYRE. | NOT NECESSARY | 60.00 | - |
| | | | 12,340.00 | 4,660.00 |
| GRAND TOTAL | | | 38,013.12 | 10,965.96 |

| | | | |
|------------------------------------|--|--|------------------|
| RECOMMENDED COST OF REPAIRS | | | 10,965.96 |
| LESS EXCESS | | | -400.00 |
| NETT LIABILITY | | | 10,565.96 |

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MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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