

Surveyor:

Tanfah

DOI:

ASSIGNMENT
28/09/18

Date / Time:

27/09/18

Registered in Meritons:

Pre-assign / CCU / FTE

PC8811T



Insured Vehicle No.:

Leisure Frontier (w) PLI

Claim No.:

S8m00x3w

Name of Insured:

Policy No.:

VFX/P2061409

Insured Tel No.:

HP:

Make / Model:

ISUZU LT134P

Excess Sec II :SS

D.O.A.:

25/9/18

Place of Accident:

Keppel Rd

Is driver the owner?

(YES /)

Nature of Accident:

If NO, Driver Name / Age:

Sun Xiangma

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

87134740

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

PC 3100U



INSRS:

WSP:

Tel:

Liability:

RMKS:

5c Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

Date / Time	STAGE	DATE / PIC
16/10	Non-Reporting ltr (1st):	
16/10	Non-Reporting ltr (2nd):	
16/10	Non-Reporting ltr (Final):	
11/10/18	Notification ltr (if non-pickup):	
24/10/18	Call OI:	
24-10-18	After call ltr to OI:	
24/10-18	Documentation Check List: Handler: Typist:	
27/10	Notification ltr (if non-pickup):	
27/10	After call ltr to OI:	
27/10	Authorisation To Act:	
27/10	Release Voucher:	
27/10	Final Repair Bill:	
27/10	Car Rental Invoice:	
27/10	Towing Invoice:	
27/10	LTA / GIA:	
27/10	Medical Bill:	
27/10	PIR:	
27/10	Mandate/Reject Instruction:	
27/10	LOD:	
27/10	Payment Breakdown Form:	
27/10	Post-Repair Photos:	
27/10	Others:	

PRELIMINARY ADVICE Date/Time: 1/10 Sent By: Tanfah

FINALIZATION Date/Time: Confirm with: Confirm by: Tanfah

Repair Cost: \$13,490.19 (4 days) Reduction: \$600 % 4

FINAL SETTLEMENT Date/Time: Confirm with: Email: Call:

Final Liability: % (Agreed / Assessed) BOLA S/N No.:

Repair Cost: \$

Loss of Rental (LOR): \$ (days)

Loss of Use (LOU): \$ (\$ x days)

Loss of Income (LOI): \$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$

Medical: \$

Disbursement: \$ (e.g. Tow/ Independent)

Legal Cost: \$

Total: \$ Global Sum \$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$350

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$ Name 1:

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

COPY SENT



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133
 T 65 6758 2222 F 65 6257 6931
 E sales@scauto.com.sg
 scauto.com.sg

Co. Reg. No. 199800107D

M/S 3S TRANSPORT SERVICES
 Blk 647 Yishun St 61 #05-382
 SINGAPORE 760647
 Insured 3S TRANSPORT SERVICES
 Policy VFX/P1225206/00085

ESTIMATE Bill

GST Reg. No: 19-9800107D
 Date: 26/9/2018
 Our Case Ref: SC18/09/223/43T-TP
 Accident Date: 25/9/2018

Damaged Vehicle No: PC3100U 17/01/18

S/no	Description	QTY	Price	Disc	Amount
Replaced Parts					
1	WORKART	1 PC	\$500.00	- <i>net</i>	300. \$500.00
2	FRONT BUMPER	1 PC	\$1,384.00	- <i>net</i>	\$1,384.00
3	FRONT WINDSCREEN	1 PC	\$4,370.30	- <i>net</i>	\$4,370.30
4	FRONT WINDSCREEN RUBBER	1 PC	\$262.30	- <i>net</i>	\$262.30
5	SEALANT	8 PC	\$42.70	- <i>net</i>	\$341.60
6	RHS WING MIRROR SET	1 PC	\$1,591.99	- <i>net</i>	\$1,591.99
Labour Charges					
1	REPAIR LABOUR FOR FRONT AND RHS PORTION	1	\$2,500.00	- <i>640</i>	2560
2	SPRAY PAINTING FOR FRONT AND RHS PORTION	1	\$2,500.00	- <i>500-800, 2200</i>	3500 \$2,500.00
3	WIRING	1	\$80.00	- <i>✓</i>	\$80.00
4	LABOUR FOR FRONT WINDSCREEN	1	\$700.00	- <i>500</i>	\$700.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

part by part

*Taukh 97495749
 'WP'
 26/9/18 re 1015
 Resurvey before paint
 sur@lkkauto.com
 4 days.*

Sub Total \$ 14,230.19

Authorised Signature

Vehicle Information

Incident Vehicle Registration #
PC3100U

Make
TPVD ISUZU

Model
LT434P 7.8 SMT-7.8 D (M)

Service Address

...

Primary Contact

SC AUTO INDUSTRIES (S) PTE LTD
51 SENOKO ROAD SINGAPORE, 758133, Singapore

Claim Handler


ANG Richard

richard.angbs@axa.com.sg

Additional Instructions
Pls attend to the TP survey

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)

New Message

TYPE	
SENT	9/27/18 2:10 PM
FROM	ANG Richard
SUBJECT	To engage insured.
BODY	Hi LKK, please engage insured on the TP's claim. T...



> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	5288J
Vehicle Details	
Vehicle No.:	PC3100U
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Oct 2018
Vehicle Make:	ISUZU
Vehicle Model:	LT434P 7.8 SMT
Primary Colour:	Multi-Colour
Manufacturing Year:	2014
Engine No.:	6HK1663125
Chassis No.:	JALLT434PE7000082
Maximum Power Output:	-
Open Market Value:	\$96,164.00
Original Registration Date:	19 Jan 2015
First Registration Date:	19 Jan 2015
Transfer Count:	0
Actual ARF Paid:	\$4,809.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	18 Jan 2025
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$55,011.00
COE Rebate Amount:	\$34,470.00
Total Rebate Amount:	\$34,470.00

The information contained herein is correct as at 12 Oct 2018

OK

Poh Kin (LKKAuto)

From: Hamimah Bte Jamaluden <hamimah.j@scauto.com.sg>
Sent: Wednesday, 24 October 2018 1:43 PM
To: Poh Kin (LKKAuto); 'SC Auto Claims'
Cc: Admin A; 'SC Auto Claims'
Subject: RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. PC 8811T AND PC 3100U ON 25/09/2018
Attachments: Front cam.mp4; Side cam.mp4

Dear Poh Kin

Your Ref: CC4/ASM18017663/T1fa3

WITHOUT PREJUDICE

We refer to the above matter.

We hereby attached the video footage at scene for your perusal.

From the video, you will notice that both vehicles were side by side and there were another vehicle ahead on the right side.

At 00:33 (front cam) your insured veered to the left and hence collided onto our client's vehicle.

Please note that our client's vehicle already stop before the collision occurred.

We in view that your insured is liable towards the accident. Therefore, we seek for 100% settlement.

We await for your favourable reply.

Thank you

Best regards

Hamimah
HOTLINE : 6758 8828

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO
Global Standards. Local Support

Disclaimer Clause:

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From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]
Sent: Tuesday, 16 October, 2018 3:03 PM
To: SC Auto Claims

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 16 October 2018 3:03 PM
To: 'SC Auto Claims'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. PC 8811T AND PC 3100U ON 25/09/2018
Attachments: OI sketch plan+ statement.pdf

WITHOUT PREJUDICE

Your Ref: PC 3100U
Our Ref: CC4/ASM18017663/T1fa3

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. PC 8811T AND PC 3100U ON 25/09/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

◀ Re:rejection of tp claim approval / instruction

Type

📍 Question

Message

Hi, pls proceed to reject TP claim. TY.

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 3 September 2019 10:55 AM
To: claims@scauto.com.sg
Cc: hamimah.j@scauto.com.sg
Subject: YOUR REF: PC 3100U (OUR REF: CC4/ASM18017663/T1ga3) *** ACCIDENT INVOLVING PC 8811T & PC 3100U ON 25/09/2018 ***

Your Ref: **PC 3100U** Without Prejudice
Our Ref: CC4/ASM18017663/T1ga3

Dear Sirs/Madam,

ACCIDENT INVOLVING PC 8811T & PC 3100U ON 25/09/2018

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident.

Fact 1: Base on your client's sketch plan report and Video Footage, Our Insured's vehicle is in front of your client's vehicle which was on left side prior to the collision.

Fact 2: Video clearly show that while Our Insured was turning left, your client instead of slowing down its speed to allow Our Insured to turn in priority, instead continue to move forward for turning left, thus both vehicle collided.

Fact 3: Your client vehicle stopped immediately upon the impact contrary to his statement of Accident that its position was still stationary which is not true.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017663/T1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 12-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 8811T	Veh. Inspected	PC 3100U
Policy No.	VFX/P2061409	Coverage (\$)	0.00
Claim No.	S8M00X3W	Excess (\$)	0.00
Assign From		Assign Date	27/09/2018

2. Vehicle Particulars & Condition

Make & Model	ISUZU LT434P	c.c	7790
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JALLT434PE7000082	Colour	SILVER
Odometer	230143	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	BRIDGESTONE	8 mm
L/H Front Tyre	295/80 R22.5	BRIDGESTONE	8 mm
R/H Rear Tyre	295/80 R22.5 (D)	BRIDGESTONE	8/8 mm
L/H Rear Tyre	295/80 R22.5 (D)	BRIDGESTONE	8/8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/09/2018	Inspection Date	28/09/2018
Survey held at	SC AUTO INDUSTRIES (S) PTE LTD 51, SENOKO ROAD SINGAPORE 758133		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 3100U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	WORKART (CONSISTENT)	NECESSARY	✓ 500.00	300.00
1	FRONT BUMPER (CONSISTENT)	CRACKED	✓ 1,384.00	1,384.00
1	FRONT WINDSCREEN (CONSISTENT)	CRACKED	✓ 4,370.30	4,370.30
1	FRONT WINDSCREEN RUBBER (CONSISTENT)	NECESSARY	✓ 262.30	262.30
8	SEALANT @\$42.70 (CONSISTENT)	NECESSARY	✓ 341.60	341.60
1	SET RHS WING MIRROR (CONSISTENT)	CRACKED	✓ 1,591.99	1,591.99
			8,450.19	8,250.19
LABOUR				
REPAIR LABOUR FOR FRONT AND RHS PORTIONS.			✓ 3,500.00	2,560.00
SPRAY PAINTING FOR FRONT AND RHS PORTION .			✓ 2,500.00	2,200.00
WIRING.			✓ 80.00	80.00
LABOUR FOR FRONT WINDSCREEN.			✓ 700.00	500.00
			6,780.00	5,340.00
GRAND TOTAL			15,230.19	13,590.19
RECOMMENDED COST OF REPAIRS				13,590.19

Report Ref No. CC4/ASM18017663/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM0003W
Reference	CC4U5M18017665/7tuga3qz
Loss Date	25 September 2018
Report Date	27 Sep 2018 11:33:26 AM
Request Date	27 September 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions:

Next Step: Wait for Approve Invoice

Vehicle Information

Incident Vehicle Registration #	PC3100U
Make	TPVD ISUZU
Model	LT434P 7.8 SMT-7.8 D (M)
Service Address	...
Primary Contact	SC AUTO INDUSTRIES (S) PTE LTD 51 SENOKO ROAD SINGAPORE, 758133, Singapore

Claim Handler

ANG Richard
richard.lang@saxa.com.sg

Insured

LEISURE FRONTIER (S) PTE LTD
5 JALAN KILANG BARAT, 07-04 PETRO CENTRE, 159349, Singapore
67344138

Additional Instructions ¹ Pls attend to the TP survey

Messages Invoices History Documents Assessment Metrics Notes

Document Type

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	18 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS LTD (TP)	18 December 2019
LKKAsstatement1.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS LTD (TP)	18 December 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS LTD (TP)	3 December 2019
REJECTION EMAIL TO TP DO 03092019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS LTD (TP)	3 December 2019
Side cam.mp4	Evidence	Video	LKK AUTO CONSULTANTS LTD (TP)	3 September 2019
Front cam.mp4	Evidence	Video	LKK AUTO CONSULTANTS LTD (TP)	3 September 2019
PC 3100 - TP ESTIMATE - MARKED.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS LTD (TP)	1 October 2018
email.msg	Other	Other	DHIWAR Namrata	27 September 2018
PC811T INSD GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	27 September 2018
PC100U TP GIA REPORT.PDF	Reports & Statement	Accident statement	DHIWAR Namrata	27 September 2018
P2061409_CJ_00009_0005_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	AMG Richard	27 September 2018
P2061409_EN_00009_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	AMG Richard	27 September 2018