

ASS. REC. BY:

REF:

CS3/III18017675/Gcd3^{sr}

Special Instruction:

Surveyor:

Guo Chang

ASSIGNMENT (Office)

From (Person):

Joel Nah

of

III

Date/Time: 28/9/18 @ 11.45am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

CB 6394C

Insured:

SHA 1152M

at Workshop m/s

Triple-T Automobile

Tel:

9838 8224

of

Blk 5 Defu Lane 10 # 01-574

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 27/09/2018

CA / REV / REP. / REV 24 HRS up

H.O.D. Endorsement:

Date/Time: 11.47am @ 28/9/18

Person Contacted:

Ms. Tan

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	CB 6394C - CS/CAI09020999/Utrl DUA: 25/5/2009
	SHA 1152M - CD/AXA 10020367/j DUA: 30/07/2010
	After repair: 9/10/2018

PRS

REF: III

ASSIGNMENT

From:

Date:

05-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

CB 6394C

at Workshop m/s

Triple - T

of

2 Kaki Bukit Ave 2 #01-12

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

10:30am - 11am

owner waiting

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lump Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

CB 6394C

Yr Regn:

08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota ADVAN cc 4009

Colour:

Silver

A/C Insured / Std / NI / NA

Sp. Reading

421393

T/Radio: Insured / Std / NI / NA

Eng/No:

JTGFC538103000333

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

25/75R17.5

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FIRENZA

Front

Rear

R/Bal.

6/6

mm

R/Bal.

6/6

mm

L/Bal.

6/6

mm

L/Bal.

6/6

mm

D.O.A.

D.O.I.

05-10-18

Survey held at

W/S

11AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The O/C Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

\$1000 - \$2000

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format:

PRS

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 28 September 2018 11:45 AM
To: Catherine Chong (LKK Auto); 'sur@lkkauto.com'; Olivia Lau (olivialau@lkkauto.com)
Cc: Mekavathanan Sarangapani; candy@iaconsultingsg.com; Irene; Sherini Pillai
Subject: RE: ACCIDENT INVOLVING CB6394C AND SHA1152M ALONG BLK 507 BEDOK NORTH CAR PARK ON 27.09.2018
Attachments: doc05018720180928111420.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : CB6394C
III INSURED VEHICLE NO. : SHA1152M
DATE OF LOSS : 27.09.2018

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK to conduct the pre-repair survey.

This claim is handled by **SHERINI**.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Irene [mailto:motor@iaconsultingsg.com]

Sent: Friday, 28 September, 2018 11:34 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; candy@iaconsultingsg.com
Subject: RE: ACCIDENT INVOLVING CB6394C AND SHA1152M ALONG BLK 507 BEDOK NORTH CAR PARK ON
27.09.2018

Dear Joel,

We refer to your email below.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email below.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoys Pte Ltd
Joshua Ong	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards

Irene Tan
Triple-T Automobile

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, 28 September 2018 11:26 AM

To: motor@iaconsultingsg.com

Cc: Mekavathanan Sarangapani; candy@iaconsultingsg.com

Subject: FW: ACCIDENT INVOLVING CB6394C AND SHA1152M ALONG BLK 507 BEDOK NORTH CAR PARK ON
27.09.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Irene [<mailto:motor@iaconsultingsg.com>]

Sent: Friday, 28 September, 2018 11:16 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: candy@iaconsultingsg.com

Subject: ACCIDENT INVOLVING CB6394C AND SHA1152M ALONG BLK 507 BEDOK NORTH CAR PARK ON 27.09.2018

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Best Regards,
Irene Tan
Triple-T Automobile
Tel: 6385 1171

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K



TRIPLE-T AUTOMOBILE

BLK 5 DEFU LANE 10 #01-574 SINGAPORE 539186

TEL: 6385 1171 FAX: 6385 1141

Email: motor@tiaconsulting.com.sg

Date: 28/09/2018

To India International Insurance P/L

Motor Claims Department

64 Cecil Street

#04-05 10B Building

Singapore 049711

By fax only

Dear Sir/Mdm,

NOTIFICATION OF ACCIDENT

Please be informed that an accident involving my/our vehicle no. CB 6394C and vehicle(s) no. SHA 1152 M had taken place at / along Blk 507 Bedok North Car park on date 27/09/2018 at time 3:40pm

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within 2 working days, we shall proceed to repair the vehicle without further notice and our client shall claim for the additional loss of use arising from the giving of this notification to you.

Please call Ms Tan at 98388224 to arrange.

Yours sincerely,

PRI

Date / Time	
Company Name	
Surveyor	
Contact No.	
Signature	

DISMANTLED PARTS

Date / Time	
Surveyor	

AFTER REPAIR

Date / Time	
Surveyor	

...CLAIM SUBFOLDER...(Pending for Survey Report)

PR1

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Oct 2018 Edit Reg		28 Sep 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	-, Co. Reg. No.: -		
Main Claimant:	-		
Vehicle Reg. No.:	CB6394C	Date of Loss:	27/09/2018 00:00 - :59 [128 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHA1152M	Policy No. (Claimant):	
		Excess:	
Repairer:	Triple- T Automobile (HQ) BLK 5 DEFU LANE 10, #01-574, 539186 Defu Lane - Tel: 68585011		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 09/10/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Claim Documents

***CB6394C**
[SHA1152M]
TP

Sep 27 2018 12:00AM
[-]
Triple- T Automobile

[Upload Documents](#) [Upload Photos](#) [Compose New Letter](#)

View [View in Browser](#) ▼

Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/10/18 18:47	General View		Load PDF	
2	10/10/18 18:53	Photo After Spray		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/III18017675/GCD3S2

Date: 19/10/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : CB6394C

Insured Vehicle No : SHA1152M

Date of Loss: 27/09/2018

Nature of Claim: TP Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: CB6394C

Make & Model: TOYOTA ADVAN, 4.0 (A)

Engine No: HIDDEN

Reg. Date: 01/01/2008 (Man. Year: 2008)

Chassis No: JTGFC538103000333

Colour: Silver

Odometer: 421393 km

Engine Capacity: 4009 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size: 215/75 R17.5

Rear Tyre Size: 215/75 R17.5(D)

Front Left Side: Firenza 6 mm

Rear Left Side: Firenza 6/6 mm

Front Right Side: Firenza 6 mm

Rear Right Side: Firenza 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 28/09/2018

Date Inspected: 05/10/2018

Inspected At:

Triple- T Automobile (HQ)
BLK 5 DEFU LANE 10, #01-574
Singapore 539186

Estimated Period of Repair: 0.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Oct 2018)
Parts:	143	TOYOTA ADVAN 4.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for CB6394C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >